About the Contributors

Farid Ahmed is an associate professor of electrical engineering and computer science at the Catholic University of America (CUA), Washington, DC. He directs the Multimedia Security Lab at CUA, where he is currently performing research in information hiding. Ahmed’s background include information security, digital watermarking, steganography, cryptography, computer networks, and signal/image processing. He has published over 45 technical papers in refereed international journals and conferences in these areas and holds four US patents in watermarking. Ahmed is a member of SPIE, Computer Security Institute, IEEE, and ACM.

Paulette Alexander has been a member of the UNA Computer Information Systems Faculty since 1981, serving as chair since 2002. Her PhD is in information systems from The University of Memphis. Alexander also holds a Master of Public Affairs degree from The University of Texas and a Master of Arts degree in business statistics and a Bachelor of Science degree from The University of Alabama. Her primary current research centers on internet privacy issues with previous research topics including economic development, technology and its management, public education accountability and finance, and distance education issues and strategies.

Nancy Alexopoulou is a research associate at Harokopio University of Athens. She holds an MSc in advanced information systems and a bachelor's degree in informatics from the Department of Informatics and Telecommunication of the University of Athens. Currently, she works on her PhD in agile business process execution. Her research interests include business process modeling, agile process-aware information systems and enterprise architectures.

A.B.M. Shawkat Ali is a senior lecturer in the School of Computing Sciences at Central Queensland University, Australia. He holds a BSc (Hons.) and MSc in applied physics and electronics Engineering, and MPhil in computer science and engineering from University of Rajshahi, Bangladesh and a PhD in information technology from the Monash University, Australia. Ali has published a quite good number of refereed journal and international conference papers in the areas of support vector machine, data mining and telecommunication. Recently he published a text book, *Data Mining: Methods and Techniques*.

Francisco Alvarez-Rodriguez is an associate professor of software engineering and the dean of the Basic Sciences Center in the Autonomous University of Aguascalientes. He holds a BA in informatics (1994) and a MA (1997) from the Autonomous University of Aguascalientes and an EdD degree from the Education Institute of Tamaulipas, México and he is Ph(c) from the National Autonomous University of Mexico. He has published research papers in several international conferences in the topics of software engineering and e-learning process. His research interests are software engineering lifecycles for small and medium sized enterprises and software engineering process for e-learning.

Rezaul Begg received his BSc and MSc Eng degrees in electrical and electronic engineering from Bangladesh University of Engineering and Technology, Dhaka, Bangladesh, and his PhD degree in biomedical engineering from the University of Aberdeen, UK. Currently, he is an associate professor of biomedical engineering at Victoria University, Melbourne, Australia where he researches in biomedical engineering, biomechanics and machine learning areas. His current research focuses on gait and movement analysis, sensor networks for ageing healthcare and computational intelligence techniques and their applications in various biomedical domains.
Rashida Begum worked as a research assistant in Eminence Associates (a private humanitarian organization to develop a sustainable and appropriate health care system in Bangladesh) from August 2005 to August 2007. She completed her Bachelor of Medicine and Bachelor of Surgery (MBBS) from Shahid Ziaur Rahman Medical College, Bangladesh in 2004. She is also a member of Bangladesh Medical and Dental Council since 2004. Her research interests include health implications of wireless technologies, use of telemedicine in rural communities of the world and reproductive health care status in developing communities etc.

Paul D. Berger is professor of mathematical sciences (visiting) at Bentley College. He was formerly professor of marketing and quantitative methods at the School of Management, Boston University. He earned his SB, SM, and PhD degrees from the Massachusetts Institute of Technology Sloan School of Management. He has co-authored several books, including Experimental Design with Applications in Management, Engineering, and the Sciences (2002), and e-Marketing and e-Commerce: Theory, Practice, and Application, forthcoming in early 2008. He has authored over 120 refereed-journal articles, including in such journals as Management Science, American Statistician, Technometrics, and IEEE Transactions on Knowledge and Data Engineering.

Sjaak Brinkkemper is a professor of organization and information at the Institute of Information and Computing Sciences at Utrecht University, The Netherlands. Before that, he was a consultant at the Vanenburg Group and a chief architect at Baan. He has held academic positions at the University of Twente and the University of Nijmegen. He holds an MSc and a PhD from the University of Nijmegen. His research interests are software product development, information systems methodology, meta-modeling and method engineering.

Maria P. Canton is the author of over 20 books in the field of computer programming and system hardware. She holds a PhD in computer science and teaches mathematics at South Central College, North Mankato, Minnesota.

Qiyang Chen is an associate professor of MIS in the School of Business at Montclair State University. He received his PhD in information systems from the University of Maryland, Baltimore. Chen’s research interests, publications, and consulting activities are in the areas of strategic issues in MIS, database design and data modeling, human-computer interaction and soft computing. Chen is a member of the editorial boards of several academic journals. He also serves regularly in program committees for international conferences and is included in the Millennium Edition of International Who’s Who of Information Technology.

Alan Cole is employed at the IBM T.J. Watson Research Center in Hawthorne, New York, where he is a member of the User Technologies Group. His work over the past few years has been in the area of pervasive and wireless computing, specifically involved with position determination technologies and location-based services. He is currently part of a team working on mobile collaboration. He received his bachelor’s degree from Hope College and master’s degrees in mathematics and computer science from the University of Michigan, joining IBM in 1976.

Laura Dahl is a faculty member in the College of Continuing Education at the University of Utah. Her research interests are multimedia and cognition, human-computer interaction, and educational technology. Laura worked as a software and Web developer, and has spent years designing and teaching technology courses. She frequently conducts workshops on technology integration to faculty at higher education institute.

Karen Day has a special interest in health informatics, change in health organisations and how we adapt to change when it is linked to health IT projects. Her concern about the application of theory in the workplace as well as our capacity to learn and adapt as we develop professionally resulted in her discovery of action research. Her experience in nursing, health service management, health insurance, managed care, and health IT project management is now being used in her role as health informatics co-ordinator at the University of Auckland. Karen teaches health informatics principles, knowledge management, and qualitative research. She is also involved, with professor Jim Warren, Martin Orr and others, in the establishment of the National Institute for Health Innovation associated with the University of Auckland.
About the Contributors

Adir Even received the MS degree in electrical and computer engineering from the Technion of Israel (1991) and the MBA degree from Tel-Aviv University (1996). He is a doctoral student in Boston University School of Management, specializing in information systems management. His research focuses on the economic perspectives of the design and the implementation of data resources and the system that manage them. His articles have appeared in Communications of the ACM, Communications of the AIS, IEEE Transactions on Data and Knowledge Engineering, and Database for Advances in Information Systems.

Jill Flygare is currently a faculty member in the Department of Teaching and Learning as well as a PhD candidate in the Department of Educational Psychology at the University of Utah. She holds a BA in secondary social sciences and a MEd in instructional design and educational technology. Her research interests are in the area of effective online design and online social communication.

Tagelsir Mohamed Gasmelseid holds BSc, MSc, Postgraduate Diploma, Mphil and PhD degrees in information systems. He is affiliated to King Faisal University (Saudi Arabia) and the University of Medical Sciences and Technology (Sudan). He published some articles in referred journals and contributed some presentations for international conferences. His research interests include multiagent systems, mobile and context aware applications, agent oriented simulation, AOSE, MIS and DSS.

Roy Gelbard is a faculty member of the Information System Program at the Graduate School of Business Administration, Bar-Ilan University. He received his PhD and MSc degrees in information systems from Tel-Aviv University. His work involves software engineering, software project management, knowledge representation and data mining.

Cecilia Gomes is an assistant professor teaching programming languages and application softwares at the Information Technology Department, Northern Virginia Community College, Annandale Campus. She is also a student at the Catholic University of America (CUA), Washington, DC, studying towards her PhD degree in computer science, researching in digital watermarking and information hiding.

Carol Gossett has taught at the University of North Alabama located in Florence, Alabama, for 11 years. Gossett has obtained certification as a certified computing professional (CCP) in the areas of systems analysis and design and programming. Prior to teaching, Gossett’s career included experiences as a programmer and a systems analyst. Gossett currently teaches courses in systems analysis and design, decision support for business, and microcomputer applications.

Manas Hardas is a graduate student pursuing his doctoral degree in computer science at the Kent State University. He obtained his master’s degree from Kent State University and bachelor’s degree from Mumbai University, India. His research interests include cognition, learning theory, computational and machine learning, knowledge representation, e-learning and automatic pedagogy.

Allan M. Hart (PhD) is an assistant professor in the Information Systems and Technology Department, Minnesota State University, Mankato. His interests include database, design patterns, object relational mapping (ORM), aspect-oriented programming (AOP) and Java EE 5 technologies.

Syed Zahid Hassan is currently undertaking his PhD research at Central Queensland University (CQU), Australia. He successfully completed BS in electronics and communication systems and research-based masters in computer sciences. During his master’s, the core of his research was agent-based data mining system. Zahid’s research interest includes: hybrid data mining systems, data clustering, machine learning algorithms and multi-agents systems. Before joining CQU as a PhD research fellow in 2005, he has served as a research officer at health informatics research group at the Science University of Malaysia from 2001-2005. He has published over 25 research papers in various reputable international conferences and journals. Zahid has recently been awarded an ARC (Australian Research Council) ISSNIP (Intelligent Sensors, Sensor Networks and Information Processing) postgraduate grant for 2007.
About the Contributors

He is the recipient of IPRS (international postgraduate research scholarship) PhD fellowship from the Australian government: department of education, science and training (DEST). He also received IRPA (intensified research priorities areas) scholarship from the Science University of Malaysia (Malaysia); towards his masters’ studies. He was selected for the SSUET Merit Scholarship from Sir Syed University of Engineering and Technology (Pakistan); for his undergraduate studies (1997). Zahid is a member of the technical program committee of Artificial Intelligence Research Group, Cambridge University, UK. He served as a chair person in one parallel session of the international symposium on information technology (ITSim2003), Kuala Lumpur, Malaysia, 30th September-02nd October 2003.

Igor Hawryszkiewycz is currently professor of computing sciences at the University of Technology, Sydney. He has held several visiting positions in Europe in both academe and industry. Since 1988, his work has concentrated on designing systems that support focused teams and communities using Internet and groupware technologies. It has concentrated on developing methods for analyzing knowledge needs within distributed systems and choosing the best technologies to satisfy these needs.

Brian Henderson-Sellers is director of the Centre for Object Technology Applications and Research and professor of information systems at the University of Technology, Sydney. He is author or editor of 28 books and is well-known for his work in object-oriented and agent-oriented methodologies, OO metrics and metamodelling. He is co-editor of the ISO/IEC International Standard 24744 (“SE Metamodel for Development Methodologies”) and editor of the International Journal of Agent-Oriented Software Engineering. In July 2001, Henderson-Sellers was awarded a Doctor of Science (DSc) from the University of London for his research contributions in object-oriented methodologies.

Winnie Hua is a principal consultant in CTS Inc. She has more than 15-year project and consulting experience on a broad range of leading-edge technologies. She holds a master’s degree in computer science. As a solution architect/lead, she has led lifecycle design and development of large-scale e-commerce systems on diverse platforms using a variety of cutting-edge technologies and unified/agile methodologies. She has initiated/participated in advanced research on various emerging web technologies. She is a member of numerous professional associations, a regular speaker in conferences/seminars, and also a co-founder of Charlotte Architecture and Technology Symposium (CATS).

A.H.M. Razibul Islam is currently a PhD student and a member of Guided Wave & Photonics Research Group at Macquarie University, Australia. He completed his Master of Engineering in radio communications from Kyung Hee University, South Korea in 2007 and Bachelor of Science in electrical and electronic engineering from Islamic University of Technology (IUT), Bangladesh in 2002. He is also a lecturer (on leave) of Department of Electrical and Electronic Engineering, Islamic University of Technology (IUT), Bangladesh since 2002. His research interests include optical and wireless access networks, use of wireless and wired technologies in developing countries, Radio over Fibre links, and their performance analyses, telemedicine applications etc.

Robert B. Johnston (BSc (Hons), MSc, PhD) is an associate professor in the Department of Information systems. His research areas are electronic commerce, supply chain management and theoretical foundations of information systems. He has over 100 refereed publications, many in leading international journals including Management Science, Journal of the Operational Research Society, OMEGA, International Journal of Production Economics, and European Journal of Information Systems. Before becoming an academic he was an IT consultant, designing and implementing about 25 large computer systems in Australian manufacturing companies.

Dean Kelley (PhD) is associate professor of computer science at Minnesota State University, Mankato.

Javed I. Khan is currently a professor at Kent State University, Ohio. He has received his PhD from the University of Hawaii and BSc from Bangladesh University of Engineering & Technology (BUET). His research interest includes complex networked systems, extreme networking, cross-layer optimization, and digital divide. His research
About the Contributors

has been funded by U.S. Defense Advanced Research Project Agency and National Science Foundation. He has also worked at NASA for Space Communication Team. As a Fulbright senior specialist he also studies the issues for high performance higher education networking. He is member of ACM, IEEE and Internet Society. More information about Khan's research can be found at medianet.kent.edu.

Ahsan Khandoker received the BSc in electrical and electronic engineering from Bangladesh University of Engineering and Technology, Dhaka, Bangladesh in 1996, M. EngSc in 1999 from Multimedia University, Malaysia and M. Engg in 2001 & Doctor of Engineering in physiological engineering from Muroran Institute of Technology, Japan in 2004. Currently, he is an Australian Research Council Research Fellow at University of Melbourne, Australia, where he researches in the area of mathematical processing and machine classification of physiological signals. His research interests focus on the diagnosis of sleep disordered breathing, gait analysis and its pattern recognition.


Jorge Eduardo Macías Luévano is an associate professor of information systems in the Autonomous University of Aguascalientes (UAA), México, since 1986. Macías holds a BS in computer systems engineering (1985) from Monterrey Tech (ITESM) and an MSc in information systems (1997) from the Autonomous University of Aguascalientes (UAA). He has worked as information systems consultant for many organizations in México.

Massimo Magni is assistant professor of organization and information systems at Bocconi University. He has been a visiting scholar at the R.H. Smith School of Business, University of Maryland. His area of expertise revolves around organizational change during information systems implementation, with a particular focus on individual and group behaviors related to technology acceptance and exploration.

Fernando Flores Mejía is a lecturer in software engineering, Program of Software Engineering for Industry and a PhD student in the Autonomous University of Aguascalientes, México. He holds a BS in informatics from the National Polytechnic Institute (IPN), Mexico (1980), and titled by professional experience in 1996), and a MSc in computer sciences from Autonomous University of Aguascalientes (2007). He has worked as a Software Engineer in Mexican and international private enterprises from 1980. His current research interest is the specification and evaluation of requirements engineering processes for service-oriented software-intensive and information systems.

Jan Mendling is a postdoctoral fellow at the Business Process Management (BPM) Group at Queensland University of Technology, Brisbane, Australia. He holds a PhD from the Vienna University of Economics and Business Administration, Austria, and diplomas in business administration and in business information systems from the University of Trier, Germany. Mendling is the author of more than 50 refereed papers and co-organizer of the XML4BPM workshop series and member of programme committees for several international workshops and conferences. He is co-author of the EPC Markup Language (EPML), an XML-based language for exchanging EPC process models.

Simon Milton received his PhD from the University of Tasmania in 2000 in which he reported the first comprehensive analysis of data modelling languages using a common-sense realistic ontology. Milton continues his interests in the ontological foundations of data modeling languages and the implications of top-level ontological commitments in information systems modelling. He holds a senior lectureship in the Department of Information Systems at The University of Melbourne.
Manuel Mora-Tavarez is an associate professor of information systems in the Autonomous University of Aguascalientes (UAA), Mexico, since 1994. Mora holds a BS in computer systems engineering (1984) and a MSc in artificial intelligence (1989) from Monterrey Tech (ITESM), and an EngD in systems engineering (2003) from the National Autonomous University of Mexico (UNAM). He has published several research papers in international conferences and journals. His main research interest is the development of a common management and engineering body of knowledge for software engineering, systems engineering and information systems underpinned in the systems approach.

Jonathan Munson received his PhD in computer science from the University of North Carolina in 1997. At UNC he worked in the field of collaboration systems and developed the Sync replicated data framework. He joined the IBM T.J. Watson Research Center in 1998 and has worked on virtual-reality-based collaboration systems, systems for distributing and protecting digital content, and location-based services for wireless networks. He is currently working in the areas of automotive telematics and spatial collaboration systems.

Manzur Murshed received his BSc Engg (Hons) degree in computer science and engineering from Bangladesh University of Engineering and Technology (BUET), Bangladesh (1994) and PhD degree in computer science from the Australian National University, Australia (1999). He is an associate professor and the head of the Gippsland School of Information Technology at Monash University, Australia, where his major research interests are in the fields of multimedia signal processing and communications, parallel and distributed computing, simulations, and multilingual systems development. He received many research grants including a prestigious Australian Research Council (ARC) Discovery Projects grant. He has published more than 100 peer-reviewed journal articles, book chapters, and conference papers. Murshed is the recipient of numerous academic awards including the University Gold Medal by BUET. He recently received the inaugural Faculty of Information Technology Award for Excellence in Research for Early Career Researchers and was one of the nominees for the Vice Chancellor’s Award for Excellence in Research for Early Career Researchers.

Mara Nikolaidou is an assistant professor of IT at Harokopio University of Athens. She holds a PhD and a bachelor’s degree in computer science from the Department of Informatics and Telecommunication of the University of Athens. She is a member of IEEE and ISCA. Her research interests include software and information system engineering, e-government and digital libraries.

Rory O’Connor is a senior lecturer in software engineering at Dublin City University and a senior researcher with Lero, The Irish Software Engineering Research Centre. He has previously held research positions at both the National Centre for Software Engineering and the Centre for Teaching Computing, and has also worked as a software engineer and consultant for several European technology organizations. His research interests are centered on the processes whereby software intensive systems are designed, implemented and managed.

Martin Orr is a psychiatrist, a senior lecturer at Auckland University School of Population Health and clinical director of information services for the Waitemata District Health Board (Auckland, New Zealand). Orr is involved on a daily basis in the pragmatics of meeting the ‘opportunities and challenges’ of developing health knowledge systems. His key research interests lie in working with the dedicated professionals who, through the development, implementation and utilization of health knowledge systems, strive to ‘make a healthy difference’ for their communities. He has an interest in change, action research, reflective practice, innovation diffusion, individual and group dynamics, and information privacy and security within the complex health sector, particularly with relationship to health knowledge management systems. He is also involved in the establishment of the National Institute for Health Innovation.

Manoranjan Paul received his BSc (Hons) in computer science and engineering from Bangladesh University of Engineering and Technology (BUET) in 1997 and PhD degree in computing and IT from Monash University, Australia in 2005. He is currently working as research fellow at Gippsland School of Information Technology, Monash University, Australia. His major research interests are in the fields of image/video coding, multimedia
communication, surveillance, video on demand, and image segmentation. He has published more than 25 refereed international journals, book chapters, and conference publications. He received ARC grant $25,000 for organizing workshop on Video Signal Processing and Communication 2006/2007. He was a main coordinator of Video Signal Processing & Communication Workshop 2007 (www.eii.com.au/vspc). Dr Paul is a full member of the IEEE, ACS, and ARC ECR.

Luigi Proserpio is assistant professor of organization and management at Bocconi University. His main research interests are focused on geographically-dispersed teams, e-learning and technology adoption. He has published several articles on the topic in a variety of journals, including Research Policy, Journal of Product Innovation Management, Academy of Management Learning & Education.

Bernardino Provera holds a post-doctoral scholarship at the Institute of Organisation and Information Systems, Bocconi University. He has been a visiting scholar at the Management Learning Department of Lancaster University Management School. He is an associate of the Advanced Institute of Management Research (AIM). His research interests lie in the field of improvisation and knowledge management in high-reliability organizations and creative industries.

Ann Quade is a professor in the Department of Computer and Information Sciences at Minnesota State University, Mankato (MSU). She received her PhD from the University of Minnesota. Throughout her career, she has published research in several areas related to computer science education including: attracting and retaining women in computer science; classroom models that promote undergraduate research; assessing the merits of student online notetaking; the syntax and semantics of learning object meta-data; and the development and assessment of active, problem-based hybrid online courses. Since becoming a MSU faculty member in 1984, Quade has represented her University through participation in: numerous national and international conferences; the Computing Research Association mentoring program; and the 2002 International Grace Hopper Celebration of Women in Computing Conference steering committee. In 1998, she presented both oral and written testimony before the U.S. House of Representatives, Committee on Science in support of H.R. 3007, The Advancement of Women in Science, Engineering, and Technology Development Act. She works diligently to build partnerships between industry and education. At MSU she has been recognized as a: Teaching Scholar; William Flies fellow; recipient of the Minnesota State Student Association Dr. Duane Orr teaching award; and six year member of the MSU Foundation Board of Directors.

Peter Rittgen received an MSc in computer science and computational linguistics from University Koblenz-Landau, Germany, and a PhD in economics and business administration from Frankfurt University, Germany. He is currently a senior lecturer at the School of Business and Informatics of the University College of Borås, Sweden. He has been doing research on business processes and the development of information systems since 1997 and published many articles in these areas. For further details the reader is referred to http://www.adm.hb.se/~PRI/.

Laura C. Rodríguez-Martínez is a lecturer in software engineering in the Technology Institute of Aguascalientes, and a PhD student in the Autonomous University of Aguascalientes, both located in Aguascalientes, México. She holds a BS in computer systems engineering from the Technology Institute of the Laguna, Torréon, México (1991) and a MSc in computer sciences from Autonomous University of Aguascalientes (2006). She has worked as a software engineer in Mexican private enterprises from 1998. Her current research interest is the specification and evaluation of lifecycle processes for service-oriented software-intensive and information systems.

Ladislav Samuelis (assistant professor), obtained MSc in electrical engineering at Prague Technical University (1975), and PhD in informatics at Budapest University of Technology (1990). He has been engaged in research into the automatic program synthesis at the Institute of Computer Technology at the Technical University of Košice, Slovakia. Since 1998 he affiliated with the Dept. of Computers and Informatics, Faculty of Electrical Engineering and Informatics at the same university. He taught operating systems, database systems, computer networks and Java. Currently, he is involved in research of intelligent tutoring systems and software evolution.
Julio Sanchez is the author of 24 books in the field of computer architecture, programming, and software engineering. He holds doctoral degrees in physics and law. He is presently an associate professor of Computer Science at Minnesota State University, Mankato, Minnesota, where he teaches courses in programming and computer architecture.

Tony Shan is a renowned expert working in the computing field for 20+ years with extensive experience on architecture engineering, technology strategies, and system designs in a number of multi-million dollar IT projects in a broad range of industries. Having been involved in web technologies since the earliest Html, Java and .Net versions, he has, as an enterprise/solutions/chief architect, directed the lifecycle design and development of large-scale award-winning distributed systems on diverse platforms using a variety of cutting-edge technologies and unified/agile methodologies. He has initiated advanced research on emerging computing technologies, resulting in an invention patent and several patent-pending initiatives as well as many unified methodologies and platform models for adaptive enterprise system development.

G. Shankaranarayanan received the PhD degree in management information systems from The University of Arizona Eller School of Management (1998). His research interests include data modeling and design, database schema evolution, metadata modeling and management, data quality management, and the economics of data management. His research has appeared in journals such as the Journal of Database Management, Decision Support Systems, Communications of the ACM, Database for Advances in Information Systems, and IEEE TKDE. He serves on the editorial board of the International Journal of Information Quality. He is a member of the IEEE and a member of the ACM.

Quynh Nhu Numi Tran completed her PhD in the area of intelligent agent systems at the University of New South Wales, Australia in 2005. In her dissertation, she proposed a methodology for developing multi-agent systems using an ontology-based approach. She later worked as a research fellow at the University of Technology, Sydney, with research interests including method engineering, agile methodologies and collaborative systems. She is currently working at IBM Australia as a data-warehouse developer and business intelligence specialist.

Miguel Vargas-Martin is an assistant professor of the University of Ontario Institute of Technology (Oshawa, Canada). He obtained a BSc (computer science) from the Autonomous University of Aguascalientes (1996), a MEng (electrical) from CINVESTAV of IPN (1998), and a PhD in computer science from Carleton University (2002). Before joining UOIT, Vargas-Martin was a postdoctoral researcher for Alcatel Canada Inc. His main research interests include network security through defense systems against malicious software attacks and abusive use of network services. He is CTO and co-founder of Hoper Inc., a software company that develops innovative web tools.

Brijesh Verma is an associate professor of IT in the School of Computing Sciences at Central Queensland University in Australia. His research interests include computational intelligence, hybrid algorithms, pattern recognition, data mining and Web information retrieval. He has published twelve books, five book chapters and over hundred papers and supervised 29 research students in the above mentioned areas. He has served as a chief/co-chief investigator on twelve competitive research grants including ARC (Australian Research Council) LIEF, ARC research network and industry linkage grants. He is a co-editor in chief of International Journal of Computational Intelligence and Applications published by World Scientific and editorial board member/associate editor of four international journals. He has served as general chair, program chair, advisory chair, steering committee chair and program committee member on organizing, program and advisory committees of over 35 national and international conferences. He is a senior member of IEEE, IEEE Computational Intelligence Society and a member of International Neural Network Society. He is a chair of IEEE Computational Intelligence Society’s Queensland Chapter.

Vivienne Waller (BA, BSc, Grad Dip Pub Ec Pol, PhD) was involved in the project of developing situated systems while working in the Department of Information Systems, University of Melbourne. She is particularly interested in socio-technical systems and is currently at the Institute for Social Research, Swinburne University of Technology, investigating how people search for information.
About the Contributors

**John Wang** is a professor of information and decision sciences at Montclair State University. Having received a scholarship award, he came to the USA and completed his PhD in operations research from Temple University in 1990. He has published over 100 refereed papers and four books. He has also developed several computer software programs based on his research findings.

**Jim Warren** is professor of health informatics at the University of Auckland, holding a joint appointment between the Department of Computer Science and the School of Population Health. He is a member of the Executive of Health Informatics New Zealand and co-editor of the recent proceedings of the International Medical Informatics Association’s 12th World Congress. He has been consulting and researching on health information systems since 1989. He holds a Bachelor of Science in computer science and PhD in information systems from UMBC in Baltimore. From 1993 to 2005 (up until joining the University of Auckland) he worked for the University of South Australia in Adelaide. He is also involved, with Karen Day, Martin Orr and others, in the establishment of the National Institute for Health Innovation associated with the University of Auckland.

**Inge van de Weerd** is a PhD student at the Institute of Information and Computing Sciences at Utrecht University, The Netherlands. She holds an MSc in information science from Utrecht University. Her research interests comprise method engineering, meta-modeling, product management, information systems development and knowledge management. Her PhD research focuses on the development of a knowledge infrastructure for software product management methods that enable situational capability evolution.

**David Wood** is a member of IBM’s T.J. Watson Research Center, where he manages a group of projects in the area of pervasive computing. He has been with IBM since 1992 working in areas including parallel computing, data visualization, visual and spoken user interfaces, and location-based services and architectures. His department is currently focused on solutions and middleware for Telematics service providers, location-based services and middleware for client devices. He obtained a BA in physics from UC San Diego in 1985 and a master’s degree in computer science from New York University in 1989.

**Jun Xia** is an assistant professor of international management in the Department of International Business at Montclair State University. He received a PhD in management with a concentration in strategic management and international business management from Texas Tech University. His current research interests include international expansion strategies, transition economies, trade and foreign direction investment, organizational learning, and corporate social responsibility.

**Yuni Xia** is an assistant professor of computer and information science at Indiana University Purdue University – Indianapolis. Her research includes databases, moving object databases, sensor databases, data mining, data uncertainty management, data stream management and ubiquitous/pervasive computing. She holds a bachelor degree from the Huazhong University of Science and Technology of China, an MS and a PhD degree from Purdue University. She has served on the program committee of a number of conferences in databases and pervasive computing.

**Ruben Xing** received his Doctor of Global Information Development (PhD) in 1992, Master of Computer Science (MS) in 1989, and Master of Math & Science Education (MA) in 1987 from Columbia University. Xing has worked as a vice president of the E-business Group at Citicorp, assistant vice president of the Global Information Technology group at Merrill Lynch and some other large financial conglomerates in metropolitan New York for more than 15 years. His current research interests include Broadband, Wireless Communications, the Internet security, Disaster Recover/Business Continui

**James G.S. Yang** (MPh MBA, CPA, CMA) is a professor of accounting at Montclair State University. He specializes in individual and corporate income tax and international taxation. He has published thirty-seven articles in peer-reviewed academic journals and presented 21 papers to academic conferences. In his profession, he is also a CPA practitioner and served as a consultant to many CPA firms in the areas of taxation and accounting standards.
James E. Yao is a full professor of MIS in the Department of Management and Information Systems, School of Business, Montclair State University, New Jersey. Yao teaches management information systems, database, programming, and other MIS courses. His research interests are in the areas of IT innovation adoption, diffusion, and infusion in organizations, e-business, e-commerce, and m-commerce. Yao’s research papers have been published in journals on information technology and information systems.

Robert Z. Zheng is a faculty member and director of instructional design and educational technology (IDET) program in the Department of Educational Psychology at the University of Utah. His research interests include online instructional design, cognition and multimedia learning, and human-computer interaction. He edited Cognitive Effects on Multimedia Learning and co-edited Online Instructional Modeling: Theories and Practices. He has published numerous book chapters and research papers in the areas of multimedia, online learning, and cognition. He has presented extensively at national and international conferences.