About the Contributors

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John Campbell is Professor of Information Systems in the Faculty of Information Sciences and Engineering at the University of Canberra. A major theme throughout his research is how users interact through information systems in the social world and, in particular, the ways in which organizational decision-making and community interaction are enacted through collaborative technologies. He has published in *Information systems Journal*, *Information & Management*, *Data Base for Advances in Information Systems*, *Behaviour & Information Technology*, *Journal of Organizational Computing and Electronic Commerce*, and *Australasian Journal of Information Systems*.

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Scott Gardner is Associate Professor and the Foundation Director of the Master Class Program at Murdoch University. Dr Gardner has fifteen years experience as an academic educator and manager, consultant and facilitator working in Australia, the United Kingdom (UK) and South East Asia. As a specialist in change management, strategic management and stakeholder communications he has published widely in academic and professional journals. His professional portfolio includes training or consulting for major public and private sector clients spanning Western Australia, (WA), New South Wales (NSW), the UK and Indonesia and acting as an internal strategy advisor for senior executive teams at two WA Universities.

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**Luke Houghton** is lecturer in Information Systems and Management, in the Griffith Business School, Griffith University. He has worked in higher education fields since 2002 and completed his doctoral thesis in 2008 on the topic of cognitive engagement and unstructured problems. In his current role Luke acts as a Lecturer in Management, Logistics and Information Systems related courses. He also provides academic and service leadership to the Logistics and Management groups. His main interests lie in the role cognition and learning play in complex problem solving in business, organisations, information systems and higher education environments. He has been published in: *the Journal of the Operational Research Society, Australian Journal of Information Systems, Australasian Journal of Educational Technology, Systems Research and Behavioral Science* and the *Journal of Information Technology Education*. 
About the Contributors


Stefan Klein is Professor for Interorganizational Systems and a Director of the European Research Center for Informations Systems (ERCIS) at the Department of Information Systems, University of Münster. He has held teaching or research positions at University College Dublin, Ireland, University of Linz, Austria, University of Koblenz-Landau, Germany, University St. Gallen, Switzerland, Harvard University, German National Research Center for Computer Science (GMD), and University of Cologne. His current research areas are Information Infrastructures, Network Economy, Information Management, Social Media and the transformation of work.

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Bruce McCabe works at the intersection of technology, innovation and business. He began his career at IBM in 1988 and has held senior roles at IBM, WordPerfect, Novell and Gartner. In 2002 he founded S2 Intelligence, a think tank to support organisational innovation through grounded research. In 2009 he started an Innovation Advisory practice for KPMG, to help organisations create value through innovative new products, services and processes. He is currently working with National ICT Australia, the nation’s peak computer science organisation, to help them spin-off new commercial enterprises. Bruce is widely recognised for his pioneering research into how new technologies are adopted and applied in business. He has authored more than 300 essays, columns and research papers. Over the past 16 years has supplied independent analysis to most companies on the ASX-100, and to agencies in every State and Federal government. He has acted as an advisor to the Commonwealth Scientific and Industrial Research Organisation (CSIRO) and maintains relationships with a variety of universities, science organisations and commercial R & D labs.

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Anne Rouse is Associate Professor of Innovation and Business Strategy and an organizational psychologist at the Deakin Graduate School of Business. There she teaches innovation management, IT strategy, and business consulting. She joined Deakin after several decades in industry, working as a project management and business process specialist. Dr Rouse’s PhD, from the University of Melbourne, investigated outsourcing risks and benefits. As a result of this research she became co-author of the first Federal Government’s guide to sourcing, published in 2004. This guide continues to be adapted and used by Australian Federal and State governments as a blueprint for managing outsourced arrangements. Dr Rouse publishes on innovation and outsourcing-related topics.

Barry Shore, Professor of Management Sciences at the University of New Hampshire, received his undergraduate degree in engineering from Tufts University and his PhD from the University of Wisconsin. He has authored over 100 peer-reviewed research articles and presentations and four books published by McGraw-Hill and Holt Rinehart and Winston. Previous to receiving his PhD he worked for Boeing Company, General Electric and Hewlett-Packard. He is a fellow of the Global Information Technology Association, has served as Chairman of the Board and was elected in 2010 to the Cosmos Club in Washington, D.C.

Jeffrey Soar is Professor and Chair in Intelligent Domestic Healthcare Infrastructure at the University of Southern Queensland. He is internationally recognised for his research leadership in eHealth and specifically the field of technology to support seniors in independent living and access to healthcare. He came into research leadership roles in academia following a long career as a senior industry executive with strategic responsibilities in Australian state and federal government agencies as well as national and regional agencies in New Zealand. Prof Soar is the founder and Convenor of the Queensland Smart Home Initiative and the SAIL (Smart Ageing & Independent Living) research consortium. Jeffrey has over 100 peer-reviewed publications and has attracted over 30 grants and commissions for research projects including national strategy papers. He has been engaged by governments and international development agencies for projects and strategic advice in the Asia-Pacific and Middle East regions.

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