About the Contributors

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Terje Aaberge graduated from the University of Geneva in 1975 in mathematical physics. He was employed by Department of Theoretical Physics at this university from 1973 to 1982 and has since and until 2005 been visiting researcher at the department. During this time he has authored more than 20 research papers mainly on problems concerning the axiomatic or the modelling in the theory of special relativity, quantum physics, continuum dynamics and thermodynamics. He was employed in the private sector from 1983 to 1992 and is at Western Norway Research Institute since 1992. He has worked on best practice methods of information retrieval and dissemination on the Internet. He is now primarily working in the domains of logic and semantic technologies.

Rajendra Akerkar is a senior researcher at Western Norway Research Institute, Norway. His research and teaching (Masters & PhD level) experience includes over 18 years in the Academia spanning different universities in Asia, Europe and North America. He has vast experience of coordinating large scale international research activities through Technomathematics Research Foundation, Kolhapur, India. He serves on the editorial board of over 6 international journals. He is the editor-in-chief of ‘International Journal of Computer Science & Applications’. He is also an associate editor of “International Journal of Metadata, Semantics and Ontologies”. He has been working on semantic technologies, knowledge representation and reasoning, Web intelligence, with applications to various real world problems. He has authored/co-authored 12 books and more than 90 research articles.

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knowledge and cooperation models, along with computer-human interfaces that could fit the methods, theories and practices of humanities and social sciences. This resulted in a set of hypermedia software applications that are used in archaeology, history of art, and sociology.

Constanța-Nicoleta Bodea is professor at the Academy of Economic Study Bucharest (ASE), Faculty of Cybernetics, Statistics and Economic Informatics, Economic Informatics Department. Currently, she teaches Artificial Intelligence, Data Mining and Project Management. She coordinates numerous research projects at national level and achieved a high expertise in managing projects with multiple consortia. She is author of 11 books and more than 50 papers on Project Management, Information Systems, and Artificial Intelligence, being honored by IPMA with the Outstanding Research Contributions in 2007.

Florie Bugeaud is a graduate of the University of Paris 5 (Descartes) in Computer Science Methods applied to Business Management (MIAGE). She is a PhD student in Computer Science at the University of Technology of Troyes (Tech-CICO laboratory - Cooperative Technologies for Innovation and Organizational Changes) and the Orange Labs (R&D center – Services for Enterprises). She is working on the modeling and the simulation of Services Systems. Her activities aim at the specification of the service concept, in the telecoms innovation field, and the support of the innovators’ network during their research for innovative services ideas.

Michael Callaghan is a Senior Lecturer in the School of Computing and Intelligent Systems at the University of Ulster, Northern Ireland. He holds a Bachelor of Technology in Electronic Engineering and a Master’s of Science in Computing and Design, and is a member of the IEEE and ACM. He is a distinguished fellow of the University of Ulster and currently leads the Serious Games and Virtual Worlds research team at the Intelligent Systems Research Centre (ISRC).

Geoff Cox is currently a Researcher in Digital Aesthetics as part of the Digital Urban Living Research Center, Aarhus University (DK). He is also an occasional artist, and Associate Curator of Online Projects, Arnolfini, Bristol (UK), adjunct faculty, Transart Institute, Berlin/New York (DE/US), Associate Professor (Reader), University of Plymouth (UK), where he is part of KURATOR/Art and Social Technologies Research group. He is an editor for the DATA Browser book series (published by Autonomedia, New York), and co-edited ‘Economising Culture’ (2004), ‘Engineering Culture’ (2005) and ‘Creating Insecurity’ (2009). He is working on a new book with the tentative title ‘Coding Praxis’.

Maria-Iuliana Dascălu has a Master Degree in Project Management from the Academy of Economic Studies, Bucharest, Romania (2008) and a Bachelor Degree in Computer Science from the Alexandru Ioan Cuza University, Iasi, Romania (2006). She is a PhD student in Economic Informatics at the Academy of Economic Studies, combining her work experience as a programmer with numerous research activities. Her research relates to computer-assisted testing with applications in e-learning environments for project management, competences development systems and their benefits to adult education. Maria Dascălu is a Certified Project Management Associate (2008). She also conducted a research stage at the University of Gothenburg, Sweden, from October 2009 to May 2010.
Marco De Maggio has a PhD in “e-business” at eBusiness Management Section of Scuola Superiore ISUFI - University of Salento, Italy. His research field concerns the development of Methodologies for the analysis and management of Organizational Learning Patterns inside Organizations and Communities of Practice. His focus is mainly on the development of tools and methodologies for the monitoring of the organizational behavior responsible for Social Capital creation. Visiting Scholar at MIT – Boston, MA, he experimented the application of Content and Social Network analysis supported by computer-aided systems for the improvement in the analysis of Virtual Communities.

Mihaela Dinca is a statistical consultant and coordinator of the Disability Rights Promotion International Canada (DRPI-Canada) project. Over the last 12 years, she has conducted several research projects in biomedical field, population health, and environmental risk assessment and has been involved in WHO projects in community health. Throughout her involvement with these projects, she designed and implemented methodological frameworks and conducted complex statistical analyses on data from several population surveys and complex sample designs (e.g. Canadian Ethnic Diversity Survey (EDS); National Survey of Giving, Volunteering and Participating (NSGVP); Participation and Activity Limitation Survey (PALS); Canadian Community Health Survey (CCHS) and National Population Health Survey (NPHS)). Mihaela has published in the area of literacy and disability, social determinants of health, ecosystem modeling, and biomedical field. She received her B.Sc. from University of Bucharest, Romania and her M.A.Sc. from Ryerson University, Canada.

Paola Falcone received a Ph.D. in Marketing from the University of Rome “La Sapienza” and now is Lecturer of the Marketing Lab for public institutions and firms for the Faculty of Communication Sciences. She is also Lecturer of Research Methods and Communication for health Organizations for the Faculty of Medicine and Surgery in the same University. She is Marketing and Communication trainer for firms, public and not-for profit organizations. Her research interests include service marketing, internet marketing and communication through the new media (with specific focus on online communities), marketing networks for small organizations. A part of her research has been specifically focused on not-for-profit organizations. She is Director of the Research and Training Division of the CRC in Rome.

Christophe Gravier is a researcher (Chargé de Recherche) at University of Saint-Etienne, from which he received his PhD in Computer Science after a Master of Science in Telecommunications, Networks and Services from INSA de Lyon. His ongoing research focuses on adaptive systems and semantic technologies in Online Engineering and Next Generation Networks. Since 2009, he has been the Vice-President of Academic Relations and Research of the International Association of Online Engineering.

Francesca Grippa is a researcher in Knowledge Management at the eBusiness Management Section, Scuola Superiore ISUFI, University of Salento, Italy. Her current research interest is in applying Social Network Analysis to monitoring learning communities. She holds a PhD in e-Business, discussing a thesis on a methodology to measure social networks implied by different communication media. She got her Master’s Degree in Business Management at eBMS-ISUFI, Italy. She is also interested in integrating Knowledge Management and e-Learning Strategies.
Jakob Linaa Jensen (M.A. politics, Ph.D.) is associate professor at the Department of Information and Media Studies, University of Aarhus, Denmark. He has published three books and numerous international articles on social formations online, specifically social media, political participation and the public sphere in the digital age and tourism practices online and offline. His most recent research project addresses mediatization and cultural citizenship, how digital media affects patterns of consumption, citizenry and political participation in the 21st century.

Martin Knahl is currently a Professor at the University of Applied Sciences Furtwangen, Germany. He is a Research Fellow at the Centre for Information Security and Control at the University of Plymouth, UK. His research interests are in the areas of IT Management and Internet Governance.

Philippe Lacour is a graduate from the Ecole Normale Supérieure in Paris. He holds the French National Teaching Degree (“agrégation”), a PhD in Philosophy and a Master’s Degree in Legal Theory. He taught and studied in various universities abroad (USA, Italy, Germany, Belgium). He is currently an Assistant Professor at the Institut d’Études Politiques in Paris, a member of the International Center for the study of Contemporary French Philosophy (CIEPFC, ENS Paris) and the co-director of the Translation Studies section at the Centre Marc Bloch in Berlin. His main research topics include philosophy of language, epistemology of human sciences, social theory and normative philosophy (contemporary theories of Justice). He also has a genuine interest for Translation Studies, from a philosophical, legal and technological perspective. He runs an NGO which has been developing for four years a digital environment dedicated to the collaborative translation of cultural texts: Tradu Xio.

Marianne Laurent joined the Orange Labs in Lannion, France, as a Ph.D. student in 2008. After a Master in Management from Grenoble Ecole de Management, she graduated in 2007 with a Master of Engineering from Telecom Bretagne. Her studies, both technical and managerial, mainly focused on the Management of Enterprise Information Systems. She started her career in IS project management within Thales in the UK before she joined the dialog team of Orange. Her thesis, supervised by Philippe Bretier (Orange Labs) and Ioannis Kanellos (Telecom Bretagne), is an exploratory work on the evaluation of Spoken Dialogue Systems. She tends to understand heuristics guiding the design of evaluation with reference to decision-making situations.

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Marcia Rioux At York University, Toronto, Marcia Rioux is a Professor in the School of Health Policy and Management; in the MA and PhD(Critical Disability Studies and in the M.A./PhD in Health Policy and Equity. She is as well the Director of the York University Institute of Health Research. She teaches a core course in the newly inaugurated PhD (Critical Disability Studies) at the University of Zagreb, Croatia. With Bengt Lindqvist, she is the co-Director of Disability Rights Promotion International, a multi-year project to monitor disability rights nationally and internationally. Professor Rioux’s research includes health and human rights, universal education, international monitoring of disability
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rights, the impact of globalization on welfare policy, literacy policy, disability policy, and social inclusion. Dr. Rioux has lectured throughout the Americas, Europe, Africa and Asia. She has been an advisor to federal and provincial commissions, parliamentary committees, and international NGO’s as well as United Nations agencies. She has edited a number of collected volumes and nearly 70 book chapters and articles on disability rights. She recently completed an appointment as a Distinguished Visiting Fellow at the Institute for Advanced Study at LaTrobe University in Melbourne, Australia. Her PhD is in Jurisprudence and Social Policy from Boalt Hall Law School at the University of California, Berkeley.

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**Robin Teigland** is an Associate Professor at the Center for Strategy and Competitiveness at the Stockholm School of Economics (SSE) as well as the caretaker of SSE’s island in Second Life. She is also the Director of SSE’s PhD program in Business Administration and a member of the faculty of the International Management PhD program at the University of Agder in Norway. Robin’s research interests revolve around the creation and diffusion of knowledge in social networks and the impact on competitive advantage. The focus of her current research is on investigating how virtual worlds and social media are enabling firms to create value outside the boundaries of the firm. Robin is currently leading NVWN <www.nordicworlds.net>, a two year international project investigating innovation and entrepreneurship through virtual worlds and the 3D internet financed by the Nordic Innovation Center. Robin has published numerous articles in international books and academic journals, and in 2008 she received the “Researcher of the Year” award at the Stockholm School of Economics. She has participated as PI in two EU projects: “Impact Assessment of the Participation of SMEs in the Thematic Programmes of FP5 and FP6 for Research and Technological Development (RTD)” and “Structuring Effects of Community Research – The Impact of the Framework Programme on Research and Technological Development (RTD) on Network Formation”. In addition, she is a reviewer for numerous funding
agencies and academic journals as well as a globally sought after speaker. Robin really enjoys teaching students at the Stockholm School of Economics and lecturing for executives. Robin is from the USA and grew up in Nashville, Tennessee (but she does not sing :-) ). She holds a B.A. in Economics from Stanford University, an M.B.A. from The Wharton School, and an M.A. in International Studies from the University of Pennsylvania. In 1992 she moved to Sweden to work as a consultant for McKinsey & Company, Inc. before starting her PhD at the Stockholm School of Economics. She is married to a Norwegian and has five children, from whom she is constantly learning! More information on Robin is at www.knowledgenetworking.org.