About the Author

Craig Le Clair is vice president of Automated Data Processing (ADP) Brokerage Services, where he is focused on next-generation solutions for the brokerage and financial services market. His career in enterprise systems spans 20 years and began with commercialization of early Internet technology at BBN Communications. BBN designed the initial data communications core for the Internet and pioneered other innovations such as developing the first Internet router and sending the first e-mail. Le Clair has held senior positions with several leading companies in the document management, content management and business process automations markets and has published more than 20 articles on technology and marketing. He holds a bachelor of science degree in economics from Georgetown University and an MBA from George Washington University. He has taught at George Washington University and Montgomery College.