Index

A

a priori 94
adaptive optimization technique 106
Advanced GIS Systems 64
aggregation 256
annotations 256
application domain 273
articulatory distance 272
automatic compatibility 163

B

B-Schema 194
backtracking 259
behavioral intention 304
behavioral-related elements 304
benchmarking 174, 178
bilingual electronic catalog 18
bottom-up approach 194
browsing mode 20
Business Policy Game (BPG) 292

C

canning 256
canvas view (CV) 230
centralized database system 97
client and server 225
CMU-WEB 219
cognitive jump 236
cognitive overhead 227
coherence 227
cohesion 237
color scheme 66
communication cost 104
communication effectiveness 181
communication interface 182
complete flexibility 225
completeness 35, 36
computer systems 5
conceptual schema 199
conditionalization 256
consistency 272
Constructivist 159
content-dependent metadata 74
content-level adaptation 256
continuous improvement 174
control 1
CORBA (Common Object Request Brokered Architecture) 221
coverage 55
critical data 64
customer satisfaction variables (CSV) 174, 177

D

data cleaning 277
data collection 293
data collection sheets 280
data integrity 63
data management 122
data mining 184
data warehousing 184
data-driven (DD) approach 196
database applications 194
database designers 273
database management system 61, 272
database metadata management 86
databases 259
decision support system (DSS) 185
decomposition 35, 36
degree of support 220
design environments 153
detective technique 97
development management 129
difficulty of navigation 228
digital documents 72
dimming 257
direct guidance 259
display scale 66
Distributed Internet Databases 93
document metadata management 84
domain matter 47
download time 237
drill-down search 86
dynamic anchor 77
dynamic optimization 97
Dynamic Systems Development Method 155

E
ecological data 274
ecological sampling 275
efficiency of use 229
electronic catalog 18, 19
electronic commerce (EC) 71
elision 256
end user computing (EUC) 1, 2, 54, 117, 134
end user database development 271
end user developers 34
end user enhanceability 163
end user expert systems 32, 43
end user satisfaction 139
end user systems 153, 162
end user training 5
end users 157, 271, 289
enterprise-wide end user development 153
environmental assessment 274
environmental assessment database 280
excessive use of color 251
expectancy theory 305
expert systems 33
explicit annotations 258
extended entity relationship (EER) 195
Extensible Markup Language (XML) 222

F
feature density 63
file management 54
filtering 256
firm response variables (FRV) 174, 177
focus group participants 247
focus group questions 247
focus group sessions 243
focus groups 245
footnote 256
Force Model 309
Format-Dependent Metadata 75
functional integration 186

G
Geographic information systems (GISs) 53
global coherence 227
global electronic commerce 19
global information management 19
global users 18
granularity 257
group support systems 304
groupware 305
groupware application 304
groupware technologies 304

H
heuristic evaluations 243, 245
hiding 257
hierarchical bookmark lists 259
highlighting 257
hybrid domain systems 74
Hyper Text Markup Language (HTML) 222
Hyperdocument Meta-information System (HyDoMiS) 71, 79
hypercuments 78
hyperlink outside application (HLOA) 231
hyperlink to within application (HLWA) 231
hyperlinks 72
hypermedia document management 71
hypermedia documents 71
hypermedia information systems (HISs) 88
hypertext applications 255
hypertext transfer protocol (HTTP) 220

I
idempotent 224
implicit reasoning 44
information chunk (IC) 230
information chunk depiction (ICD) 230
information design issues 250
Information Needs 251
information space 257
information system (IS) 134, 137, 174, 261, 289
information system quality 262
information systems department (ISD) 134
information systems design 174
information systems use 141
information technology 32
Informix Universal Server (IUS) 110
inspection methods 245
interface representations 256
Internet database systems 94
interorganizational links 258
interrelated events 220, 223, 225
intertextual links 258
intratextual links 258
IS Component Technology 183
IS Design 182
isolated entities 210
IT-oriented approach 3
item analysis 24

J
join 55
join queries 93, 98
Joint Data- and Function-Driven (JDFD) approach 196
judgment exercise 307

K
knowledge 31
knowledge base 37
knowledge base design 46
knowledge capture 48
knowledge management 46
Knowledge-Based Systems 31

L
labeling map objects 65
laissez-faire 119
learnability 229
link-level adaptation 257
load cost 105
local coherence 227
location of processing 220
log-dependent metadata 75, 78
low consistency 228

M
management support 9
map objects 67
mapping 272
maps 66
matching mode 21
memorability 229
meta-information system 71, 74
meta-level adaptation 258
metadata 60, 71, 72
metadata classification 74
metadata elements 75
metadata management 82
metadata schema 80
microcomputer usage 142
multidatabase systems 96
Mutual Completeness Check 209

N
navigation 243
navigation problems 249
navigational system 255
networked individuals 156
node 76

O
Object Oriented Analysis and Design (OOAD) 226
optical character recognition (OCR) technology 188
organizational hyperdocuments (OHDs) 71
organizational impact 143
organizational integration 186
organizational memory 73
outdated and incomplete information 251
outsource companies 135
overhead due to consistency 236
paper-based media 255
paradox of expertise 32
parish records 274
participating sites 94
path analysis 24
Phase II - 207
pilot testing 247
placement 257
power distribution 13
probabilistic reasoning 35, 36
probe queries 100
probe-based optimization technique 93
problem statement 98
prototyping 155

quality measurement 35
query sampling technique 97

Rapid Application Development 155
relationship between information chunks (RIC) 231
remote invocation cost 104
Remote Method Invocation (RMI) 104
remote server 113
reporting 86
resource allocation 128
rule coupling 41
rule length 40
rule-based expert systems 33
rules 272
run-time behavior 108
run-time optimization 95, 98, 100

scalability 102
scrolling 250
search engines 259
search feature 250
searching mode 21
semantic distance 272
semantic link labels 257
semi-join plan 98
servers 94
shopping cart 21, 24
simple join plan 98
site indexes 259
site map 249, 259
social event information 250
software quality 35
sorting 257
sparse points 63
specialized integrity checkers 65
spiral model 155
spreadsheet experience 300
spreadsheet training 301
Standard Generalized Markup Language (SGML) 222
static anchor 77
static query optimizer 94
Static Query Optimizer (SQO) 99
strategic integration 186
stretchtext 257
summarization 256
supplemental navigation systems 258
system implementation 81
system quality 294
system usability 261
system-dependent metadata 75, 78
systemic activity 154
systems development life cycle 272
systems development methodology 6

T-Schema 194
tacit knowledge 44
task mapping 182
technological integration 186
technology acceptability 9
technology accessibility 9
technology availability 9
technology awareness 9
technology development 10
technology publicity 10
technology spread 9
termed cost-update points 106
textual information 189
theme 55
time analysis 24
timer 24
top-down approach 194
Total Quality Management (TQM) 175
TQM Communication 179
TQM Implementation 174
transfer protocol 220
triangulation approach 243

U
unified content model 20, 25
universal polygons 63
University Website 243
usability 263
usability experts 247
usability practices 261
usability testing 243, 246, 247, 263
user access 64
User Centred Design (UCD) 261, 264
user developed applications (UDAs) 289, 292
user developer assessments 299
user interface adjustment 236
user satisfaction 140
user support 59
user testing 245
user-developed applications (UDAs) 271, 272
user-interface adjustment 228
user-oriented approach 5
user-oriented control 1
users’ natural representations 271

V
Valence Model 308
vendor off-the-shelf applications (vendor success) 135

W
Web applications 219
Web page designers 250
Web representation 255
Web strategies 125
Web-based development 121
Web-based technologies 120
Website Effectiveness Study 244
workflow metadata management 82
workflow-dependent metadata 75
world wide web (WWW) 219