About the Contributors

Karen Ellis has been Director of the Taylor Public Library (TPL), TX, since 2004. She received her B.A. in English (1984) and Master’s in Library Science (1985) from Brigham Young University and has been working in public libraries in Texas since 1985. Karen started her professional career at the Victoria Public Library in south Texas, became a branch manager for the Harris County Public Library System in Houston, then Assistant Director for Public Services for the Nicholson Memorial Library System in the Dallas area, and finally Director of TPL (located northeast of Austin). She has reviewed books for Kliatt from 1986 to 2000 and for Library Journal since 1991.

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Susan Bach (Ph.D., Rollins College Crummer Graduate School of Business) is Executive Director of the Center for Leadership Development, which under her leadership is ranked 24th nationally and #1 in Florida for leadership education by Leadership Excellence magazine. In 2011, she spearheaded a community engagement initiative, which earned the Rollins MBA the Graduate Management Admissions Council Institutional Award for support and commitment to community service. Her professional focus is in organizational effectiveness and leadership development, and she is a certified leadership coach. Leadership and leadership development is the field in which she currently teaches and speaks. In addition, she also has a strong track record in higher education administration. Her background also includes the corporate, entrepreneurial, and consulting sectors with an emphasis on the hotel industry. She taught hospitality management, and published in the areas of guest service and hotel crime prevention.

Barbara Brattin is Director of the Wilkinson Public Library in Telluride, Colorado. Before coming to Telluride in 2005, she worked in five libraries in Ohio and the suburbs of Chicago managing reference, technology, facilities, and security. Barbara serves on numerous boards and task forces and is currently involved in planning the Risk and Reward Conference for innovative library thinkers to be held in Telluride in 2012.

Carolyn Brooks (MLIS, San Jose State University) is the Branch Manager of the El Dorado Hills Library (El Dorado County Library system, California). A Youth Services Librarian for four years, she is also a credentialed teacher who has taught all grade levels (Preschool through College) and is an Educational Consultant. Early literacy and brain development in young children is her area of expertise, and it is through her extensive collaborative relationships with First 5 El Dorado and varied educational agencies that she is able to effect positive growth in the lives of families with young children. Carolyn has
presented on these topics for the CAEYC (California Association for the Education of Young Children) and CLA (California Librarian’s Association), as well as the El Dorado County Office of Education. She has been a Mentor Teacher in the areas of Literature, Storytelling, and Thematic Instruction. San Jose State University recognized her with a Research Award for her research on societal attitudes as reflected through children’s literature.

**Hillary Dodge** obtained her MLS from Emporia State University in 2010. With twelve years of experience in libraries, she is currently the Head of Youth Services at the Clearview Library District and is an active member of several professional organizations including the Colorado Association of Libraries and Colorado Libraries for Early Literacy. Hillary has previously published Through the Eyes of Bay-Staters: A Teacher’s Guide to Using Primary Sources to Understand the Civil War (Secretary of the State of Massachusetts, 2001).

**Mary L. Hall** (MLS, Indiana University) is the Adult Services Manager at the Bedford Public Library. She has been involved in raising and training dogs for service dog programs since 2000. She lives in Bedford, Indiana with her family (including assorted animals), and competes in triathlons.

**Catherine Hakala-Ausperk** is currently the Executive Director of the Northeast Ohio Regional Library System (NEO-RLS). A frequent speaker at national and state conferences, staff days, and workshops, she has a passion for supporting, coaching, and developing successful libraries, staff members, and leaders. A 27-year public library veteran and an adjunct faculty member of Kent State University’s School of Library and Information Science, she has been a contributor and guest editor for ALA-APA’s Library Worklife and her book, “Be a Great Boss: One Year to Success” was published in January, 2011, by ALA Editions. Hakala-Ausperk is an Ohio Certified Public Librarian and an American Library Association Certified Public Library Administrator (CPLA.)

**Sol M. Hirsch** recently retired as Director of the Alachua County (Florida) Library District. For the past several years he has been positioning his public library to provide essential services that enhance a community’s quality of life rather than focus solely on improving traditional library services. This has been accomplished through partnerships with other agencies, defining library service delivery in 21st century terms, and transitioning the library’s workforce to have the necessary skills to provide these new services. The challenge continues to be maintaining quality traditional services valued by many current supporters while introducing services that appeal especially to youth and non-users to grow new, future library advocates.

**Kathleen Houlihan** is the Youth Program Librarian for the Austin Public Library, which has been a dream job for her, tapping into many of her professional interests, like leadership, advocacy, marketing, and outreach. Kathleen has also been a leader in increasing library services to incarcerated youth. She has presented on working with at-risk youth at the city-, state-, and (in 2012) national-level, and has also been instrumental in the creation of a new ALA (ASCLA) Interest Group for those serving incarcerated youth. She’s a voluminous contributor to the Library Services for Incarcerated Youth Wiki, and regularly shares her successes and struggles with the YALSA-Lockdown listserv. Her greatest ambition is to improve the quality and quantity of library services available to incarcerated youth throughout the
U.S. By empowering librarians with the resources and knowledge needed to work with the correctional facilities in their community, they can be a touchstone for youth who are struggling in their communities. By empowering these youth through literacy, a thirst for knowledge, and a connection to the community, she believes that libraries can create positive change in the world.

Susan Lovatt, BA, DipLIS is a Public Librarian working for Libraries Department of Fingal County Council (Ireland). She is currently reading for an MSc. in Leadership through Education and Training at Dublin City University. Her area of research is looking at the role public libraries can provide as educational partners to the Irish Educational Curriculum and the skills needed of librarians to fulfil these roles. She is especially interested in the teaching role of librarians. She has presented at the Irish Public Library Conference and published an article based on the work her library has done in making connections with the local community to enhance and sustain a high level of service delivery to the public. She is an active member of the Library Association of Ireland (LAI).

Paolo Melillo has over seventeen years experience working in public libraries at various librarian and managerial roles. He is currently a Branch Manager with the Orange County Library System in Orlando, Florida. He is a native of Montréal, Canada and holds an MLIS from McGill University. Paolo has coordinated several grant projects and presented programs on Smart Investing for the Florida Library Association Conference in 2009 and at the Public Library Association National Conference in March 2010. He also wrote an article on “Transforming ESOL-Learning Opportunities through Technology” for *Florida Libraries Magazine* in 2007. In 2003, he was named a Mover and Shaker for the profession by *Library Journal*.

Nkem Ekene Osuigwe (MLS) is the Director Anambra State Library Board. She is also the Chairperson, Nigerian Library Association Anambra State Chapter and the National Secretary, Public Library Section of the Nigerian Library Association. She is a doctoral student at the Department of Library and Information Science, Abia State University Uturu and is presently conducting a study on Information Technology skills of librarians in Nigerian public libraries.

Robert K. Prescott, SPHR has spent twenty years in industry and fifteen years in teaching and consulting roles. He is currently Graduate Faculty of Management at the Crummer Graduate School of Business at Rollins College in Winter Park, Florida, U.S.A. In this role, Bob is responsible for teaching graduate level courses in both the MBA and Master’s of Human Resources (MHR) programs. He is a native of Birmingham, Alabama, holds a B.S. in Marketing from the University of Alabama and a Ph.D. in Workforce Education and Development from The Pennsylvania State University. Bob co-authored the books *The Strategic Human Resource Leader: How to Prepare Your Organization for the 6 Key Trends Shaping the Future* (Davies-Black, 1998) and *HR Transformation: Demonstrating Leadership in the Face of Future Trends* (Davies-Black/SHRM, 2009).

Erica Rose is the Head of Outreach Services for the Clearview Library District (Windsor, CO). She has over eleven years of library experience and has dedicated her work in libraries to studying and promoting outreach services. Formerly the Director of After School Programming for Omaha Public Library, she has spent years examining the relationship between schools and public libraries-searching
for and creating opportunities for partnership. Erica is an active member of the American Library Association, Colorado Association of Libraries, and the Association of Bookmobile and Outreach Services. The authors conducted a workshop at the 2010 Colorado Association of Libraries annual conference on the topic of outreach in the school district. The workshop session was entitled “I Hate Reading Book Clubs” and presented a dynamic approach to working with schools and reluctant readers.

**Erica Segraves** is a Young Adult Librarian at the Mamie Doud Eisenhower Public Library in Broomfield, CO. Erica works extensively with professional members of the scientific community to foster lasting relationships that promote the relevance of scientific thinking and the scientific method for elementary and middle school students. She received her Master’s of Library Science from Emporia State University with an emphasis on Information Management.

**Lindsy Serrano** (MLS, Indiana University) is a Senior Librarian for the New York Public Library (NYPL), specializing in Young Adult Services. She has served on the board of Literacy for Incarcerated Teens, a non-profit group that funds libraries and literacy programming in New York City’s juvenile detention centers and is currently a contributor for Stuff for the Teenage, NYPL’s blog for YA readers. In her free time, Lindsy develops the library’s zine and independent press collection and films videos that highlight NYPL’s arts and crafts collection.

**J. Clay Singleton** is the George and Harriet Cornell Professor of Finance at the Crummer Graduate School of Business at Rollins College. At Rollins Professor Singleton has been recognized with the Crummer Distinguished Faculty Award in 2004 and with the Rollins College Cornell Distinguished Teaching Award in 2009. Before joining the Crummer faculty in 2002 he was Vice President of Ibbotson Associates (now a division of Morningstar) where he was responsible for the firm’s consulting, training, and research activities. Before Ibbotson Associates he was Senior Vice President for Curriculum and Examinations at the CFA Institute. In this capacity he was responsible for the CFA program’s job analysis, candidate curriculum, and certification examinations. Dr. Singleton holds the Chartered Financial Analyst (CFA) designation. Dr. Singleton’s research in investments and finance has been widely published in both practitioner and academic journals. He has written two books, Core-Satellite Portfolio Management: A Modern Approach to Professionally Managed Funds, and Survey Research in Finance, co-authored with H. Kent Baker and Ted Veit. Dr. Singleton earned his BAS in Political Science from Washington University in St. Louis in 1969 and his MBA and his PhD in Business from the University of Missouri-Columbia in 1972 and 1979, respectively.

**Peggy Thrasher** (MLIS, San Jose State University) is the Systems and Technology Librarian at the Dover Public Library in Dover, NH. She believes that public libraries can be a coalescing force in a community, and that the future of libraries lies in both the physical and virtual communities that they create. She has recently reduced her carbon footprint by purchasing a hybrid car, and now gets 60 MPG.