About the Contributors


***

Damon E. Campbell is an Assistant Professor of Management Information Systems in the Else School of Management at Millsaps College. He holds a Ph.D. and M.B.A. from Washington State University. His primary research interests include eCommerce, human computer interaction, and interface design. Damon has published research in the *Journal of the Association for Information Systems, the Journal of Electronic Commerce Research*, as well as national and international conference proceedings.

Kevin P. Duffy joined the faculty of the Raj Soin College of Business at Wright State University as an Assistant Professor of MIS in the ISOM Department in September 2004. Dr. Duffy completed his doctoral studies in Management Information Systems at the Florida State University. He completed a BA degree from Eckerd College in Literature in 1978, and an MA degree in Literature from the University of Pittsburgh in 1982. He completed an MSIS at the University of Pittsburgh in 1992. Prior to joining Wright State University, he held faculty positions at The University of Texas, Arlington, and West Virginia University. His publications have appeared in journals such as *Decision Support Systems, the Journal of Asia-Pacific Business, the Air Force Journal of Logistics, the International Journal of Public Administration, and the Encyclopedia of Information Systems*. Dr. Duffy is the Executive Director of the EDAptive Computing Center for Research in Business Process Management.
Frank Frößler received his Ph.D. in 2008 from University College Dublin. He is working as a consultant with Siemens Management Consulting (Siemens AG) and as a research assistant with the Management Information Systems Group in the Centre for Innovation, Technology, and Organization (CITO) at University College Dublin. His research interest concerns the extent to which new technologies enable and constrain innovative forms of organizing work. Currently, he is focusing on the implications of Skype and Sametime in software development projects.

Frank Fuchs-Kittowski is professor of environmental computer science at “Hochschule für Technik und Wirtschaft (HTW) Berlin - University of Applied Sciences”, Berlin, Germany. Before joining HTW in 2009 he was a senior researcher, project manager and head of a research group at Fraunhofer Institute for Software and Systems Engineering (ISST), Berlin, Germany. He received a Diploma (1997) and a PhD (2006) in Computer Science from the Technical University Berlin. He was a stipendiary of the “German National Merit Foundation (Studienstiftung des Deutschen Volkes)”. His working and research areas are collaborative knowledge work and spatial data infrastructures.

Antonio Gómez-Skarmeta received the Ph.D. degrees in Computer Science from the University of Murcia Spain. Since 1993 he is Professor at the same department and University. Antonio F. Gómez-Skarmeta has worked on different research projects in the national environment either in the distributed artificial intelligence field (project M2D2), as in the tele-learning and computer support for collaborative work. In addition, he has also been involved in several R-D project funded by the Spanish Research and Development programs like SABA-Ext, SABA-2, ISAIAS and CROWN Project. He was also coordinator of a Socrates CDA (European Master on Soft Computing) and a Leonardo project for Distance and Open Learning. He has worked in several European IST project such as COLAB, ITCOLE, Euro6IX and 6Power. He is currently working in the European IST projects ECOSPACE and POPEYE. He has published over 50 international papers.

Bernhard Katzy is a professor at the University BW Munich and founder of CeTIM – Center for Technology and Innovation Management, which is located at University BW Munich and Leiden University in the Netherlands. His research interest is about entrepreneurial management of fast growing high-tech firms and the emerging industrial structures for the information age.

Björn Kijl works at the School of Management & Governance of the University of Twente where he is involved in research on business models. Björn studied for a Master in Business Information Technology at the Faculty of Electrical Engineering, Mathematics and Computer Science of the University of Twente where he graduated in 2004 (with the highest distinction possible). Kijl was a consultant at eMAXX, a fast growing eBusiness / eGovernment company. He also worked as a researcher in both Dutch as well as international research projects on subjects like business models for next generation mobile services and future working environments via the Dutch Telematica Instituut / Delft University of Technology and in cooperation with companies and organizations like Nokia and Fraunhofer. He is a founding partner of Kingfisher Capital, a business model & investment research boutique.
About the Contributors

**Felix Köbler** is a PhD candidate and research assistant at the Chair for Information Systems of Technische Universität München. He received a M.Sc. and B.Sc. in Information Systems from Technische Universität München and conducted internship programs with multiple international companies. His teaching and research areas include Virtual/Global Teams, Global Distributed Software Engineering, Computer Supported Cooperative Work, Collective Intelligence and Ubiquitous and Mobile Computing.

**Kjetil Kristensen** has an expert participant contract with the European Society of Concurrent Enterprising (ESoCE-NET). He holds graduate degrees in Mechanical Engineering (siv.ing.) and Engineering Design (PhD) from the Norwegian University of Science and Technology, NTNU. He has experience from the Oil Service and Mobile Telecom sectors, and is involved in Concurrent Enterprising R&D in the EU-funded project ECOSPACE. ECOSPACE develops and validates concepts and solutions for next generation collaborative working environments for eProfessionals. He is the founder and Principal Consultant of Kristensen Consulting (KC), and one of the co-founders of Boost Communications, a company developing mobile marketing and communication services for messaging and mobile Internet. His research interests include collaborative strategies, and services and diagnostic tools that help large engineering corporations and other knowledge-intensive organizations achieving a competitive advantage through improved collaborative performance. He frequently speaks and publishes internationally on a broad range of topics related to collaboration and collaborative innovation.

**Dr. James Laffey** is a Professor in the School of Information Science and Learning Technologies and a former researcher and systems developer at Apple Computer, Inc. Dr. Laffey has a Ph.D. in Education from the University of Chicago and has won awards for the design of innovative, media-based computer systems. Through his design work and scholarship he is internationally recognized as an expert in the area of human-computer interaction. He currently teaches graduate level courses on development of systems to optimize HCI and learning, including methods to improve the social nature of online communities. He has received over $6 million of funding during the past 10 years, and is currently the principal investigator for grants from AutismSpeaks and the Institute of the Education Sciences to research and develop iSocial.

**Hermann Loeh** leads the competence centre for Virtual Organisations and the Virtual Enterprise laboratory at Centre for Technology and Innovation Management (CeTIM). His research and teaching interest are focused on the management of product development (concurrent engineering) and new, networked organizations and processes for innovation enabled by ICT.

**M. Antonia Martínez-Carreras** has a PhD in computer science from the University of Murcia (Spain) since 2005. She is a Teaching Assistant Professor for Collaborative Environments at the University of Murcia. She also participates as a teacher in the Master of Information and Communication Technologies and Telematics, teaching in the course New Paradigms for Building Information Systems. Her research area is devoted to Cooperative Systems, CSCW, Groupware, CSCL, Context Reasoning and Interoperability issues. She has been working in the Department of Information and Communication Engineering since 1999 until now, where she was involved in several research projects funded by the European Commission such as ITCOLE, COLAB and ECOSPACE, a contract to act as a consultant in a Leonardo Project Replika and some national projects such as CAM4HOME. She has published several papers in national and international conferences and journals.
Allen Milewski is currently an Associate Professor of Software Engineering at Monmouth University in West Long Branch, NJ, USA. His research interests combine studies of collaborative work and user interface design. Projects include team collaboration, global teamwork and cultural variation in social and cognitive processes. In addition, he has published in the area of user interface Internationalization. Most recently, he has included the design of collaborative information systems for Homeland Security and Emergency Management use. He received his Ph.D. in experimental cognitive psychology and was an Associate Professor of Psychology before more than 20 years of Industrial experience.

Peyman Nasirifard is a Ph.D. student in computer science at Digital Enterprise Research Institute (DERI), National University of Ireland, Galway, where he works in the Ecospace Integrated Project. Prior to that he was involved in several other European funded projects. He obtained his M.Sc. degree in computer science from the University of Hannover, Germany. His main research areas include access control in collaborative software, social network analysis and recommendation systems. He has published several papers in International conferences and workshops.

Jan Ondrus is an Assistant Professor of Information Systems at ESSEC Business School in Paris. He holds a Ph.D. and MSc from the University of Lausanne. His primary research interests includes mobile business, mobile payments, technology foresight, disruptive innovation, and multi-criteria decision making. His research has been published in various international journals including Electronic Markets, Electronic Commerce Research and Applications, Information Systems and e-Business Management. Recently, Jan was appointed Special Issue Editor of Information Systems Journal.

Marc Pallot is member of the Board of Directors and responsible for Collaborative Work and Infrastructure at ESoCE-NET. He is also research scientist at the Centre for Concurrent Enterprise, University of Nottingham, and teaching Collaborative Innovation at ISTIA Innovation, University of Angers, within several masters’ degree classes dedicated to innovation. He is carrying out research in the domain of Collaborative Open Innovation and Living Labs, Collaborative Web Environments (Web 3.0) with a specific emphasis on Collaborative Distance and Interoperable Collaboration Services, and more specifically on People-Concepts Networking and Knowledge Connection. He is regularly involved in European research projects and has published numbers of papers and co-authored several books. He is co-founder and co-organizer of the annual ICE international conference on Concurrent Enterprising since 1994 and member of various conference committees. He is member of the Association for Computing Machinery (ACM) and member of the Information Resources Management Association (IRMA).

Vassilios Peristeras is the eGovernment Cluster Leader, Research Fellow, and Adjunct Lecturer in National University of Ireland, Galway – Digital Enterprise Research institute (NUIG/DERI). He has studied Political Science and obtained master degrees in Public Administration and Information Systems. He also holds a PhD in Information Systems. During the last 18 years, he has worked as scientific coordinator at the Greek National Centre for Public Administration, Greece, as senior researcher at CERTH/ITI and the University of Macedonia, Greece, as IT Consultant in the United Nations and as consultant in various public and private organizations. Since 1998 he has initiated, participated and/or coordinated several R&D projects at the national and international level (e.g. EU-Publi.com, Semantic-
About the Contributors

Gov, Infocitizen, Modinis, ECOSPACE). He has published more than 80 papers in scientific journals and international conferences and has served as reviewer and program committee member in more than 30 conferences and workshops.

Marisa Ponti is a doctoral candidate at the Swedish School of Library and Information Science, Gothenburg University and University College of Borås, Sweden. She holds degrees in Sociology (Italian Laurea), and information studies (M.S.) Her dissertation titled Beyond Academy – Socio-technical Influence on the Uptake of e-Research in a Practice-Oriented Field is a cross-national study, informed by Actor-Network Theory, of three cases of practice-led research collaboration and focuses on the influence of sociotechnical aspects on the uptake and sustainability of e-Research in Library and Information Science. Her main research interests include eResearch and virtual collaborative environments. This review has been funded by the Swedish School of Library and Information Science, the Center for Collaborative Innovation, and the Bengt Helmqvist Fund.

Wolfgang Prinz has a PhD in computer science from the University of Nottingham. He is deputy head of Fraunhofer FIT (Institute for Applied Information Technology), division manager of the CSCW research department in FIT, and Professor for cooperation systems at the Technical University in Aachen. He is carrying out research in the area of Cooperative Systems, CSCW, Groupware, Communityware and Information systems. He participated in and managed several European and national research projects. Wolfgang Prinz published more than 100 papers and is member of a number of conference committees: Programme Chair of ECSCW’97, Co-Chair of GROUP’97 and ‘09 (ACM), Programme Co-Chair of WACC’99 (ACM) and M&C 2002, Co-Chair of E-CSCW 2001, member of the editorial board of the International Journal of CSCW (Kluwer), vice-chair of the Special Interest Group on CSCW of the German Informatics Society (GI), and he was chair of ACM SIGGROUP until 2004.

Dr. Herbert Remidez, Jr. is an Assistant Professor of Management Information Systems in the University of Arkansas at Little Rock’s College of Business. He teaches project management and IT strategy at the undergraduate and graduate levels. Dr. Remidez prior work experience includes IT project management and IT strategic planning. He has published articles in the Communications of the ACM, International Journal of Knowledge and Learning, International Journal of e-Collaboration, and Computers in the Schools. His current research projects focus on template-driven messaging systems, IT project management and e-learning.

Kai Riemer is a senior lecturer in the Discipline of Business Information Systems, Faculty of Economics & Business at the University of Sydney, Australia. He received his Diploma in Information Systems (Dipl. Wirt-Inform.) and his Ph.D. from Münster University, Germany. He has held positions with University College Dublin and the University of Melbourne. In his last position he worked as Assistant Professor in the European Research Center for Information Systems (ERCIS) at the University of Münster, where he finished his Postdoctoral Degree (Habilitation). His research interests cover the areas of e-Collaboration, inter-firm networking, virtual work, social impact of ICTs, and E-Commerce. His research has appeared in Journal of Information Technology, International Journal of Electronic Commerce, Communications of the AIS, Business and Information Systems Engineering, International Conference on Information Systems, as well as in various other conference proceedings and handbooks.
Burak Sari is a research fellow at the Center for Technology and Innovation Management (CeTIM) associated with Leiden Institute of Advanced Computer Science (LIACS). His research inspiration is based on new ways of working derived from key innovative concepts such as virtuality and collaboration facilitated by advanced information and communication technologies (ICT). This led his research agenda to focus on virtual collaboration at team and organizational levels, virtual organizations and virtual product development teams.

Saonee Sarker is currently an Associate Professor in the Department of Information Systems at Washington State University. She received her Ph.D. in Management Information Systems from Washington State University, and a MBA from the University of Cincinnati prior to that. Her research focuses on globally-distributed software development teams and other types of computer-mediated groups, mobile collaboration, technology adoption by groups, and value creation within inter-firm collaboration, and has appeared (or scheduled to appear) in outlets such as Information Systems Research, MIS Quarterly, Journal of the Association of Information Systems, Journal of Management Information Systems, European Journal of Information Systems, Decision Support Systems, and Journal of Computer-Mediated Communication. She has served as an Associate Editor for the International Conference in Information Systems (ICIS). She is also the PI of an NSF grant that was awarded to study work-life balance related issues in globally distributed software development teams.

Eric Siegeris is a Consulting Manager in the Consulting Division Business Technology of SAP Consulting Germany. Before joining SAP Consulting in 2005, he has been Head of Department at the Fraunhofer Institute for Software and Systems Engineering for several years. He holds a degree in electrical engineering at the Technical University of Berlin. For more than ten years, Eric Siegeris has been working as manager, project manager, trainer, reviewer, coach and consultant in multiple IT projects sector where he gathered extensive experience in assessing and evaluating software projects, development processes and in the area of application lifecycle management as well as software testing. Eric’s research interests comprise the maturity of software processes and project management processes as well as the e-collaboration in complex software engineering and implementation projects.

Antonie Stam is the Leggett & Platt Distinguished Professor of Management Information Systems in the Management Department, and co-Director of the Center for the Digital Globe, both at the University of Missouri. Prior to joining the University of Missouri in the Fall of 2000, he was a Professor in the Department of Management Information Systems at the University of Georgia. He holds a PhD in Management Science from the University of Kansas. Professor Stam has served in Visiting Professor and Research Scientist roles in Belgium, Austria, Finland, France, Italy, South Africa and Spain, and has consulted with companies and organizations in the US, China and Finland. He is a member of the Association for Information Systems, the American Statistical Association, INFORMS and the Decision Sciences Institute. His primary research interests include information systems, decision support systems, applied artificial intelligence, multicriteria decision making and applied statistics. He has published in journals such as Management Science, Decision Sciences, Journal of the American Statistical Association, Operations Research, Public Opinion Quarterly, Multivariate Behavioral Research, International Journal of Production Research, Journal of Marketing Research, SIAM Journal on Matrix Analysis and Applications, and others.
Marilyn Tremaine is a Research Professor at Rutgers University’s Center for Advanced Information Processing. Prior to this position she chaired the Information Systems Department at New Jersey Institute of Technology and served as a Professor of Computer Science at the University of Toronto and Information Systems at the Michigan Business School. She is widely published in the field of Human-Computer Interaction and Computer Supported Collaborative Work.

Joseph S. Valacich is the George and Carolyn Hubman Distinguished Professor in MIS at Washington State University. His primary research interests include technology-mediated collaboration, mobile and emerging technologies, e-business, human-computer interaction, and distance education. His work has appeared in publications such as *MIS Quarterly, Information Systems Research, Journal of Management Information Systems, Management Science, Academy of Management Journal*, and many others. He is currently also serving as a Senior Editor at *MIS Quarterly*.

William (Bill) Wilson holds a B.S. degree in Production and Operations Management. Additionally, Bill earned an M.S. in Logistics and Supply Chain Management from the Raj Soin College of Business at Wright State University in Dayton, OH. He is employed as the Manager, Supply Chain Integration at ABC Company, an organization which operates in the mid-western region of the United States. His responsibilities include improving visibility and communication within the global supply chain of ABC Company. This includes development of electronic connectivity opportunities. Bill and his family live in Ohio.

Volker Wulf is a professor in Information Systems and the director of the Media Research Institute at the University of Siegen. At Fraunhofer FIT, he heads the research group User-centred Software-Engineering (USE). He is also a founding member of the International Institute for Socio-Informatics (IISI), Bonn. In 2001, he worked as a research fellow at the Massachusetts Institute of Technology (MIT), Cambridge, MA. In 2006/07 Wulf spent a sabbatical as a Fulbright Scholar at the University of Michigan, Ann Arbor, and at Stanford University, Palo Alto. His research interests lie primarily in the area of Computer Supported Cooperative Work, Knowledge Management, Computer Supported Cooperative Learning, Entertainment Computing, Human Computer Interaction, Participatory Design, and Organizational Computing. He published more than 200 papers. He edited 13 books among which „Expertise Sharing: Beyond Knowledge Management“ and „Social Capital and Information Technology“ both with MIT Press Cambridge MA and „End User Development“ with Springer Dordrecht are probably best known.

Suling Zhang is an assistant professor in the Graduate Management Studies department of Kean University. She received a Ph.D. of Information Systems from New Jersey Institute of Technology, an M.S. in Information Technologies from University of North Texas and a B.A. in English Literature from China University of Law and Political Science with minor in law. Her research interests are virtual team leadership, communication technologies in distributed teams and small business technology management. She has published in journals such as International Journal of e-Collaboration and Journal of Enterprise Information Management.