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Andy Koronios received his PhD from the University of Queensland. He has extensive teaching experience both in the tertiary sector at undergraduate and postgraduate, MBA, DBA, and PhD levels as well as in the provision of executive industry seminars. He has numerous research publications in a diverse area such as multimedia and online learning systems, information security and data quality, electronic commerce, and Web requirements.
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Tony Norris is a professor of information systems at Massey University, Auckland, New Zealand. His research interests are in the strategic role of information technology and information management in the health sector and include the cultural and business issues associated with the application of IT, data quality, knowledge management, and telehealth. Dr. Norris is the author of the book, Essentials of Telemedicine and Telecare (Wiley, 2002). He is also the author of over 45 research papers in the field of health informatics as well as numerous papers in his first research areas of chemistry and mathematics.

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Ying Su received a BS in mechanical engineering in 1992 from Hohai University, Nanjing, Jiangsu Province, China. In 1999, he received an MS in mechanical engineering from Southeast University. During 2000, he completed his doctoral studies from the Department of Precision Instruments and Mechatronics at the Tsinghua University, Beijing, China. From 1992 to 1996, he was an engineer and technologist at an iron and steel plant. He is an author of many scientific and research papers. His current research interests include information quality, business process modeling (BPM), enterprise resource planning (ERP), supply chain management (SCM), performance measurement and control, agile manufacturing, simulation, advanced planning and scheduling, quality function deployment (QFD), and computer aided process planning (CAPP).

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