Index

A

Academic Administration IS 89, 157
Academic Program Director (APD) 109, 118
adjunct teachers 363, 369
    full-time, professional 368
adjunct-university relationship 360
Administrative Information Technology
    Committee (AITC) 145
AG NATURAL/ADABAS software 23
Agricultural Extension Service (AXS) 3
Agricultural Research Station (ARS) 3
Annual Financial Report (AFR) 9, 16
Anonymous South University (ASU) 175
ANUIES - See National Association of Universities and Institutions of Higher Education.
a priori literature 448
Association of American Universities (AAU) 107
asynchronous communication 275
asynchronous discussion 268, 443, 489
Asynchronous Transfer Mode (ATM) 405
Australian Capital Territory (ACT) 270
Australian Catholic University (ACU National) 269
Australian Universities Quality Agency (AUQA) 447
Automated Information and Telecommunications Council (AITC) 8

B

Balanced Scorecard (BSC) 443
Baldrige National Quality Program (BNQP) 455
Ballistic Missile Defense Organization (BMDO) 191
barriers and challenges 106
Basic Support for Cooperative Work (BSCW) 99, 342, 355
BATON technology 193, 199
Benvic Project 391
best practices 44
bimodal teaching 486
BNQP-BSC 456
Budget/Payroll 5, 16
Business Process Re-engineering (BPR) 137

career services 174
Center for Educational Development and Support (CEDS) 466
Chief Information Officer (CIO) 43, 45, 47-48
Chief Operating Officer (COO) 162
CIEES - See Inter-institutional Committees for the Evaluation of Higher Education.
Committee for the Accreditation of Higher Education (COPAES) 341
Communities of Learners (CoL) 271
Communities of Practice (CoP) 271
Computer-Aided Instructions (CAI) 415
Computer and Information Science (CIS) 405, 417
Computer-Mediated Communication (CMC) 277
computer science education 246, 435, 438, 440
Computer Supported Collaborative Learning (CSCL) 274
Computer Supported Intentional Learning Environments (CSILE) 274
constructivist model 87
course implementation 246
course management system 78
Critical Success Factors (CSF) 137
curriculum and instruction 56
Curriculum Innovation Grant (CIG) 470

D
Database Administrator (DBA) 204
Decision Support Systems (DSS) 4
Degree Audit Reporting System (DARS) 50
Delta Student Management System (SMS) 157-158
Department of Defense (DoD) 69, 191
Department of Education, Science and Training (DEST) 447
Department of Information Resources (DIR) 7
Distributed Applications (DA) 432
distributed learning 340
double-coding 167
Dunn and Dunn Model 292

E
educational goals 230
educational program 515
educational technology 47-49, 52-53, 55-56, 60-61, 64, 84-87, 89, 107-108, 111, 213, 218, 230-231, 241-242, 244, 335, 357, 386, 435-439, 461, 539
educational theories 445
Education Balanced Scorecard (EBSC) 456
electronic learning (e-learning) 270, 444
Engineering Extension Service (EXS) 3
Engineering Research Station (ERS) 3
Enterprise Systems (ES) 157
Enterprise Resource Planning (ERP) 128, 135
Enterprise Systems (ES) 1, 160
entrepreneurial approach 87
entrepreneurial-type 197
European Credit Transfer System (ECTS) 518
European Higher Education Area (EHEA) 482
European Space for Higher Education (ESHE) 518
EVAINU 495-496

F
face-to-face classroom 407
face-to-face communication 488
face-to-face learning 444, 486
face-to-face teaching 482
faculty computer literacy 89
faculty development 289, 294, 339
faculty rewards 339
faculty support 51, 57, 64
faculty training 65
Felder-Silverman Learning Style Model 290
Financial Record Systems (FRS) 9
Full-Time Equivalent (FTE) 225
function point analysis 162

G
GlobalVIEW project 213, 218
good practices evidence 395
Governmental Accounting Standards Board (GASB) 16
Graduate Diploma of Education program 270
Graduate School of Education (GSE) 107, 119
Grand System of Universities (GSU) 213-214
Gregorc's Theory 290
Group-Role database (GRO) 95

H
Herrmann Brain Dominance Instrument (HBDI) 291
higher education 1-4, 6, 11, 16, 20-22, 43-48, 51-54, 56, 58, 60-65, 68, 75, 77, 83, 85, 87, 102-104, 113, 125, 128,
Index

implementation 111
implementation policies 213
implementor 213
Index of Learning Styles (ILS) 290
Information Associates Software 23
Information Communication Technology (ICT) 231, 243, 342, 510-511
integration 232, 237, 239
Information Management System (IMS) 5
Information Systems and Services (ISS) 130
Information Systems (IS) 135, 246, 432
development 39
implementation 171, 538
implementation 9, 157
Information Technology (IT) 1, 62, 191, 214
institutional barriers 316, 339
institutionally defined 499
institutional policy 342
instructional materials 232
instructural aids 236
integrated learning environment 217-218, 223-224
interactive web meetings 78
Inter-institutional Committees for the Evaluation of Higher Education (CIEES) 342
Internet Service Providers (ISP) 406
IT evaluation 24
IT planning 12

J
joint enterprise 273

K
Kolb's Theory 290

L
Land Grant University System (LGUS) 2
leadership by vision 197
Leadership for Environmental and Social Justice 66, 71-72
Learning Management System (LMS) 270
learning organization model 431
learning styles 290, 293, 339
learn to learn 394
Library and Information Studies (LIS) 106
Liquidus CS 213, 218
Liquidus LS 213, 217
Local Area Network (LAN) 406

M
Management Information Systems (MIS) 25, 190
Manufacturing Planning (MRPII) systems 135
Manufacturing Resource Planning (MRPII) systems 4
Master of Leadership Development (MLD) 67
Materials Requirement Planning (MRP) 135
Microsoft Certified Systems Engineer (MCSE) 254
military friendly 77, 82
millenial students 87
Ministerial Council on Education, Employment, Training and Youth Affairs (MCEETYA) 447
MSDN Academic Alliance (MSDNAA) program 257
mutual engagement 273
Myers-Briggs Type Indicator (MBTI) 291
N

National Association of College and University Business Officers (NACUBO) 16  
National Association of Universities and Institutions of Higher Education (ANUIES) 342  
National Board of Employment, Education and Training Higher Education Council (NBEET) 447  
National Science Foundation (NSF) 2, 191  
neo-millenial students 88  
New York State Education Department (NYSED) 108, 110, 119  
non-centrally-controlled software 198

O

Office of Information Technology (OIT) 181  
Office of Online Programs (OOP) 108  
online course 442  
online learning 65  
On-Line Analytical Processing (OLAP) 4  
online assessment 65  
online behavior 174  
online counseling 179  
online courses 343  
lab-based courses 246  
lecture-based 247  
online education 360  
online higher education 43  
online learners 361  
online learning 479  
online learning community 273  
online programs 106, 359  
online relationships 174, 179  
online teaching 52, 84-85, 107, 215, 297, 340-343, 346, 349, 353-358, 364, 373, 386, 401, 464, 466-468, 473, 480, 518  
Open Knowledge Initiative (OKI) 60  
Oracle Academic Initiative (OAI) program 257  
organizational change intervention 190  
Organizational Development (OD) 193  
Organizational Space (OS) 432

P

pedagogical attitudes 339  
pedagogic principles 397  
Peer-to-Peer (P2P) learning 272  
Principle Investigators (PI) 198  
Problem-Based Learning (PBL) 404-405, 417-418, 427  
process improvement 137  
professional development 272  
program development 106

Q

quality instruction 362  
quality review process 80

R

Red Hat Certified Engineer (RHCE) 254  
Request For Proposal (RFP) 8, 162  
requirements analysis 526, 532  
Rich Environment for Active Learning (REAL) 404  
Rivus Inc.  
Liquidus Inc. 213  
Roskilde Name Database (RND) 94

S

Saint Mary-of-the-Woods College (SMWC) 66-67  
science and mathematics 231  
self-regulation fo learning 348  
semi-Socratic paradigm 464  
Senior Management Team (SMT) 158  
Servicemembers Opportunities Colleges (SOC) 81  
shared repertoire 274  
Single-SignOn system (SSO) 95  
SMS - See Delta Student Management System  
social support 174, 273  
software acquisition 226  
software selection process 29  
stakeholders’ involvement 24  
State University of New York (SUNY) 107, 110, 119
Index

Storage Area Network (SAN) 407
Student Information Systems (SIMS) 5, 8
students’ learning 240
student support 52, 57
Suborganizational Spaces (SOS) 432
synchronous chat 175
system selection 142

T

teacher education 272
teaching innovation 482, 484
teaching strategies 332, 339, 349
techno-babble 202
techno-centric lens 195
technological imperative 194-195, 208, 401
Technologies for Inter-Institutional Operations (TIIO) 214
Technologies for Learning Advancement (TLA) 214-215
technology effect 397
technology-enhanced learning 407
technology integration 231-232, 234
technology intimidation 202
technology-mediated higher education 43, 62
technology-mediated learning 65
theoretical basis 397
Theory of Multiple Intelligences 293
Tutor Online (TOL) project 510, 512
tutor online course 518

U

Unified Statewide Accounting System (USAS) 6
United Nations Educational, Scientific and Cultural Organization (UNESCO) 341
Universidad Autónoma de Baja California (UABC) 341
Universitat Autònoma de Barcelona (UAB) 482, 495
University affiliated Research Centers (UARC) 191
University at Buffalo (UB) 107, 119
university community 177
University Computing Office (UCO) 527
University-owned Research Foundation (URF) 190
University System-Wide Management Information System (USMIS) 3
user resistance 160

V

Veterinary Extension Service (VXS) 3
Vice President’s Committee (VPC) 535
Virtual Academic Support Team (V.A.S.T.) 82
Virtual Career Center (VCC) 180
virtual classroom experiences 78
virtual communities 415
virtual organization 174
virtual programs 390
Virtual University (VU) 393, 434
Virtual Veterinary Science (VVS) 498

W

Web 2.0 technologies 88
Web-based education 438
Web-based learning 409, 460
Web-based resources 406
Web-based Role Space (RS) 433
WebCT 405, 470
webinar 68, 88
web portal 77, 146, 150, 421, 432
Woods External Degree (WED) 66-67

Y

Yale Central Authentication Service (CAS) 95
year of technology (1999) 217