About the Authors

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Len is a Principal Consultant with Practical Information Management Solutions Pty Ltd, Australia, and provides professional information management and technology consulting services to corporations, businesses and government departments. His consultancy services include a wide range of assignments related to document management, content management, document imaging, workflow and business process analysis and re-design. Len was the founding Chair and is a Life Member of the Institute for Information Management (IIM), and is a member of the Association for Information and Image Management (AIIM International), affiliated through the Aloha Chapter in Hawaii. He is a recognised speaker in the information management and technology domain on the international circuit.

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