## Index

### A
- Affective commitment 79-80, 82
- Affirmative Action 167
- All-Views-Qualitative-Analysis (AVQA) 194, 196
- Annual Demographic Supplements (ADS) 34
- areas of interest (AOI) 197
- artificial wage discrimination 44
- Assertiveness 180, 182-183, 185
- Association of Information Systems (AIS) 129
- average variance extracted (AVE) 25, 100, 149
- awareness features 188

### B
- Blascovich’s theory 198
- Blocking and Manipulating 180
- boundary spanners 175
- Bronze Age petroglyphs 229
- Business Services Branch (BSB) 80
- Business Software Alliance (BSA) 214

### C
- Chief Technology Officer (CTO) 52
- Claiming Vacancies 177-178, 180, 182, 185-186
- Cognitive presence 91-92, 94-98, 101-103, 105
- Cohen’s Kappa 117, 176
- collaboration community 103
- Collaboration Engineering (CE) 109
- Collaboration success 91-94, 97-98, 101-103
- Community Benefits 135, 137
- composite reliability (CR) 100
- computer-mediated communication (CMC) 93
- convergence 5, 57-59, 61, 63, 66, 71, 91, 108-113, 118-120, 187, 189
- corruption perceptions index (CPI) 218
- Current Population Survey (CPS) 31-32, 34
cybertext 227, 236-238, 241

### D
- Daedalus 229-231, 233, 235
- Data warehousing 4
- deep structure 77
demographic variables 34, 183, 254
- Deontological evaluation (DE) 251, 254
- Deontological norms 248-249
digital media and animation (DMA) 10
- Disaggregated ideas 111

### E
- Ease of Use 138, 143, 147, 150, 153, 155, 157, 195
- Embedded technology (ES) 10
- Enterprise Resource Planning (ERP) 3
- Ethical Judgment (EJ) 252
- Executive Committee (Exco) 162-163
eye-tracking (ET) 194, 196

### F
- face-to-face (FTF) 91
- FastFocus 111-113, 118
- favouritism 165, 167-168
- flaneur 238-239
- FreeBrainstorm 112

### G
- gender wage gap 31-34, 38-39, 41-47
generation gap 165
- Google Documents 207
green research practices (GRP) 243, 255
gross national income (GNI) 215
- Group effectiveness 92, 95-96, 109
group formation 209
group support systems (GSS) 93
Index

H
human-avatar 198
Human capital theory 23, 31, 33-34
human-computer interaction (HCI) 195
humanistic 233
Hyperfictions 238

I
Individual Benefits 135, 137
Individual Factors 132-133, 253
industry sector 188
influence tactics 171, 174, 189-191
Information, Access and Search Professionals (IASP) 148
information subsystem (ISS) 128
Information Technology Association of America (ITAA) 52
Innovation Diffusion Theory (IDT) 142-144
Inspiring Appeals 180
intellectual property rights (IPR) 215
inter-coder reliability 176
International Data Corporation (IDC) 214
Internet Bubble 32
Internet protocol (IP) 5
inter-organizational 145, 171-176, 179-181, 183, 185-188, 190
Int@j 2-3, 18
intra-coder reliability 176
intra-organizational 172-173, 175-177, 179-180, 185-186, 188-190
IT strategy 159-169

J
job mobility 20-21, 23, 27-28

K
knowledge acquisition bottleneck 145, 157
knowledge management systems (KMS) 142-143
Kuhnsian model 255

L
labyrinthine experience 230
legitimation 161-163, 167
Level of Comprehensiveness 110-111, 119
Level of Shared Understanding 111

M
micro-politics 171-174, 176, 181, 185-188, 190, 192
Mixed interaction 48-51, 55-56, 58-66
Multicollinearity diagnostics 220
multicursal labyrinth 229, 234, 237
multi-user dungeon 238
multivariate regression analysis 86-87

N
network design (ND) 10

O
Oaxaca decomposition 35, 44
operating system technologies (OS) 10
organisational culture 168
Organizational Benefits 136
Organizational Factors 132, 134
Organization for Economic Co-operation and Development (OECD) 218

P
partial least squares (PLS) 25, 29, 97-98, 149
Perceived Characteristics of Innovating (PCI) 144
Perceptions of Voluntariness 146
personal relations 173
pilot study 74, 76, 80-81, 83, 88, 209
polycentric 173-175, 178, 187
polycentric networks 173-174, 178
Population Density 37-38
prestigious stigma 48-49, 51, 56-57, 60, 62, 64-66
Prevailing theory 50
professional background 188
Professional obsolescence 20-24, 26-30

R
Rate of Reduction 111
Rate of Refinement 111, 119
Rational Persuasion 177, 179, 182-183
Reciprocity Expectation 142-143, 145, 147, 150, 152, 154
Reduced Data Set 112
Relative Advantage 143, 148, 150, 152-153
revolutionary and radical change 77
R-Squared values 38
Index

S
schemata 234
Self-Promotion 178, 180, 182, 185
shared social category 57
small and medium-sized enterprises (SMEs) 173
SmartPLS 98, 104, 149, 157
Social Capital Theory 147
social desirability 187
Social Factors 132, 142-144, 146-147, 150-151, 154, 214, 221, 223
Social identity 49-51, 56, 58, 61, 69-70, 154
Social presence 91-92, 94-98, 101-103, 105, 198-199, 207-208, 210
soft skill elements 1, 3-4, 10, 18
software design tools (SD) 9
Software development life cycle (SDLC) 6
Speech accommodation theory 56-57, 69
speech divergence 59-60
status shield 52
Structuration Theory (ST) 160-161
structured equation modeling (SEM) 252

T
technical architecture (TA) 10
Technology Acceptance Model (TAM) 144
technology geek 49
Teleological evaluation (TE) 251, 254
theory of Planned Behavior (TPB) 249
thinkLet 110-111
threat-rigidity theory 20, 23, 27
Trialability 143, 145, 147, 149-150, 152, 154
Turnaway Intentions 20, 23-24, 26-28
Turnover Intentions 20, 23-24, 26-28

U
Unfreeze-Change-Freeze-model 77
unicursal labyrinth 229, 237
Unified Theory of Acceptance and Technology (UTAUT) 137
Updating-as-Play 20-24, 26-28
Updating-as-Work 20-24, 26-28
Upward Appeals 177
USAID 2-3

V
variance inflation factors (VIFs) 220
video head tracking (VHT) 199
virtual micro-politics 187-188, 190
virtual social identity 49, 51, 58, 61
Voluntariness 143, 145-146, 150-151, 154

W
Web 2.0 Experience 248-249, 251, 254, 256
Web 2.0 tools 103, 126
Weblogs 126, 130-140, 157
Willingness to communicate (WTC) 62
Work Experience 24, 33