About the Contributors

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**Wanyenda Leonard Chilimo** received her doctorate in information studies at the University of KwaZulu-Natal, South Africa in 2009. She has over 10 years of experience as an academic librarian, researcher, and lecturer in the information science field. She is currently working as a University Librarian at Pwani University College in Kenya.

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**Ricardo Gomez** is Assistant Professor at University of Washington’s Information School. He specializes in the social impacts of communication technologies, especially in community development settings. He is also interested in qualitative research methods, and in group facilitation and process design. He seeks creative ways to communicate complex ideas and research results in everyday language. He has worked with private, public and non-profit sectors around the world, with a particular focus on Latin America and the Caribbean. Before joining the University of Washington he worked with Microsoft Community Affairs, and with the International Development Research Center in Canada. He holds an MA from Université du Québec à Montréal (1992) and a Ph.D. from Cornell University (1997).
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**Aarti Kawlra** is an associate faculty member of the Department of Humanities and Social Sciences, at the Indian Institute of Technology Madras. She has a PhD in Sociology/Social Anthropology from IIT Delhi on the community basis of production of silk handloom saris in Tamil Nadu. She is interested in decentralisation and networks with reference to both artisanal and information and communication technologies. Her wider academic focus is in material culture and, in particular, on notions of “work” and “community” in the context of technology design and use. Having been trained in ethnographic research methods her research emphasises reflexivity and the descriptive narrative. She has worked as a Consultant at the University based business Incubator under study and was engaged in a number of research projects entailing ICT4D applications for rural India, of which the present study is one. Currently, she is involved in a project on gender and citizenship through ICT’s in Kerala.

**Muneesh Kumar** is a Professor at Department of Financial Studies, University of Delhi (India). His responsibilities include teaching banking and information systems related courses to students of Masters in Finance and Control (MFC) programme and supervising research. He has published several articles in international journals and presented papers in several international conferences. He has also authored three books and co-edited three books. He is associated with the several expert committees appointed by Government of India such as expert committee for IT projects of India Post and Market Participation Committee of Pension Fund Regulatory and Development Authority (PFRDA).

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**Restituta Thadeus Mushi**, currently a PhD student, was born in Arusha and grew up in Kilimanjaro region in Tanzania. She obtained early education in Tanzania and Masters in Information Studies at the University of KwaZulu-Natal South Africa. She received a B.A. in Information Science in 2008 from the University of Zulu-Land South. She is an employee of Sokoine University of Agriculture (SUA) Morogoro Tanzania. Mushi received different awards in leadership and academics such as: Overall Final Year Student in Information Science 2008, Higher Class Marks in Research Methodology, Field Work, and Knowledge Management, to mention a few.
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**Hakikur Rahman** is an academic over 25 years has served leading education institutes and established various ICTD projects funded by ADB, UNDP and World Bank in Bangladesh. He is currently serving as a Post Doctoral Researcher at the University of Minho, Portugal. He has written and edited over 15 books on computer education, ICTs, knowledge management and research, and contributed over 50 book chapters, and journals and conference proceedings. Graduating from the Bangladesh University of Engineering and Technology in 1981, he has done his Master’s of Engineering from the American University of Beirut in 1986 and completed his PhD in Computer Engineering from the Ansted University, BVI, UK in 2001.

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Dilip Kumar Sharma is a B.Sc, B.E.(CSE), M.Tech.(IT), M.Tech. (CSE) and pursuing a Ph.D in Computer Engineering. He is life member of CSI, IETE, ISTE., ISCA, SSI and member of CSTA, USA. He has attended 21 short term courses/workshops/seminars organized by various esteemed originations. He has published 25 research papers in International Journals /Conferences of repute and participated in 18 International/National conferences. Presently he is working as Reader in Department of Computer Science, IET at GLA University, Mathura, U.P. since March 2003 and he is also CSI Student branch Coordinator. His research interests are deep web information retrieval, Digital Watermarking and Software Engineering. He has guided various projects and seminars undertaken by the students of undergraduate/postgraduate.

Yen-Ting Lin is a graduate school student who majoring in Education and at the same time he also taking teacher education program in Ming Chuan University. Lin is a student and a part time teacher who like doing some experimental classes during his teaching which could solve problems while teachers may face at the real teaching environment. He also interested in international volunteer, which can combine his experiences between Taiwan and foreign countries.