Index

A
absorptive capacity (ACAP) 277
abstracting 354
accelerated learning 353
avatar 349

B
Balanced Scorecard 54, 120, 126, 128, 154, 156-157, 169-171, 173, 244-246, 266
Bio-KM 141
Blackboard 391
blogs 322, 386
Bottom-up approach 23, 47
bulletin boards 330
Business Continuity Management (BCM) 255
business simulations 349

C
capacity 302
Centre for Corporate Innovation and Development in Catalonia (CIDEM) 54
collective mind 89, 106, 230
Communities of Practice (CoPs) 38, 316-317
competence 240
Computer-Mediated Communication (CMC) 317
conceptual knowledge 98
conferencing systems 330
contagion model 165
Continuous Professional Teacher Development (CPTD) framework 68
creativity 69, 211
Creativity, Invention, and Innovation (CII) 66
CroSA project 68, 72, 75, 79, 81, 87

discussion lists 333
Domain Knowledge 149, 159-164, 166
dynamic capability approach 299

E
Economic Value Added (EVA) 244-245
education 242
email 325
embedded knowledge 4, 99, 355
embodied knowledge 4, 195
embrained knowledge 4
encoded knowledge 4, 6
encultured knowledge 4
Entrepreneurial Projects 79, 87
European Institute of Innovation and Technology (EIT) 38
explicit knowledge 210

F
Facebook 322
factual knowledge 98
FEXIS programme 97
first generation KM 275
Ford 237

G
gatekeepers 108, 118, 120
Giddens' Structuration Theory 285
global village 115, 118, 126, 161

H
Hierarchy Assessment Index (HAI) model 367
Higher Educational Institutions (HEIs) 1
Higher Education (HE) 339
Index

human capital 241, 368
Human Resource Accounting (HRA) system 244

I
IBM Academic Initiative 351
innovation 213, 217, 259, 263, 347
innovation inputs and outputs 262
instant messaging 329
intangible asset location 248
intangible assets 235, 377
intangible value 237
Intellectual Capital (IC) 54, 240-241, 246, 258, 267, 377
Intellectual Capital Model Accreditation (ICMA) 54
interdisciplinary approach 348, 354
Internet Relay Chat (IRC) 317, 329
internet telephony 330
invention 214
Israel National Council for Research and Development (MOLMOP) 42-43

K
Knowledge and Innovation Communities (KICs) 38
Knowledge Assets 5, 25, 139, 141, 145-146, 150-154, 156, 158, 161-162, 168-169, 175, 218, 355, 377
knowledge-building cycle 287
knowledge-centric capability 299, 301-302
Knowledge Continuity Management (KCM) 255
knowledge economy 234
Knowledge in Education 107
knowledge sharing 9, 219
knowledge strategy 210, 263, 368
application process 369
generation process 368
sharing process 369
storage process 369
knowledge workers 194, 199, 236

L
labor force 200
Learning and Development 54, 65, 70, 367, 369, 371
learning organization 29, 85, 88-89, 95, 107, 128, 139, 143, 188, 190, 203-204, 229, 263, 295, 367, 369
learning types 353
listserv 334

M
mailing list 333
Management Innovation 36, 40, 50
market value 237
mentoring 16
meta-cognitive knowledge 98
microblogging 322
Microsoft 237
mobile social communities 332
Model of Creativity, Invention, and Innovation (MCII) 66, 68
MOLMOP - See Israel National Council for Research and Development.
MP3 331
MUDs (Multiple User Domains) 331
Multidisciplinary teams 77

N
net book value 237
Nokia 237

O
organizational capital 241

P
polling software 329
poor cooperation 187
procedural knowledge 98
Process Innovation 36, 50, 213, 262, 348
product design process 390
Product Innovation 36, 50, 83, 213
professional 195
project deliverables 390
property rights 247

Q
Qualitative measures 157, 379
Quantitative measures 157-158
Index

R
reflexive awareness 285
Reinforcement theory 72, 79
relational capital 241, 368
RSS (Really Simple Syndication) feeds 323

S
Samuel Neaman Institute (SNI) 39
second generation KM 276
Service Innovation 36, 50
Seventh Framework Program (FP7) 133
Skandia Value Scheme 239-240
slow knowledge 277, 290, 292
Small and Medium-Sized Enterprises (SME) 118
Social Networking Sites (SNS) 322
Start-Up Nation 36, 39, 47, 49
structural capital 368
Student Information System (SIS) 375
sustainable learning environment 365

T
tacit knowledge 209, 217, 356
Technological Innovation 36, 50, 82, 113, 213, 368
technology abuse 321
Technology Transfer 136
tempo 285, 290
The Competency Management System (CMS) 375
The lecturer had 394
Top-down approach 47
Total Quality Management (TQM) 178-179
Tourism 178-182, 184, 186-192, 232, 388, 397, 400
training 242
Twitter 322

U
unstructured competence 375

V
Valmatrix 244, 246
value drivers 381
video conferencing 330
virtual communication tools 318
Virtual Human Capital Development (VHCD) 371-372

W
Web 2.0 386
webucation 351
wiki 328
  as a knowledge management tool 387, 396
    benefits of 394
    for design 388
    in education 388, 394
    problems with 389, 393
wireless technology 317
Work Environment Inventory (WEI) 77
WorldsAway 329