About the Author

Dr. Petter Gottschalk is a professor of information and knowledge management in the Department of Leadership and Organizational Management at the Norwegian School of Management in Oslo. His executive experience includes positions of CIO at ABB Norway, and CEO at ABB Datacables and at the Norwegian Computing Center. He earned his MBA in Germany, MSc in the U.S., and DBA in the UK.

* * *

Anne Puonti, PhD, is the head of administration at the National Bureau of Investigation, Finland. She finished her doctoral dissertation at the University of Helsinki in spring 2004. Her dissertation is called Learning to Work Together: Collaboration Between Authorities in Economic-Crime Investigation. Her current interests include the development of an information management system for the NBI. Previously, Puonti has worked as a forensic expert at the National Bureau of Investigation (1991-1998), as a researcher at the University of Helsinki (1999-2002), and as a development manager at the NBI (2003-2004).