About the Contributors

Amar Gupta is the Tom Brown Endowed chair of management and technology, professor of entrepreneurship, MIS, management of organizations, computer science, and Latin American studies at the University of Arizona. Earlier, he was with the MIT Sloan School of Management (1979-2004); for half of this 25-year period, he served as the founding co-director of the Productivity from Information Technology (PROFIT) initiative. Subsequent to his move to Arizona in 2004, he continued to maintain ties with MIT as a visiting professor in college of engineering. He has published over 100 papers and serves as associate editor of ACM Transactions on Internet Technology. At the University of Arizona, Professor Gupta is the chief architect of new multidegree graduate programs that involve concurrent study of management, entrepreneurship, and one specific technical or scientific domain. He has nurtured the development of several key technologies that are in widespread use today and is currently focusing on the area of the 24-hour knowledge factory.

Amit Mitra is a senior practice manager in TCS North American Global Consulting Practice and a former senior vice president of process improvement and enterprise architecture at Galaxе Solutions, where he established the practice. He is also the president and principal consultant at Sprybiz LLC. He is a alumnus of KPMG and the former chief methodologist of the American International Group. He is a seasoned practitioner in transforming the business of IT, facilitating business agility and enabling the Service Oriented Enterprise.