About the Contributors

Ali Hussein Saleh Zolait (Known Dr. Zolait) is the Assistant Professor of Management Information Systems (MIS) at the College of Information Technology – Department of Information System – University of Bahrain. Dr. Zolait is considered a prominent scholar and leader in the field of Innovation Diffusion and Technology Acceptance. He has published more than 30 articles on aspects of information security, internet banking, mobile application, supply chain integration, information systems performance in organization, Web maturity evaluation, information systems, performance analysis and instructional technologies, and e-commerce application. His work has been published in leading international journals such as Government Information Quarterly, Behaviour & Information Technology, Journal of Systems and Information Technology, and Journal of Financial Services Marketing. He is the Editor-in-Chief of the International Journal of Technology Diffusion (IJTD). Before coming to University of Bahrain, he was the Stoops Distinguished Assistant Professor of E-commerce and Management Information Systems at Graduate School of Business- University of Malaya - Malaysia which is ranked one of top 100 Universities in the world. Dr. Zolait also serves as the Visiting Research at the University of Malaya at Faculty of Business and Accountancy (2008). He has excellent communication skills, a collegial approach to faculty and student interactions, and a sincere appreciation of cultural diversity. He literally developed hundreds of students at all levels- undergraduate, MBA, MM, Executive Development, and Doctoral.

***

Ali Alsoufi earned his BSc in computer science from university of Bahrain, MSc in computer science from Aston University, UK and PhD in computer science from Nottingham University, UK. He worked for 11 years as lecturer at University of Bahrain, including 4 years as head of Computer Science department. Ali has 11 years of industrial experience out of which 8 years as a Senior Manager Application Programmes in IS department at Batelco, where he overlooked number of teams responsible for developing and supporting the company’s critical applications systems such as SAP ERP, Oracle HRMS, NCR Teradata Data Warehouse, various billing systems, Oracle CRM, various Payment systems and number of web based applications such as Batelco’s e-Shop. Between 2007-2010, Dr. Ali worked at Arab Open University as the head of IT and Computing Program and Assistant Director for Business Development. During the same period he was working as a consultant for Bahrain e-Government Authority (EGA). Currently he is a member of the EGA strategy development team. Dr. Ali is now working for University of Bahrain as assistant Professor. He has number of publications in various fields of Information Technology, and has regular contributions in both academic and industrial IT activities.
About the Contributors

**Wasan Shaker Awad** is assistant professor of computer science at University of Bahrain, Bahrain. She did her PhD in 1998. She has been teaching at various universities in Iraq, Jordan, and Bahrain, and she has a teaching experience of more than 10 years. Her research interest covers computational intelligence, information security, and coding theory. She has published more than 15 papers in a number of international journals.

**Amin A. Shaqrah** is currently assistant professor of management information systems at Al Zaytoonah University of Jordan. He holds a PhD and MA in management information systems. He is a certified e-business consultants and a KM professional. He is affiliated with a number of international professional societies on KM, E-business, and a member of editorial review boards for a number of International journals. He had a leadership role in the design and implementation of MIS program at the undergraduate level. His research interests are mainly knowledge sharing and transfer, organizational knowledge theory, knowledge culture, CRM value strategies, data mining techniques, Innovative work environment, human and social implications of enterprise systems (ERP, CRM, SCM). His work appears in number of International journals and conferences.

**Omar Shehab, Software Engineering (MSc),** is a postgraduate student at Staffordshire University, Information Technology, Kuala Lumpur, Malaysia.

**Ahmed Sowaileh** has earned his BSc degree in CS from University of Bahrain and his master’s degree from Arab Open University in IT. Currently he is the director of Information Systems Directorate of the Ministry of Justice, Bahrain. He has worked in the government sector for 13 years and he was involved in various e-government projects. His research interests are eGovernment services, m-services and IT management.

**Jianbin Zhang** is a PhD candidate in school of information management of Wuhan University, China. He is major in information resources management, and his research area of interest is government information construction.