Index

A

Affordable Loss Principle 71

B

Beacon Projects 265
Biotechnology Nanotechnology Information and Computing (BNIC) 90, 152
Bird in Hand Principle 71
blog 165, 189, 195, 253
Blue Ocean Strategy (BOS) 70
Bottom of the Pyramid (BOP) 243
Brazil, Russia, India and China (BRIC) 15
butterfly effect 98

cultural school 65, 68
customer insight leaders 283-284
customer relationship management (CRM) 188

d
Data, Information, Knowledge, Wisdom pyramid (DIKW pyramid) 171
decentred agency 90
Demographic Transition Model (DTM) 235, 244
Department of Commerce (DOC) 156
Desso 133, 137-138
deutero-learning 103
developmental coaching 47
developmental mentoring 47
digital channel leaders 283-284
digital disconnect 147
double-loop learning 38, 53-54, 94, 103, 107
drift 98, 239

e
edge of chaos 83, 91-92, 98-99, 106-107
effecual reasoning 69, 71
emotional intelligence 5-6, 11, 24
entrepreneurial school 68
European Science Foundation (ESF) 152
European Strategy Forum on Research Infrastructures (ESFRI) 123
extended enterprise (EE) 274, 282-283

f
Federal Aviation Administration (FAA) 265
feminine ethos 12

g
game-changer 203, 226
General Electric (GE) 264
Generations of Talent (GOT) 242
Genetics, Robotics, Information and Nanotechnology (GRIN) 90
global digitization 142, 148
Global Hunger Index 232-234, 254
globalism 259
Global Reporting Initiative (GRI) 125
global warming 120-122, 140, 238, 247
Gross National Income (GNI) 233
Gulf Cooperation Council (GCC) 15

I
imitation orientation 204
industrial organization (IO) 71
Information and communication technology (ICT) 188, 283, 287, 294
Information technology (IT) 77, 280
innovation 202
innovation orientation 204, 222
Intellectual Capital 90, 111, 164, 169, 172-173, 191-192, 196-198, 212, 228, 253, 261
Customer Capital 172, 261
Human Capital 23, 166, 172, 191, 202-203, 218, 261, 293
Structural Capital 172, 261
intellectual property (IP) 158
International Energy Agency (IEA) 266
International Organization for Migration (IOM) 238
International Organization for Standardization (ISO) 124
International Trade Commission (ITC) 158

J
Just-in-Time (JIT) 92

K
key performance factors (KPF) 278
key performance indicators (KPI) 278
knowledge-intensive business services (KIBS) 208
Knowledge Management (KM) 169, 205-206, 216
knowledge society 171, 252

L
leadership 2, 16, 281
as a system of authority 5
as management 6
as motivation and influence 5
leading-to-learn 53-54, 96, 258, 262
learning school 65, 68, 79, 83
learning-to-lead 53-54, 96, 262
Lemonade Principle 71

M
Marks and Spencer (M&S) 134
mobile apps 147

N
National Science Foundation (NSF) 156
National Transport Safety Board (NTSB) 128
Netocracy 160, 163
Network Visualization and Analysis (NVA) 213
new era leaders 283-284
next gen 144

O
OECD Observer 232, 255
offshoring 104, 150, 240
organization 66
organizational learning (OL) 53

P
parallel processing 92
personal knowledge management (PKM) 184
Personal Knowledge Management System (PKMS) 185
“planning as learning” framework (PALF) 80
point attractor 98
political school 65, 68
Political, Social, Economic, and Technical (PEST) 80
probing questions 46
problem-based learning (PBL) 36
professional service firms (PSF) 202
profit zone 69-70, 87
prosumers 90, 144, 151, 157, 291, 295

R
Really Simple Syndication (RSS) 189
realpolitik 239
reflection 45
reflective learning 10, 35, 47, 130
Research In Motion (RIM) 158
Index

Resource-Based View (RBV) 70, 173, 207

S

Second Life 145, 147, 151, 164, 168, 270
sensemaking 90, 175-176
single-loop learning 38, 52-54
Situational Leadership Theory (SLT) 281
sociability 50-51, 250
social capital (SC) 217
socialization, externalization, combination, and internalization (SECI model) 175
Social Network Analysis (SNA) 213
Socio-digital technology 142-144, 148, 160
Special Interest Group (SIG) 219
Spotify 157
stable attractor 260
strange attractor 180-181
Strengths, Weaknesses, Opportunities, Threats (SWOT) 68
supply chain management (SCM) 188, 215
Supply chain (SC) 215
system-in-focus 97
systems thinking 6, 17, 24, 43-45, 50, 58, 60, 117, 121, 221

T
tagging 189
Task, Relationship, Change (TRC) 281
technology, information, communication and entertainment (TICE) 278
Telecom NZ 266
TeleX 217-219
toxic leadership 2
transformational leadership 6, 10-11, 23-27, 30-32, 85, 110, 149, 205, 212, 223-224
Triple Bottom Line (tbl) 122, 125

U
United Nations Framework Convention on Climate Change (UNFCCC) 268
use of self 132-133, 137

V
Virtual Enterprise (VE) 282-283

W
Wikileaks 160