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Marisa D’Mello has a doctorate from the Centre for Technology, Innovation and Culture (TIK), University of Oslo, Norway. Her doctoral project, completed in 2006, examined identities of Indian information technology (IT) workers and their relationship with globalization processes, mobilities, culture, gender and organizational practices. Marisa’s postgraduate degrees are in psychology from India and the USA. She was a lecturer in psychology for several years in Mumbai before working in the IT industry in India as a Human Resources professional in 1993. Currently, she is an independent consultant and researcher with IT firms in Mumbai. She is also affiliated with the TIK Centre, University of Oslo, Norway.

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Jasmine Folz, a part time anthropology instructor at Seattle Central Community College, holds a master’s degree in social anthropology from Dalhousie University. The data for this chapter was taken from original research she conducted for her master’s thesis “Reengineering Work and Reworking Engineers: High-Tech Workers in the ‘Post-Industrial’ Context,” which, in turn, was inspired by her
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interest in studying up, emerging labour issues, and her experience as an on-site vendor manager at Microsoft in the late 1990s.

**Pauline Gleadle** is lecturer in management at the Open University in the UK. Her research interests include financialization, debates around enterprise, and the role of knowledge workers. She has been lead guest editor for a special issue of the *Journal of Organizational Change Management* on change, identity, and employment and is currently (lead) guest editing a special issue for “Organization” on enterprising selves. She has published in the British Journal of Management and in Critical Perspectives on Accounting.

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**Dominika Latusek** is an assistant professor of management and organization theory at the Kozminski Business School (Poland). Before that, she was studying and conducting research in Poland, Germany and the U.S. She is a Junior Fulbright grant recipient for research at Stanford University. Her research is generally in the area of inter-organization relationships; in particular, her interests focus on dynamics of trust and distrust, as well as their role in cooperation within and between organizations. Her previous research includes field studies of culture and management practices in international corporations.

**Marie-Josée Legault** teaches labor relations and labor studies at Université du Québec à Montréal; her fields of research include highly qualified professional workers in the knowledge economy and their working conditions, project management as a model for the organization of work, its consequences and gender effects, and the theoretical consequences for the traditional labor relations models.

**Alan Nobbs** is currently working as Manager of the North and East Yorkshire and Northern Lincolnshire (NEYNL) Cardiac Network, a post held since July 2004, with responsibility for coordinating and delivering strategic service improvement work across 11 National Health Service (NHS) healthcare organizations in the UK. He has significant experience in managing the complexity of change across organizations. Alan Nobbs commenced his clinical career in the NHS in 1984. He joined NHS management in 2000 within the acute care sector, holding a post with organizational strategic responsibility for the delivery of the National Service Framework for Coronary Heart Disease.

**Ben Passmore** is a cultural anthropologist specializing in work, education, and organizational culture. He holds a PhD from Southern Methodist University in Dallas Texas. His current work focuses on labor markets, symbolic capital, and the creation of policy frameworks within bureaucracies. He is currently the Director of Policy Research at the University System of Maryland.

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Wendy Robson lectures in information systems at the Business School, University of Hull (UK). She has worked in the information systems field for many years, first working commercially on IS developments and strategies for a number of multi-nationals in the oil and oil service sector before moving to an academic career. Her interests are in interpreting, evaluating, and informing the strategy development process in information systems. Taking, in this work, an information systems perspective in which e-business is the contemporary manifestation of a concern with effective exploitation of information systems. Because the organizational implications of IS/e-business play out so significantly in the SME and public services sectors, Robson is often working in those contexts. She has been the fund-holder for a major ESF research project into the role of e-mentoring for effecting labour market improvements and is now involved with its successor (empathy-networks) concerned with e-mentoring systems in logistics and supply chain management. Wendy is currently a member of the British Computer Society and the Operational Research Society. She has published books, articles, and book chapters in the IS strategy and evaluation field.

Chris Russell is a senior lecturer in information systems at the Cardiff School of Management, part of the University of Wales Institute, Cardiff. Prior to returning to academia in 2003, he worked as an analyst, applications architect, and project manager in the telecommunications industry. He has degrees from the Universities of Oxford and Aston.

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Marja-Liisa Trux (Lic.Psy.) has made her interdisciplinary career through psychology, cultural anthropology, and organizational studies. She has worked among immigrants struggling with learning problems and initiated the field of inquiry into multietnic workplaces in Finland, in the sectors of cleaning industry and high-tech industry. Her academic interests include cross-cultural contact zones, questions of power and agency, Finnishness in the present world, late modern ideologies such as diversity management, and possible dialogising moves. Trux prepares her doctoral dissertation on the meanings of ethnicity in a Finnish based high tech company for Helsinki School of Economics /Organizations and Management.