About the Contributors

Edward Iglesias was born in Laredo, Texas and lived there much of his life. This environmental bias caused by living in a bilingual, bicultural society that has permanently affected his outlook on life. As a result he is drawn to subjects that don’t easily fit description or are a blend of many things. His latest book *Robots in the Academic Library* is a good example as the field of library automation and technology is always in flux. After leaving Laredo Mr. Iglesias taught English at various colleges in Houston before deciding to venture into the world of libraries by getting his MLIS at the University of Texas. From there has quickly settled into academic libraries and has worked in the field ever since. Currently Mr. Iglesias is researching the role of maker spaces in libraries as a way for libraries to continue to be relevant and provide communities of creation for their users.

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Carolyn Adams is a Reference and Instruction Librarian and Assistant Professor at Boise State University. Previously, she worked as the Head of Library Services at the Mathewson-IGT Knowledge Center at the University of Nevada, Reno where she managed the circulation, interlibrary loan, electronic reserves, stacks maintenance, and the automated storage departments. She began her library career at the Kresge Business Administration Library at the University of Michigan Ross School of Business. Carolyn earned a Master of Library and Information Science from Wayne State University and a Bachelor of Arts in Psychology from the University of Michigan. While Carolyn’s research interests include management and employee performance, assessment, and the innovative use of technology in libraries, she has also published on various subjects related to access services.

Godmar Back is Associate Professor of Computer Science at Virginia Tech, where he has been doing research and teaching in Computer Science since 2004. Dr. Back obtained his PhD from the University of Utah and worked as a post-doctoral scholar at Stanford University. His research interests are diverse, including operating systems, virtualization, programming languages, scientific computing, and web technology, and library information systems. He is an active collaborator with librarians in the area of advancing library technology to ensure that modern technology can find its way into the library sphere. Since 2007, he has been involved in the LibX project, providing technical supervision and input.
Annette Bailey is currently the Assistant Director for Electronic Resources and Emerging Technology Services for the Jean Russell Quible Department of Collections and Technical Services at Virginia Tech. Bailey serves on the Program Planning Committee for the ER&L Conference. She co-developed the open source LibX plug-in, for which she received the 2007 LITA Brett Butler Entrepreneurship Award. She won a National Leadership Grant in 2006 for LibX and in 2008 for LibX 2.0. She has given several invited presentations on LibX at conferences and heads the LibX team.

Ruth Bavousett has spent most of the last two decades serving the IT needs of libraries, serving as a system administrator, ILS operations specialist, developer, project manager, and data wrangler. Her other professional work includes large IT project management for clinical lab and aerospace organizations. She has been a presenter at numerous conferences in the library technology arena. Outside of her work, Ruth is an avid reader of romance novels, blogging on series romance at http://numbersonthespines.com and about almost everything else at http://librarygeekgirl.net. She lives in Kansas with her daughter and two obnoxious cats. Recently, she attempted an experiment by clicking her heels together three times in downtown Lawrence. Nothing interesting happened. Conclusions will be presented in a future paper.

Marshall Breeding is an, author, speaker, and independent consultant specializing in the area of library technologies. He recently concluded a 27-year career at Vanderbilt University, most recently serving as Director for Innovative Technology and Research. He founded and maintains the Library Technology Guides website; he has authored the annual Library Journal “Automation Marketplace” feature since 2002, writes a monthly column for Computers and Libraries, and is editor and primary contributor to the Smart Libraries Newsletter published by ALA TechSource. He has written seven books, including Cloud Computing for Libraries and Next-Gen Library Catalogs. Breeding has authored over 500 articles, news stories, or technical reports published in professional and academic publications.

Denise A. Garofalo always wanted to be a librarian. She is currently the Systems and Catalog Services Librarian at Mount Saint Mary College in Newburgh, NY, but has worked in various special, school, academic, and public libraries in the northeastern United States. She has consulted with libraries on technology, information processing, and digitization projects, has served as an adjunct professor at the Department of Information Studies at the State University of New York at Albany, and is a trustee for the Marlboro (NY) Free Library. She has served on various library committees at the regional and state level and given presentations at various conferences. She writes a column for the Journal of Electronic Resources Librarianship and reviews for Library Journal, School Library Journal, American Reference Books Annual and Technical Services Quarterly. When not busy with technology in libraries, she enjoys science fiction, bicycling, and hiking with her husband and son.

Dao Rong Gong is Head of Library Catalog Services at Michigan State University (MSU) Libraries. He was the technical lead in implementing several projects at MSU including the library catalog merger with the Library of Michigan, incorporation of electronic resources management module and the system migration to a new catalog platform. He also led the library’s initiative in planning and implementing the next generation discovery platform services. His research interests include library technology and automation, and has presented at a number of professional conferences. He co-authored a book on Management Information Systems, published in 2009. Prior to his stint in the academe, he worked as software developer and later as a service consultant for a library automation company. Dao obtained his MLIS from McGill University in Canada.
Regina H. Gong is the Head of Technical Services and Systems for the Lansing Community College (LCC) Library. Regina has over ten years’ experience working for the Asian Development Bank, a multilateral financial institution based in the Philippines as reference librarian, cataloger, and head of acquisitions and serials. She moved to the U.S. to work for an integrated library system vendor as systems librarian. In her current position, Regina oversees the Technical Services Unit and provides overall leadership in the management of library resources and collection development. She also manages the integrated library system and Summon discovery service. She enjoys implementing technology solutions that allow LCC students and staff to discover and access a variety of resources for learning and teaching. Regina holds a Bachelor of Library Science from the University of the Philippines and a Master of Library and Information Science from Wayne State University.

Lai-Ying Hsiung has been in the academic library technical services field for over thirty years. She was the former Head of Technical Services at McHenry Library, University of California, Santa Cruz. Her major experience is in optimizing and streamlining technical services operations, including record loading and electronic resources, using various technological approaches, change management, and extensive cross-training.

Edward Lener. Having worked for many years in public services as College Librarian for the Sciences at Virginia Tech, he now serves as Associate Director of Collection Management. He currently is on the ALCTS Collection Management Section Publications Committee and is the university’s representative to the Resources for User’s Committee of the VIVA library consortium.

Michele McNeal is the Web Specialist at the Akron-Summit County Public Library. She is responsible for developing and managing the Library’s Website, Intranet, and III WebOpac, as well as for assisting staff with blogs on Wordpress MU and digital collections using Content DM. She creates, maintains and articulates with these various websites a variety of databases and applications for the Library’s staff and customers. She holds an MLIS from Kent State University, as well as a BA in French from the University of Akron and has completed an education certification program at that same institution. Prior to her current position she served as a Reference Librarian in the Science and Technology Division and as the Coordinator of Information Services at the Eisenhower National Clearinghouse for Mathematics and Science Education.

David Newyear is a reference librarian and cataloger at Lakeland Community College in Kirtland, Ohio. He and Michele McNeal have presented on artificial intelligence and library services at IUG 2011, ALA 2011, LITA 2011 National Forum, OLC, and Computers in Libraries 2012. He won the 2011 PLA Polaris John Iliff Innovation in Technology Award for “Emma the Catbot.” David holds an MLS from Kent State University and a Bachelor of Music in Horn Performance from Northwestern University.

Leslie O’Brien is the director of collections and technical services at the University Libraries of Virginia Tech. She received her M.L.S. from the University of Maryland and began her library career as a cataloger in special libraries, including the National Wildlife Federation and the American Institute of Architects. Since 1991 she has held a variety of management positions at Virginia Tech. She has been active in ALA ALCTS, the Virginia Library Association, and the Virtual Library of Virginia. Her areas of professional interest are workflow analysis and collections assessment.
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**Connie Stovall** is the Assistant Director for Collection Management at Virginia Tech in Blacksburg, Virginia, where much of her professional interests center on collection analysis. Prior to working in this position, she worked as a Humanities Reference and Instruction Librarian at Virginia Tech, and as student supervisor and student employee at The University of Alabama’s Information Services Department. She has been working in libraries since 1999. As time permits, she indulges in her personal interests in observing flora and fauna, either by hiking trails or paddling trails, and in her fascination with the early cultural history of the Southeastern United States.

**Michelângelo Mazzardo Marques Viana.** Graduated in Library Science from Federal University of Rio Grande do Sul – UFRGS (1998) and graduated also in Business Administration and Systems Development from the Pontifical Catholic University of Rio Grande do Sul – PUCRS (2008). Works as Systems Librarian at the Pontifical Catholic University of Rio Grande do Sul since 1999. Currently holds the position of Coordinator of the Library Systems, in charge of the management of library automation and information retrieval systems, RFID and self-service equipments. He was editor of the Librarianship Guide, of the SobreSites Project (Brazil), since 2001. He also works on projects of regional and national levels as a consultant in the implementation of integrated systems for process automation in academic libraries and for information retrieval in hybrid environments. Participates in working groups of the International Group of Ex Libris Users (IGeLU).

**Wei Wei** is a Fellow of the Special Libraries Association (SLA) and former Engineering Librarian at the University of California, Santa Cruz. As an active SLA member since 1987, she has served as the chair of the Science and Technology Division, as well as the chairs of various committees at the association level. Wei is the editor and co-editor of *Scholarly Communication in Science and Engineering Research in Higher Education*, 2002; and *Leadership and Management Principles in Libraries in Developing Countries*, 2004. She was also a member of the editorial board of *Science and Technical Libraries*, a peer-reviewed journal for ten years.