About the Contributors

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Katherine M. Boland is a researcher specializing in the application of technology to nonprofit and public sector organizations. Dr. Boland has published and presented research on electronic advocacy, Astroturf, e-government, search engine strategies, and nonprofit technology. She is currently working on social media and e-government. She is a Researcher and Data Analyst in Library Services at Rowan University (New Jersey). Her prior positions include: research associate, community planner, and development professional.

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Sharon Dawes is Senior Fellow at the Center for Technology in Government (CTG) and Professor Emerita of Public Administration and Policy and Informatics at the University at Albany, State University of New York. As the founding Director of CTG, from 1993-2007, she led the Center to international prominence in the field of digital government research. Her research interests are cross-boundary information sharing and collaboration, international digital government research, and government information
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Teresa M. Harrison is Professor in the Department of Communication, Faculty Fellow affiliated with the Center for Technology in Government, and a faculty member affiliated with the College of Computing and Information, all at the University at Albany. Her research focuses on democratic processes in organizations, new information and communication technologies, and the relationship between democracy, electronic government, and new technologies. She has served as chair of the Communication and Technology Division of the International Communication Association and chair of the Organizational Communication Division of the National Communication Association. She serves on the editorial boards of several journals in the communication discipline and is managing editor of the *Electronic Journal of Communication* (http://www.cios.org/www/ejcrec2.htm).

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