Index

A
always-on technology 191
Arab Spring 132, 175-176, 185

digital gap 3, 211, 334
Digital Inclusion 2, 6, 29, 160-161, 166-167, 171
digital literacy 267, 276, 279, 335
Disabled People's International 166

B
Blackberry Broadcasts 177-178, 180, 182

E
e-administration 100, 103-104, 127, 215, 267, 332
e-commerce 31, 84, 95-96, 103, 127, 154, 188, 215, 220, 249, 258, 261, 271, 333, 335
e-democracy 5-6, 30, 59, 61-63, 65, 72, 74-75, 77, 81, 84, 95-96, 100, 103, 131, 145, 215, 311, 313, 319-320, 323-328, 330, 365
e-government health 333
Egyptian Ministry of Communications and Information Technology (MCIT) 192
Egyptian Universities Network (EUN) 101-102
electoral centers 63, 65-68, 70-73, 77
Electronic Labor Exchange (ELX) 87
Electronic Procurement (eP) 86
Electronic Syariah 87, 97
e-literacy 276-277, 284
Enhanced Data GSM Environment (EDGE) 183
E-Participation 28-29, 59, 61-62, 65, 72, 75-78, 81, 83-85, 87-97, 129, 272, 347
e-service 16, 33, 100, 103, 127, 215, 260, 279, 329, 358
e-society 28-29, 103, 127, 208, 267, 288-289, 293

G
General Packet Radio Service (GPRS) 183
Generic Office Environment 86, 97
Index

Google Docs 110, 129
Governance Challenge 349, 356
Government 2.0 99-100, 103, 105-106, 118-119, 329
government and its employees (G2E) 3
Government Social Networking System (GSNS) 311, 313
government to citizens (G2C) 3
Government Wide Area Network (GWAN) 220
Ground Truths 71-75, 77, 81
Group K 177-180
GSM (Global System for Mobile Communication) 9

H
Human Capital Development Challenge 356
Human Capital Index (HCI) 280
Human Resource Management Information System 86, 97

I
information privacy 242-243, 250, 253-256, 259, 312
Infrastructure Index 273-274
International Association for Public Participation (IAPP) 88
International Telecommunications Union (ITU) 243
Internet-mediated research (IMR) 132
Internet penetration rate 44, 194
Investing and Harvesting Strategy 364
IT infrastructure 22, 44, 203, 313

J
Job Accommodation Network (JAN) 154

K
Knowledge Economy (KE) 152, 156
Knowledge Economy Project (KEP) 335
Knowledge Society (KS) 152, 159
Kurdistan Board of Investment (KBI) 18
Kurdistan regional government initiative 2

L
Least-Developed Countries (LDCs) 211
Local Area Networking (LAN) 316
local e-networks (LENs) 335

M
Mada Center for Assistive Technology 155
Malaysian Administrative Modernization and Management Planning Unit (MAMPU) 85
Management Challenge 349, 356
m-government readiness 211-212, 221-231, 233, 236, 239
micro-blogging 109, 130, 146
Mobile Activists (M-Activists) 177
mobile broadband 191-192, 196-197, 201, 203, 209
mobile government (m-Government) 191, 211-212, 242-243
Mobile Network Penetration (MNP) 218, 241
mobile penetration 191, 196, 200
Mobile Readiness Index (MRI) 223
Mobile Service Provider (MSP) 183
Multimedia Super Corridor (MSC) 84, 87
Multinational Stakeholder Engagement Strategy 364
myGovernment portal 85-86
MyTweebo 141

N
Nahda project 204
national ID 21, 193-194, 198
New Public Management (NPM) 332

O
online participatory systems 89
open government studies 131
Oxygen 129, 143

P
People with Disabilities (PwD) 148, 156
perceived behavioral control (PBC) 246
Perceived Ease Of Use (PEOU) 246
Perceived Usefulness (PU) 246
Post-communist transition countries 35
Principal Mobile Tools 227
public inclusion paradigm 2
Public Key Infrastructure (PKI) 21
Public Knowledge Centers 42, 45-46, 51
Public Private Partnership (PPP) 192

R
Remote Subscriber Unit (RSU) system 9
Romania Information Technology Initiative: Policy (RITIP) 335
Rule Of Law (ROL) 172-173
rural e-government projects 333, 346
S
Sadad Payment System (Sadad) 294, 310
Service Innovative Human Resources Development Strategy 361
Skyline 59, 62, 64-65, 67, 70-72, 77-82
Smart Cards 294
smart phones 172-173, 175, 180-184, 191, 199, 201, 203-204, 227, 276
Social Inclusion 1, 5-6, 24, 27, 30, 147-150, 152, 156-157, 159-162, 165-167, 169-171
Social Networking Services (SNSs) 110, 318

T
Tax Electronic Filing 87, 97
technology acceptance model (TAM) 245-246
technology adoption 107, 123-124, 242, 245, 260
Technology Readiness (TR) 223
Thailand e-Government Interoperability Framework (TH e-GIF) 350-352, 364
The Hub 176
theory of planned behavior (TPB) 245-246, 248
theory of reasoned action (TRA) 245-246
traditional government 20, 241, 280-281, 292
Twitter 100, 120, 122-123, 126, 128-146, 176-177, 180-181, 183, 283, 288

U
Unified Theory of Acceptance and Use of Technology (UTAUT) 242-243, 245, 247-250, 253-258, 260
USAID Municipal Economic Growth Program (MEGA) 272
user data security 315

V
Video On Demand (VOD) 191
Virtual Civil Society (VCS) 174, 188

W
Web 2.0 99-101, 103-132, 140, 144, 146, 283, 290
Web Accessibility Initiative 278, 288
Wide Area Networking (WAN) 316
Wordle 137-141
Workability International (WI) 165
WTO (World Trade Organization) 294

Y
“Yesser” program 293