About the Authors

**Harekrishna Misra** is a professor in the IT & Information Systems Group at the Institute of Rural Management, Anand, India. He is an Electronics and Communication Engineer, has Post-Graduate Diploma in Business Management in Systems and Operations Management from XIM-Bhubaneswar, India, and has Masters Degree in Software Systems from BITS-Pilani, India. He also holds a Doctorate degree from Utkal University, Bhubaneswar, India, in the area of Information Systems Management. He has around 28 years of experience in industry and academia in the fields of IT infrastructure management, communication, and networks. His current research interests include software engineering (process modelling), e-governance, information systems management in development organisations, e-Business for rural enterprises, and ICT-enabled value chain in rural enterprises. His current interests include information systems modelling related to business and development processes with citizen participation. He is a life member of Institution of Engineers (India), member of IEEE, Association of Computing Machinery (ACM), and Association of Information Systems, USA. He is in the reviewers’ panel of the Computing Reviews-ACM. He has widely published in national and internationally reputed and refereed journals. He has also participated in technical as well as programme committees and presented papers in national and international refereed academic conferences.

**Hakikur Rahman** (PhD) is the Principal of the Institute of Computer Management & Science (ICMS) and President of ICMS Foundation. He is currently an Adjunct Faculty member of Bangabandhu Sheikh Mujibur Rahman Agricultural University and the secretary of the South Asia Foundation Bangladesh Chapter. In December 1999, Dr. Rahman worked as the National Project Coordinator for the transformed entity of the Sustainable Development Networking Programme (SDNP) in Bangladesh. From January through December of 2007, he served Sustainable Development Networking Foundation (SDNF) as its Executive Director (CEO). On December 31, 2006, SDNP, a global initiative of UNDP, completed its activity in Bangladesh. Before joining SDNP, Rahman worked as the Director of the Computer Division at Bangladesh Open University. After graduating from the Bangladesh University of Engineering and Technology (1981), he completed his Master’s of Engineering from the American University of Beirut (1986) and his PhD in Computer Engineering from the Ansted University, UK (2001).