About the Contributors

Janice M. Krueger, Ed.D., is an associate professor in the Department of Library Science at Clarion University of Pennsylvania. Her major responsibilities center on preparing students for varied library careers through the Master of Science in Library Science degree and school library media programs. She has experienced many aspects of librarianship through her prior work in public, academic, and law libraries. Her research interests focus on information literacy and emerging technologies for libraries. She enjoys music, reading, bike riding, and walking in her spare time.

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Akadri A. Adebayo obtained his first and second degrees in Library and Information Science from the Department of Library Archival and Information Studies, University of Ibadan, Nigeria, in the year 2000 and 2004, respectively. He is currently the Public Service Librarian at the Redeemers’ University Library, Nigeria. His area of interest lies in Library Management and Administration.

Daniel Gelaw Alemneh, a digital curator in the Digital Library Division of the University of North Texas (UNT) Libraries, has been heavily involved in the creation of the repository services at the UNT Libraries. He has been instrumental in the establishment of the UNTL Metadata standards and PREMIS preservation metadata implementation, where he currently coordinates the UNT’s ETDs related activities. Alemneh received his BS in LIS from Addis Ababa University, Ethiopia (1994), his MA in Library and Information Management from the University of Sheffield, UK (1997), and his Post Masters in Digital Image Management and Ph.D. in Information Science from the UNT (2000 and 2008). Alemneh is also an adjunct faculty member at the UNT College of Information teaching indexing, abstracting, and information retrieval courses. He has a history in publishing and presenting on topics of digital libraries, preservation metadata, ETD lifecycle management, and analysis workflows.
Edith K. Beckett, MLIS, is a cataloger at the New Jersey State Library in Trenton, New Jersey. Although she works primarily as a government documents and serials cataloger, her cataloging practice is strongly influenced by more than 25 years of experience working in various aspects of library service. Ms. Beckett is also a doctoral candidate at the Rutgers University School of Communication and Information. Her research interests include library staff professional development, community support for public libraries, and information management in libraries through the use of digital technologies.

Luis Marcelo de Oliveira Braz graduated with a degree in administration and is a Specialist in Information Architecture and Organization candidate while working as a legislative technician for the Chamber of Deputies. He works in the Archives and Records Management Coordination (COARQ) and is Secretary of the Committee for Appraisal of Records (CADAR).

Sabrina Catani, Ph.D., graduated from University of Bologna (Italy) with a degree in International Political Science. Since 1986, she has worked as an Officer for the Province of Forlì-Cesena and has followed the keeping of the administrative acts of the General Secretariat; moreover, since 2006, she has been appointed Records manager and responsible for the digitization projects of the Province. She completed a master in Digital Archives degree from the University of Urbino (Italy) in 2008. In 2008, she also joined the InterPARES3 project as a researcher with a case study on the digitization of the electronic records of Province of Forlì-Cesena. She is a member of the research groups on electronic records at Emilia Romagna Region and the preservation of the Archives at the Archival Superintendency for Emilia Romagna. Since 2009, she has been an educator and consultant on records management and digital archives for several public bodies. She lives in Italy.

Hsueh-Hua Chen is currently University Librarian and Professor of Library and Information Science at the National Taiwan University (NTU). She received her B.A. degree in Library Science from National Taiwan University in 1977, and her Ed.D. in Higher Education and M.Ed. in Educational Media and Librarianship from the University of Georgia in 1986. In the same year, she returned to Taiwan and started teaching in the National Open University (NOU), during which she also served as the director of the Department of Research and Development at NOU. In 1988, she returned to teach in the Department of Library and Information Science at NTU. She also served as department head from 1995 to 2001 and director of NTU Press from 2005 to 2008. She was appointed University Librarian of NTU Library in 2008 and is currently Chair of the Taiwan OCLC Governing Members Consortium, and Chair of the OCLC Asia Pacific Regional Council.
Aiping Chen-Gaffey works as Bibliographic Services Librarian at Slippery Rock University of Pennsylvania. As the head cataloger, she oversees the library cataloging function and performs original cataloging. She also manages catalog records for the library’s electronic collections. Previously, she has worked as Catalog Librarian at University of Southern Mississippi. Since 2005, she also teaches as adjunct faculty at the Library Science Department, Clarion University of Pennsylvania. The courses she has taught include Cataloging and Classification, Advanced Cataloging, and Management of Technical and Access Services. Prior to her library career, she worked as German language instructor at the Sino-German Language Center, University of International Business & Economics (Beijing, China).

Kristen Cissne lives in Philadelphia, PA with her supportive and wonderful husband Steve and their dog, a Jack Russell-Schnauzer mix named Sonny. She was born and raised in Philadelphia and its suburbs. She has two sisters, and a large extended family. Kristen attended Bloomsburg University and graduated with a Bachelor’s degree in Social Work in 2005. In December of 2012, she completed the Master of Library Science degree program at Clarion University. Kristen works as a Cataloging and Serials Coordinator in the Knowledge Management department of Fox Rothschild LLP. She has been with the company since she was a high school student and has held various positions with the company over the years. Kristen has a special interest in archives and history, and spends time volunteering at Philadelphia University, assisting with archival projects. In her free time, she enjoys traveling, hiking, reading, and spending time with family and friends.

Jami M. Clark resides in Western Pennsylvania. She has three daughters, Kensey and her husband Gabe, Emily, a sophomore, and Sadie, a freshman. She will soon be a grandmother for the first time. She has a total of 26 years of health care experience with 15 years of experience working as a computer operator in pharmacy. Jami started working at Seneca Medical Center in 2001. She began her work there managing a federally funded HIV clinic, and then moved into management of the practice in 2004. In 2009, she became the practice administrator. Jami graduated with honors from University of Phoenix with a Bachelor of Science in Health Administration in May 2011. Jami’s career in health care has continued to offer her the satisfaction of leading people, the ability to be a life-long learner, and the opportunity to be challenged in stimulating ways.
About the Contributors

Rhonda L. Clark is an Assistant Professor of Library Science at Clarion University. She holds an MA and Ph.D. from the University of Minnesota and an MLIS from the University of Pittsburgh. Her research and teaching interests are in the areas of organization of information and local resource curation. She is the Chair of the Technology Committee of the Titusville Historical Society and she is active in local municipality planning and historic preservation activities.

Karen Ervin works as a state hospital librarian in Pennsylvania. She operates both a medical library for staff and a patient library on a solo-librarian basis. Library Services in Pennsylvania state-run hospitals fall under the division of Social and Rehabilitative Services for each individual hospital. In addition to providing all library services, librarians serve as group leaders for classroom-like settings teaching library and literacy skills to long-term mental health clients. Librarians are key members of each hospital’s Information Management Committees. Ms. Ervin has worked in this capacity since 1999. Ms. Ervin graduated with a Master’s degree in Library Science from the University of Pittsburgh, in 1992, and from Point Park College, Pittsburgh, with a Bachelor of Arts degree in English, in 1985.

Robert Flatley is the coordinator of electronic resources at the Rohrbach Library, Kutztown University, Kutztown, PA. He has worked at Kutztown for over ten years. He was previously a reference and instruction librarian at Frostburg State University. Robert completed his MSLS in 2000 from Clarion University. He also holds a MA degree from Lock Haven University. Prior to his professional career, he worked as support staff in public and special libraries. Robert is the author of numerous articles in the professional literature; he also served as a reviewer for Library Journal. His personal interests include hiking, simple living, and vegan cooking.

Ann Glusker is the Medical Librarian at Group Health Cooperative in Seattle, WA. Before becoming a librarian, she spent ten years as the data request epidemiologist at Public Health – Seattle & King County, prior to which she had a career in social work and student services in her native Philadelphia. She has a Ph.D. in Sociology/Demography, a Master’s degree in Public Health, and a Master’s degree in Library and Information Science, all from the University of Washington. Her dissertation was published as a book, titled Fertility Patterns of Native- and Foreign-Born Women: Assimilating to Diversity. She has worked in academic, medical, public, and special library settings, and is interested in international librarianship, intercultural communications, and women’s health issues. She is also an avid singer and inveterate traveler.
YooJin Ha earned a Ph.D. in Library and Information Science from Rutgers University in 2008 and an MLS at the State University of New York at Buffalo in 2003. She also earned a Bachelor of Arts in Library and Information Science from Yonsei University, Seoul, Korea, in 1991. Currently, YooJin Ha works at the Department of Library Science at Clarion University of Pennsylvania, and has done so since the Fall 2009. Her work experience includes serving as a reference librarian at the East Brunswick Public Library in New Jersey, a metadata indexer for two digital library projects at the Scholarly Communication Center (SCC) within the Rutgers University Library system, and a cataloger at the central library of Yonsei University in Korea. Her research interests include users’ information seeking behavior, user studies including needs assessment, access to multilingual bibliographic information, library system evaluation, evaluation of online retrieval systems, and information organization.

Ralph Hartsock, Senior Music Catalog Librarian for the University of North Texas Libraries, catalogs sheet music and dissertations. In the realm of cataloging, he published Notes for Music Catalogers: Examples Illustrating AACR2 in the Online Bibliographic Record (Lake Crystal, MN: Soldier Creek Press, 1994). He has published extensively on America’s avant garde composers, including the reference sources Otto Luening: A Bio-Bibliography (Westport, CT: Greenwood Press, 1991) and Vladimir Ussachevsky: A Bio-Bibliography (Westport, CT: Greenwood Press, 2000), the latter in collaboration with Carl Rahkonen. Hartsock has also published articles on Milton Babbitt and Edgard Varese. In addition to over 200 published book reviews, he has also contributed to reference sources on American history (Civil War, Disability history, Countercultures, Movies in American Culture). Topics range from Fanny Crosby, Josephine Griffing, and Ray Charles to Woodstock, and Peter, Paul and Mary.

Susan M. Hendrickson, CRM, is the JPL Records Manager and Group Supervisor of the Records & Engineering Document Services Group at the Jet Propulsion Laboratory (JPL) in Pasadena, CA. Her education includes a Master of Science in Library & Information Science from the University of Illinois and an MBA from the University of Redlands. Susan began her career as a Business Librarian at the University of Southern California and subsequently worked as a business researcher for organizations including the Ernst & Young Center for Business Knowledge and Walt Disney Imagineering. Prior to her current position, Susan was a Senior Technical Librarian in the JPL Library, administering site licenses with publishers for access to electronic books and journals.
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Elisa Hoelscher is the Senior Web Developer for the Group Health Cooperative Medical Library in Seattle, WA. In addition to Web development, she manages the library’s collection. A native of Seattle, she holds a bachelor’s degree in applied mathematics from the University of Washington.

Daniela Francescutti Martins Hott graduated in Archival Science from Fluminense Federal University (UFF), has completed post-graduate work in Information and Documentation at Rio de Janeiro Federal University (UFRJ) and is Master in Information Science from the University of Brasília (UnB). She is a member of the research group “Information State Policy and Record Heritage Management” at UnB and the National Research Council – CNPq. She is a legislative analyst for the Chamber of Deputies, working in the Archives and Records Management Coordination (COARQ) as Head of the Section for Research and Dissemination of Archival Information (SEPED).

Shu-Fen Hung Lin received her MSLS from Clarion University of Pennsylvania in 1994, and received her Ph. D. in library and information science from National Taiwan University in 2012. She is an Executive Officer of the National Taiwan University Library, with expertise in management of special collections and digitization projects. In the past ten years, she has been deeply involved in the planning and execution of digitization projects sponsored by the university’s special funding, National Digital Archives Program, and National Repository of Cultural Heritage Program, Taiwan. She has also been an active lecturer in many workshops held in those programs, and invited to lecture on topics concerning digitization projects in classes of library and information science departments of many universities. She would like to dedicate herself in facilitating the core values of information retrieval principles and theories of library science in upgrading the functionalities of existing cultural heritage databases.

Nurussobah Hussin is a senior lecturer attached to the Faculty of Information Management, Universiti Teknologi MARA (UiTM), Malaysia. She received her Bachelor’s degree in Business Administration (Hons) from Universiti Utara Malaysia (UUM) and her Master’s in Information Management from UiTM. Currently, she is pursuing her Ph.D. in electronic court records management. Her research interest is in the field of electronic records management and business records management. She is the Coordinator of TEAM Malaysia of the InterPARES 3 Project.
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William Jakub is the library director of the John Paul II Library of Franciscan University. He also serves as an adjunct professor in the department of legal studies and political science at Franciscan University as well as an adjunct professor in the graduate school of library science at Clarion University of Pennsylvania. Mr. Jakub is currently the President of the board of directors for the Robinson township public library located in the western suburbs of Pittsburgh, Pennsylvania. Mr. Jakub holds advanced degrees in Criminal Justice and Library Information Science from the University of Pittsburgh as well as degrees from Duquesne University. He served as a graduate fellow in information ethics at the University of Pittsburgh. He has numerous publications and reviews in *Choice* magazine and is active in numerous library information science professional associations and organizations. He has been a practicing library and information science professional for over thirty years.

Rusnah Johare received her professional certification and MA in archival studies, both from University College London, and her Ph.D. in records management from Northumbria University, Newcastle, UK. She has many years of professional and academic experience in records and archives management field, ranging from an archivist at the National Archives of Malaysia to her current position as an Associate Professor in the Faculty of Information Management, University Teknologi MARA (UiTM), Malaysia. Her major areas of research are in electronic records management and long-term preservation of corporate memory. She is currently the Director of TEAM Malaysia of the InterPARES 3 Project and a member of the Technical Committee of the Malaysian Standards Development for Records and Archives.

Lindsay Lauridsen is completing a Master’s Degree in Library Science at Clarion University of Pennsylvania. She plans to graduate in May 2013. She obtained a Bachelor’s of Science Degree in History from Utah State University in 2010. Currently, she lives in Casper, Wyoming, as her husband completes his training at the University of Wyoming Family Medicine Residency. While residing in Casper, she has worked as a volunteer at Natrona County Public Library and continues to care for their one-year-old son. In her spare time, she enjoys reading, walking their dog, and hiking.

Elaine M. Lembo is deputy editor for *Cruising World* magazine, the leading North American monthly for those who cruise under sail. Her work at the internationally circulated publication, based in Newport, Rhode Island, combines her passions for liveaboard sailing, island exploration, and journalism. She is an alumna of the Metcalf Institute for Marine and Environmental Reporting housed at the Graduate School of Oceanography at the University of Rhode Island. She’s also a URI master gardener. She earned a B.A. in liberal arts from the Pennsylvania State University.
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Deanna Marcum is managing director of Ithaka S+R and leads the research and consulting services that assist universities and colleges, libraries, publishers, and cultural institutions as they make the transition to the digital environment. She heads a staff of 10 program directors and analysts with wide-ranging expertise. From 2003 to 2011, Deanna served as associate librarian for Library Services, Library of Congress, overseeing 1,600 employees responsible for technical and public services; preservation activities; services to the blind and physically handicapped; and network and bibliographic standards for America’s national library. She was also responsible for integrating the emerging digital resources into the traditional library, the first step toward building a national digital library for the 21st century. From 1993 to 1995, Deanna served as director of public service and collection management at the Library of Congress. Before that, she was the dean of the School of Library and Information Science at The Catholic University of America.

Tracy L. McPeck received her BA in psychology from James Madison University in 1998, after which she managed retail for ten years, five of which were in bookstores. Ms. McPeck received her MSLS from Clarion University in 2011 and is a youth services librarian with Prince William Public Library System in northern Virginia. In addition to contributing to this book, Ms. McPeck is currently developing a library customer service workshop based on retail principles as part of her participation with the Virginia Library Association Leadership Academy, which she attended in the spring of 2012. Ms. McPeck currently serves on the Virginia Library Association Leadership Development Forum and is active within the VLA Youth Services Forum as well.

Philip Melzer served in many capacities with the Library of Congress during his career. He was Chief, Asian and Middle Eastern Division from 2008-2011. He served as Acting Chief of the Regional and Cooperative Cataloging Division for two years until 2008 and was team leader for the Korean and Chinese Cataloging Team. He has extensive work experience with the Romanization of Asian languages for library catalogs throughout his career with the Library of Congress, which was is reflected in his many publications and professional service with the American Library Association.

Mikyoung Moon works at Yonsei University Central Library in South Korea. She has worked in various departments in the Yonsei University library system, including Acquisition, Classification and Cataloging, and Reference services since 1991. She is currently the Chief of Acquisition, Classification and Cataloging for non-book materials. She earned her BA in Library information Science in 1991 from Yonsei University.
Vanderlei Batista dos Santos is Archivist and Record Manager and has both a Master’s and a Ph.D. in Information Science from the University of Brasilia, Brazil. Dr. Santos is a member of the Technical Board for Electronic Records of the National Archives Council (CONARQ) and is a legislative analyst for the Chamber of Deputies, working in the Archives and Records Management Coordination (COARQ) department as Head of the Legislative Records Section (SEDOL). Dr. Santos is also the author of the book *Electronic Record Management: A Vision under Archival Science Theory* (available in Portuguese and Spanish); editor and co-author of the book *Archival Science: Actual Themes* (only available in Portuguese); author of several technical articles; professor in postgraduate courses in Information Science; and a consultant on information management projects.

Daniela Simonini graduated from University of Bologna, received a diploma in archival, diplomatic and palaeography, and a master’s in digital archives. She worked in a public library, collaborating in the publication on Italian typography of the sixteenth centuries and the first Italian guide of the project, Born to Read. She was also involved in training librarians in bibliographic description. Since 2005, she has worked at the Archive of the Province of Ravenna. She conducts training on records management for public bodies and the University of Bologna. She is the author of the 2008 text, *The Documentary System of the Province*, published in Italy by Civita Editoriale. She is a member of working groups on the archives at the Ministry of Culture, at the Archival Superintendency for Emilia Romagna and at Emilia Romagna Region. She was a researcher for the project Interpares3 with a case study on the recordkeeping system.

Cynthia Snell graduated from Bloomsburg University in 2001 with a MSIT degree and from Clarion University in 2004 with an MSLS. Upon graduating, she was offered a position at California Lutheran University (CLU) in Thousand Oaks, California, as a system administrator & Web design librarian. After one year of service, she was offered the Director of Library Operations and System at CLU. In 2010, she followed her husband to South Carolina where she now serves as the Emerging Technologist/Technical Service Coordinator for the J. Drake Edens Library at Columbia College in Columbia, South Carolina.
About the Contributors

Amanda Snyder graduated from Cedarville University with a Bachelor of Arts in History and went on to complete her Master’s Degree in Library Science at Clarion University. She has always loved the library, and she looks forward to pursuing a career as a librarian. She is a member of the American Library Association and is particularly interested in topics such as digitization and archives. During her studies, she completed archival internships at the Pennsylvania House of Representatives Archives in Harrisburg, Pennsylvania, and at the Army Heritage and Education Center located in Carlisle, Pennsylvania. This is her first publication. She currently works part-time at the Cleve J. Fredricksen Library in Camp Hill, PA.

Dan Stafford is finishing up his Master’s Degree in Library Science at Clarion University. He also holds degrees in Computer Science and Management. He has worked as a farmer, soldier, manager, systems analyst, and is currently a library technician at an academic library. He has been the financial manager for, and is currently a member of the board of trustees at his local public library. His professional library interests include applying open source software solutions to library problems, and digitization, especially of audio materials. After finishing his studies at Clarion, Dan hopes to land a position in academic librarianship, with an emphasis on technology.

Sally Stieglitz received her Master of Science in Library Science from Clarion University of Pennsylvania and her Juris Doctorate from Hofstra University, School of Law. She had previously practiced law in New York State in the field of environmental insurance coverage and litigation. Her research interests include law librarianship, library services for patrons on the autism spectrum, and the impact of the digital divide on senior citizens. In her spare time, she enjoys reading, crossword puzzles, and travel.

Samuel C. Aremaria Utulu is currently a Senior Librarian at the Redeemer’s Library, Redeemer’s University, Nigeria, and a doctoral student at the Department of Information Systems, University of Cape Town, South Africa. He completed his undergraduate and master program at the University of Ibadan, Nigeria, and obtained Bachelors of Library and Information Studies and Master of Information Science following his studies in 2000 and 2005, respectively. He has worked for over ten years in academic and research libraries and has numerous publications. Samuel has attended over twenty local and international conferences in Africa and Europe. His research interests include the Web, IT and education, open access initiatives, and social aspects of information systems implementation in organizations.
Cheryl Walters is the Head of Digital Initiatives at Utah State University’s Merrill-Cazier Library, which oversees the Digital Library’s CONTENTdm digital collections and bepress Digital Commons Institutional Repository. Previous positions include Head of Cataloging at her current library and Interlibrary Loan Coordinator at University of Central Florida. She has contributed to best practices for Dublin Core Metadata and been an early and active partner in the collaborative Mountain West Digital Library. She holds a B.S. in History and an M.L.I.S. from University of South Florida. Publications, presentations, and curriculum vita are available at http://works.bepress.com/cheryl_walters.

Jong-Chang Yi works at Yonsei University Central Library in South Korea. He has been working at various departments in the Yonsei University library system, including Technical Services, Acquisition, Cataloging, Center for Korean Classics Collection, Reference service, and Digital Media Services since 1993. He was the department head for Digital Media Services and also participated in several library projects, such as the 120th Anniversary exhibition of Yonsei University Archives, the Study of Library Vision and Strategy, and the Integrated Digital Library System Building Project. He also worked at C. V. Starr East Asian Library at Columbia University for 1 year as a visiting scholar (Librarian) in 2007. He is currently pursuing his doctoral degree in Library and Information Science at Yonsei University. He earned his MBA in 2001 and BA in Library information Science in 1990 from Yonsei University.

Margo Young, CRM, is currently the Records Manager at AltaGas in Calgary, Canada. From 2001 to 2012, Margo was the Manager of Library, Archives, and Records at the Jet Propulsion Laboratory in Pasadena, CA. In 2011, the Records Management Improvement Initiative team received a NASA Group Achievement Honor Award for its work. During her tenure at JPL, Margo obtained her certification as a Certified Records Manager. Prior to working at JPL, Margo worked at the University of Alberta in Edmonton, Canada, the University of California in Riverside, CA, and the California State University at Los Angeles, CA, where she held various positions in science/engineering libraries and management. Margo holds a Master’s of Science in Library Science from Simmons College and Master’s in Information Systems from Claremont Graduate University.