About the Contributors

Samantha Schmehl Hines received her MS in Library and Information Science from the University of Illinois Urbana-Champaign in 2003. In 2004, she was hired as the Social Science Librarian by the Mansfield Library at The University of Montana-Missoula and is currently the Distance Education Coordinator and Head Librarian for the Missoula College campus of The University of Montana. She writes and presents widely on issues of online library services, information literacy instruction, and library middle management, and is the author of *Productivity for Librarians* (2010, Chandos).

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Elizabeth Blakesley holds an MLS degree and an MA in comparative literature from Indiana University, and a BA in English and Spanish from the University of Dayton. Blakesley worked as a reference and instruction librarian at Indiana State University and the University of Massachusetts–Dartmouth before joining Washington State University in 2003. Initially Head, Library Instruction, she now serves as the Associate Dean of Libraries. In addition to articles on instruction, assessment, and leadership topics, Blakesley is the author of *Great Women Mystery Writers, 2nd ed.* (Greenwood, 2006), co-author of *Literary Research and American Modernism, 1915-1949* (Scarecrow, 2008) and co-editor of *Information Literacy Instruction Handbook* (ACRL, 2008). She is the Editor of *Public Services Quarterly* and is currently serving as Editor of *Library Leadership & Management*, the official journal of ALA’s Library Leadership and Management Association (LLAMA).

Mary K. Bolin is Professor and Chair, Technical Services, in the University Libraries of the University of Nebraska–Lincoln. Before joining the UNL Libraries faculty, she was a librarian at the University of Idaho for 17 years. She is the editor of the *PNLA Quarterly*, and, along with Gail Z. Eckwright, is a founder and editor of the open-access e-journal *Library Philosophy and Practice*.

Agnes K. Bradshaw is presently the Human Resources Librarian at University of North Carolina–Greensboro, where she has responsibility for managing the human resources function for University Libraries. With more than 15 years experience in various areas of Human Resources, including learning and development, employee benefits, and employee relations, she has worked in the private, non-profit, public, and higher education sectors. She holds a BA from Spelman College, an MS from the New School for Social Research and an MLIS from Rutgers University.
Susanne Caro earned a BA in creative writing from the College of Santa Fe and an MLS from Texas Woman’s University. She is the former State Documents Librarian for the New Mexico State Library and is currently the Government Documents Librarian at the University of Montana, Maureen and Mike Mansfield Library in beautiful Missoula, Montana. As a government document librarian, she promotes the interesting and sometimes strange state and federal publications available and enjoys helping students find the information-packed resources they need. She loves hiking, painting a large variety of crafts, science fiction conventions, and reading about medical history.

Michael A. Crumpton is the Assistant Dean for Administrative Services at the University of North Carolina at Greensboro. Mike oversees administration of budgets, human resources, and facilities, organizes and addresses space and remodeling issues. He is the former Director of Library Services for Wake Tech Community College and Access Services Manager at the Public Library of Cincinnati and Hamilton County. He is certified as a Senior Human Resources Professional and also holds a graduate certificate in Adult Teaching. Mike is chair of the Planning Committee for the North Carolina Library Association Leadership Institute as well as active in conference planning and program development. He is a member of ALA, LLAMA, ALISE, CUPA, and SHRM, all professional organizations dedicated to enhancing their field of interest. His published works include articles available from UNCG’s institutional repository (http://libres.uncg.edu/ir/clist.aspx?id=1946), a monograph: *Handbook for Community College Librarians* (Libraries Unlimited, 2013), as well as several other chapters and articles not currently in the institutional repository.

Mary Anne Hansen is a professor and reference librarian at the Montana State University Library in Bozeman, MT. She also serves as Distance Education Coordinator for the MSU Library, as well as Lead Coordinator of the MSU Library’s Tribal College Librarians Institute (TCLI), a week-long professional development opportunity for library personnel who serve the research and information needs of tribal colleges and reservation communities; James Thull is her co-coordinator of TCLI. Mary Anne’s research interests include American Indian education issues, as well as health literacy, information literacy, and library instruction, especially through new delivery models such as real-time web conferencing.

Katherine Johnson has worked as an Adult Services Librarian since 2004 at the Highlands Ranch Library, a regional branch of the Douglas County Libraries system in Colorado. She has been with Douglas County Libraries for over twenty years, having started as a shelver at the Philip S. Miller Library in Castle Rock, Colorado during high school. After earning a Bachelor of Arts and Science degree with a concentration in Psychology at Fort Lewis College, Katherine began her professional career as a Library Assistant II at Philip S. Miller. In 1998, she was promoted to branch Assistant Circulation Supervisor. While working in this capacity, she earned a Master of Library and Information Science degree from Emporia State University’s School of Library and Information Management at its Denver location. With both Circulation and Reference Librarian experience, Katherine participated in Douglas County Libraries’ 2008-2009 “Leadership Journey” program, a talent management process designed to prepare select employees for future DCL leadership positions. She is a member of the Colorado Association of Libraries Leadership Development Committee. Katherine’s passions include mentoring fellow colleagues, “leading a team from within,” working with patrons, information retrieval, and the Douglas County Libraries Community Reference Project team.
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**Hilary Kraus** is the Reference Management Librarian at Johnson & Wales University in Providence, Rhode Island. Her background includes more than a decade of experience in supervising undergraduate and graduate student employees in academic libraries. She earned her Master of Science in Information from the University of Michigan, and holds a BA in English literature and creative writing from Northwestern University.

**Rudolf Kraus** is an Assistant Professor of Educational Studies and Coordinator for Science Education at Rhode Island College. His research interests include inquiry-based teaching methods and educational assessment. He teaches classes in general instructional methods, science education, and educational technology. Dr. Kraus holds a PhD from the Illinois Institute of Technology in Science Education and a Master’s degree in the History and Philosophy of Science and Technology from the University of Toronto. As an undergraduate, he majored in Chemistry and minored in Mathematics at the University of Illinois.

**Joanna Nelson** is the teen services outreach librarian for Pikes Peak Library District, Colorado Springs, Colorado. She is also an adjunct professor at the University of Denver. Joanna is the co-chair of the Colorado Association of Libraries’ Leadership Development Committee. She chaired the Continuing Education Committee for the Colorado Association of Libraries. Joanna is a blogger for Public Libraries Online. She also presents at conferences and workshops on a variety of topics. She is a member the Colorado Association of Libraries, American Library Association, and the Young Adult Library Services Association. Joanna graduated from the University of Denver with an MLIS (honors) in 2010. She is an avid reader of teen fiction and crazy about salsa dancing!

**Tami Echavarria Robinson** is Coordinator of Instructional Services, Whitworth University Library in Spokane, Washington. She has represented Whitworth University Library in the Inland Northwest Council of Libraries Continuing Education Committee since 2000. She is a Board Member of the Association of Christian Librarians, a past President of the Fellowship of Christian Librarians, and serves on the Editorial Board of ALKI: The Washington Library Association Journal. She has served as a librarian for nearly 30 years in Christian Higher Education and in ARL libraries. She is the author of 50 articles, book reviews, and book chapters in the literature of Library and Information Science.

**Kathleen Sacco** is the Assistant Director at Daniel A. Reed Library, State University of New York at Fredonia. She has been at SUNY Fredonia 16 years and was formally the Coordinator of Systems and Technology at Reed Library for 10 years. A graduate of Clarion University of Pennsylvania (M.S.L.S. 1997), Ms. Sacco is also formally the Reference and Media Center Librarian at Lake Erie College in Painesville, OH.

Tom Taylor is the Member Library Services Coordinator for the South Central Kansas Library System (SCKLS), located in South Hutchinson, Kansas. His previous library experience includes the University of South Florida Tampa Library, Seminole (FL) Community Library at St. Petersburg College Seminole Campus, and the Newton (KS) Public Library. Taylor got his MLIS from the University of South Florida. He is a member of the Wichita Area Library Association, the Kansas Library Association, the Mountain Plains Library Association, and the American Library Association. In 2010, Taylor received the Mountain Plains Library Association’s Beginning Professional Award. Taylor contributed a chapter, “Multitype Regional Library Responses to the Economic Crisis,” to The Frugal Librarian: Thriving in Tough Economic Times (ALA, 2011).

James Thull is an Associate Professor and Special Collections librarian at Montana State University in Bozeman, MT. He has served as a co-coordinator for the Tribal College Librarians Institute since 2005, holds an MA in Native American History, and is the current library liaison to the MSU Native American Studies department. His research interests include liaison communication, providing library services to underserved communities, and the role of the librarian in the research process. He has presented papers, posters, and pecha kucha sessions at library conferences on four continents. James is an avid traveler and fisherman, having visited over 20 countries and fished in many exotic locales, including Thailand, Ireland, and on the Zambezi river in Zambia.

Carissa Tomlinson is the First Year Experience Librarian and liaison to Nursing and Women’s Studies at Towson University. She formally served as an Emerging Technologies Librarian at the same university. Her background is diverse with an undergraduate major in Women’s Studies and a minor in Global Studies from the University of Minnesota. She completed her Masters in Library and Information Science at Dominican University in 2007 and followed her studies with a post-graduate internship at Vanderbilt’s Biomedical Library in Nashville. Her areas of interest, also diverse, include the first year experience, library outreach, staff and faculty development, health sciences librarianship, emerging technologies, and information literacy for millennials.

Elizabeth Watson is the county librarian and Library Director for Duplin County Public Library, which is headquartered in Kenansville, North Carolina. Elizabeth grew up in Spokane, Washington and holds a BA in English from Gonzaga University. She also has a Masters of Library Science degree from the University of North Carolina–Chapel Hill. Elizabeth currently lives in Mount Olive, North Carolina with her math professor husband, Dr. Robert Watson, and her cats, Milton and Euclid. She loves to read thriller/suspense novels and collects panda bears.