About the Contributors

Nihar K. Patra has more than 13 years of experience in the library profession, with substantial experience using latest IT infrastructure in the library including building up a digital library, Web-based information services, library portal development, and implementation of RFID. He has completed his MPhil in Library and Information Science and pursuing Ph.D. Mr. Patra is presently working with National Institute of Food Technology Entrepreneurship and Management (NIFTEM) Government of India as Deputy Librarian (In-charge of Knowledge Centre). He has 19 research publications in refereed national/international journals, conferences, and edited books. He is a Consultant for Digital Library, Library Portal Development and Library Automation. Mr. Patra has been honored with the Best DLISSUian award for the year 2010 bestowed by Alumni Association, Department of Library and Information Science, Sambalpur University, Odisha.

Bharat Kumar is presently Assistant Librarian at Management Development Institute, an AMBA accredited top ranked b-school of India. He holds Master of Philosophy (Library and Information Science) and Post Graduate Diploma in Computer Application. He has served in number of institutes/universities in different capacities. He is reviewer of a learned journal of national repute and developed on-line course on Information Retrieval for SAARC Documentation Centre. He has attended number of training programs, conferences at national and international level. He has authored number of articles in journals, books and also presented papers in national and international conferences.

Ashis K. Pani, is Associate Dean of VIL Programmes and Chairperson the Center for e-Business. Presently working as Professor, Information Systems Area, XLRI, Jamshedpur, he has over 15 years of teaching, research, consulting, and administrative experience. He has received IBM best faculty award 2008. Also received best paper award in International Academy of E-Business in 2009. His research and teaching focus on how organizations can effectively use Information Technology (IT) in general and the Internet in particular. He is member of IEEE and life member Computer Society of India.

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**About the Contributors**

**Praveen Babbar** is Assistant Librarian in Library and Documentation Division at Indira Gandhi National Open University, India. Prior to this, he was associated with University of Delhi, India, and has more than ten years of experience. He holds PhD. from University of Rajasthan, M. Phil (Library and Information Science), Masters of Computer Application and Masters of Business Administration. He has taken many projects of Library Automation and Digitization like CALPI Library Setup for Swiss Agency. He has authored about 30 papers which have been published in national/international journals and presented in national/international conferences. He had been the speaker at various conferences including International M-Libraries Conference 2012 at The Open University, Milton Keynes, UK. He is a member of Special Libraries Association (SLA), USA, and is presently member of Career Guidance/Employment Committee of SLA Asian Chapter. He has also been the Webmaster in the Board of Asian Chapter, SLA. He has received many awards and scholarships including the 2013 Bonnie Hilditch International Librarian Award from SLA, Young Information Scientist Award 2012 by SIS, India, SLA Asian Librarian Award at the SLA 2010 Annual Conference in New Orleans, USA. He received the scholarship from Shastri Indo-Canadian Institute, 2009, and IFLA grant for the assignment in the year 2010. He is associated with several professional associations in various capacities in India and abroad including SLA, USA; Society for Library Professionals, India; Society for Information Science, India.

**Sossamma K. T. George** is presently Information Resources Librarian at Monash University Sunway Campus, Malaysia. She joined the Sunway Campus in November 2009 and heads the Information Resources Section, where her responsibilities include overseeing the library’s acquisitions, metadata, and systems functions. With a background in economics, her interest in academic librarianship began when she took up a post with the University of Malaya in 1985 and pursued this interest professionally. Her career in the academic library field has spanned more than 28 years in both the public and private university sectors in Malaysia. Her interest in serving at academic libraries has allowed for a range of work experiences, which includes organizing and managing an economics and business library, serving as the quality manager and learning from the experience for 3 years and reference and information service provision. Her motivation to support and serve young enthusiastic minds pursue their dreams, knowledge and wisdom continues, particularly, by advancing professionalism, skills and service at Monash University Sunway Campus library and to help librarians keep pace with their changing profession.

**Vesna Injac-Malbasa** is Library Adviser at National Library of Serbia (NLS), professor of comparative literature; French government specializations in the field of cultural policy, cultural heritage, digital library and information sciences (1996, 1998, 1999, 2000, 2003, 2007), U.S. Government scholarship program for Information Management (2004), British scholarship program “The future education of Library and Information Science experts” (2003); president of Serbian Committee for UNESCO program Memory of the World; member of the National Commission for information and documentation at Institute for Standardization of Serbia; member of the international Contact group for the project the European Library since 2005; member of the coordination group of the World Digital Library since 2008; member of the Standing Committee of the Section on Statistics and Evaluation of IFLA since 2009; member of ASIST (American Society for Information Science and Technology) since 2002; coordinator in NLS of many European project of digitization; editor of many Serbian professional and research reviews and books; published dozen research monographs in the field of library and information science and over a hundred professional and research articles in domestic and foreign periodicals and proceedings of international conferences, often a speaker or lecturer by invitation.
Jean Inness is Head of South Ayrshire Libraries since 2007. She attended University of Edinburgh, where she gained an Honours degree in History. Jean spent a year working in the library of Queen Margaret University, Edinburgh, and then gained a Diploma in Librarianship from Strathclyde University, Glasgow. There has been a sustained development of bespoke online services, at the same time as meeting major efficiencies targets. The E book lending service, E book and E Audio book publications programme, South Ayrshire Libraries App, and South Ayrshire Libraries E Magazine lending service have all been introduced since 2008. In 2011, Jean was invited to speak on E-Services at: the CILIPS Spring Conference, the CILIPS Autumn Conference and the E Book Unbound Conference. Jean is the owner of the Linkedin Group “Scottish and Local History Enthusiasts.” Her commitment to the study of Scottish history and genealogy is reflected in her on-going digital partnerships with Glasgow University (People of Medieval Scotland) and the National Library of Scotland (digitization of 19th and 20th century street directories).

Shiv S. Jha presently working as Assistant Librarian with National Institute of Food Technology, Entrepreneurship, and Management (NIFTEM), Government of India. He is masters in Library and Information Science from University of Delhi. His has more than 11 years of experience with substantial experience implementing latest IT in library including building up Digital Library, Web-based information services. He has privileged to be associated in libraries of some of the elite Institutes in India such as National Social Science Documentation Centre, Delhi; Nation Museum of Natural History, Delhi; National Institute of Fashion Technology, Delhi.

Smita Joshipura is serving as an Electronic Resources Management Coordinator at Arizona State University since 2007, where she is responsible for management of e-Resources from Acquisitions to Access. Prior to this, she was an Acquisitions Librarian at the same institution from 2000 onward. She has her Master’s in Library and Information Science degree from India and University of Arizona, USA, and has rich experience for more than 20 years in Research, Academic, and Public Libraries in India and USA.

Christopher E. Mehrens is the Head of the Music Library at Arizona State University. He develops and manages the collections, services, and all aspects of operations of the Music Library; coordinates library services, collections, and programs with the ASU School of Music; and participates in the management and programs of the University Libraries. He also serves as the subject librarian for music on the Tempe campus. Dr. Mehrens holds a B.A. in music and B.M. in music history from the University of Washington (Seattle), an M.A. in music history and Ph.D. in musicology from the University of North Carolina at Chapel Hill, and an M.L.S. with specialization in music librarianship from Indiana University (Bloomington). His research interests focus American music and music criticism, interdisciplinary research methods, music collection development and management, leadership and library administration, and emerging trends in music librarianship.
About the Contributors

Anne Moon is an Electronic Resources Librarian with almost 25 years of experience in academic libraries in South Africa. She has, since 2009, been employed at the University of the Western Cape, where she manages dozens of thousands of journals and books in electronic form, of which the majority are either subscription-based or once-off purchases. She previously held positions at Rhodes University (2004-2009) and the Cape Peninsula University of Technology (1989-2009). She holds an Honours degree in Librarianship and Information Science from the University of South Africa and a BA degree from Stellenbosch University with majors in German and Linguistics. Her areas of special interest include Electronic Resources Management (ERM) and Website administration (using commercial and open source content management systems). She was involved with the first South African implementation of the LibQUAL+™ survey instrument and also authored a published article, in terms hereof, in an Emerald journal in 2007.

Bhaskar Mukherjee is presently working as Associate Professor in the Department of Library and Information Science, Guru Ghasidas University, Bilaspur (CG), India. Previously, he has worked with Banaras Hindu University, Varanasi, India. Since last fifteen years, he is actively engaged in teaching and research. He has the exposure of various theoretical and technical aspects of library & information science teaching and as well as working experience with various types of libraries. Dr. Mukherjee’s areas of specialization includes Open access, Webometrics, Knowledge organization and Information science and so far published 45 research articles in various journals of international and national repute like JA-SIST, Library & Information Science Research, Scientometrics, Journal of Academic Librarianship, IFLA Journals etc. He is the recipient of Raja Rammohun Roy Library Foundation award for contributing best article, Prabhakar Rao Gold Medal Award for positioning First Class First in B.Sc.(Geology) and UTD Gold Medal Award for positioning First Class First in Bachelors of Library & Information Science and Master of Library and Information Science. He has written four books on Information Communication and Society, Scholarly Communication in LIS, Number Building through DDC 22nd and Open Source Software for Libraries.

Paula Ochôa graduated in History (University of Lisbon), a post-graduation diploma in Librarianship and Documental Sciences (University of Lisbon), a Master of Science in Information Management from the University of Sheffield (UK), and a PhD from the Universidad de Alcalá (Spain). Since 1991, she has been teaching in several Portuguese post-graduation and master courses in Information and Documentation Science. At present, she is an invited professor at the Universidade Nova de Lisboa (Nova University of Lisbon). She has authored several articles, papers, and book chapters on quality management, electronic resources management, organizational learning, and professional identity themes.

Leonor Gaspar Pinto graduated in History from NOVA University of Lisbon, a post-graduation diploma in Librarianship and Documental Sciences, a Master of Science in Information Management from the University of Sheffield, UK, and a PhD from the Universidad de Alcalá, Spain. She served Librarian at Lisbon Municipality from 1988 to 1999 and from 2003 to 2007; Head of Lisbon Municipal Libraries Network from 2008 to 2010; Head of the Documentation and Information Division of the Portuguese Commission for Citizenship and Gender Equality since 2013, and invited professor at the Nova University of Lisbon since 2010. She is the author of several articles, papers, and book chapters on performance evaluation, quality management, collections management, and knowledge management in information and knowledge services.
Hungwa Shidi holds a Master of Library Science (MLS) at University of Nigeria, Nsukka, graduated Library Science/Economics at Bayero University, Kano Nigerian Certificate in Education (NCE) at Kogi State College of Education, Ankpa, in 1994. He has worked as a Librarian with Champion Newspapers, Owerri, in 2003; Kings Comprehensive College, Mkar, Gboko; Benue State Library Board, Makurdi; and Benue State Ministry of Information and Orientation, Makurdi. He also teaches the Use of Library, Study Skills and Information, Communication Technology at the Benue State University, Makurdi and serves as the associate editor-in-chief of Benue Journal of Library, Management, and Information Science, Journal of Nigeria Library Association, Benue State Chapter. In the area of contribution to knowledge, he has published more than 10 articles in journals and book chapters in both national and international levels. Mr. Shidi is a certified Librarian of Nigeria and a member of Nigerian Library Association.

Solomon Uganneya is Deputy University Librarian and Associate Professor at the University of Agriculture, Makurdi, coordinating Use of Library and communication Skills programme and part-time Lecturer at the Department of Library and Information Science at the Benue State University, Makurdi, Benue State. He has Diploma in Librarianship from the University of Ibadan (UI), a Bachelors of Library and Information Science (BLIS) from Ahmadu Bello University (ABU), Zaria and a Master of Library and Information Science (MLS) as well as a PhD in Agricultural Librarianship from the University of Nigeria, Nsukka (UNN).

Priyanka Vishwakarma is a Research Scholar in the Department of Library and Information Science, Banaras Hindu University, Varanasi, India. She is UGC-NET qualified meritorious student of the Department, stood first class first among female in her postgraduate degree and awarded Gold Medal. Her present research interest is on Bibliometrics, Evaluation of Scientific and Technical Journals, Webometrics, etc., and so far contributed few papers in journals. She has worked with project on developing Website on Pt. Madan Mohan Malaviya of Banaras Hindu University, Varanasi, India.

Jennifer Wright currently works at Western Kentucky University, in Bowling Green, Kentucky, where she recently accepted a position as the Owensboro Campus Librarian. She received her MLS from Indiana University – Bloomington in 2010, and her MA in Sociology from WKU in 2011. Her research interests include collection development, information literacy, and the integration of technology into libraries and library practices.