About the Contributors

Fawzy Soliman graduated with a PhD degree and Master of Engineering Science degree from the University of New South Wales, Australia and a Bachelor of Engineering degree from the University of Sydney. He has been published in international journals in excess of 26 papers, 6 book chapters, and 3 books, and in excess of 52 conference proceeding papers. He is the former Editor of *Journal of Knowledge Management*, Guest Editor of *Journal of Knowledge Management* and *Journal Operations Management* and *International Journal of Knowledge Management*. His publication citations are in excess of 770, with an author impact h-index of 11 and I-index of 12. He has supervised 10 PhD graduates, convened Australia’s first conference on Knowledge Management KNOW’99 held on 26-27 November 1999, taught in a number of international business schools in Australia and overseas, and has been an invited speaker in a number of prestigious conferences. Prior to joining academia, he held various positions in large Australian organisations.

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Anass Mdaghri Alaoui, PhD student enrolled in the final phase in the Faculty of Juridical, Economic and Social Sciences, University Mohammed V-Agdal, Rabat, Morocco, with the thesis topic “The Entrenchment of Family Businesses in Morocco,” has published two articles in international journals, a chapter, “The Organization of Work in Family Businesses in Morocco,” in *Marketing, Management, and Competitiveness: The Case of Maghreb Business*, first edition 2012.

Niksa Alfirevic, PhD, is a professor in the fields of management and IT at Faculty of Economics, University of Split, Croatia. His research interests include strategic, nonprofit and public management, knowledge management and e-business. He has published several volumes with Ashgate Publishing and Peter Lang Verlagsgruppe, as well as in *Computers & Education, Higher Education* and *Journal of Universal Computer Science*.

Meryem El Alaoui Amine, PhD student in Management Science, Faculty of Juridical, Economic and Social Sciences, University Mohammed V-Souissi, Rabat, Morocco, is in the final phase of preparing a thesis relating to Corporate Ethical and Social Responsibility, Relationship Marketing, and Performance. He has published two articles in international journals, a national publication, and several contributions in international conferences.
About the Contributors

Ronald C. Beckett is an industry practitioner with more than 30 years experience in the implementation of creative change and innovation management. He frequently works in academia – industry interface and is an Adjunct Professor at Deakin University. He has authored or co-authored more than 100 conference papers, journal articles, or book chapters related to the pursuit of best practice in extracting value from innovative ideas in both large and small enterprises.

Masudul Alam Choudhury is Professor of Economics in the College of Economics and Political Science (CEPS) in Sultan Qaboos University (SQU). He is also the International Chair in the Postgraduate Program in Islamic Economics and Finance, Trisakti University, Jakarta, Indonesia. He earned his Masters and Doctorate Degrees in the field of political economy of human capital theory and economic growth at the University of Toronto. Earlier, he was awarded the M.Phil. Degree in Mathematical Statistics, specializing in Econometrics, from Quaid-e-Azam University, Islamabad, Pakistan. He holds an earlier Bachelors of Science Honours Degree in Pure Mathematics from Dhaka University. Professor Choudhury took his retirement as Full Professor from Cape Bretn University, Nova Scotia, Canada, after 22 years of academic service. Professor Masudul Alam Choudhury specializes, teaches, researches, and publishes in the field of epistemological problems of Islamic political economy and world-system, philosophy of science, and applications in diverse areas of economic theory. In these areas, Professor Choudhury has published scholarly papers and books in reputed international outlets. His treatment is oriented to the study of Qur’an and Sunnah along with comparative studies on the related topics. His contributions use the methodology and methods of philosophy of science, mathematics, economic theory, and applications. He is an original pioneer of Islamic economics in North America. His selected publications are: Islamic Economics and Finance: An Epistemological Inquiry (Emerald, 2011); The Universal Paradigm and the Islamic World-System (World Scientific Publications, 2007); An Advanced Exposition in Islamic Economics and Finance (Edwin Mellen Press, 2004); The Islamic World-System: A Study in Polity-Market Interaction (Routledge Curzon, 2004); Explaining the Qur’an: A Socio-Scientific Inquiry, 2 volumes (Edwin Mellen, 2003); The Islamic Worldview: Socio-Scientific Perspectives (Kegan Paul, 2000); Comparative Economic Perspectives: Occidental and Islamic Perspectives (Kluwer Academic, 1999); Studies in Islamic Science and Polity (Macmillan, 1998); Reforming the Muslim World (Kegan Paul, 1998); Studies in Islamic Social Sciences (Macmillan, 1998); Money in Islam (Routledge, 1997); The Principles of Islamic Political Economy: A Methodological Inquiry (Macmillan & St. Martin’s, 1992); The Foundations of Islamic Political Economy (Macmillan & St. Martin’s, 1992); Islamic Economic Co-Operation (Macmillan, 1990); Contributions to Islamic Economic Theory: A Study in Social Economics (Macmillan & St. Martin’s, 1986); 5 volumes entitled Science and Epistemology in the Qur’an (with individual volume titles) (Edwin Mellen, 2006). In addition, Professor Choudhury has contributed many scholarly papers in international refereed journals. He is the editor of the specialized SCOPUS journal titled, Humanomics: International Journal of Systems and Ethics (Emerald, now publishing volume 31).

Steve Fox is Professor of Organizational Learning at Queen Mary London University. He is interested in how people learn socially and organizationally. His research spans how people learn in business school classrooms to how they learn through various forms of management, leadership and professional work within single and across multiple organizations. He is interested in learning as it arises from social and socio-material interactions and relations, within specific material and technological environments. His
work contributes to current debates on organizational learning, practice based studies, ethnography, ethnomethodology, communities of practice theory and actor-network theory.

Samuel K. M. Ho (PhD in Mangt., FIQA, ISO9000 Lead Auditor, EQA Assessor) is the Distinguished Professor in Business Excellence at the Sun Yat Sen University, China. He was the Professor of Strategy and Quality at the Luton Business School during 1996-97, the first professor in that discipline in the UK. In 1987-88, he was awarded the Oshikawa Fellowship by the Asian Productivity Organisation to do research in South East Asia and Japan. In 1993, he was invited as the first Quality Expert to the Malaysian Government by the Asian Development Bank for six months. As the ex-Editor of the Managing Service Quality Journal and a guest editor for four international journals on quality management, he has over 120 publications. Sam is the Director for the HK 5-S Campaign funded by the HKSAR Government for US$600,000. Since 1993, he used the proprietary 5-S Checklist for training and consultancy in no less than ten countries with over 50,000 persons from around 2,000 organisations world-wide. As an ex-Research Fellow at Cambridge and Guest Speaker at Oxford, he is also Visiting Professor in Quality Management of Coventry & Paisley (UK), RMIT (Australia) and Linnaeux (Sweden) University Business Schools.

Michael Leimbach provides leadership for researching and designing Wilson Learning’s learning and performance improvement capabilities. Wilson Learning Worldwide is an international provider of training and development research, materials, and programs. Dr. Leimbach has developed measurement systems and major research studies in sales, leadership, learning transfer, and learning impact. Michael has conducted research and consulting for a variety of organizations including DuPont, IBM, United States Navy, General Motors (Brazil, Canada, and USA), ANZ Bank (Australia and New Zealand), Pfizer, and Metropolitan Life. Michael received his Ph.D. from the University of Minnesota, has published over 55 professional articles, and has presented to numerous professional organizations including American Society of Training and Development National Conferences, Japanese Management Association, and the Academy of Human Resource Development. Michael has been an adjunct facility member for the University of Minnesota, College of St. Catherine, and Augsburg College; serves on the ISO Technical committee for development in ISO 29999 standard; and is a member of the editorial and review boards for HRDQ, HRDI, and ADHR professional journals. Dr. Leimbach also serves on the Dean’s Advisory Council for the University of Minnesota’s College of Education.

Hesham Magd has 15 years of combined experience in traditional and nontraditional university teaching, academic training, community development, academic administration, curricula design, organizational change and development, distinguished research, and scholarly writing, resulting in Honors, awards, and recognition for academic excellence and outstanding achievement. He is the author and coauthor of substantial publication records in published international journals and conference proceedings. In addition, he serves on several international journal editorial boards and helped in developing and launching journal database platforms in the Middle East. In his previous appointments throughout the world (Middle East and UK) and current institution, University of Buraimi, he has been the driving force behind strategic institutional development during the time of profound change in the Higher Education in the Middle East. He has helped in accomplishing significant growth in student numbers through the development of admission and enrolment management system and strategies, seen major improvements in the student experience through the development of academic support centre, long life
learning, collaborative partnership, and developed new streams of income through the development of centre of excellences in supply chain management and entrepreneurship. Hesham has broad knowledge of the UK, USA, Middle East university systems, quality and accreditation systems (AACSB, ABET, OAAA, NCAA…), budget control, faculty development, and significant experience of university senior management and a public profile at senior academic level within the sector and also experienced in practical business through his involvement with business ownership, start up and organizational presidency board member, and vice president position.

Mark McCoy is a Management Specialist currently working at the University of Buraimi in the Sultanate of Oman. A graduate from both the University of Ulster (BA Hons Business Studies) and Queens University Belfast (MSc Finance), Mark has also gained the Chartered Institute for Securities and Investment (CISI) Investment Operation Certificate, receiving an award for joint highest score in the Introduction to Securities and Investment exam in 2012. Mark has previously held a lecturing position in Accounting in the Prince Mohammad bin Fahd University in Saudi Arabia and is currently studying towards the Chartered Institute of Management Accountants qualification.

Ahmed Mehrez received his PhD degree in Management from the University of Newcastle, Australia in 2010. Ahmed has been an Academia since 1997 in many Universities in Egypt and currently an assistant professor of Management in Qatar University. His areas of interest include knowledge management, quality management, Six Sigma, and Knowledge gap theory especially in the area of software industry.


Anita Talaja, PhD, is an assistant professor at Faculty of Economics, University of Split, Croatia. Her research interests include strategic management, organizational change and knowledge management. She has published several papers in scientific journals and proceedings of international scientific conferences.
Ben Tran received his Doctor of Psychology (Psy.D) in Organizational Consulting/Organizational Psychology from California School of Professional Psychology (formerly known as the Marshall Goldsmith School of Management) at Alliant International University in San Francisco, California, United States of America. Dr. Tran’s research interests include domestic and expatriate recruitment, selection, retention, evaluation, and training, CSR, business and organizational ethics, organizational/international organizational behavior, knowledge management, and minorities in multinational corporations. Dr. Tran has presented articles on topics of business and management ethics, expatriate, and gender and minorities in multinational corporations at the Academy of Management, Society for the Advancement of Management, and International Standing Conference on Organizational Symbolism. Dr. Tran has also published articles and book chapters with the Social Responsibility Journal, Journal of International Trade Law and Policy, Journal of Economics, Finance and Administrative Science, Financial Management Institute of Canada, and IGI Global.

Valentina Vasicheva, Master in Peace and Development Studies, Masters in Communication for Development, teaches at Linnaeus University in Business Development by Innovation, Product Development, and Product Revision, Extra-Legal Obligations and Conflict Resolutions and from the Perspective of the Customer. She has considerable experience in implementation of project development, management, and administration of international cooperation. She is an expert in quality assurance systems establishment, has several publications in international journals, and has participated in international events (conferences, seminars, workshops).

David Vickers is a Senior Lecturer and Course Leader for professional HRM programmes in the Lancashire Business School at the University of Central Lancashire, Preston UK. He is interested in actor-network theory, social and organisational learning and critical HRM. His published work and ongoing projects contribute to current debates on critical HRM, ethnography, communities of practice theory and actor-network theory.

Mosad Zineldin is a Professor of Strategic Relationship Management. He has a Ph. D., BA, and Master in Psychology and another Master in Peace and Development. He taught at the School of Business, Stockholm University for many years and has participated in different international conferences as a presenter and a keynote speaker. He was the organizer and chairman of different international conferences, has many visiting appointments in several countries, wrote and published several books and numerous articles in over 20 different international journals such as Cross Cultural Management, Journal of Peace, Conflict and Development, International Journal of Human Resource Management, Management Decision Journal, TQM Magazine, Journal of Measuring Business Excellence; European Business Review, Clinical Governance, and International Journal of Health Care Quality Assurance. Some of his articles have been cited with the highest quality rating by ANBAR Electronic Intelligence and others positioned in the top 10 list by EMERALD’s readers and reviewers. He received the International Scientific Award by Emerald Outstanding Paper and Highly Commended Winner at the Emerald Literati Network Awards for Excellence. He is a reviewer and member of editorial boards of several international Journals.