About the Contributors

Kelvin Joseph Bwalya is a Senior Lecturer in Computer Information Systems at the Department of Library and Information Studies, University of Botswana. He is also a Senior Research Fellow at the University of Johannesburg, and a Senior IT reviewer for the Tertiary Education Council, Botswana. He has a PhD in Information Systems (Information Management) from the University of Johannesburg, Masters in Computer Science from the Korea Advanced Institute of Technology, and Bachelors in Electronics from Moscow Power Engineering Technical University. His research interests include all aspects of computer information systems (e-Government, database design, process modeling, virtual reality, knowledge management systems, community informatics, etc.) and competitive intelligence.

Gbenga Emmanuel Afolayan, with degrees in counselling and Economics, human rights, social justice and development, and public policy and management, has an interdisciplinary educational background. While she is interested in various areas, such as capitalism, colonialism, women’s human rights, social justice and development, ICTs for development, gender and social movement, governance and public management issues, particularly within developing societies—stretching from Africa to other continents where African descendants can be found—the unifying theme of her research hinges on the relationship between culture, ICT for development, political-economic relations, and their particular articulations that gave rise to the phenomenon of women’s rights movement on a mass scale. Through this relationship, she is now involved in different trends that revolve around gender, natural resources, electronic governance and development, social movements and women’s rights, and social-political transformation in Africa.

H. B. Akanbi-Ademolake (CLN) holds Certificate and Diploma in Cooperative studies from Federal Cooperative College, Eleyele Ibadan, B.Sc. (ED) Library Studies from University of Ado-Ekiti, and MLIS from University of Ibadan. Mrs. H. B. Akanbi-Ademolake is an Assistant Lecturer in the Department of Library and Information Science, Faculty of Communication and Information Sciences at the University of Ilorin, Nigeria. She is a member of the Nigeria Library Association and presently the Treasurer of the Kwara State chapter. Her research interest is in the area of knowledge management. She has both national and international publications to her credit.

Eglė Bilevičiūtė, Mykolas Romeris University, Faculty of Law, PhD, Professor, is teaching students of Mykolas Romeris University in such subjects: law of research and studies, administrative procedure, social changes and administrative law, crime investigation. She defended her doctoral thesis “Lithuania Criminalistic Information System: Modern State and New Model” and received her PhD in Social Scie-
About the Contributors

ence (Law) in 2003. She was granted as associated professor in 2007. She has enough experience in implementation and preparation of national and international projects. She is experienced in processing of data and she knows statistical methods for social scientific researches. Her current research interest includes law of research and studies, management of research, administrative law, forensic science, legal informatics, implementation of IT in law. Major Fields of Scientific Research: research management and law, environmental law, administrative law and procedure, law informatics and IT law, criminalistics, criminal procedure.

Tatjana Bilevičienė. Mykolas Romeris University, Faculty of Economics and Finance Management, PhD, Assistant Professor, graduated in 1974 of Faculty of Electronic Technique of Leningrad Electro Technique Institute and acquired the profession of engineer of electronic technique (summa cum laude of high education equal for Master degree). In 2009, she defended Doctoral Thesis at Mykolas Romeris University and was graduated as PhD (management and administration). She is teaching students of Mykolas Romeris University. Teaching subjects: information technologies, methods of statistical analysis, statistical management technologies, market research. From 2002, Tatjana Bilevičienė published more than 50 scientific articles in Lithuanian and foreign journals and two textbooks. Scientific research fields: mathematics (statistics), informatics, IT, management and administration, education. Major Fields of Scientific Research: Mathematics (statistics), IT, management and administration, knowledge management.

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Yannis Charalabidis is Assistant Professor in the University of the Aegean, in the area of e-Governance Information Systems, coordinating policymaking, research, and pilot application projects for governments and enterprises worldwide. A computer engineer with a PhD in complex information systems, he has been employed for several years as an executive director in Singular IT Group, leading software development and company expansion in Europe, India, and the US. He also serves as the scientific manager at the Greek Interoperability Centre, hosted at Decision Support Systems Laboratory, of the National Technical University of Athens, delivering high quality research in the area of interoperability. He has also been the coordinator or technical leader in numerous FP6, FP7, and National research projects in the areas of e-Business and e-Governance. He is a contributing member in several standardization and technology policy committees. He writes and teaches on Government Service Systems, Enterprise Interoperability, Government Transformation, and Citizen Participation.
Liam Church is the CEO of Escher Group and is responsible for successfully positioning the company as the global leader in digital point of service for postal organizations. Under Liam’s direction, Escher Group has revolutionized how technology is utilized to promote business growth and increase profitability. As an innovator, Liam strategically elevated and expanded the company’s core competencies into interactive services, including cutting-edge near field communications solutions. His unique vision for the company is driving record sales and expanding Escher Group’s presence into multiple new markets across the globe. Prior to his leadership at Escher, Mr Church was Chief Executive Officer at a successful wealth management company and held numerous senior positions during his 22-year tenure with the postal service in Ireland. A trusted thought leader, Liam provides council and mentorship to senior executives and government officials throughout the world.

Ronan de Kervenoael is a Marketing Lecturer at Sabanci University in Turkey and network Lecturer at Aston University. His wider research interests lie under the umbrella of consumer behaviour and retailing, including the study of social, cultural, and technological transformations in how consumers (re)organize their lives and become producers of their experiences. His work has been published in Environment & Planning A, World Development, Service Industries Journal, Telecommunication Policy.

Jean Vincent Fonou Dombeu Completed his PhD in Computer Science at the School of Computer, Statistical and Mathematical Sciences of the North-West University, South Africa and he is currently a Senior Lecturer in the Department of Software Studies at the Vaal University of Technology, South Africa. He received an MSc. in Computer Science at the University of KwaZulu-Natal, South Africa, in 2008, BSc. Honour’s and BSc. in Computer Science at the University of Yaoundé I, Cameroon, in 2002 and 2000 respectively. His research interests include: Biometric for Personal Identification, Ontology, Agent Modelling, and Semantic Knowledge representation in e-Government. Dr. Fonou-Dombeu has published articles on Semantic Web development in e-Government and presented papers at international conferences in South Africa, France, Slovenia and Italy.

Shauneen Furlong is an independent consultant and part-time professor who lectures on e-Government and project management with the University of Toronto and University of Ottawa. Over the last couple of years, she has presented and worked in the United Kingdom, Middle East, Europe, East Africa, Egypt, China, Canada, Washington and Turkey. Shauneen has executive level management experience in a number of Government of Canada central agencies and departments over a period of 20 years, lastly as Executive Director, Government On-Line, Government of Canada. She has published articles and peer reviewed papers for international journals and conferences. She was awarded an IBM Fellowship; has a Ph.D. in Computer Science; a MA in Business Administration Economics; a MBA in Project Management; a BA in Philosophy; and is a Project Manager Professional (PMP). Dr. Furlong was nominated by IT World Canada as being one of Canada’s key e-Government drivers, and was profiled by Computer World Canada.

Baby Ashwin Gobin was born in Mauritius in 1979. She received a B.Eng. (Hons) in Computer Science and Engineering in 2002 and a MSc in E-Business in 2006 from the University of Mauritius. She worked as Business Analyst, Software Engineer and Marketing Executive before joining the University of Mauritius as Lecturer in 2009. She is currently working on her PhD thesis, entitled “AOM – An Agile Methodology for the Development of Ontology Modules.” Her other research areas are: Information Systems Development, Impact of IT on Society, Technology Acceptance Models.
Magda Huisman is a Professor of Computer Science and Information Systems at the North-West University (Potchefstroom Campus) where she teaches software engineering, IT project management, management information systems, and decision support systems. She received her Ph.D degree in Computer Science and Information Systems at the Potchefstroom University for CHE in 2001. Prof. Huisman is actively involved in research projects regarding systems development methodologies. She has published her research in journals such as MISQ, Information & Management, IADIS International Journal on Computer Science and Information Systems, IJWEST, and Lecture Notes in Computer Science. She presented 22 peer reviewed full-length papers at various international conferences. She was the supervisor for 16 Masters degree students and 4 Ph.D students who completed their studies successfully under her guidance. Her current research interests are in the use and effectiveness of systems development methodologies and the diffusion of information technologies.

Malongo R. S. Mlozi is a Professor in the Department of Agricultural Extension and Education. He has B.Sc.(General Agriculture) from West Virginia University, Morgantown, WV, USA; M.Phil.(Agricultural Extension) from West Virginia University, Morgantown, WV, USA; and PhD (Agricultural Extension and Education) from University of British Columbia, Canada. He teaches Research Planning and Management, Methods of Social Research, Formal and Non-Formal Education, Agricultural Extension, Issues in Urban Agriculture, Extension Methods and Methods of Adult Education. His research interests are in urban Agriculture-Livestocks and Crops, Agricultural Extension, Agricultural Education, Rural Development and Peri-urban Farming Systems. He has several publications in peer reviewed International journals. Furthermore, he has supervised many Masters and PhD students at SUA.

Maria Moloney is an IT consultant with Escher Group Ltd and a lecturer at Trinity College Dublin. After earning a BSc degree and an MSc degree in Information Systems, she is currently reading towards a PhD at Trinity College Dublin. Her research interests include informational privacy, e-Government, and information systems design theory.

Hilda Moraa spearheads iHub Research innovation and entrepreneurship studies, and is currently working on leading an in-house study on African ICT Hubs. Hilda received her bachelor’s degree in “Business in Information Technology” at Strathmore University and is currently enrolled as a master’s student at Jomo Kenyatta University studying entrepreneurship. Hilda’s experience in quantitative research, market research, management consulting, and operations research in a fast-paced high-exposure environment has been invaluable in designing and managing research projects. She is the co-founder of My_Order, which won the Mobile Boot Camp Competition 2010.

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**Albert Otieno Orwa**, as a statistician, Albert’s main role at iHub Research entails entry, visualization of graphics and analysis of various projects. He explains complex ideas and findings in a way that can easily be understood. Albert holds a BSc. In Applied Statistics with Computing and is currently working on his masters in social statistics. He is passionate about research.

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Young-Jin Shin is an assistant professor of Pai Chai University, South Korea. Dr. Shin is a well-known policy advisor to e-government as well as information policy. She worked as a reach professor at Korea University, expert advisor on Ministry of Public Administration and Security. She was one of members, work group of project of indicator development of information security in Ministry of Information Communication. She received a doctoral degree in public administration from Sungkyunkwan University.

Jeffrey Soar is the Chair in Human Centred Technology, School of Management and Enterprise at the University of Southern Queensland. He holds Honorary Professor positions at Jiangxi Institute of Economic Administrators, The University of Queensland, and Curtin University. In 12 years in academia, Prof Soar has been awarded more than 20 grants and research commissions including national competitive grants. Prof Soar’s research has guided national policy in Australia, New Zealand, and other nations. Through international agencies, he has developed information strategy for the Pacific Islands and other developing nations. Jeffrey came to academia from a career at the highest senior executive levels in the public sector. In New Zealand he had nation-wide responsible for IT and telecommunications services to national emergency response agencies; he also successfully managed New Zealand’s largest public sector technology project involving infrastructure, data services, telephony, radio telecommunications, applications development, and implementation.
Lefkothea Spiliotopoulou is a PhD Candidate and a Research Associate in the Information Systems Laboratory at the Department of Information and Communication Systems Engineering, University of the Aegean. She is also a Teaching Assistant in the undergraduate course “Software Engineering.” She holds a Bachelor Degree from University of the Aegean, Department of Information and Communication Systems Engineering and a Master of Science in “Technologies and Management of Information and Communication Systems” from the University of the Aegean, Department of Information and Communication Systems Engineering. She is actively taking part in European and National Projects. Her research interests lie in the area of e-Government, e-Participation, Policy Modeling, and Opinion Mining.

Adetayo Oluseyi Tella graduated from the Department of Library, Archival and Information Studies, University of Ibadan, Nigeria, 2011. He has enrolled in the same Department as a graduate student. His research areas include Library and Media, Open Source and Library, etc. He is married with children.

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