Index

A
accounting software 250
ANX® 109
application development 215
Application Management Methodology 215
application software 250
Asynchronous Transfer Mode (ATM) 114
automation 195
automotive industry 109
Automotive Industry Action Group (AIAG) 111

B
big-bang 233
budget 233
business planning 187
business processes 169

C
change management concerns 25, 138
client-server frameworks 215
clean-server frameworks development life cycles 215
client/server architecture 24
communication skills 193
complicated process of project management 77
conflict resolution 233
constraints 95
consulting 100
cost savings 91
cultural clash 169

data collection 210
data warehouse 148
data warehouse design and development 149
data warehouse project 148
decision support system 152
distance learning program 39
distributed computer-based systems 25

E
EDI links 9
electronic catalogs 9
electronic data interchange 109
electronic mail 46
emerging technologies 1
enterprise resource package 24
environmental forces 128
ERP implementation 233
executive information system 148

F
failure 169
File Transfer Protocol 46

G
general-purpose software 249
geographic information system (GIS) 91
Global Positioning Systems (GPS) 98
government agencies 249
groupware 47, 128

H
high-speed data communication 28
Human Resource Information System
Human Resources (HR) databases 193

I
I/S projects 148
implementation 169, 215
implementing 91
importance of organizational and social factors du 77
individual personality 89
Information Resources Plan 210
information systems 91
information technology environment 128
Infrastructure re-engineering 195
integrated IT infrastructure 1
integrated software 169
Internet-based technologies 39
IT function 125
IT infrastructure 170
IT management 61
IT projects 149
IT strategies 215

Lawrence Livermore National Laboratory 2
level of interaction 45
links between technical and non-technical aspects 77
LISTSERV 46, 47
logistics 93

manufacturing 91
manufacturing processes 188
manufacturing-related information services 188
multimedia 128

networked PCs in a local government office 77

OLAP and data mining 153
operations 91
organizational restructuring 124
organizational structure 71
organizational transformation 192, 197
outsourcing 139, 187
outsourcing methodologies 215

process reengineering 233
procurement 3
procurement processes 1
product data management (PDM) system 9
production planning and scheduling 188
productivity improvements 197
productivity management 214
project management 214

quality management 190
query tool 70

Rapid Application Development 215
real-time data collection 188
redesigning business processes 5
relational database management system (RDBMS) 91
risk management 233
role of IS 69

schedule 233
semiconductor manufacturing industry 187
software development 216
software modifications 233
staffing 139
startup company 92
strategic alignment 137, 224
strategic management 89
strategic planning process 187
systems implementation 169

T

team-development 193
technology acquisition 31
technology management requirements 42
technology transfer 3
top users 233
transaction processing 249

U

utilizing information technology 5

V

video display 44
videoconferencing 46
volatile industry 187

W

Waterfall 215
Web 128
Web strategy 71

Y

Y2K problem 66, 238
Year 2000 compliant 27, 61