Index

A
abusive conduct 217
acceptable use policy (AUP) 142, 196
access to the Internet 235
advertisers 130
ambiguous behavior 61
anonymity 236
attitudes on personal web usage 160

B
bandwidth 62
bandwidth preservation 143
bandwidth usage 144
behavioral intention 28
browser hijacking 125
business-to-consumer (B2C) e-commerce 145

C
cell phones 49
coding scheme 5
cold-call surveys 166
competitive advantage 160
computer abuse 30
computer addiction 232
concept maps 1
consent exception 192
constitutional law 188
constructive recreation 47
contextual predisposition 85
contracts of employment 198
control mechanism 142
controlling Internet usage 150
convergence theory 160
corporate policy manuals 199
corporate privacy policies 121
correspondence analysis 1
criminology 28
cross-cultural research 159
cyber patrol 29
cyber slacking 2
cyber-adventurer 18
cyber-bureaucrat 17
cyber-humanis 17
cyber-relationship addiction 232
cyber-slacking 69
cybersexual addiction 232
cyberslacking 142
D

denial of responsibility (RD) 33
detection measure 112
deterrent measure 112
deterrent techniques 116
dis-inhibition 236
disruptive behavior 61
divergence theory 160
downloading 238
downloading music 70
dysfunctional dimension 1

E

e-mail 145
ego 220
Electronic Communications Privacy Act (ECPA) 191
electronic harassment 239
electronic monitoring techniques 148
electronic privacy statutes 188
emotional labor 53
emotional intelligence (EQ) 98
employee productivity 143
employee web usage 172
employee’s well-being 246
employer monitoring 187
employment and labor law 188
ethical decision-making 28
expectation of privacy 189

F

face-to-face interaction 54
facetime 153
federal common law 188
file sharing 146
filtering system 29
Fourth Amendment 188
Freud 219

G

gateway 148
gateway logging 148
general deterrence theory 30, 111

H

hackers 130
hostile work environment 187
human attitude 28
Human Resource (HR) 46
Human Resource professionals 46
hypertext transfer protocol (HTTP) 153

I

id 219
identification-based trust 90
information overload 234
information systems (IS) 112
instant messaging (IM) 147
Internet abuse 217, 230
Internet activity abuse 234
Internet addiction 54, 230
Internet addiction work policies 232
Internet addicts 232
Internet affordability 236
Internet user demographics 169
interpersonal skills 142
interpersonal trust 82
intrusion protection 129
intrusion protection practices for employees 136
intrusion protection strategies 132

J

job motivation 251
job satisfaction (JS) 251

K

knowledge workers 3
knowledge-based trust 89

L

legal implications of personal web use 186
legal issues 6
legal liability reduction 144
Index

M
Malaysia  158
measurement model  252
mental flexibility  47
modern economic theory of crime  114
monitoring  6
monitoring program  142
monitoring strategies  147
monitoring system  29
moral obligation  33
multidimensional scaling (MDS)  63
multidimensional scaling approach  61

N
narrative analysis  3
national culture  162
negative consequences  248
neo-Freudians  221
Net compulsions  232
network congestion  113
Nigeria  158
non-personal web usage  28
non-work related activities  186

O
online friendship/relationship abuse  234
online gambling  231
online games  70
online information abuse  235
online pornography  231
online recreation  46
online web behavior  63
ordinary course of business exception  192
organizational control  163
organizational policies  47

P
participatory approach  47
personal communication (PCO)  248
personal e-commerce (PEC)  248
personal information research (PIR)  248
personal Internet usage  248
personal Internet use  187
personal learning behavior  61
personal web usage  28,  61,  80
Personal Web usage (PWU)  1,  61,  111
pleasure principle  224
pop-up windows  125
pornography industry  238
positive discipline  49
predisposition to trust  85
preventive measure  112
privacy  126
private life  198
productivity  7
productivity losses  49
property fitting (ProFit)  66
protection technologies  134
protections  126
provider exception  192
psychoanalysis  219
push technologies  126

Q
Q-methodology  2
qualitative data  111
quantitative data  111

R
real-world socialization  224
recreational behavior  61
recreational usage  70
remedies  112
resource facilitating conditions  34
reward/penalty incentives  221
right to privacy  187

S
scammers  130
scumware  127
security costs  62
security program  115
security risks  62
sexually related Internet crime  231
significant trust event (STE)  87
sniffers  128
snoopers  128
social acceptability  237
social capital  52
<table>
<thead>
<tr>
<th>Term</th>
<th>Page Numbers</th>
</tr>
</thead>
<tbody>
<tr>
<td>social contract theory</td>
<td>2</td>
</tr>
<tr>
<td>social influence</td>
<td>34</td>
</tr>
<tr>
<td>social learning theory</td>
<td>30</td>
</tr>
<tr>
<td>social well-being</td>
<td>222</td>
</tr>
<tr>
<td>spam e-mails</td>
<td>127</td>
</tr>
<tr>
<td>spyware</td>
<td>128</td>
</tr>
<tr>
<td>state action</td>
<td>189</td>
</tr>
<tr>
<td>Stored Communications Act (SCA)</td>
<td>191</td>
</tr>
<tr>
<td>structural model</td>
<td>254</td>
</tr>
<tr>
<td>structural model of the mind</td>
<td>219</td>
</tr>
<tr>
<td>structured equation modeling (SEM)</td>
<td>252</td>
</tr>
<tr>
<td>superego</td>
<td>219</td>
</tr>
<tr>
<td>surface behavior</td>
<td>53</td>
</tr>
<tr>
<td>surfers</td>
<td>71</td>
</tr>
<tr>
<td>system storage</td>
<td>62</td>
</tr>
<tr>
<td>Taiwan</td>
<td>218</td>
</tr>
<tr>
<td>taking a break</td>
<td>7</td>
</tr>
<tr>
<td>technological addictions</td>
<td>231</td>
</tr>
<tr>
<td>theory of planned behavior (TPB)</td>
<td>30</td>
</tr>
<tr>
<td>theory of reasoned action (TRA)</td>
<td>30, 249</td>
</tr>
<tr>
<td>threat to organizations</td>
<td>69</td>
</tr>
<tr>
<td>transfer of learning</td>
<td>248</td>
</tr>
<tr>
<td>trust</td>
<td>80</td>
</tr>
<tr>
<td>trust culture</td>
<td>83</td>
</tr>
<tr>
<td>trust in organizations</td>
<td>88</td>
</tr>
<tr>
<td>trust relationships</td>
<td>84</td>
</tr>
<tr>
<td>typology of personal web usage</td>
<td>63</td>
</tr>
<tr>
<td>ultimate democracy</td>
<td>218</td>
</tr>
<tr>
<td>United States</td>
<td>158</td>
</tr>
<tr>
<td>unreasonable intrusion</td>
<td>197</td>
</tr>
<tr>
<td>unreasonable publicity</td>
<td>198</td>
</tr>
<tr>
<td>unschooled mind</td>
<td>225</td>
</tr>
<tr>
<td>unsolicited Web intrusion</td>
<td>125</td>
</tr>
<tr>
<td>unwanted e-mail</td>
<td>125</td>
</tr>
<tr>
<td>web abuse</td>
<td>2, 69</td>
</tr>
<tr>
<td>web page access</td>
<td>160</td>
</tr>
<tr>
<td>web Surfing</td>
<td>145</td>
</tr>
<tr>
<td>web usage</td>
<td>158</td>
</tr>
</tbody>
</table>

Copyright © 2004, Idea Group Inc. Copying or distributing in print or electronic forms without written permission of Idea Group Inc. is prohibited.