About the Author

Bruce Rocheleau is a professor of political science at Northern Illinois University, DeKalb (USA). He received a BA from the University of Pennsylvania, an MA from New York University, and a PhD from the University of Florida. Professor Rocheleau has extensive practitioner experience. He has worked for the Department of Health and Human Services and has consulted with state and local governments. He became interested in information management while working for the federal government in the late 1970s and published numerous articles and chapters as well as monographs related to information management and government. His work focused on the challenges of managing information technology in the public sector. The integrating theme of his work is that, despite the fact that information technology changes so rapidly, the same processes remain important and that managers can be effective by learning how to handle these tasks using knowledge gained from the best available research and practice.