About the Contributors

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Tokunbo Ajewole received a BS. (1999) degree in electronics and communications engineering from Adamson University, Manila, Philippines. For the past 4-years, he has worked in the ISP industry and has been involved on both sides (field engineering and network operations) in assisting personal clients/company customers to set up their cybercafé ventures: from sales talks to solution deployment, computer installation (hardware/software), networking, maintenance, and operations. His experience has lead to his interest in contributing this chapter, besides the fact that he loves writing about technology. He is presently a network engineer in the data center, network operations center (NOC) of Direct On PC Limited, an Internet service provider (ISP) in Illupeju, Lagos state, Nigeria.
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Stephen M. Mutula is a senior lecturer in the Department of Library and Information Studies, University of Botswana. He holds a PhD in information science (University of Johannesburg, South Africa), a master’s degree in information science (University of Wales, UK), a postgraduate diploma in computer science (University of Nairobi, Kenya), and a bachelor’s degree in education (Kenyatta University, Kenya). He has published extensively in international refereed journals and books. He is a co-author of a book titled: *Web-based information management: A cross disciplinary approach*, due for publication in March 2007. Dr. Mutula serves on several international editorial boards namely: *Online Information Review; Journal of Interlibrary Loan, Document Delivery and Electronic Reserve; International Yearbook of Library and Information Management; African Journal of Library and Information Science*, and so forth. He also reviews articles on ad hoc basis for *International Journal of E-Government Research* (IJEGR); *The International Library and Information management Journal*, and so forth; *Program and Malaysian Journal of Information Science*. Dr. Mutula has, in the past, won five professional excellence awards. For example, in 2006 he won the University of Botswana Researcher of the Year Award, in 2005, he won two professional excellence awards from the Emerald Literati Club (UK) for best papers published. Similarly, in 2002, he won a professional excellence award also from the Emerald Literati Club (UK). Dr. Mutula's paper he presented at the standing committee of east, central, and southern African libraries (SCECSAL) conference in Windhoek Namibia won the regional award in 2000. Some of the award winning articles are:


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