About the Editor

Jairo Gutierrez is a senior lecturer in information systems at the University of Auckland and coordinator of its Cisco Networking Academy Program. He teaches data communications and computer networking. He is the editor-in-chief of the *International Journal of Business Data Communications and Networking* (IGI Global). His current research topics are in network management systems, viable business models for mobile commerce, programmable networks, and QoS issues associated with Internet protocols. He received a Systems and Computer Engineering degree from The University of The Andes (Colombia, 1983), a master’s degree in computer science from Texas A&M University (1985), and a PhD (1997) in information systems from The University of Auckland (New Zealand).