About the Contributors

**Kevin J. O’Sullivan** is an Associate Professor of Management specializing in Knowledge Management and Information Systems at New York Institute of Technology. He also holds the posts of Associate Dean and Chair of the Management and Marketing Department. He has over 16 years of experience IT and KM experience in multinational firms and consulting both in the private and public sector in American, Middle Eastern, European and Far Eastern cultures. Dr. O’Sullivan has delivered professional seminars to global Fortune 100 organizations on subjects such as global collaboration, knowledge management, information security and multinational information systems. His research interests include knowledge management, intellectual capital, security and information visualization. He has been published in journals such as the *Journal of Knowledge Management*, *The Journal of Information and Knowledge Management* and the *International Journal of Knowledge Management* among others and has published many book chapters, books, proceedings and papers as well as presenting at and chairing international academic conferences.

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**Tom Butler** is a Senior Lecturer in Business Information Systems, University College Cork, Ireland. A former IT professional, he worked for 27 years in the telecommunications sector. Since 2005, Tom has been conducting research on issues of corporate environmental responsibility through the applications of Green IS/IT. Indeed, this strand of research grew out of his interest in institutional theory and his experiences as lead researcher (2003-2006) on two action research projects on the design, development and deployment of knowledge management systems (KMS) in public sector organizations. His work has been published in the *Information Systems Journal*, *the Journal of Strategic Information Systems*, *the Journal of Information Technology*, among others, and in the proceedings of major international conferences such as ICIS, ECIS, and IFIP 8.2 and 8.6.

**Jan Carrell**, D.M., is a tenured professor of Business at Northwestern College and a registered nurse. She received her Doctorate in Management from Colorado Technical University and her Masters from Trinity in San Antonio, Texas. Her current field of interests includes Human Resources, Intellectual Capital, and Organizational Behavior. She has presented most recently at Texas A & M American Management Seminar and 2007 IABP AD Conference in Florida, and accepted for publication in *The Business Renaissance Quarterly*. She is currently a full time professor at Northwestern College in the Business Department and an adjunct professor at Colorado Technical University in health management and services where she teaches undergraduate and graduate courses in business and healthcare. Her base of experience is derived from 30 years of hospital administration and years in teaching traditional and non-traditional students.

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Irene M. Herremans is the CMA-Alberta Faculty Fellow for the Haskayne School of Business at the University of Calgary. She teaches in the accounting, tourism, and environmental management programs within Haskayne. She is also an adjunct professor for the School of Environmental Design. Irene supervises graduate students in Haskayne, Environmental Design, and the Interdisciplinary Graduate Program. Her research investigates sustainability performance and reporting, intellectual capital, and management control systems. Irene has taught management courses in Mexico, Cuba, Slovak Republic, Ecuador, China, the United States, and Canada. She has received many awards both for her teaching and research.

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Elena Revilla is a professor of Operations management in Instituto de Empresa, Spain. She received her Ph.D from University of Valladolid. She received the 1996 award for the best doctoral dissertation granted by the Club Gestión de Calidad. She is the author of the book “Factores determinantes de aprendizaje organizativo. Un modelo de desarrollo de productos”. Her major research interest is organizational learning, innovation and management of technology. She has participated in national and international research projects and published studies in different peer-reviewed academic journals and collective books.

Robert Richardson received his Doctor of Medicine degree from the University of Florida, in June 1980 and completed his Intern, Resident & Chief Residency in Psychiatry at the Medical University of South Carolina between July 1980 and June 1984. He is a member of the American Board of Psychiatry and Neurology. Rob works in general psychiatry in the Mt. Washington Valley, New Hampshire and his subspecialty is Integrating Psychopharmacology, Psychotherapy and Psycho spiritual Development. Rob’s mission since 1971 has been to explore the human condition with the operating assumption that the basic rules that guide the evolution of the universe are applicable at every level of integrative emergence. In his own words: “I’ve encountered nothing in physics, chemistry, biology, medical science, psychology, philosophy, information technology or the literature of the major religious and spiritual traditions to dissuade me from the working hypothesis that we humans are active expressions of and participants in the universe’s evolutionary nature. I’m confident that understanding human nature is
necessary for understanding the nature of the universe and vice versa. Realizing that our universe is at once interactive, integrative and emergent has fostered the revelation of three rules that are relevant at all levels of evolutionary emergence. I’m suggesting that applying these three rules serves to clarify our vision, deepen our shared understanding of evolutionary process and empower our creative participation in any domain of experiencing.”

**Herbert Robinson** is currently a Reader in construction economics and project management and the Director of the MSc Programme in Quantity Surveying in the Department of Property, Surveying and Construction at London South Bank University (United Kingdom). He teaches knowledge management to postgraduate students in construction project management, quantity surveying and planning buildings for healthcare. He was previously a Senior Research Associate at Loughborough University (UK) where he was involved in major research projects on knowledge and performance management. Dr Robinson has published several book chapters and numerous journal articles on knowledge and performance management and he is the co-author of a book titled ‘infrastructure for the Built Environment: Global Procurement Strategies’ recently published by Elsevier Butterworth-Heinemann. After graduating from Reading University with a BSc (Hons.) degree, he worked with international consultants Arup and in a World Bank funded project before returning to academia. He holds a Master’s degree in infrastructure planning and a PhD in infrastructure investment and resource management.

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