About the Contributors

**Kiyomi Deards** has been an assistant professor and science librarian with the University Libraries at the University of Nebraska-Lincoln since 2010. She is currently the subject librarian for Chemistry, Biochemistry, Physics, and Astronomy. Deards serves on the University Judicial Board, the ALA NMRT mentoring committee, and UNL Libraries’ data curation committee. Deards has presented at ALA, ACRL, and Science Online on a variety of topics including: succession planning in academic libraries, developing communities of practice, marketing yourself in science, data discoverability, and promoting open access repositories. Her research interests include issues of equity and management in libraries and science.

**Gene R. Springs** is currently the Business Librarian at The Ohio State University Libraries in Columbus, OH. Previously, he served as the Business Information Services Librarian at Rutgers University Libraries in New Brunswick, NJ, and as the Web Services Librarian at Golden Gate University in San Francisco, CA. Gene received his B.A. in English and his M.S. in Library Science from the University of North Carolina at Chapel Hill.

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**Ulla de Stricker** is a well-known figure in the special libraries community in North America, having been active in the Special Libraries Association since the early 1980s and serving 2011-2013 on its Board of Directors. She is equally active in the Association of Independent Information Professionals, having served on its Board and twice as annual conference coordinator. Since 1992, her consulting practice has focused on projects related to knowledge management, corporate memory, knowledge worker support, and information management. Ms. de Stricker previously held senior information industry positions with an emphasis on client relations and product development. She is the author of *Is Consulting for You?* (ALA, 2008); *Business Cases for Info Pros* (Information Today, 2008); and, with Jill Hurst Wahl, *The Information and Knowledge Professional’s Career Handbook* (Chandos, 2011). She is the editor of *Knowledge Management Practice in Organizations: The View from Inside* (IGI Global, 2014). Ms. de Stricker is heavily engaged in supporting future and current information professionals through seminars and individual coaching. Seminars, articles, and her Information and Knowledge Management Blog are available at www.destricker.com.
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**Kaetrena Davis Kendrick**, M.S.L.S., is a faculty librarian at the University of South Carolina Lancaster. In addition to her studies on ethics and professionalism in LIS, Ms. Kendrick has authored two annotated bibliographies (*Global Evolution* and *The Kaleidoscopic Concern*) and has published studies on LIS education and minority male librarian recruitment and retention. Her other research interests include LIS’s role in digital humanities and international librarianship.

**Barb Kundanis** grew up in Chicago and has been a Reference Librarian in public libraries for 20 years. She can currently be found at the Reference Desk at Longmont Public Library in Colorado. She has been writing reviews for *Library Journal* since 2001 and has published *Reference Backtalk* articles discussing various databases, including AllData and Ancestry.com, and the print vs. database issue. She has also reviewed self-published books for *Kirkus Reviews*. She has two grown children and lives with her husband in Boulder, Colorado.

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Evadne McLean is currently the Head of the Public Services Section of The University of the West Indies, Mona Campus Library. In the course of her career at UWI, she has had extensive experience in other areas of the library: Head of the Government Serials / United Nations / OAS Section; Periodicals Librarian; and Cataloguer. For many years, she was also the librarian responsible for Distance Education Services, not only to students at the Mona Campus, but also to those in the Open Campus territories of the Northern Caribbean. She has published in the areas of Distance Librarianship and Serials Management. Prior to embarking on her career in Librarianship, she was a secondary school teacher of English Language and English Literature.

Margaret Rouse-Jones (Professor) served both as Campus Librarian, St. Augustine Campus and University Librarian, The University of the West Indies, before her retirement. She spent much of her career working with Caribbean heritage materials, including the Eric Williams Memorial Collection and the George James Christian Papers. She also served on both the national and the regional committees for UNESCO’s Memory of the World Programme as well as on OCLC’s Members Council. She was the recipient of The UWI’s Vice-Chancellor’s Award for Excellence in the area of Service to the University Community and the Association of Caribbean University Research and Institutional Libraries (ACURIL) Caribbean Information Professional of the Year Award, 2008, for excellent performance in the information field. Her publications span the field of history, historiography, Caribbean bibliography, and librarianship.

Lian Ruan is Director/Head Librarian, Director of IFSI International Programs of the Illinois Fire Service Institute, University of Illinois at Urbana-Champaign (UIUC). Ruan serves on several professional committees, such as the Illinois State Library Advisory Committee (2009-), IILINET Network Advisory Council (2003-), Co-Chair for the Chinese American Librarians Association (CALA) Membership Committee (2011-), Vice President and President Elect, CALA-Midwest Chapter (2011-), and inFIRE (an international fire library consortium) Committee (1996-2001, 2009-). With numerous publications, Ruan’s research interests cover use and user of information, special library administration, and international librarianship. She
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**Mark-Shane Scale** is currently a PhD student enrolled in the Library and Information Science programme of the Faculty of Information and Media Studies at the University of Western Ontario. He is a holder of the Masters in Library and Information Studies from the Department of Library and Information Studies (DLIS) at the University of the West Indies, Mona. He was also an Assistant Lecturer in the Department of Library and Information Studies at the University of the West Indies, Mona Campus. Prior to this, Mr. Scale served as a librarian for the Government of Jamaica Human Employment and Resource Training Agency.

**Katherine Simpson** has led the strategic planning efforts at the American University Library for more than nine years. She holds a Master’s of Science in Human Resource Management and was made the Associate Director for Organizational Development in 2008 after managing various public services for many years. Her accomplishments include an American University Teamwork Award, various speaking engagements on strategic planning, and reasonable success at getting things done in an academic environment.

**Jan Sykes** has more than 20 years of sales and consulting experience in the information industry. Currently, she leads Information Management Services, Inc., an independent consultancy with a mission to help organizations make smart investments in content needed for business research. Engagements are focused on information needs assessments, product evaluations, and strategic planning for information and knowledge services. Information Management Services, Inc. also audits current spending for subscriptions, online licenses, market data studies, etc. across a client organization to identify opportunities to consolidate agreements, control costs, and negotiate broader usage terms. Sykes is active in SLA-IL and KM-Chicago and serves on the Board of Directors for Innovation Experts.

**Patricia J. West** is the new head of the Gateway Services unit at George Mason University Libraries in Fairfax, VA. Here she manages a large staff that provides both instruction and reference services geared toward first-year students and other novice users of the library. Prior to joining Mason in 2013, she served as the head of Research Services at American University. West received her MLIS from the University of Alabama in 2005. Prior to becoming a librarian, she had a long and successful career in public relations.