Appendix C

The Structure Charts for Organisation X

Figure C.1. Organisation X—Technology services—Development support (XXXX represent persons who did not participate in the research).

Figure C.2. Organisation X—Development support—Production enablement
Figure C.3. Organisation X—Technology services—Development 1 (experts = green)

Figure C.4. Organisation X—Technology services—Development 3 (experts = green; experts non-experts = blue)

Figure C.5. Organisation X—Development 3—Business intelligence systems (experts = green; expert non-experts = blue)
Figure C.6. Organisation X—Technology services—Development 3—Financial services (expert non-expert = blue)

Figure C.7. Organisation X—Development 3—Member services (expert non-experts = blue)

Figure C.8. Organisation X—Technology services—Development 3—SAP systems

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Figure C.9. Organisation X—Technology services—Development 3—VIC Development