Frédéric Adam is a senior lecturer in the Business Information Systems Group at University College Cork (Ireland) and a senior researcher with the Executive Systems Research Centre (ESRC). He holds a PhD from the National University of Ireland and Université Paris VI (France). His research has been published in the *Journal of Strategic Information Systems*, *Decision Support Systems*, *Journal of Information Technology*, *Systèmes d’Information et Management* and *Journal of Decision Systems* for which he is now editor-in-chief. He is the co-author of the *Manager’s Guide to Current Issues in IT* and *Postgraduate Research* (Blackhall Publishing, Dublin, Ireland).

David Sammon is a lecturer in Business Information Systems at University College Cork, Ireland. David holds a BA in Economics and an MSc in Management Information Systems from University College Cork. His current research interests focus on decision making and organisational experiences around data warehousing, enterprise resource planning systems implementation, and ASP adoption. He has presented his research at major international conferences in Europe and in the U.S. and has published in top ranking international journals including *Information Systems Journal* and *DATABASE*.

*     *     *     *     *     *

Copyright © 2004, Idea Group Inc. Copying or distributing in print or electronic forms without written permission of Idea Group Inc. is prohibited.
Tom Butler is a college lecturer in Information Systems at University College Cork, Ireland. Before joining academia, Tom had an extensive career in the telecommunications industry, chiefly in the development and operation of ICT infrastructures. His research is primarily qualitative, interpretive and case-based in nature and focuses on the development and implementation of IT architectures in organizations. Other research interests include hermeneutics, knowledge management, e-learning, educational informatics, IT education and the digital divide. Tom received his PhD from the National University of Ireland at UCC, where his doctoral research examined the role of IT competencies in building firm-specific IT resources in knowledge-intensive organizations. To contact: tbutler@afis.ucc.ie.

Sven A. Carlsson is a professor of Informatics at School of Economics and Management, Lund University, Sweden. His current research interests include the use of ICT to support management processes, knowledge management, enterprise systems, the use of ICT in electronic value networks, and the use of critical realism in IS research. He has been a visiting scholar at University of Arizona, Tucson; National University of Singapore; and Marshall School of Business, University of Southern California. He is a regional editor for Knowledge Management Research & Practice and is on the editorial board of the Journal of Decision Systems and Electronic Journal of Business Research Methods. He has published in such journals as Journal of Management Information Systems, Decision Sciences, Information & Management, Journal of Decision Systems, International Journal of Technology Management, and Knowledge and Process Management. To contact: sven.carlsson@ics.lu.se.

Eleanor Doyle is a college lecturer in the Department of Economics at UCC. She completed her PhD in International Trade at the University of Birmingham and has lectured at UCC since 1993. She has actively developed the MBS in Business Economics and has been its academic director since its launch in 1996. She has experience of lecturing, consultancy, and executive development and has published in the areas of business economics and international economics. Her main research interests include the economics of firm strategy (organisational resources and competitive advantage), business macroeconomics, and international competition.

Jonas Hedman is a PhD candidate at the School of Economics and Management, Department of Informatics, Lund University, Sweden. He has been
responsible for the development of their e-business management program and SAP university alliance program. He has been published in international conferences, published in the *European Journal of Information Systems*, and recently published a book entitled *IT and Business Models: Concepts and Theories*.

**Kevin Higgins** graduated from University College Cork (1999) with a Bachelor of Commerce before pursuing a two-year MBS programme in Managerial Accounting and Information Systems. After spending six months in Boston on internship with Fidelity Investment, he returned to write his research dissertation on ERP Systems and Competitive Advantage. He is currently studying toward his accounting professional exams and has recently joined the Group Finance Team in Ulster Bank, Ireland.

**David Lawlor** left University College Cork in 2001 with a BA in Economics and Computer Science and an MBS Masters in Managerial Accounting and Information Systems. He joined Kentech Engineering, a company involved in the construction of oil refineries all around the world, as a systems analyst. His main role involved setting up and implementing a database to keep track of materials and labour used as well as reporting progress on a number of projects. He then joined Stryker Instruments (a leading medical device provider) as a supply chain specialist in charge of planning/buying and logistics for one of the production cells. He is currently working on bringing in a new ERP system, JD Edwards, as the current PRMS system is out dated. Another project he is involved with will see the implementation of Lean Manufacturing at Stryker Instruments, Ireland.

**Peter O’Doherty** is a business analyst and project leader with Seabrook Research Limited, an Irish software company based in Cork and Dublin specializing in ERP software implementation. He has more than 15 years experience in the deployment of IT resources and has been helping companies carrying out successful ERP implementations for the last 10 years. He is also an associate researcher of the Executive Systems Research Centre (ESRC) at University College Cork, Ireland, and has special interest in developing project management methodologies better suited to ERP projects.

**Bill O’Gorman** is a lecturer in Management at University College Cork (UCC), Ireland, teaching Manufacturing Systems, Enterprise Management, Small Business Ventures, Organisation Development, and Quality Manage-
ment; and is also director of the Diploma in Family Business Management. Prior to joining UCC, Bill, originally qualified as an engineer in industrial electronics, and accrued over 25 years of industrial experience working in several multinational corporations (MNCs) and as managing director of his own electronics sub-contract company. His breadth of experiences ranges from process engineering, through production management, manufacturing and engineering management to general management. As part of his role as academic mentor to the students’ entrepreneurship society, E-Soc, he also supports the Technology Transfer Initiative (TTI) develop closer practical links between industry sectors and the university. Bill is a director of the South Eastern Business Innovation Centre (SEBIC), who is responsible for nurturing micro-industries and nascent entrepreneurs in the South East region of Ireland. He has also served as external examiner to the electronics and engineering departments of both Carlow and Waterford Institutes of Technology. His research is focused on examining the linkages between multinational corporations and indigenous companies.

Aidan Pyke is a lecturer in the Department of Adult & Continuing Education, Cork Institute of Technology, Ireland. Aidan has a lengthy career in materials and logistics for major manufacturers in Ireland. His research interests centre on the issues surrounding the implementation and use ERP systems in manufacturing organizations. To contact: aidanpyke@eircom.net.

Peter B. Seddon is an associate professor in the Department of Information Systems at the University of Melbourne, Australia. His teaching and research interests focus on helping people and organizations make more effective use of Information Technology. His particular research interests are (1) evaluation of information systems success, (2) packaged enterprise application software, and (3) IT outsourcing. Peter is on the editorial boards of a number of publications, and has recently completed a term as an associate editor for Management Information Systems Quarterly.

Graeme Shanks is professor in the School of Business Systems at Monash University, Australia. His teaching and research interests include implementation and impact of enterprise systems, information quality, conceptual modeling and decision support systems. Graeme has published the results of his research widely in journals and conferences and he is on the editorial board of the Journal of Data Warehousing and the Journal of Knowledge Management Research and Practice.
Lorraine Staehr is a lecturer in the Department of Information Technology at La Trobe University, Australia. Her research interests are in the business benefits of ERP systems, women in computing, and information systems education. She has published research papers in a number of international conference proceedings and journals.

Mark Synnott graduated from University College Cork (Ireland) with an MBS in Managerial Accounting and Information Systems in 2002. As part of his degree, he wrote a dissertation on ERP implementations in multi-national corporations. He now works for Intel in Ireland.