Table of Contents

Research Articles

1 Creation of the Training-Chart: A Step Forward to Make the Training More Effective
   Neetima Agarwal, Jaypee Business School, Noida, India
   Vandana Ahuja, Area-Marketing, Jaypee Business School, Noida, India

19 Infrastructure Innovation to Attain Service Value Sustainability: Viewpoint of Resource Management
   H. M. Belal, Japan Advanced Institute of Science and Technology, Nomi, Japan
   Kunio Shirahada, Japan Advanced Institute of Science and Technology, Nomi, Japan
   Michitaka Kosaka, Japan Advanced Institute of Science and Technology, Nomi, Japan

36 Cultural Barriers to the Transition from Product to Product Service in the Medical Device Industry
   Linda Ryan, Designing Service for Dementia (DSA) Project, Sligo, Ireland
   David Tormey, Department of Mechanical and Electronic Engineering, Institute of Technology, Sligo, Ireland
   Perry Share, Department of Social Sciences, Institute of Technology, Sligo, Ireland

51 The Virtual Computing Lab (VCL): An Open Source Cloud Computing Solution Designed Specifically for Education and Research
   Andy Rindos, Center for Advanced Studies, IBM Corporation, Research Triangle Park, NC, USA,
   Mladen Voak, Department of Computer Science, North Carolina State University, Raleigh, NC, USA
   Yaser Jararweh, Department of Computer Science, Jordan University of Science and Technology, Irbid, Jordan

64 Integrating Product-Service Systems with New Business Models Definition for Manufacturing Industries
   Pedro C. Marques, Faculty of Engineering, Universidade Lusófona, Lisbon, Portugal
   Pedro F. Cunha, School of Technology, Instituto Politécnico de Setúbal, Estefanilha, Portugal

Copyright

The International Journal of Service Science, Management, Engineering, and Technology (IJSSMET) (ISSN 1947-959X; eISSN 1947-9603), Copyright © 2014 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without written permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.