## Table of Contents

### Research Articles

1. **A Fuzzy TOPSIS based Approach for ITSM Software Selection**
   Saeed Rouhani, Faculty of Management, University of Tehran, Tehran, Iran
   Ahad Zare Ravasan, Department of Industrial Management, Allameh Tabataba’i University, Tehran, Iran

27. **Business/IT Alignment in Two Sided Markets: A Study of COBIT 5 for Internet Based Business Models**
   Yannick Bartens, University of Hamburg, Hamburg, Germany
   Frederik Schulte, University of Hamburg, Hamburg, Germany
   Stefan Voß, University of Hamburg, Hamburg, Germany

44. **Enterprise Modeling for Business and IT Alignment: Challenges and Recommendations**
   Julia Kaidalova, Jönköping University, Jönköping, Sweden
   Ulf Siegerroth, Jönköping University, Jönköping, Sweden
   Elżbieta Bukowska, Poznan University of Economics, Poznan, Poland
   Nikolay Shilov, SPIIRAS, St. Petersburg, Russia

70. **On the Imperative Solicitude for Evolvability Evaluation in Value Management**
   Kim Maes, Antwerp Management School, University of Antwerp, Antwerp, Belgium
   Peter De Bruyne, University of Antwerp, Antwerp, Belgium
   Gilles Oorts, University of Antwerp, Antwerp, Belgium
   Philip Huysmans, University of Antwerp, Antwerp, Belgium

---

### Copyright

The *International Journal of IT/Business Alignment and Governance* (IJITBAG) (ISSN 1947-9611; eISSN 1947-962X), Copyright © 2014 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without written permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.