Table of Contents

Research Articles

1 Assessing Organisational KM Performance Based on the Criteria of Total Quality Management
   Kit Fai Pun, University of the West Indies, St. Augustine, Trinidad and Tobago
   Man Yin Rebecca Yiu, University of the West Indies, St. Augustine, Trinidad and Tobago

21 Sociomaterial Practices, Relational Ontologies, and Information Technology: Gilbert Simondon’s Theory of Individuation
   Alexander Styhre, University of Gothenburg, Gothenburg, Sweden

34 A Cooperative Multi-Agent Approach-Based Clustering in Enterprise Resource Planning
   Nadjib Mesbahi, Smart Laboratory, University of Biskra, Biskra, Algeria
   Okha Kazar, Smart Laboratory, University of Biskra, Biskra, Algeria
   Saber Benharzallah, Smart Laboratory, University of Biskra, Biskra, Algeria
   Merouane Zoubeidi, Smart Laboratory, University of Biskra, Biskra, Algeria

46 Who Tweets About Technology? Investigating the Role of Twitter in the Diffusion of Technological Information
   István Márton Kiss, University of Szeged, Szeged, Hungary
   Norbert Buzáš, University of Szeged, Szeged, Hungary

60 The Effects of a Knowledge Management-Based Model for Teacher Professional Development in Hands-On Approach
   Thang Vinh Ho, Japan Advanced Institute of Science and Technology, Nomi, Japan
   Yoshiteru Nakamori, Japan Advanced Institute of Science and Technology, Nomi, Japan
   T.B. Ho, Japan Advanced Institute of Science and Technology, Nomi, Japan
   Sy-Duc Nguyen, Ministry of Education and Training, Hanoi, Vietnam

Copyright
The International Journal of Knowledge and Systems Science (IJKSS) (ISSN 1947-8208; eISSN 1947-8216), Copyright © 2015 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without written permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.

The International Journal of Knowledge and Systems Science is indexed or listed in the following: ACM Digital Library; Bacon’s Media Directory; Cabell’s Directories; DBLP; Google Scholar; INSPEC; JournalTOCs; Library & Information Science Abstracts (LISA); MediaFinder; The Standard Periodical Directory; Ulrich’s Periodicals Directory