Table of Contents

Journal of Organizational and End User Computing
Volume 28 • Issue 1 • January-March-2016 • ISSN: 1546-2234 • eISSN: 1546-5012
An official publication of the Information Resources Management Association

Research Articles

1 Unsuccessful Performance and Future Computer Self-Efficacy Estimations: Attributions and Generalization to Other Software Applications
Richard D. Johnson, University at Albany, Albany, NY, USA
Yuzhu Li, University of Massachusetts Dartmouth, North Dartmouth, MA, USA
James H. Dulebohn, Michigan State University, East Lansing, MI, USA

15 Social Media Use in the Workplace: A Study of Dual Effects
John Carlson, Baylor University, Waco, TX, USA
Suzanne Zivnuska, California State University, Chico, Chico, CA, USA
Ranida B. Harris, Indiana University Southeast, New Albany, IN, USA
Kenneth J. Harris, Indiana University Southeast, New Albany, IN, USA
Dawn S. Carlson, Baylor University, Waco, TX, USA

32 A User-Centric Typology of Information System Requirements
Adarsh Satindarlal Kakar, Alabama State University, Montgomery, AL, USA

56 Diffusion of Adoption of Facebook for Customer Relationship Management in Australia: An Exploratory Study
Babak Abedin, Faculty of Engineering and IT, University of Technology Sydney (UTS), Sydney, Australia

COPYRIGHT
The Journal of Organizational and End User Computing (JOEUC) (ISSN 1546-2234; eISSN 1546-5012), Copyright © 2016 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without written permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.

The Journal of Organizational and End User Computing is indexed or listed in the following: ABI/Inform; ACM Digital Library; Aluminium Industry Abstracts; Australian Business Deans Council (ABDC); Bacon’s Media Directory; Burrelle’s Media Directory; Business Periodicals Index/Wilson Business Abstracts; Cabell’s Directories; Ceramic Abstracts; Compendex (Elsevier Engineering Index); Computer & Information Systems Abstracts; Corrosion Abstracts; CSA Civil Engineering Abstracts; CSA Illumina; CSA Mechanical & Transportation Engineering Abstracts; Current Contents®/Social & Behavioral Sciences; DBLP; DEST Register of Refereed Journals; EBSCOhost’s Business Source; EBSCOhost’s Computer & Applied Sciences Complete; EBSCOhost’s Computer Science Index; EBSCOhost’s Computer Source; EBSCOhost’s Current Abstracts; EBSCOhost’s STM Abstracts; Electronics & Communications Abstracts; Emerald Abstracts; Engineered Materials Abstracts; Gale Directory of Publications & Broadcast Media; GetCited; Google Scholar; INSPEC; Internet & Personal Computing Abstracts; ISIBB; Journal Citation Reports/Science Edition; Journal Citation Reports/Social Sciences Edition; JournalTOCs; KnowledgeBoard; Library & Information Science Abstracts (LISA); Library Literature & Information Sciences; Materials Business File - Steel’s Alerts; MediaFinder; Norwegian Social Science Data Services (NSSD); PubList.com; Science Citation Index Expanded (SciSearch®); SCOPUS; Social Sciences Citation Index®; Solid State & Superconductivity Abstracts; The Index of Information Systems Journals; The Standard Periodical Directory; Thomson Reuters; Ulrich’s Periodicals Directory; Web of Science