Table of Contents

International Journal of Innovation in the Digital Economy
Volume 7 • Issue 4 • October-December-2016 • ISSN: 1947-8305 • eISSN: 1947-8313
An official publication of the Information Resources Management Association

Research Articles

1 Collaborative Business Service Modelling in Knowledge-Intensive Enterprises
   Thang Le Dinh, UQTR Business School, Université du Québec à Trois-Rivières, Trois-Rivières, Canada
   Thanh Thoa Pham Thi, Computer Science Department, Maynooth University, Kildare, Ireland

23 Liquidity Saving Mechanisms in Payment Systems and Settlement Liquidity
   Masashi Nakajima, Reitaku University, Tokyo, Japan

46 English as a Foreign Language Teaching and Productivity in Global Hypercompetition
   Bryan Christiansen, PryMarke, LLC, Battle Creek, MI, USA
   Fatmanur Kasarci, Independent Researcher, Istanbul, Turkey

56 Importance of Customer Satisfaction in a Community Bank
   Somjit Barat, Penn State Mont Alto, Mont Alto, PA, USA

COPYRIGHT
The International Journal of Innovation in the Digital Economy (IJIDE) (ISSN 1947-8305; eISSN 1947-8313), Copyright © 2016 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without written permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.

The International Journal of Innovation in the Digital Economy is indexed or listed in the following: ACM Digital Library; Bacon’s Media Directory; Cabell’s Directories; DBLP; Google Scholar; INSPEC; JournalTOCs; Library & Information Science Abstracts (LISA); MediaFinder; Public Affairs Information Service (PAIS International); The Standard Periodical Directory; Ulrich’s Periodicals Directory