Table of Contents

International Journal of Information Systems in the Service Sector
Volume 9 • Issue 1 • January-March-2017 • ISSN: 1935-5688 • eISSN: 1935-5696
An official publication of the Information Resources Management Association

Research Articles

1 HIPAA Security and Privacy Rules Auditing in Extreme Programming Environments
Mahmood Alsaadi, Department of Computer Science, Princess Sumaya University for Technology, Amman, Jordan
Malik Qasaimeh, Department of Software Engineering, Princess Sumaya University for Technology, Amman, Jordan
Sara Tedmori, Department of Computer Science, Princess Sumaya University for Technology, Amman, Jordan
Khaled Almakadmeh, Department of Software Engineering, Hashemite University, Zarqa, Jordan

22 Prioritizing Sustainable Practices of Service Organizations: An Empirical Evidence from Automobile Dealers in UAE
Matloub Hussain, College of Business Administration, Abu Dhabi University, Abu Dhabi, United Arab Emirates
Amal Alameeri, College of Business Administration, Abu Dhabi University, Abu Dhabi, United Arab Emirates
Mian M. Ajmal, College of Business Administration, Abu Dhabi University, Abu Dhabi, United Arab Emirates

37 Ranking the Factors that Impact Customers Online Participation in Value Co-creation in Service Sector Using Analytic Hierarchy Process
Nabil Hasan, Department of Information System, Faculty of Computing, Universiti Teknologi Malaysia, Johor Bahru, Malaysia
Azizah Abdul Rahman, Department of Information System, Faculty of Computing, Universiti Teknologi Malaysia, Johor Bahru Malaysia

54 Comparison of Different Classification Techniques for Educational Data
Kavita Pabreja, Department of Computer Science, Maharaja Surajmal Institute (an affiliate of GGSIP University), New Delhi, India

68 An Empirical Study of the Balanced Scorecard Model: Evidence from Bangladesh
Nabila Nisha, Department of Accounting & Finance, School of Business & Economics, North South University, Dhaka, Bangladesh

COPYRIGHT

The International Journal of Information Systems in the Service Sector (IJISSS) (ISSN 1935-5688; eISSN 1935-5696), Copyright © 2017 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without written permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.

The International Journal of Information Systems in the Service Sector is indexed or listed in the following: ACM Digital Library; Bacon’s Media Directory; Cabell’s Directories; CSA Illumina; DBLP; GetCited; Google Scholar; INSPEC; JournalTOCs; Library & Information Science Abstracts (LISA); MediaFinder; Norwegian Social Science Data Services (NSD); SCOPUS; The Index of Information Systems Journals; The Standard Periodical Directory; Ulrich’s Periodicals Directory