# Table of Contents

## Conceptualization of the Convergence Phenomenon to Develop an Applicable and Integrated Framework for the Emergence of Software-as-a-Service

Elizabeth A. Teracino, University of Groningen, Groningen, The Netherlands
DongBack Seo, Hansung University, Seoul, Republic of Korea & University of Groningen, Groningen, The Netherlands

## Towards a Strategic Process Model of Governance for Agile IT Implementation: A Healthcare Information Technology Study in China

Say Yen Teoh, Business IT & Logistics, RMIT University, Melbourne, Victoria, Australia
Xi Chen, Institute of Information Technology and Economic Social System, School of Management, Zhejiang University, Hangzhou, China

## Developing Organizational Agility through IT and Supply Chain Capability

Rui Bi, School of Management and Marketing, Charles Sturt University, Albury, New South Wales, Australia
Robert M. Davison, Department of Information Systems, City University of Hong Kong, Kowloon, Hong Kong
Booi Kam, School of Business IT and Logistics, RMIT University, Melbourne, Victoria
Kosmas X. Smyrnios, School of Management, RMIT University, Melbourne, Victoria

## The Impacts of Network Governance on the Performance of ITO: A Study of Taiwanese Firms

Tzu-Chuan Chou, Department of Information Management, National Taiwan University of Science and Technology, Taipei City, Taiwan
Shu-Mei Hsu, Department of Information Management, National Taiwan University of Science and Technology, Taipei City, Taiwan
Guo-Guang Lee, Department of Information Management, National Taiwan University of Science and Technology, Taipei City, Taiwan

## Investigating Factors Inhibiting e-Government Adoption in Developing Countries: The Context of Pakistan

Muhammad M. Kanal, Brunel Business School, Brunel University, Uxbridge, UK
Ray Hackney, Brunel Business School, Brunel University, Uxbridge, UK
Kashif Sarwar, University of Engineering and Technology (UIET), Peshawar, Pakistan

## Open Source Software Development Process Model: A Grounded Theory Approach

Keng Siau, Department of Business & Information Technology, Missouri University of Science and Technology, Rolla, MO, USA
Yuhong Tian, Express Scripts Holding Company, St. Louis, MO, USA

## User Continuance Intention Towards Mobile Internet Service: The Case Of WiMAX in Korea

Hee-Woong Kim, Graduate School of Information, Yonsei University, Seoul, South Korea
Sumeet Gupta, Indian Institute of Management Raipur, Raipur, Chhattisgarh, India
Yoon-Seung Jeon, KT, Seongsung-city, South Korea

---

**Copyright**

The Journal of Global Information Management (JGIM) (ISSN 1062-7375; eISSN 1533-7995), Copyright © 2013 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without written permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.