

About the Contributors

G. P. Sahu received his PhD in management from Indian Institute of Technology Delhi. Currently he is an assistant professor at National Institute of Technology, Allahabad, India. His research interests are in the areas of MIS and e-government. He has published several research papers in journals. He has coordinated several international conferences. He has also edited three books in the area of e-government. Dr. Sahu has acted as a reviewer for several international journals. He is also a guest editor with *International Journal of Electronic Governance*. Dr. Sahu has been on the jury for the CSI-Nihilent E-governance National Awards, India.

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Anand Agrawal, working as a researcher and consultant, has worked as a faculty member at ICFAI Business School at Hyderabad, India and then as associate project director at TNS India. He has completed his PhD in the field of services marketing from ICFAI University in which he developed a measurement instrument to measure e-service quality. His research area includes marketing management, services marketing and research in general. He has more than 15 national research publications and a few

international research publications in his credit. He has also written case studies and magazine articles. Currently, he is also acting as associate editor of *Research World* and reviewer of many national and international journals like *Journal of Research Practice* and *Journal of Management Education*.

Moaman Al-Busaidy is a Phd researcher at the school of Information Systems, Computing and Mathematics at Brunel University in the UK. Al-Busaidy obtained a Masters in information systems engineering from Cardiff University in the UK and a Bachelors in computer science from University of Bangalore in India. Al-Busaidy has eight years of work experience in the IT industry and his final appointment was as the IT director in the Ministry of Manpower in Oman.

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Lalit Das is presently professor, chief design engineer and head of IDDC (Instrument Design and Development Centre) at IIT-Delhi, India. Here he is also actively involved in the design, conduct and teaching of two years interdisciplinary MDes (Masters in Design) programme in industrial design at IIT-D. He is a BTech (IIT-K), MTech. (IIT-D) and MA. He has been actively involved in several reputed international institutions like Department of Fine Art, University of Manitoba, Canada and with national level projects like design of distant education for artisans for IGNOU and recently announced National Policy on Design. With several publications to his credit, his chief areas of interest are industrial design, product design, design education, computer aided design and design & societal development. More details are available at <http://web.iitd.ac.in/~lkdas/>.

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Vineeta Dixit has over 18 years of experience in India and UK. She worked in the areas of technology, education and governance. In the last 8 years she transitioned from mainstream corporate life to ICT for Development (ICT4D) and public policy initiatives. In the e-governance domain, she has been a senior consultant to the Department of Information Technology, Government of India for their \$4Bn National e-Governance Plan and she is currently the consultant to Department of Administrative Reforms & Public Grievances, Government of India for their e-governance related initiatives. In past she has been CEO of SWApplications India P. Ltd. (SWAppIT) - a strategic partner to universities, colleges, schools, vocational training centres, distance learning programmes and executive education initiatives. She has Masters in social policy & development from London School of Economics and a Masters in business administration from The Business School, Jammu University, India.

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S. Kumar is a professor in the School of Studies in Library and Information Science (Faculty of IT), Vikram University, Ujjain (Madhya Pradesh) (India). With 35 years of teaching experience to post graduate classes and 4 years to MPhil 18 years experience in guiding PhD research, 7 students awarded PhD. Has 93 published papers in journals, conferences and seminars volumes. Presented papers in 49th FID 1998 and International Congress on /digital Libraries (new Delhi) 2004. Besides 23 papers presented in other international and National Conferences and Conference in ILA. Have 2 books and more than 90 articles to the credit. Paper presented in IFLA World Library conference, Argentina, 2004 as Speaker by co-author.

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Sandeep Kaur is currently pursuing her PhD in the area of rural e-governance from the Department of Communication, PSG College of Arts and Science, Coimbatore, Tamilnadu, India. She has completed Graduation in Science and Postgraduation in Arts from colleges affiliated to Bharathiar University, Coimbatore, Tamilnadu, India. She completed her MPhil Degree programme on youth attitude towards Internet use in 2002. Her major areas of interest are e-governance, new media uses and effects, media convergence and its dimensions. She has authored research papers on various aspects of e-governance and has national and international publications in the same to her credit.

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