Index

a systematically designed program 926
AAA 652, 938-939, 1807
abandoning behavior 2181, 2186
ability grouping, definition 1
Abstract Random 1372, 2070-2071
Abstract Sequential 1372, 2070-2071
academic accountability, definition 1
academic consortium 1, 216
academic quality improvement program 1705
academic workload 1, 3, 5
access 1, 6, 19-27, 34, 37, 40-43, 48-49, 51, 53-54, 58-59, 68, 71, 75-76, 95-96, 120, 123-124, 134, 139, 142, 146-148, 151-152, 163, 173, 176, 179, 190, 192, 197-198, 201, 203, 217, 219-220, 223-224, 226-229, 231, 235, 242-243, 247, 254, 258, 269, 275-277, 291, 323, 332, 335-338, 343, 347-348, 356-357, 359, 363, 370, 400-401, 406, 415, 432-433, 437, 441, 454-455, 457, 459, 462, 466, 471-473, 477-479, 489, 498-499, 506, 514, 521-522, 530, 545, 556-557, 560, 563, 565-567, 570, 575, 580, 588, 590-592, 597, 599, 605, 608-609, 611, 613, 636-640, 642, 647-652, 654, 656, 659, 663-664, 666, 668, 680-681, 683-687, 690, 698, 700, 705-707, 709-711, 714-715, 720, 728, 731, 734-735, 737, 741, 743-744, 750, 755, 765-767, 783, 799, 801, 803-804, 808, 812-813, 816-819, 824-826, 828-829, 840, 842-845, 852, 854, 859-860, 865, 867-868, 887, 893, 907-912, 914, 927, 934, 937-938, 945, 959, 963-964, 971, 977, 980-982, 984-985, 989-991, 993, 995-1000, 1004, 1008, 1010, 1012, 1019, 1033-1035, 1039, 1041-1042, 1044, 1047, 1050, 1061, 1063-1064, 1069, 1074-1076, 1078, 1080-1081, 1083, 1093-1095, 1102, 1110, 1113, 1115-1118, 1120, 1128, 1130, 1132, 1148, 1155, 1157-1158, 1160, 1166, 1168, 1170, 1172, 1178-1180, 1187-1189, 1191-1192, 1197-1198, 1203-1206, 1208-1210, 1219, 1222-1223, 1225-1230, 1243, 1254, 1257, 1259, 1268-1272, 1277, 1280-1282, 1284, 1289, 1292-1293, 1296-1297, 1303-1304, 1307-1308, 1310, 1326, 1335, 1341, 1348-1349, 1354-1359, 1363, 1366-1367, 1378, 1380-1382, 1387, 1389, 1391, 1393, 1396-1397, 1399-1400, 1402, 1414, 1418, 1421-1428, 1430-1432, 1434, 1437, 1440, 1444, 1451-1453, 1456-1457, 1462, 1469-1470, 1475, 1480-1481, 1483, 1487, 1498, 1502, 1506, 1508-1509, 1512, 1514, 1527-1528, 1530, 1534, 1551-1552, 1554-1555, 1557-1558, 1561, 1563, 1566-1569, 1572, 1576, 1578, 1580, 1583, 1587, 1589-1591, 1597, 1602, 1606, 1614, 1628, 1632-1634, 1642, 1651, 1655-1656, 1662, 1670, 1673-1676, 1690, 1700, 1703, 1711-1712, 1725-1726, 1736, 1739, 1749-1753, 1779-1780, 1782-1783, 1803, 1807, 1830, 1834, 1836-1837, 1839-1841, 1845, 1847-1848, 1858, 1867-1868, 1871, 1884-1887, 1890-1892, 1896, 1899, 1914, 1917-1921, 1933, 1939, 1941, 1946-1947, 1951, 1953-1954, 1956, 1965, 1967-1968, 1971, 1973, 1975, 1977-1978, 1980, 1982, 2000, 2003-2004, 2007, 2010-2011, 2013, 2023, 2025-2026, 2029, 2031, 2037, 2050-2055, 2058, 2079, 2086-2087, 2095, 2101-2107, 2126, 2136, 2141, 2143-2149, 2151, 2153, 2161-2162, 2164-2166, 2169-2170, 2172-2174, 2176, 2187, 2193-2200, 2205-2206, 2212, 2216, 2240, 2249, 2261-2264, 2269, 2273, 2278-2279, 2283, 2285, 2293-2297, 2299, 2303, 2306, 2308, 2315-2318, 2320-2321, 2323, 2327, 2340-2341, 2345-2346, 2369, 2372-2373, 2375, 2377-2378, 2381
Accessibility 1, 4, 7, 16, 19-28, 71-72, 115, 124, 217, 233, 237, 369, 375, 511, 531, 542, 565, 588, 648, 652-654, 821, 823, 835, 871, 965-

966, 968, 980, 997, 1066, 1157-1159, 1161-1163, 1173, 1175, 1204, 1206, 1310, 1312, 1323, 1327, 1381-1382, 1463, 1465, 1502, 1549, 1651, 1724, 1787, 1834, 1859, 1970, 2032, 2104, 2106-2107, 2141, 2172, 2195-2200, 2218, 2293-2297, 2324-2325, 2336, 2355
accommodations, definition 1
accountability 1, 6, 8, 15, 48, 90-91, 98-99, 202, 206-207, 210, 316, 324, 392, 398, 510, 515, 593, 870-871, 925, 927, 932, 935-936, 943, 955-956, 958, 963-964, 974, 976, 978, 1000, 1027-1030, 1142, 1180, 1246, 1278, 1406, 1426, 1438, 1440, 1499, 1534, 1674-1675, 1690, 1701, 1707, 1726, 1817, 1824, 1828-1829, 1831, 1833, 1917, 1945, 2032, 2038, 2042, 2123, 2192, 2268, 2277, 2291-2292, 2348-2351
accreditation 8, 29, 64, 113, 143, 183, 213, 215, 364-366, 488, 674, 695, 697-698, 701-704, 731, 734, 768, 787, 832, 852, 854, 871, 898-899, 903-905, 957, 959, 965, 996, 999-1001, 1024, 1170, 1179, 1247, 1288, 1439, 1442-1444, 1447, 1561, 1590, 1602, 1651-1652, 1654-1659, 1674, 1676-1677, 1700, 1702-1707, 1710, 1712, 1726, 1916, 1945, 1948, 1953, 1955, 1970, 2040, 2151, 2268, 2273, 2346
accrediting 13, 62-64, 713, 903-904, 957-958, 960, 965-966, 969, 1096, 1190, 1245, 1439-1440, 1442, 1447, 1585, 1590, 1654, 1657, 1701-1703, 1707, 1710, 1724, 1817, 1917, 1945, 1953, 2008, 2012, 2163, 2346, 2352
accrediting agencies 713, 903-904, 1096, 1190, 1439, 1590, 1702, 1917, 2012
acquisition of knowledge 21, 37, 410, 697, 799, 813, 1066, 1068, 1207, 1211, 1337, 1784, 1920, 2377
ACRL 996, 1000, 1178-1179, 1181, 1222-1223, 1225, 1227, 1380, 1382, 1391, 1395, 1953, 1955
across boundaries 1-2, 340
Actionscript, definition 1
active learner 128, 619, 626, 1127, 1217, 2253, 2260
activity theory 601, 1776, 1821, 1825-1826, 2176
ADA, definition 1
adaptability 34, 228, 242, 263, 463, 945, 1060, 1067, 1072, 1220, 2070, 2172, 2280, 2325
adaptive interfaces, definition 1
adaptive or adaptable interfaces 1, 249
ADDIE 1, 164-165, 173, 176, 179, 531, 535-536, 1026, 1323, 1628-1629, 1637, 1714, 1822
administrative concerns for distance learning 1
administrative support 48, 243, 1016-1017, 1022-1024, 1282, 1357, 1508, 1656, 1711, 1996
adoption 4-5, 33, 37, 49, 52, 133-134, 138-140, 144, 192, 194, 200, 202-203, 224-229, 231, 269, 302, 342, 365, 466, 541, 566, 594, 631-635, 671, 674-675, 695, 697, 701, 738, 784, 823, 840, 867, 942, 954, 1096-1098, 1115, 1118, 1126, 1128, 1132, 1153, 1156, 1174, 1176, 1197-1199, 1201-1202, 1271, 1281, 1291, 1294, 1326, 1334, 1338, 1346, 1355, 1386, 1482, 1487, 1568, 1641, 1644-1648, 1667-1668, 1671-1673, 1726, 1728, 1733, 1749, 1803, 1917, 1950, 1982, 1995-1999, 2102, 2117, 2139, 2187, 2190
adult Chinese learners 771, 773
adult illiteracy 1, 54-57, 60
adult illiteracy 1418
adult illiteracy, causes of 1
adult learners 1, 9, 41, 54, 56-59, 71, 212, 215, 232, 239, 254-255, 258, 363-364, 366, 520, 531, 602, 694, 771-772, 777, 926, 996, 1012, 1015, 1246, 1318, 1387, 1456, 1458-1459, 1512, 1575, 1607, 1646, 1687, 1755, 1757, 1940, 1945-1949, 1952, 1955, 1984, 2164, 2222, 2240, 2376
adult learners, instructional needs of 1
adult learning 13, 59, 182, 247, 251, 254-255, 480, 578, 584, 601-602, 694, 777, 819, 933, 1010, 1014-1015, 1132, 1176, 1289, 1317-1318, 1523, 1591, 1608, 1625-1626, 1649, 1658, 1672, 1691-1692, 1811, 2207, 2220, 2241, 2244, 2376
adult literacy students, goals of 1
advanced instructional technologies 1, 145
aesthetic stance 1260, 1265
Affective Filter Hypothesis 1, 120, 530
affective learning outcomes 1365-1366, 1368
Affiliative Meanings 1739
after-school programs 2086, 2088, 2168
Agenda Setting 1198, 1202
agent, definition 1, 4
agent-based 462-463, 577, 583, 1979-1980, 2124-2125, 2127, 2132-2133
agents 2-4, 86, 340-341, 393, 432, 438, 454-456, 458-460, 462-463, 571, 575-578, 582-584, 602, 631, 633-634, 641-642, 644, 714, 721-722, 724, 746, 748, 750, 753, 812, 816, 852, 860-861, 956, 1027, 1049, 1322, 1544, 1614, 1618, 1653, 1662, 1839, 1845, 1869, 1978-1980, 1982, 1984-1985, 2124-2127, 2132-2133,

2135-2136, 2140, 2157-2158, 2188-2189, 2261, 2265, 2293
aging-related declines, definition 1
Akshaya project 842
albedo 1590
Albert Bandura 2261
algorithm 1, 361-362, 366, 455-456, 1275, 1588-1589, 1956, 1979, 1982, 2315
alliterate, definition 1
Allostasis 1923, 1929-1930, 1932, 1936
Allostatic Learning Model 1924, 1927, 1932
alterative assessment 1, 107
alternative certification 1099
Americans with Disabilities Act 17, 24, 980, 1834, 2192, 2195, 2199, 2201
analytic thinking 1336
Analyze, Design, Develop, Implement, and Evaluate (ADDIE) 1323, 1714
anchor blend 1095, 1099
andragogy 1, 247, 258, 492, 692, 694, 1013, 1015, 1687, 1691, 2239-2241, 2244
annotation software 755-757
anonymity-featured group support systems 1, 74
Anycast 938-939
APIs 1858
apparent distance 1669, 1672
applied behavior analysis 168, 725
applied behavior analysis 1696, 1699
appreciative settings, definition 1
apprenticeship 2, 282-287, 395, 926, 1169-1170, 1172, 1174-1175, 1352, 1691, 1811, 2001-2006, 2070, 2073, 2202-2208, 2213, 2217, 2219, 2252-2254, 2260
Aptech 841
artificial intelligence, definition 1
assessment 1, 3, 5-7, 15, 27, 29, 32, 38, 46, 48, 52-53, 79-80, 89-114, 116, 120, 127-128, 138, 163-165, 168, 170, 176, 182-184, 189-192, 226, 229, 234, 243, 246, 255-256, 259, 265, 269, 273, 282-283, 291, 294, 296, 312, 324, 328-330, 332-333, 340, 343-344, 359, 382, 384, 414, 416, 422, 436, 440, 442, 444-445, 472, 475, 483, 491, 510, 513-516, 522, 525, 531, 557, 586, 590-592, 594-595, 599, 602, 608-613, 615, 622, 629, 642, 660, 669, 674, 677, 686, 690, 697, 699, 702-703, 705, 739, 744, 772, 793-802, 806-808, 812, 834, 836, 838, 859, 870-871, 874-876, 879-880, 883, 893-894, 898, 911, 918, 921, 924, 927-928, 933-934, 945-948, 950, 955, 957, 959, 964-966, 968-971, 1001, 1006, 1008, 1012, 1028-1032, 1048, 1050, 1068-1070, 1090, 1099, 1113, 1115-1116, 1127, 1129, 1132, 1143, 1148, 1155, 1166-1167, 1178-1181, 1218, 1222, 1226-1227, 1231, 1252, 1260, 1280, 1282-1283, 1285, 1287, 1301-1302, 1317, 1323, 1329, 1340, 1342-1344, 1354-1355, 1357-1358, 1361, 1375, 1393, 1395, 1397-1398, 1402-1403, 1405-1407, 1409-1410, 1414-1416, 1438-1439, 1442, 1447, 1454, 1475, 1477, 1491, 1501, 1504-1505, 1514, 1516-1518, 1528, 1531, 1534, 1536-1540, 1544, 1554, 1556, 1573-1576, 1591-1596, 1599, 1609, 1617, 1623, 1629-1631, 1633-1634, 1636-1638, 1651, 1655, 1659, 1666, 1669, 1680-1682, 1686-1693, 1696, 1700-1707, 1710, 1717, 1724, 1726-1731, 1738, 1763-1765, 1769, 1776, 1780, 1790, 1800-1801, 1804, 1811, 1814, 1817-1819, 1821-1823, 1828, 1840, 1843-1844, 1846-1847, 1866, 1874, 1876-1877, 1880-1882, 1891, 1916, 1919-1922, 1947-1948, 1952, 1957-1958, 1963, 1965, 1970, 1975, 1996, 1998, 2006, 2008, 2012-2013, 2015-2016, 2023, 2032, 2036-2038, 2040, 2075, 2091, 2109, 2119-2123, 2136, 2142, 2144-2145, 2165, 2168, 2190, 2192, 2206, 2211, 2216-2218, 2227, 2229, 2234-2237, 2241-2243, 2246-2250, 2258, 2285, 2307, 2319-2323, 2326-2327, 2344, 2348-2351, 2353, 2381
assessment tasks 1, 103-105, 107, 291, 795, 797, 1048, 1505, 1814
assistive technologies 1, 20, 71, 249, 252, 647, 650, 1158, 2018, 2020, 2022, 2103, 2107, 2193, 2195-2197, 2200, 2224-2225, 2293-2297
Association of College and Research Libraries 996, 1000, 1178-1180, 1222, 1380, 1391, 1394-1395
asynchronous 1, 4-5, 26, 34, 39, 43, 53, 74, 76, 80, 92, 95-96, 104, 106, 115-116, 119-120, 122-125, 128-130, 198, 204, 210, 213, 237, 239-240, 242, 244, 269, 271-272, 275, 279, 281-282, 287, 315-318, 324-325, 330, 334-339, 355, 359, 362, 366, 371, 396, 402, 410, 423, 443, 462, 480-482, 485, 493, 497, 500, 503, 508, 519, 524, 535, 539-541, 545-546, 548-551, 553-554, 567-570, 585, 588, 594, 599, 601, 603, 610, 625, 629, 644, 649, 659, 672, 683-684, 690-692, 694, 699-700, 711, 713, 715, 717-718, 720, 745, 761, 781, 787-788, 792, 799, 803, 809, 819, 825, 827, 838, 841, 843, 887-888, 894, 910, 937, 948, 957, 959, 964, 971, 977, 981-984, 986-993, 997, 1009,

1011, 1013, 1015, 1025, 1053, 1055-1058, 1061, 1063, 1068, 1076, 1094-1095, 1102, 1105-1106, 1111-1112, 1126-1129, 1132, 1134, 1140-1141, 1189, 1191, 1193, 1195-1196, 1207, 1210, 1215, 1217-1219, 1228-1231, 1234-1239, 1241-1244, 1247-1249, 1253, 1258-1259, 1264, 1280, 1285, 1289, 1291-1296, 1299, 1303-1304, 1308, 1312, 1341, 1343-1345, 1352-1353, 1355, 1358, 1361, 1365, 1380, 1382, 1400, 1402, 1407, 1420, 1433, 1458, 1468, 1470-1474, 1482, 1486-1487, 1492, 1498, 1502, 1504, 1506, 1510-1511, 1513-1514, 1520, 1522, 1524-1526, 1530, 1533, 1551, 1554, 1569, 1571, 1596, 1609, 1620-1621, 1623, 1626, 1655, 1660, 1662-1663, 1666, 1672-1673, 1682, 1684, 1690, 1726, 1737-1738, 1762, 1764-1766, 1768-1770, 1773, 1779-1784, 1791, 1811-1812, 1814, 1817-1818, 1831, 1840, 1845, 1867-1868, 1871-1872, 1874-1876, 1878-1879, 1881-1882, 1884-1885, 1892, 1897-1900, 1904-1906, 1913, 1939, 1944, 1953, 1965, 1971, 1977, 1980, 1989, 2012-2013, 2015, 2067-2068, 2072-2075, 2094, 2110-2111, 2113, 2115-2118, 2133, 2136-2137, 2143-2145, 2165, 2172, 2179, 2185, 2203, 2206-2207, 2228, 2230-2231, 2236-2239, 2253, 2258, 2294, 2330, 2375, 2377, 2381
asynchronous communication 1, 96, 124, 210, 237, 282, 336, 339, 371, 402, 423, 554, 567, 601, 603, 683, 787, 792, 937, 990, 993, 1068, 1106, 1217, 1228-1230, 1234, 1242-1243, 1312, 1341, 1365, 1420, 1498, 1530, 1660, 1662-1663, 1673, 1773, 1783, 1845, 1868, 1874-1876, 1878-1879, 1882, 1944, 1977, 2113, 2136-2137, 2172, 2228, 2231
asynchronous communication tools, definition 1
asynchronous computer-mediated communication 74, 803, 809, 1900
asynchronous course 1, 120, 1094, 1470, 2116
asynchronous delivery mode 1292, 1296
asynchronous discussion 1, 106, 269, 272, 317-318, 480, 482, 485, 508, 519, 540, 545, 548, 910, 983-984, 1105, 1132, 1236, 1526, 1551, 1684, 1783, 1811, 1818, 1872, 1881, 1905, 2111, 2116
asynchronous discussion forum 1, 269, 272
asynchronous education 1468
asynchronous group communication technologies, definition 1
asynchronous interaction 1, 80, 122-124, 570, 987
asynchronous learning 1, 5, 39, 43, 76, 92, 130, 198, 239, 244, 271-272, 287, 325, 335, 337-338, 355, 359, 462, 485, 497, 503, 508, 535, 551, 553, 567-570, 594, 644, 659, 690, 694, 699-700, 717-718, 745, 761, 799, 827, 838, 989, 991-992, 997, 1009, 1011, 1025, 1055, 1057-1058, 1105-1106, 1111, 1132, 1140-1141, 1195, 1215, 1218-1219, 1238, 1241, 1247-1248, 1285, 1289, 1293, 1343, 1352-1353, 1361, 1400, 1402, 1468, 1470-1471, 1473-1474, 1492, 1510-1511, 1524, 1569, 1596, 1623, 1626, 1663, 1726, 1737, 1762, 1764-1765, 1768, 1784, 1811-1812, 1884-1885, 1891-1892, 1897-1898, 1904-1905, 1971, 2015, 2067, 2073-2075, 2094, 2115-2117, 2143-2145, 2179, 2185, 2207, 2236, 2377
asynchronous learning network (ALN) 1, 76, 570
asynchronous mediated interaction 1, 548, 1571
asynchronous online delivery 986
attitude 25, 56, 59, 157, 255, 297, 397, 592, 595, 635, 658, 736, 739, 746, 785, 902, 911, 948, 973, 1023, 1054, 1156, 1173, 1220, 1334-1335, 1340, 1376, 1405, 1479, 1489, 1514, 1525, 1555, 1609, 1626, 1628, 1661, 1694, 1744, 1847, 1876, 1915, 1964, 2041, 2077, 2121, 2215, 2223, 2231, 2236, 2358
attrition 362-363, 365-366, 508, 862, 1011, 1134, 1136-1137, 1141, 1419, 1423, 1703, 1728, 1731, 1944, 1946, 1948-1949, 1957, 1960, 1963-1965, 2177-2186
audio file 49, 1645, 1859, 1977, 2294
Augsburg College 1, 525, 1220-1221, 1476, 2224
authentic assessment 1, 94, 101-102, 107, 114, 510, 515, 808, 1687, 1689-1690, 1692, 2032, 2037, 2235
authentic learning 37, 100, 328, 439, 568, 598, 747, 753, 908, 913, 942, 947, 1348, 1350, 1353, 1533, 1596, 2207
authentic problems 1536, 1540
authoring 1, 33-34, 37, 188, 227, 262, 295, 448, 549, 554, 571, 575, 577, 584, 799, 825, 831, 934, 1074, 1160, 1236, 1243, 1282, 1354, 1358, 1409, 1411, 1416, 1596, 1775, 1805, 1839, 1860, 1862, 2026-2027, 2125, 2133, 2325, 2327-2328, 2330-2333, 2335, 2364, 2367
authoring shell, definition 1
automatic feedback 1877, 1882, 2011
automatic tutoring 169, 1367-1368
automobile traffic impact of distance learning 1
autonomous learning 537, 1011, 1165
avatar 1, 179, 746-751, 753, 860, 1610, 1615, 1619,

1742, 2260
balanced scorecard (BSC) 958, 964
Baldrige National Quality Award Program 1705
barriers, definition 1
basic instructional technologies 1, 145
BCCT 877-879, 882-883
Beam Analysis Tool (BAT) 1, 146, 148, 151
behavioral engagement 1910
behaviorism, definition 1
benchmarking 651, 701, 965, 1199, 1729, 1731-1733, 1761, 1916, 2120-2121
benchmarks 100, 143, 228-229, 239, 500, 556, 559, 966, 969, 1012, 1014, 1439, 1447, 1456-1457, 1459-1460, 1666, 1672, 1705, 1730-1732, 1885-1886, 1891, 1953-1954, 2329
bibliographic instruction (BI) 1381-1382
biographical analysis 1, 259
biometrics 1040-1041, 1044, 1842
Blackboard.com 992, 1101, 1632-1634, 1637-1638, 1647, 1877, 2199
blended courses 1, 43, 194, 272, 595, 1094, 1096, 1100, 1346, 1389, 1723
blended learning 1, 48, 112-114, 179, 194-198, 200-204, 232, 236-239, 448, 490, 494, 496, 534, 562-563, 565-570, 643-645, 673-675, 699, 701, 703, 828, 1094-1095, 1099, 1134, 1138-1139, 1141, 1281, 1283, 1346, 1351-1354, 1356, 1358, 1361, 1409, 1482-1483, 1486-1487, 1506, 1510, 1800, 1870, 1905, 2011, 2014-2015, 2067, 2221
blended learning environment 1, 237, 534, 567, 570, 643, 1905
blended models 1095, 1363, 1366-1367
blended programs 1, 43
block scheduling 1830-1831, 1834
blog, definition 1
Bocconi University 1197-1198
bookend blend 1100
branding 1274, 1389, 1392, 1395, 1397, 1479, 1645, 1739-1741, 1743, 2299
bricks-and-mortar schools 1679
British Open University 226, 662, 728, 730, 733, 1519, 1523, 1554-1559
broadband network, definition 1
Budget and Funding 1968, 1971
building block 37, 183, 391, 631, 634-635, 1044, 1859
business models, definition 1
business university 808-809, 1198
CALICO 1, 119-120, 370, 372, 376-377, 387-388, 1685
Cancelled-Outs 2180, 2185
CANDLE project 2, 381, 385-388
CAPTCHA 2295-2297
Career Management Account 1117-1118, 1123-1124
CAS 634, 2162-2163, 2166
case study 36, 60, 76, 90, 92, 144, 232-235, 239, 250, 255, 265, 272, 284, 302, 326, 337-338, 359, 403, 405, 408, 448, 451, 535, 548, 558, 560, 569, 600, 634, 652, 654, 669, 777, 809, 874, 964, 991-992, 1009-1010, 1017, 1020, 1047-1048, 1059, 1070, 1174, 1197-1198, 1201, 1206, 1242, 1264, 1294, 1329, 1333, 1352, 1429, 1446-1447, 1466, 1473, 1530, 1626, 1676, 1721, 1764, 1775, 1777, 1786, 1789-1790, 1870-1871, 1873, 1881, 1946, 1949, 1970, 1998, 2014, 2065, 2071, 2073, 2075, 2116, 2121, 2137-2138, 2196, 2199, 2206-2207, 2219, 2251, 2292, 2295, 2317
categories of attrition 2177, 2180
CBL, challenges and opportunities 2
CBL, design of 2
CBL, instructional design models for 2
cell phones 229, 340, 590, 711, 1041, 1424-1427, 1429-1430, 1432-1433, 1435, 1437, 1941, 2103, 2175, 2355
Center for Applied Special Technology (CAST) 2192-2193, 2295
Central Queensland University, Australia 319
certification 8, 270, 373, 376, 400, 510, 765-767, 770, 821, 842, 846, 848, 853, 870, 876, 878, 904, 972, 996, 1094, 1098-1099, 1208, 1280, 1355, 1507, 1652, 1674-1675, 1918, 2032, 2041-2042, 2143, 2148-2149, 2348, 2351
change advocate 2, 84, 88
change agent 2, 16, 84, 86, 88, 341, 871, 1321, 1323, 1326
change agent, ability to be 2
change agents, teaching students to become 2
change management 2, 83, 87, 228, 260, 262, 264-265, 1322, 1335-1336, 1712, 1765, 1811
change sponsorship 2, 84, 86
change target 2, 84, 88, 1322, 1326
Chaos theory 2, 146, 151
charter schools 977, 979-980, 1306, 1828, 1830-1832, 1835, 2041
chat 2-4, 19, 39, 80, 115-116, 127, 131, 133-134, 198, 206, 210, 240, 243, 275, 277, 281, 306, 313, 315, 340, 370-371, 374, 379, 406, 421, 423, 428, 457, 505-507, 518-521, 557, 599, 603, 629, 644, 672, 682, 684, 707, 726, 748, 752, 785, 787, 792, 799, 805, 809, 825, 841,

971, 1013-1015, 1039, 1048, 1050-1051, 1055-1057, 1074, 1088, 1090, 1112, 1127, 1134, 1156, 1166, 1230-1231, 1233, 1242, 1244-1245, 1260, 1305, 1312, 1341, 1345, 1358, 1365-1366, 1381, 1387, 1458, 1470, 1482-1484, 1486-1487, 1499, 1502, 1508, 1521, 1524, 1570, 1579, 1583, 1611, 1614, 1622-1623, 1632, 1634-1635, 1655, 1664, 1675, 1690, 1710, 1770, 1772-1773, 1841, 1852, 1867, 1869, 1872, 1875, 1910, 1913, 1941, 1954, 1956, 1977, 1980, 2003, 2009, 2019, 2094, 2117, 2124, 2144, 2169, 2197, 2203, 2205, 2210, 2216, 2227-2230, 2234, 2238, 2285, 2298, 2305, 2307, 2370-2372, 2375
Checkland 2, 16, 24, 394, 396
circular mobility 2, 132
Clarification 483, 707, 877, 997, 1013, 1056, 1142, 1201, 1485, 1526, 1531, 1818, 1908, 2264, 2325, 2364
classical conditioning 2, 154-156, 171
clinical education 699, 703, 1289
coaching 5, 100, 242, 283-285, 287, 480, 571, 624, 864, 868, 889, 926-927, 942, 1055, 1059, 1298-1299, 1336, 1341, 1527, 1660-1661, 1663, 1690, 1876-1882, 1899, 2042, 2202-2203, 2205, 2207-2208
codec 1643, 2269, 2274
cognition, definition 6
cognitive apprenticeship 2, 282-287 1811, 2202-2208, 2213, 2217, 2253-2254, 2260
cognitive apprenticeship framework 2202-2207
cognitive flexibility 2, 146-147, 150-152, 1089, 1093, 1466, 2158
cognitive preference 1369, 1378, 1574
cognitive presence 2, 201-204, 353-355, 992, 1135-1141, 1215, 1239, 1247, 1811, 1880, 1904, 2110, 2113, 2115, 2117
cognitive profiling 2, 295, 302
cognitive science 81, 293, 301, 403, 582, 692, 752-753, 760, 836, 1251, 1535-1536, 1539-1540, 1663, 1991, 2157, 2221
cognitive task analysis 2247, 2251
cognitive tools 293, 312, 356, 797, 799, 801-802, 1543-1544, 2213, 2221
cognitive trait model (CTM) 2, 295
cognitive trait model, architecture of embodiment 2
cognitive trait model, benefits of 2
cognitive traits, definition 2
cognitive tutor 1536, 1540, 2247, 2251
cognitive tutor development 2247, 2251
cognitivism, definition 2
cohort 41, 591, 709, 895, 1024, 1187, 1261, 1294, 1397, 1507, 1524, 1537, 1622-1624, 1711-1712, 1956, 1959, 2092, 2095-2096, 2099, 2101
CoL, definition 2
collaboration 2, 5, 13, 18, 38, 40-42, 53, 59, 89-93, 95-96, 98-99, 110, 114-115, 124, 129, 144, 177, 179, 199-200, 203, 205-206, 212, 214-216, 226-227, 230, 236, 242, 262, 268, 270, 275-277, 280-282, 306-307, 312, 314-318, 320-325, 327-328, 332-333, 335-336, 338, 350, 352-354, 381-382, 391, 399, 401, 404, 439, 441, 444, 446, 482, 487-488, 491-495, 526, 531, 537-540, 547, 549, 553, 555, 558, 590-591, 594-595, 602, 610, 612, 654, 661-662, 669, 672, 687, 699, 702, 725, 746, 794-795, 799-800, 807, 810-812, 825, 841-843, 845, 852-854, 893, 908, 927, 942, 946, 966, 978, 981, 988-989, 992, 1003, 1006-1008, 1029, 1035-1039, 1042, 1050, 1052-1054, 1056-1057, 1068-1069, 1072, 1090, 1110, 1112, 1125, 1134, 1138, 1151, 1168-1171, 1173, 1175, 1178-1179, 1205, 1208, 1228-1230, 1232, 1235-1237, 1239-1244, 1251-1252, 1280, 1282, 1286, 1316, 1319-1320, 1324, 1326, 1329, 1334, 1336, 1350-1351, 1353, 1355-1356, 1358, 1362, 1394, 1420, 1433, 1458, 1483, 1490, 1515-1516, 1523, 1529-1532, 1539, 1559, 1569, 1593, 1595, 1599, 1601, 1603, 1610-1612, 1614, 1617-1621, 1639, 1647-1649, 1651-1652, 1658, 1662, 1680-1685, 1688-1690, 1692, 1702, 1726, 1734, 1740, 1749, 1751, 1772, 1775, 1782, 1803, 1806-1807, 1817, 1847, 1850, 1865, 1872, 1874-1875, 1877, 1898-1899, 1939, 1941-1942, 1980-1981, 1987, 1991, 2011, 2022, 2040, 2042, 2072, 2099, 2101, 2110, 2115, 2117, 2156, 2161, 2163, 2165, 2167, 2189, 2193, 2206-2207, 2213, 2242-2243, 2253, 2258, 2260, 2262, 2271-2272, 2276-2279, 2286, 2288-2289, 2291-2292, 2298-2299, 2336, 2353-2354, 2376, 2380
collaboration script 2, 350
collaboration, online communications 2
collaborative assessment 79, 109, 112, 602, 1595, 2319-2323
collaborative authentic activities 1529
collaborative course design 933-934, 936
Collaborative Critical Incident Tool (CCIT) 2, 275
collaborative learning 2, 42, 75-78, 89-91, 93, 115, 122, 187, 192, 242, 245, 272, 277, 306,

310-311, 317, 319-330, 332-339, 345, 348-350, 353-355, 357, 392, 395-397, 413, 445, 508, 539, 589, 596, 598, 619-620, 654, 659, 699-700, 712-713, 715-716, 718, 720, 794, 818, 829, 861, 912, 942, 944, 946, 948, 971, 987-994, 1006, 1009-1011, 1032, 1039, 1052, 1055-1059, 1090, 1099, 1132, 1138, 1146, 1167, 1190-1191, 1193-1194, 1197, 1202, 1210, 1214, 1232, 1239-1241, 1249, 1283, 1295, 1302, 1327, 1348, 1350, 1352-1353, 1359, 1420, 1426, 1429, 1436, 1488-1492, 1510, 1529, 1532-1533, 1566, 1575, 1611, 1617-1619, 1623, 1642, 1665, 1680-1685, 1734, 1736, 1782, 1787, 1866-1867, 1873, 1875, 1898, 1904-1905, 1911, 1937, 1940, 1942, 1971, 1987, 1991-1993, 2116, 2125, 2139, 2174, 2206, 2219, 2242, 2246, 2253, 2292, 2298, 2307, 2319, 2322
collaborative learning technologies 2, 334
collaborative learning technologies 987
collaborative learning, assessing 2
collaboratories 2, 334-336, 338
collaboratories 987, 989-990, 992-993
collective intelligence 188, 1099, 1350, 1690, 1942
collegial subculture, definition 2
collocation, definition 2
colloquia 229, 1608-1609
color space 2049
commodization 2086
communal scaffold 1620-1622
communicating, across boundaries 2
communication pieces 2051
communication tools 1, 7, 24, 95-96, 122, 124, 127, 210, 242, 246, 306, 310, 313, 335, 339, 428, 588, 599-600, 610, 612, 683, 707, 717, 799, 971, 989, 993, 997, 1013-1014, 1054, 1073, 1166, 1180, 1195, 1242, 1323, 1334, 1341, 1343-1345, 1363, 1433, 1437, 1514, 1530, 1533, 1660, 1840, 1852, 1877, 1880, 1970, 1980, 2197, 2199, 2216, 2226, 2231, 2233-2238, 2253, 2278-2279, 2307
communities of learners (CoLs) 2, 187
communities of practice 42, 114, 286, 349, 396, 536, 549, 554, 602, 753, 815, 829, 924, 930, 992, 1004, 1009, 1011, 1091-1092, 1168, 1233, 1238, 1422, 1492, 1504, 1529, 1532, 1612, 1619, 1691-1692, 1740-1741, 1743, 1872, 1992, 2112, 2117, 2253-2254, 2258-2260, 2262, 2266, 2375
community of inquiry 2, 113, 201-204, 238, 352-355, 560, 594, 698, 702, 1135, 1137, 1139-1141, 1213, 1215, 1895, 1899, 1903, 2110
community of inquiry framework 201, 203, 352, 355, 560, 594, 698, 702, 1137, 1139-1141, 1903
community of practice 2, 14, 42, 285, 287, 328, 439, 496, 1004, 1174, 1176, 1352, 1687, 2163, 2166, 2253-2255, 2257-2260
community-building activities 1004, 1621-1623, 1625-1626, 1886
comparative online analysis of culture (COAC) 2053
competence in culture and communication 2051, 2055
competency 2, 8, 15, 109, 270, 481, 490, 513, 515-516, 592, 619, 621, 624, 666-667, 684, 696, 863, 887, 971, 1178-1181, 1288, 1330-1337, 1405-1407, 1666, 1670-1672, 1689, 1716, 1861-1863, 1953, 2034, 2039, 2052-2053, 2055, 2084, 2258, 2346, 2348-2351
complex change 1959, 2187-2190
complex learning outcomes 2, 94-96, 98-100, 102, 794-802
complex systems 21, 631, 633-634, 1175, 1614, 1718, 1993
composite model 1035-1036, 1039
computational scaffolding, definition 2
computer algebra systems, definition 2
computer applications in second language acquisiti 2
computer assisted assessment (CAA) 1409
computer assisted language learning (CALL) 2, 120
computer interface, definition 2
computer whiteboard 2, 421, 423
computer, teacher power 2
computer-assisted 2, 4, 115, 119, 146, 153, 158, 163, 166, 170-171, 187, 222, 296, 317, 333, 368, 370-373, 375-377, 384, 454, 577, 583-584, 760-761, 838, 868, 1093, 1116, 1669, 1769, 1899, 2158
computer-assisted education (CAE) 2, 187
computer-assisted instruction (CAI) 2, 163, 171, 187, 454, 760
computer-assisted language testing (CALT), definition 2
computer-assisted learning (CAL) software 2, 187
computer-assisted second language research 2, 368
computer-based learning (CBL) 2, 247, 571
computer-based learning (CBL), senior citizens 2
computer-based learning materials 2, 571
computer-based teaching methods 759, 762
computer-based training (CBT) 760, 1633, 1717
computer-based training systems 2, 571

computer-facilitated lessons 1716
computerized assessment system 796, 802
computer-mediated communication (CMC) 2, 80, 115, 119-120, 130, 188, 205, 210, 306, 327, 379, 547, 712, 1052, 1190, 1228, 1242, 1506, 1662, 1900, 2110, 2117
computer-mediated learning 1259, 1477
computer-supported collaborative learning (CSCL) 2, 319, 345, 350, 1032, 1039, 1197, 1348, 1866, 1987, 2319
computer-supported learning projects 1142-1144, 1147
Computing 6, 10, 12, 14, 72-73, 75-76, 101, 128, 130, 145, 169, 187-188, 251-252, 261, 280, 303, 317, 333, 338, 350, 384, 388, 396, 430, 438, 454, 470, 476, 499, 560, 577-578, 583-584, 588, 590, 593-594, 600, 602, 612, 627, 706, 708, 718, 736-737, 739, 746-747, 749, 751, 766, 768, 792, 837, 841, 844, 861, 875, 890, 913, 939, 948, 991-993, 1027-1028, 1040-1044, 1069-1070, 1073, 1080, 1099, 1110, 1112, 1115, 1131, 1133, 1168, 1200, 1249, 1294, 1313-1317, 1335, 1352, 1416, 1424, 1460, 1466, 1473, 1487, 1491, 1523, 1527, 1535, 1540, 1573, 1577, 1579, 1582, 1610, 1619, 1630-1631, 1636, 1652-1653, 1698, 1782, 1813, 1836, 1838, 1840, 1845, 1906, 1912, 1941-1942, 1974, 1977, 1979, 1984-1985, 2017, 2020-2022, 2024, 2030, 2055-2056, 2058, 2067, 2073, 2075-2078, 2080, 2115-2117, 2158, 2171, 2173-2174, 2220, 2259, 2322, 2341, 2344-2345
concept map 1594
concept map 2, 413, 417, 421
concept map 2026, 2030, 2270
conceptual framework 2, 22, 34-38, 169, 409, 512-513, 516, 586, 833-835, 947, 1091-1092, 1174, 1252, 1299, 1419, 1733, 1804, 1812, 2008, 2034, 2036, 2039, 2068, 2190
conceptual models 2179
conceptual models 420, 914
conceptually driven planning 924
concordancer, definition 2
Concrete Random 1372, 2071
Concrete Sequential 1372, 2070-2071
concurrent engineering 1714, 1722
connected stance 1259-1260, 1262-1263, 1265
consensus building 2, 541-542, 546-547, 1008, 1052, 1327, 1891, 1910
consolidation, definition 2
Consortia 43, 212, 215, 229, 470, 702, 730, 958, 965, 977, 998, 1083, 1226, 1382, 1602, 1651-1652, 1655-1656, 1659, 1706, 1749, 1884-1885, 2149, 2151
consortia-type distance teaching venture 733
constructed behavior 2, 505, 508
constructionism 2, 445, 505, 508, 1489, 1687, 1691-1692, 1856
constructivism 2, 6, 39, 101, 145-146, 151-152, 273, 328, 356, 396-397, 403-404, 409-411, 417-418, 422-423, 437-439, 445, 505-506, 509, 546, 560, 572, 577-579, 581, 583-584, 603, 697, 752-753, 759-760, 763, 772, 908, 913-914, 925, 947, 1004, 1006, 1070, 1093, 1136, 1164-1165, 1168, 1184-1185, 1239, 1257, 1304, 1532, 1553, 1596, 1686, 1691-1692, 1803, 1805, 1810, 1813, 1848, 1873, 1899, 1992, 2213, 2217, 2260, 2266, 2376-2377, 2381
constructivist 3, 36, 59-61, 101, 124, 129, 140, 169, 189, 233-234, 236, 239, 269-271, 286, 296, 303, 328, 391-392, 395-396, 403-405, 407-411, 418-419, 421-423, 437-439, 445, 505-507, 515, 548-549, 553, 560, 572, 581, 597-603, 620, 622, 628, 638, 658-659, 746-747, 750-753, 759-762, 806, 889, 910, 913, 925, 966, 971, 973, 1004, 1006, 1023, 1025, 1052, 1063, 1068, 1139, 1164-1165, 1184-1188, 1245-1246, 1251-1252, 1257, 1300-1301, 1304, 1318, 1350, 1420, 1461, 1466, 1488, 1533, 1555, 1591, 1596, 1680, 1685, 1694-1695, 1734-1735, 1738, 1779-1780, 1803, 1809, 1849, 1866, 1881, 1894, 1897, 1899, 1989, 2037, 2074, 2188, 2213, 2219, 2243-2244, 2252-2253, 2258-2259, 2262, 2337, 2344, 2353, 2377, 2379, 2381
constructivist learning, definition 3
constructivist methodology, definition 3
container model 781, 785
content aggregation model 1859-1860, 1863-1864
Content Delivery 81, 226, 266, 282, 505, 565, 857, 862, 1285, 1362, 1388, 1520, 1754, 1757, 1840, 2087, 2279
content delivery programs 2087
content knowledge 35, 586, 1220, 1244, 1326, 1746, 1861, 1880
content management system (CMS) 192, 862, 1281, 1285, 1356, 1362
content-based image retrieval (CBIR) 2047, 2049
context, definition 3
context, input, process, and product (CIPP) model 956
contextual design 3, 6, 424-431

contextual design, principles of 3
contextual inquiry, definition 3
Continuing education 3, 8, 14-15, 40-41, 66, 112, 194, 201, 251, 258, 260, 270, 432, 435, 438, 545-546, 559-560, 602, 672, 681, 695, 697, 699, 702, 727, 729-730, 733, 777, 784, 918, 933, 1010, 1081, 1083, 1140, 1304, 1343, 1392, 1406-1407, 1478, 1491, 1494, 1561, 1626, 1706, 1709, 1711, 1737, 1747, 1754-1757, 1779, 1852, 1898, 1904, 1947, 1951, 1984, 2014, 2101, 2236, 2355, 2357-2360
continuing science education 3, 432
continuous education 224, 228, 253, 1516, 1518
continuous evaluation 164, 1129, 1208, 2059
continuous performance improvement 926
continuous quality improvement (CQI) approaches 1704
contribution-oriented pedagogical approach 3, 327, 439
contribution-oriented pedagogy 3, 327-333, 439-440, 442-445
cooperative agents 3, 454, 462-463
cooperative learning 5, 77, 79, 89, 91-92, 130, 281, 312, 317, 319-321, 323-327, 357, 420, 759, 761, 763, 1052, 1058, 1165, 1239-1240, 1426, 1519-1520, 1522, 1533, 1688, 1915, 1947, 1980
cooperative learning theory 130, 761
coordination complexity 3, 68, 73
co-presence 1910
copyright protection 226, 465-466, 1839, 1841-1842, 1846
CORE 8, 15, 18, 89, 115, 120-121, 150, 201-203, 254, 262-265, 309, 346, 352, 379, 391, 406, 444, 449-450, 480, 500, 515-516, 525, 528-529, 547, 586-587, 589, 591-592, 621, 624, 649, 657, 687, 696, 797, 816, 866, 926, 930, 945, 959, 1007, 1029, 1062, 1067, 1116-1117, 1120, 1131, 1144, 1151, 1200, 1215, 1250-1252, 1323, 1330, 1334-1335, 1337, 1387, 1400, 1464, 1496, 1536, 1549, 1591, 1648, 1682, 1705, 1749, 1762, 1829-1830, 1835, 1859-1860, 1866, 1875, 1878, 1914-1915, 2038-2039, 2082-2084, 2121, 2127, 2136-2138, 2169, 2189, 2193, 2228, 2276-2277, 2284, 2320, 2353, 2359, 2364
core competency 1330, 1335, 1337
Cornell Lecture Browser 2125
corporate universities 487, 852, 854, 1652, 1706, 2357, 2360
corpus, definition 3
corrective feedback 576, 1695-1696, 1699
correlation 290, 522, 550, 553, 780, 952, 966, 1136, 1217, 1279, 1411, 1415, 1480, 1666, 1717, 1770, 1786, 1789-1790, 1793, 1799, 1855, 2062, 2065, 2113, 2177-2179, 2358
correspondence course 194, 228, 448, 694, 729, 781, 1306, 1434, 1488, 2145
correspondence education 3, 29, 32, 729, 1060, 1728, 1744, 1748
cost-effectiveness 3, 261, 337, 498-499, 502-503, 566, 698, 991, 1512, 1741, 1800, 2177
Council for Higher Education Accreditation 695, 698, 701-702, 1652, 1658, 1703, 1707, 1945, 1948, 1953
course casting 1646-1647, 1650
course evaluation 1103, 1255, 1261, 1341, 1438, 1629, 1636, 1727, 1976, 2060, 2231
course management system (CMS) 3, 179, 246, 505, 604, 615, 1344, 1409, 1433, 1435, 1437, 1780, 1974, 1977, 2031, 2227, 2231, 2238
course maps 2226
course objectives 176, 522, 1100, 1407, 1438, 1469, 1567, 1629-1631, 1633, 1688, 1876, 1881, 1970, 2010, 2094, 2226-2227, 2234
course redesign 43, 201-202, 565, 567, 959, 963-964, 1148-1154, 2090, 2094
course Web sites 1157, 1231, 1234-1236, 1241, 1433, 1546, 1549, 1551, 1632-1633
coursecast 3, 49, 53
courserooms 1288-1289
courses online 173, 241, 244, 267, 269, 271, 470, 678, 682-683, 729, 844, 901, 904, 932, 935-936, 977, 986, 1061-1063, 1306, 1342, 1441, 1480, 1497, 1628, 1632, 1657, 1706, 1730, 1756, 2089, 2091, 2141, 2144, 2226, 2232, 2283, 2362
Courseware Authoring Tools 1839
Course-Withdrawals 2181, 2185-2186
creative idea generation 3, 74-78, 80
creativity tutorial 915, 917, 919-920
Critical Incident Report 3, 275-280
critical reflection 352, 510, 820, 838, 879, 882-884, 983, 986, 1314-1318, 2032, 2245
cross-cultural communication, definition 3
cryptomnesia 606, 615
CSS 478, 1158, 2294, 2297, 2317, 2326
cultural communication expectations 2050-2052
cultural competence, definition 3
cultural diversity 532, 535, 780, 785, 1083, 1422, 1451, 1462, 1467, 2040
culture and communication 1333, 1463, 2050-2056

curriculum design process 1468
cybercells 3, 537-540
cybercells, preparing teachers for working 3
cyberinfrastructure 1941-1942
cybermediary 2135-2136, 2140
cyberspace 3, 78, 189, 239, 245, 264, 309, 338, 348-350, 359, 476, 485, 535, 559, 603, 626, 694, 750, 752, 784, 801, 965, 991, 1010, 1025, 1058, 1090, 1093, 1106-1107, 1176, 1181, 1239, 1256, 1331, 1335, 1353, 1402, 1407, 1419, 1422-1423, 1478, 1481, 1491, 1510-1511, 1533, 1609, 1624, 1637, 1707, 1742, 1762, 1874, 1878, 1880, 1949, 2050, 2055-2056, 2075, 2291, 2331, 2371
DARS 2162-2163, 2166
data acquisition 3, 218, 223, 813, 1585, 1587-1588, 1670, 1672, 1856, 2315
data privacy 1842
data processing 3, 394, 454, 457, 814, 1109, 1441, 1478
database services 1382
DE courses 682, 1016, 1019, 2177, 2183
decentralization 3, 8, 15
deep learning 317, 621-622, 747, 809, 829, 945-946, 948, 1053, 1056-1057, 1059, 1185, 1187-1188, 1422, 1983
deep learning delivery mechanisms 1291, 1293, 1296, 1574
delivery mechanisms 1887, 1944
Delphi 3, 335, 541-543, 545-547, 713, 716-718, 739, 989, 1191, 1194-1195, 1333, 1344, 2237
demand-driven learning model (DDLM) 3, 233, 239
democratization of the media 1644, 1648, 1650
demonstration lessons 1483-1485, 1487
Descriptive Rubric 1814-1816
design charrette 1449, 1454
Design-oriented Evaluation 1143
desktop libraries 995
desktop video conferencing 1642, 1674, 1871, 1910
development subculture, definition 3
developmental testing 1918, 1921
Diagnostic reasoning 2155-2156, 2158, 2265
dialogic classroom 981, 984-986
diffusion 52, 224, 227, 545, 594, 631-635, 640, 673, 675, 869, 1025, 1110, 1202, 1208, 1247, 1294-1295, 1328-1329, 1577, 1648-1649, 1671, 1763, 1994-1995, 1997-1999, 2053, 2068, 2075-2076, 2086, 2150, 2209, 2231, 2279-2280
diffusion research 1999
digital age 317, 464, 535, 540, 690, 694, 701, 829, 868, 948, 981, 1072-1073, 1210, 1307, 1477, 1479, 1614, 1617, 1722, 1764, 1805, 1851, 2160-2161, 2165-2167, 2194, 2367
digital age literacy 1072-1073
digital communications 1441, 1452, 1478-1479, 1481
digital divide 14, 230, 380, 636-639, 650, 705, 745, 783, 818, 826, 828-829, 981, 984-985, 1042, 1044, 1156, 1268-1272, 1289, 1475, 1578-1583, 1782, 2054-2056, 2108, 2200, 2275, 2286, 2293
Digital Divide Network (DDN) 637
digital immigrants 982, 986, 1317, 1344, 2222, 2237, 2374-2375
digital ink 2017
digital library 429-430, 995, 1181, 1550, 1552, 1656
digital literacy 984, 986, 1076, 1082, 1088, 1091-1093, 1205-1206, 2175-2176
digital natives 42, 935, 981-982, 984, 986, 996, 1317, 1344, 1389, 2189, 2210, 2214, 2222, 2237, 2371-2374
digital opportunity index (DOI) 2146, 2153
digital pilgrim 1317
digital portfolios 510, 883, 1076, 2032
digital rights management (DRM) 3, 1842
digital scrapbook 785, 879
digital technologies 3, 141, 538, 548, 690, 692, 984, 1088-1089, 1674, 2217, 2268
Disabilities Education Act of 1997 2192
disablism 650, 654
discussion board 7, 114, 175, 177, 284-285, 315, 317, 426, 520, 782, 1013-1015, 1019, 1048, 1096, 1102, 1106, 1136-1137, 1217, 1244, 1249, 1259-1261, 1304, 1363, 1569, 1632, 1770, 1773, 1871, 2228-2229, 2233, 2257, 2378-2380
disorienting dilemma 1315, 1318
disruptive technology 1803, 1805, 1885
Distance Continuing and Executive Education (DCEE) 1709
distance course 3, 555-558, 561, 716, 1023-1024, 1193, 1734-1737, 1746
distance education in small island nations 661
distance education in Turkey 671-673
distance education programs 1016, 1085, 1180
distance education programs 8-9, 12-13, 40, 226, 239, 266, 362-363, 642, 653, 673-674, 703, 731, 741, 778, 918, 953, 1223, 1225, 1295, 1391, 1468, 1471, 1560, 1602, 1711-1712, 1730, 1732, 1741, 1754, 1946, 1952, 1955, 2023, 2090, 2096, 2099-2102, 2177, 2240, 2268

distance education student progress 2178, 2185
distance education students 185, 325, 361, 363-365, 522, 734, 1222, 1225-1226, 1391, 1393-1394, 1559, 1944-1948, 1957, 2099, 2137
distance education tools 1839-1840, 1846
distance education unit 933-936
distance education, academic trends 3
distance education, technological trends 3
Distance Instruction 46, 183, 657-658, 1573, 1575, 2222
distance learning 1, 3, 6-10, 12-15, 17, 28, 30, 32, 38, 45-47, 52, 59, 61-65, 78, 80, 87, 101, 106, 109, 113-114, 122-124, 127-128, 130-132, 134, 136-137, 152, 176, 178, 181-183, 185-186, 193-197, 211, 215-216, 222-223, 232, 237-239, 244-245, 252, 254, 265, 267, 271, 274, 281, 305, 313, 317-318, 333, 336, 339, 341, 344, 357, 366-367, 370, 373, 376, 388, 390, 397-398, 401-402, 410, 423, 431, 438, 446, 451, 453-455, 458, 462-463, 480, 485, 495, 503-504, 508, 517-521, 523, 526, 531, 533, 535, 537-538, 540-541, 547, 549, 553-554, 567, 569, 579, 585, 587, 589, 593-595, 614-616, 625, 635, 639, 645, 647, 649, 651, 653, 656-657, 659-660, 668-676, 678, 680, 685-695, 697-698, 700-702, 705-706, 709-711, 714, 717-718, 720-721, 723-724, 726, 728, 735, 743, 745, 754-757, 762-764, 770, 777-778, 784, 787, 791-792, 800-801, 809-810, 817, 826-828, 830, 837, 839, 846, 854, 869, 876, 890, 897-898, 905, 910, 913, 920, 931, 936, 940, 948, 953, 959, 964-965, 972-973, 975-976, 978-979, 989, 993, 995-996, 1000-1002, 1009-1010, 1015-1016, 1020-1022, 1025-1026, 1030-1033, 1038-1040, 1042, 1045, 1050, 1058-1059, 1061-1062, 1065-1067, 1070-1072, 1078-1079, 1081-1083, 1085-1086, 1091, 1099, 1101, 1106-1107, 1109-1112, 1124-1125, 1132-1134, 1137, 1140-1141, 1147, 1154, 1156, 1163, 1168, 1177-1178, 1181, 1188, 1195-1196, 1203, 1210, 1214-1215, 1219, 1221-1223, 1225, 1227-1231, 1234, 1237, 1239-1241, 1244-1252, 1256, 1258, 1274, 1294-1296, 1306, 1312, 1337, 1339, 1353-1354, 1361, 1363, 1365, 1379-1383, 1391, 1393-1398, 1401-1405, 1407, 1418, 1422-1423, 1426, 1431, 1433, 1436-1440, 1446-1448, 1459-1460, 1467-1469, 1472-1474, 1476-1477, 1480-1481, 1486, 1491, 1496, 1504-1505, 1511, 1517, 1519, 1528, 1532-1533, 1545-1546, 1552-1556, 1560, 1562, 1568-1569, 1572-1577, 1584-1587, 1589, 1596, 1604-1605, 1625-1628, 1637, 1639-1640, 1642, 1644-1649, 1651-1664, 1671-1673, 1677, 1685, 1700, 1702-1704, 1707-1713, 1722-1723, 1728, 1732, 1734-1737, 1740, 1743, 1746-1748, 1754, 1756-1757, 1767, 1772-1774, 1778-1781, 1783-1784, 1789, 1792, 1807-1809, 1811-1814, 1819, 1832-1834, 1838-1839, 1844, 1846, 1853-1854, 1856, 1864, 1871, 1873, 1875, 1893, 1898, 1905, 1907-1908, 1911-1913, 1915-1921, 1928-1929, 1935-1937, 1939-1940, 1946, 1948-1953, 1955-1956, 1961, 1963, 1971-1973, 1976-1978, 1983-1986, 1993, 2000, 2007-2008, 2010-2011, 2013-2016, 2022, 2039, 2042-2043, 2049, 2058, 2062, 2065-2066, 2068, 2073, 2075-2076, 2081, 2085, 2088, 2093, 2099, 2101-2102, 2107, 2109, 2115, 2123-2124, 2132, 2134, 2136, 2139-2140, 2142, 2144, 2159-2160, 2162, 2166-2167, 2170, 2177, 2179, 2186, 2194, 2199-2200, 2209, 2212, 2218, 2221-2222, 2225-2227, 2230, 2239-2242, 2244-2247, 2249-2250, 2252, 2260, 2267, 2274, 2276, 2280-2281, 2283-2284, 2286-2287, 2292, 2294-2295, 2303, 2305, 2319, 2322, 2329, 2336, 2346-2348, 2350-2352, 2354, 2367-2368, 2381
distance learning courses 182-183, 454, 517, 695, 714, 718, 1109, 1246, 1294, 1391, 1426, 1504, 1575, 1626, 1652, 1703, 1780, 1809, 1839, 1939-1940, 1984, 2239, 2249, 2294-2295
distance learning faculty 1574-1575, 1661, 2068
Distance learning library services 996, 1000, 1178, 1181, 1227, 1380, 1382, 1391, 1394-1398, 1955
distance learning teaching 1660
distance learning technology 398, 686-687, 1050, 1660
distance learning tool 2303
distance learning, administrative concerns 3
distance learning, automobile traffic impact 3
distance teaching 106, 181, 185, 244, 659, 662, 688, 692, 695, 697-701, 727-731, 733, 986, 1083, 1234, 1236-1237, 1245, 1473, 1528, 1546, 1552-1554, 1556-1563, 1660-1662, 1712, 1772, 1948, 2093, 2102, 2209-2210, 2212, 2217-2218, 2222, 2329
distance teaching universities 181, 727-729, 731, 733, 1083, 1245, 1556-1563, 2102
distributed learning 3, 12, 14, 76-77, 80, 308, 310, 338-339, 535, 548-549, 553-554, 564, 570,

582, 627, 718, 788, 802, 808, 817, 852, 919, 993, 1032, 1042-1043, 1196, 1343, 1349, 1354, 1416, 1477, 1510, 1571, 1666, 1672, 1702, 1707, 1732, 1744, 1787, 1839, 1845, 1859-1860, 1862, 1904, 2132-2133, 2190, 2236
distributed learning environment 3, 308, 548, 564, 570, 788, 802, 1707, 1732, 2132-2133
distributed learning experience 3, 548
Division of Continuing Education (DOCE) 1709
dropout 362, 364, 523, 813, 1311, 1491, 1758, 1765, 1944-1945, 1948, 1957, 1962-1963, 2089, 2092, 2185
dual-route certification policy 2041
dumbing down 2086
e-books 475, 998, 1051, 1380-1382, 1388, 1587, 2020-2021, 2042, 2173
eCore 3, 115-121
edublogger, definition 3
education technology environment 2084
Educational Laboratory Virtual Instrumentation Suite (ELVIS) 3, 218
educational mini clip 757
educational process model 2008, 2010-2013
educational technology 5, 8, 14, 25, 33, 38, 53, 66, 71, 78, 92, 101, 106, 130, 153, 156, 158, 160, 164, 168, 170, 178, 192, 237-239, 245, 272, 280, 287, 294, 311-312, 317, 326-327, 332-333, 348, 358, 395, 403, 407, 411-412, 430, 445, 508, 523, 533-536, 553-555, 557, 559-561, 569, 576-578, 583-584, 600-603, 614, 627-629, 631, 635, 645-646, 651-652, 659, 676, 678, 680-681, 685, 688, 694, 741, 751-752, 759-760, 762-765, 767-769, 779, 783, 785, 789-790, 807-809, 826, 836-837, 861, 868, 871, 879, 913, 946, 954, 957, 972, 1009-1010, 1014, 1050, 1057, 1079, 1086, 1093, 1099, 1105, 1125, 1132-1133, 1187, 1197, 1201, 1210, 1215, 1218, 1238-1242, 1248-1249, 1257, 1292, 1295, 1315-1316, 1328, 1352, 1354, 1361, 1368, 1403, 1407, 1424, 1447, 1459, 1465-1467, 1481, 1504, 1532-1533, 1543, 1569, 1573, 1625, 1637, 1658, 1667-1668, 1673, 1685, 1721, 1737, 1747, 1766, 1771-1773, 1777, 1779, 1786, 1805, 1811-1812, 1826, 1836, 1838, 1852, 1881-1882, 1897-1898, 1905, 1983, 1985, 1998, 2000, 2013-2014, 2073-2074, 2087, 2109, 2115, 2138-2139, 2144, 2158, 2185, 2187, 2206, 2219, 2250-2251, 2259-2260, 2265, 2292, 2322, 2381
educational-software design 759
EDUCAUSE 10-14, 25, 42, 52, 106, 113, 144, 178, 204, 216, 244-246, 271, 495, 508, 519, 522-523, 568-569, 594, 635, 694, 753, 756, 827-828, 883, 936, 972, 1001, 1030, 1081, 1087, 1099, 1110, 1116, 1140, 1238, 1240, 1284-1285, 1352-1354, 1360, 1368, 1436-1437, 1511, 1569, 1603, 1609, 1642-1643, 1668, 1671-1672, 1707, 1712, 1732, 1777, 1812, 1892, 1942, 1984, 2021, 2024, 2030, 2075, 2093, 2102, 2161, 2163, 2166, 2220, 2258, 2296
EDUSAT, definition 3
edutainment 187, 820, 2210, 2220-2222, 2331
effective communication 27, 658, 1072, 1076, 1341, 1501, 1608, 1690, 1779, 1814, 2120, 2231, 2234-2235, 2253, 2263, 2289
efferent stance 1260, 1265
eFolio 1117-1118, 1120-1124, 2163, 2165-2166
eFolioMinnesota 1120, 1122, 1124, 2163, 2166
e-journals 1051, 1382
E-Lab 3, 217, 219, 221-223
e-learning business acquisition process (E-BAP) 2363
e-learning context 836
e-learning contradiction 3, 33-34, 38-39
e-learning convergence 823
e-learning design quality 831, 833, 835
e-learning enterprises 852
e-learning in India 840
e-learning industry 847-853, 1084
e-learning management system (E-LMS) 1629
e-learning market 817, 827, 829, 848-850, 854, 1282, 1357, 2166, 2325, 2363, 2367
e-learning models 822, 828
e-learning platform, definition 3
e-learning players 820
e-learning quality evaluation 832, 834
e-learning study skills 517-518, 520-524, 855
e-learning system 100, 264, 684, 813, 821, 849, 1111, 1285, 1288, 1361, 1409, 1634, 1967, 1970, 1972, 2124, 2132, 2161, 2165
e-learning, definition 3
electronic learning environment 1032, 1035, 1039, 1874
electronic leash 2355
electronic media 227, 297, 342-343, 554, 659, 731, 847, 879, 888, 984, 1094, 1389, 1527, 1576, 1730, 2381
electronic performance support systems (EPSS) 863
electronic portfolio 510, 513-515, 870-872, 874-879, 883, 941, 946-948, 1076, 1117-1118,

1123-1124, 2032, 2036-2038, 2163, 2166
electronic portfolio assessment 871, 874-875
electronic portfolios 510-512, 514-516, 870-871, 873-875, 877, 882-884, 945, 947-948, 1123-1124, 2032-2035, 2037-2039, 2161
electronic reserve system 1382
electronic texts 1075, 1235, 1480
e-mentoring 885, 887-889, 1525-1528, 2161
e-mmediacy strategies 1344, 2238
e-moderating 239, 477, 480, 485, 602, 778, 890, 893-895, 897, 1053, 1058, 1241, 1669, 1671, 1874, 2144
e-moderating costs 895
emoticon 2371, 2375
endpoint 1640, 1643, 1939
enhanced instructional presentation (EIP) 908, 913-914
enhanced podcast 3, 49, 53
enterprise model 932-936
epistemological curiosity 3, 289-291, 294
e-portfolio 107, 874, 877, 879-883, 941, 943-948, 1123-1124
e-student services 1117, 2160-2161
eta square, definition 3
e-teacher 1774-1776, 1778
ethnocentric, definition 3
evaluation matrix 954, 1445-1447
evaluation methodologies 317, 836, 1067, 1069
evaluation, definition 6
evaluator's program description (EDP) 1442
eVidyapeeth 844
evolving classroom 1, 3
expansive questioning 3, 483-484, 486
expatriate 677-678, 764-765, 768, 770
experience-based learning 3, 259, 759
experiential learning 201, 225, 258-259, 325, 439, 492, 578-579, 584, 619-620, 759, 784, 1004, 1006-1008, 1011, 1109, 1111-1112, 1132, 1378, 1488, 1523, 1624, 1674, 1679, 1897, 2042, 2215, 2254, 2337
Expert systems 3, 304, 372, 375, 799, 1979, 1982-1984, 2133, 2155, 2157
explanatory feedback 1880, 1882
explicit memory 3, 67-68, 73
exploring careers 2161
extensive reading, definition 3
extrinsic motivation 3, 294, 622, 839, 1454, 1460, 2177
F2F 3, 173-177, 179-180, 234-237, 326, 562-567, 570, 1099, 1246, 1482-1487, 1866, 1894, 1896, 2090-2091
face-to-face delivery 3, 571, 1660, 1774, 2252
face-to-face teaching 3, 548, 684, 731, 781, 1016, 1023, 1105, 1238, 1515, 1519, 1522, 1571, 1576, 1606, 1660, 1776
facilitator 96, 99-100, 209, 297, 309-310, 312, 322, 326, 330, 359, 403-404, 426, 443, 481, 483, 559, 700, 708, 712, 714, 798, 893, 910, 927, 930, 944, 978, 1012-1015, 1052, 1054, 1056-1057, 1059, 1099, 1190, 1207, 1211, 1216, 1219, 1237, 1251, 1263, 1299, 1301, 1329, 1340, 1347, 1350, 1378, 1405, 1420, 1489, 1492, 1496, 1518, 1543, 1569, 1640, 1660, 1710-1712, 1735-1736, 1738, 1764, 1865, 1867, 2068-2069, 2071-2072, 2076, 2126, 2243-2244, 2360
faculty computer literacy 2010
faculty engagement 141, 1605-1606, 1609
faculty learners 1573
faculty participation 47, 133, 178, 272, 787, 1016-1020, 1238, 1662-1663, 2075, 2090, 2093
faculty support 10, 13, 42, 50, 182, 609, 1022, 1666, 1708, 1968
faculty support systems 1022
Failed-Outs 2181, 2183, 2186
fair use 3, 261, 467-468, 478, 1671-1672
Fathom 1652
Field-Web 910-912, 914
financing models, definition 3
flaming 3, 79, 130, 269, 272, 804
Flash, definition 3
flexible learning 48, 106, 254, 332, 445, 649, 731-732, 745, 784, 837, 861, 912, 937, 942, 946-948, 971-972, 1062, 1082-1083, 1229, 1235, 1294, 1352, 1555, 1560, 1562, 2337, 2341
flexible-delivery 1127
foreign language instructional context 1464
forensic drug chemistry 1046, 1051
forensic science 1046-1051
forensic toxicology 1046-1047, 1051
formal system 255, 1590, 1855, 1857
formative assessment 3, 93-94, 97, 234, 273, 384, 793, 795, 797-798, 802, 1410, 1518, 1540, 1575, 1882, 1952
formative evaluations 164-166, 384, 950, 954, 1069, 1142-1143, 1145-1146, 1301, 1323-1324, 1429, 1440, 1445, 1447, 1460, 1486, 1537-1538, 1630, 1918-1919, 1921, 2000, 2002, 2157, 2248-2249
forum, definition 3
foundational concepts 1027-1031
foundational perspective 657-658, 660

frame of reference 1314, 1318
Frederick Taylor 2119
free and appropriate public education (FAPE) 2224
front-end analysis 950, 954
FTP 725, 882, 884, 1070, 1777, 1980
full-text databases 996, 1380
functional illiteracy, definition 4
functionally illiterate 4, 54, 56, 60
further education 4, 447-448, 450-451, 685, 745, 1525, 2358
Gagné, Robert 4, 169
game-based learning 619, 628, 1618, 2210-2211, 2213-2218, 2221-2223
gap 74, 108, 112, 122, 253, 274, 285-286, 371, 427, 448, 619, 624, 636-637, 639, 652, 660, 678, 778, 818, 984, 1035, 1053, 1077, 1165, 1167, 1227, 1249, 1256, 1258, 1268, 1272, 1282, 1324, 1357, 1376, 1419, 1453, 1472, 1475, 1533, 1578-1580, 1582-1583, 1620, 1628, 1633, 1656, 1784, 1820, 2083, 2130, 2146, 2157, 2165, 2172, 2184, 2189, 2195, 2199, 2275, 2279, 2373
Generation 1 Portfolio 1124
Generation 2 Portfolio 1124
Generation 3 Portfolio 1124
Generation YES 340, 2168
global community 526, 637, 999, 1050, 1387, 1418, 1522, 2050, 2054-2056, 2355
global connections 1076
global public 4, 432, 435, 437
globalization 41, 253, 387, 489, 605, 745, 769, 826, 1000, 1027, 1158, 1210, 1222, 1449, 1559, 1658, 1673, 1679, 1746, 1758-1759, 1761, 1764-1765, 2137, 2140, 2361
Gordon Moore 1040-1041
GPRS 937-939
graduation rate 1308, 1442, 2179, 2183
granularity 463, 618-619, 625, 629-630, 829, 867, 1800, 1805, 1859, 1863
graphic-based process 1715
graphics tablet 755-757
group support systems (GSS) 4, 74-75, 80, 334, 339, 987, 993
Growth of E-Learning 264, 817-818, 821, 848
GSS anonymity, definition 4
guided didactic conversation 656-657, 660
Gulf Cooperation Council 764, 769-770
handheld, definition 4
Harold Innis 4, 342
heuristic evaluation 625, 1066-1070
hierarchical classification 433, 2025-2026, 2029, 2031
high school online learning 1072
higher education, accessibility of technology 4
high-interest texts, definition 4
high-quality support 1836, 1971
holistic learning 122, 298, 302, 1406-1407
Houston Independent School District (HISD) 2282
HTML 5, 13-14, 19-20, 24-26, 28, 32, 37, 39, 41, 47, 60, 79-80, 87, 91-92, 104, 106, 113-114, 128-130, 136, 151, 168, 179, 186, 198, 210, 221, 230, 238, 240, 245, 251, 271, 277, 303-304, 312, 325-326, 332, 338, 366, 370, 388, 401, 430, 439, 454-455, 467, 474-478, 485, 493-495, 507, 514, 516, 523, 546-547, 553, 560, 567, 577, 593, 601, 613, 615, 634-637, 639, 644-645, 651-653, 675-676, 683, 702, 709, 725, 735, 739-740, 745, 751-752, 758, 783-784, 801, 807-808, 812, 826-828, 844-846, 852, 861-862, 883, 905, 913, 930-931, 935, 946, 954, 964, 972, 979-980, 985-986, 992-993, 1000-1001, 1009-1010, 1020, 1025, 1030, 1038, 1044, 1047, 1050-1051, 1058, 1061-1062, 1078, 1080, 1082, 1085-1086, 1093, 1099, 1109, 1111, 1130, 1148-1153, 1158-1162, 1176, 1181, 1214-1215, 1227, 1263-1264, 1270, 1272, 1278, 1285, 1309, 1311, 1344, 1347, 1351-1353, 1358, 1361, 1377-1378, 1381-1382, 1394, 1416, 1429-1430, 1437, 1447, 1454, 1462-1464, 1466-1467, 1472, 1491-1492, 1495, 1510, 1523-1524, 1528, 1551, 1583-1584, 1589-1590, 1603, 1609, 1618, 1626, 1649, 1653, 1657-1659, 1671-1672, 1678-1679, 1696-1698, 1707, 1712, 1732, 1742-1743, 1747-1748, 1777-1778, 1784, 1792, 1808, 1812-1813, 1818-1819, 1834, 1838, 1845, 1851, 1862-1864, 1874, 1882, 1892, 1899, 1905, 1928-1930, 1935-1936, 1942, 1948-1949, 1955, 1971, 1974, 1977, 1984-1985, 2021, 2030, 2037, 2056, 2073-2075, 2093, 2101-2102, 2104, 2106-2107, 2125, 2133, 2144, 2152-2153, 2185, 2190, 2196, 2199-2200, 2237, 2244, 2255, 2259, 2273, 2285, 2296-2297, 2309-2310, 2323, 2325, 2328-2329, 2333, 2335, 2359-2360, 2367, 2374, 2381
Human activity systems 4, 16, 394-395
human-centered computing 1610, 1619
human-computer interaction (HCI), definition 4
hybrid class 1101-1105, 1219
hybrid course 4, 569-570, 1101-1102, 1104-1106, 1724-1727, 2094, 2139

hybrid learning 4, 92, 179, 194, 236-237, 239, 554, 562, 629, 1368, 1622
hybrid learning, definition 4
hybrid model 670, 2275, 2277, 2279-2280
hybrid space 1510-1511
hybrid taxonomy 619, 629
hybrid technique 4, 314
hypermedia 17, 71, 129-130, 187-188, 294, 302-304, 379, 395, 445, 514, 547, 658, 752, 802, 813, 815, 837, 868, 908, 913, 983-984, 1032, 1089, 1092-1093, 1107-1112, 1164, 1285, 1360, 1376-1378, 1465, 1467, 1811, 1813, 1849-1850, 1899, 1989, 2015, 2037, 2132-2133, 2207, 2222, 2266, 2322, 2381
hypertext 4, 146, 151, 188, 246, 299, 303-304, 370, 463, 683, 717, 812, 868, 1032, 1074, 1091, 1093, 1109, 1112, 1158, 1194, 1229, 1377, 1430, 1466, 1506, 1551, 1980-1981, 1983, 2030, 2042, 2107, 2125, 2133, 2158, 2176, 2196, 2200, 2297, 2335
IBM Lotus instant messaging 2298, 2303-2305
ICT and teaching 4, 187
ID3 tags 1645-1646, 1650
IDEA center 2091, 2093-2094
IGNOU, definition 4
IGNOU-DSIR INITIATIVE 843, 846
illiteracy 1, 4, 54-61, 1268, 1418
immediacy strategies 1340, 1345, 2238
immersible environment 753
immersion 392, 659, 747, 751,1453, 1610, 1612, 1822, 1828, 1835, 1954, 1956, 2353
immersion schools 1828, 1835
implicit memory 4, 67, 73
improvement 4, 16, 18, 47, 55, 62, 64, 70, 82, 87, 95, 97-98, 150, 188, 191, 221, 225, 232, 273, 301-302, 326, 364, 385, 421, 450, 462, 484, 488, 491-492, 522-523, 526, 659, 675, 720, 724, 789, 795, 797, 800, 809, 813, 837, 860, 868, 870, 880, 909, 926, 928, 948, 955-956, 970, 1001, 1025, 1055, 1097, 1117, 1145, 1153, 1180, 1204, 1256, 1299, 1309, 1313, 1324, 1328, 1331-1332, 1334-1337, 1342, 1414-1416, 1442, 1454, 1491, 1498, 1537, 1572, 1599, 1601-1602, 1640, 1642, 1671, 1685, 1687, 1690, 1693, 1701, 1704-1706, 1714, 1722-1723, 1726-1727, 1730-1732, 1734, 1739, 1747, 1779, 1798-1799, 1805, 1814, 1825, 1837, 1873, 1876, 1885-1888, 1892, 1917-1918, 1966, 1970, 1976, 1981, 1988, 1992, 2005-2006, 2073, 2119-2122, 2150-2151, 2168, 2184, 2204, 2222, 2246, 2251, 2343, 2350, 2356, 2358
in face-to-face classes 314, 506, 804, 1101, 2112
in-class instruction 1101, 1106
Increasing Social Presence 1910
India, knowledge economy in 4
Indian Institutes of Technology 224, 230, 841
Indira Gandhi National Open University (IGNOU) 225, 841
Indira Suchna Shakti Yojana 845
individualised temperament network 4, 299, 301, 304
individualised temperament network, definition 4
Individuals with Disabilities Education Act (IDEA) 2224
informal communication 1164-1168, 1308
informal learning 259, 283, 286, 290, 350, 438, 526, 550, 563, 893, 942, 945, 1170-1173, 1175-1176, 1280, 1355, 1527, 1644, 1849, 2213
informatic 2150, 2153
information industry 847
information literacy skills 196, 198, 997, 1075, 1077, 1178-1181, 1689
information overload 128, 606, 714, 716, 803-804, 813, 908, 913, 1183, 1187-1188, 1192, 1194, 1327, 1868, 1984, 2283
information system (IS) support 4, 391, 941
information technology (IT), definition 4
information-rich learning contexts 1183
informed planning 4
infrastructure network 1821, 2341, 2345
inhibitory deficiency 4, 68, 73
initiation 207, 298, 1197-1198, 1200, 1419, 1499, 1519, 1742, 2271
in-school 2042, 2086-2088
in-school programs 2086
instant messaging 80, 127, 175, 242, 245-246, 334, 336, 339-340, 360, 402, 519, 754, 887, 971, 988, 990, 993, 1167-1168, 1216, 1219, 1239, 1244, 1393, 1432, 1489, 1570, 1614, 1769, 1852, 1875, 1910, 1913, 2009, 2012, 2210, 2298-2299, 2303-2305, 2371
institutional policy 63, 202, 243, 1018, 1021, 1567
institutional support 1019-1020, 1027, 1179, 1502, 1568, 1651, 1656, 1666, 1705, 1730, 1932, 1948, 1967-1968, 1971
instructional activity 1629
instructional activity 308, 592, 937, 1629
instructional content 53, 185, 283, 428, 586, 819, 838, 911, 937, 1763, 1916, 1919, 2030, 2203, 2212
instructional design (ID) 4, 350, 641, 838, 1714

instructional design models 2, 4, 169, 531, 555, 571-574, 581, 583, 601, 625, 831, 833, 1691, 1720, 1745, 1820, 1826, 2158
instructional design process 4, 165, 168, 573, 586, 589, 595, 1329, 1860-1861, 2364
instructional design theory 4, 39, 571, 578, 584, 595, 616, 629, 1805, 1813, 1858, 1863
Instructional Development Model (SP) 1329
instructional management system (IMS), definition 4
instructional scaffolding 944, 1006, 1011
instructional strategy 4, 89, 93, 165, 283, 316, 439, 548, 559-560, 572, 580, 592, 595, 837, 1212, 1630-1631, 1633, 1684, 1714
instructional systems design (ISD) 4, 164, 424, 1628, 1633
instructional technology 25, 138, 142, 144-145, 164, 166-167, 169-170, 343, 426, 495, 498-499, 503, 535, 578, 601-602, 628-629, 632, 634, 643, 681, 706, 910, 1017, 1088, 1202, 1220, 1240, 1313, 1344, 1523, 1574, 1615, 1633, 1636, 1647, 1671, 1781, 1812, 1914, 1998, 2008, 2016, 2075, 2202, 2206, 2220-2221, 2226-2227, 2237, 2268
instructional wrap 1809-1810, 1813
instructionism 752-753
instructor engagement 1217, 1219, 1564
instructor presence 1216-1219, 1901
intangibles 1220
INTASC 4, 510, 512, 514, 516, 2032, 2034, 2037, 2039-2040
integrate 10, 16, 19, 22-23, 33, 45, 62, 64, 102, 108, 114, 124, 139-140, 142-143, 173, 198, 222, 228, 242, 254, 279, 301, 327, 350, 353, 369, 380, 390, 411-412, 507, 554, 557, 563, 569, 572, 581, 598, 624, 626, 632, 648, 686, 696, 714, 800, 802, 810, 813, 876, 893, 924, 927, 936, 997, 1000, 1007-1008, 1027, 1077, 1097-1098, 1128, 1132, 1144-1145, 1156, 1192, 1205, 1226, 1237, 1280, 1282, 1284, 1298, 1320, 1327, 1330, 1355, 1357, 1360, 1375, 1386, 1406, 1435, 1441-1442, 1495, 1532, 1615, 1620, 1633, 1641, 1649, 1686, 1688, 1690, 1752, 1783, 1830, 1866-1867, 1982, 1998, 2008, 2013, 2054-2055, 2083, 2168, 2176, 2215, 2218, 2326-2328, 2335-2336
integrated learning environments 4, 334, 339, 987, 990, 993
integrated learning system (ILS), definition 4
integrative evaluation 950, 954
intelligent agent 4, 571, 575-576, 579, 582, 585, 641-642, 644-645, 815, 1663, 2124
intelligent computer-assisted instruction (ICAI) systems 4, 187
intelligent computer-assisted language learning (ICALL) 4, 371, 373, 375-376
intelligent interface 860, 1541, 1544
intelligent tutoring system (ITSs) 4, 187, 303-304, 382, 857, 862, 1149, 1536, 1540, 1663, 2247-2251
intelligent tutoring technologies 2246-2247, 2251
interaction 1-2, 4, 6-7, 13, 16-17, 19, 21-23, 30, 34, 37, 40, 48, 52, 66, 71, 75, 80, 89-90, 92-93, 96, 98, 110, 114, 116, 118, 120, 122-131, 138, 145, 147, 160, 168, 175-177, 182-183, 185, 196-197, 200-203, 222, 227-228, 234-235, 242-243, 246-247, 249-251, 269-270, 272, 275, 277, 280, 286, 297, 301, 303, 306, 308, 310-311, 313, 315, 319-321, 323, 326-328, 334, 347-348, 350, 355-359, 361, 363-364, 366, 372-373, 375-376, 379, 403-404, 406-408, 418-419, 433, 437, 439, 441, 443, 462, 480-481, 484, 486, 497, 503, 508, 527, 531, 539, 541-542, 548-551, 553-555, 557-561, 565, 570-571, 573, 575-577, 580-582, 589-592, 595, 600, 609, 622, 625, 628, 634, 638, 640-642, 644-645, 657-658, 660, 663, 671-673, 695, 698-699, 702, 714, 717-718, 720-721, 725, 728-729, 732, 738-739, 747-748, 751-752, 760-761, 767, 772, 779-782, 785, 787, 791, 803-805, 808, 811, 815, 825, 831, 836-838, 860, 886-888, 893, 895, 909, 959, 962-963, 966, 971, 977, 983, 987-988, 997-998, 1003, 1008-1009, 1011-1013, 1016, 1019, 1042, 1048, 1050-1056, 1064, 1069-1070, 1072, 1074, 1107, 1116, 1127, 1129, 1134-1136, 1138, 1140-1141, 1143, 1146, 1150, 1166, 1168, 1186, 1195, 1210-1211, 1214-1219, 1229-1232, 1237, 1239-1240, 1244-1252, 1254-1257, 1259-1265, 1288, 1292-1294, 1296, 1301, 1303, 1307-1308, 1310-1312, 1320, 1329, 1331, 1341-1342, 1346, 1348, 1350-1351, 1363, 1365-1367, 1371, 1377, 1380, 1382, 1400-1402, 1409, 1411, 1418, 1423, 1426, 1442, 1450-1452, 1457-1458, 1468-1472, 1482, 1485, 1488-1489, 1491-1492, 1498-1500, 1502, 1504, 1507-1509, 1511, 1513-1514, 1516, 1519-1522, 1530-1531, 1536, 1544, 1551, 1553, 1555, 1558, 1567, 1571, 1605-1608, 1610, 1612, 1618, 1621-1623, 1625-1628, 1633, 1647, 1649, 1651, 1654-1655, 1657, 1661, 1663-1664, 1675, 1679-1681, 1684-1685, 1690, 1702, 1704, 1724, 1744,

1746, 1758, 1765, 1767, 1769-1773, 1776, 1780-1782, 1784-1785, 1808, 1819, 1825, 1849, 1866-1868, 1870-1871, 1874, 1878, 1880-1881, 1886-1887, 1890-1891, 1894, 1898-1899, 1902-1913, 1918-1919, 1921, 1928, 1941, 1953, 1963, 1965, 1970, 1973, 1975-1976, 1978-1980, 1997, 2001, 2010-2011, 2014, 2019, 2030, 2044, 2046-2048, 2070, 2072-2073, 2075, 2095-2099, 2101-2102, 2110, 2112-2118, 2135-2136, 2143, 2158, 2160-2161, 2197, 2207, 2211, 2213, 2216, 2219, 2228, 2231, 2234, 2240, 2247-2251, 2253, 2255, 2257-2258, 2262, 2269-2271, 2278, 2289, 2292, 2296, 2303, 2308, 2320, 2328, 2371, 2374-2375, 2381
interactive 4, 16, 29, 32, 34-35, 41, 63, 75, 78, 80, 89, 91-92, 95-96, 116-117, 119-120, 124, 126-130, 132-133, 136, 146, 163, 176, 178, 181-182, 184, 186, 194, 197, 203, 217-219, 222, 225, 229-230, 242, 245, 261, 266, 270, 280, 292, 326, 332-333, 337, 339, 345, 358-360, 402-405, 407-409, 445, 481, 488, 492, 497, 503, 517, 520, 523, 532, 534, 548-549, 553-554, 558-560, 563, 565, 573, 580-581, 588-589, 596, 598, 600, 619, 621, 627, 641, 644, 649, 655, 657, 661-664, 672-673, 678, 680, 682, 684-685, 699, 701-703, 712, 719-720, 722, 731, 738, 751, 753, 761, 783, 787, 792, 797, 799, 801, 815, 821, 825, 842-843, 845, 848-849, 855, 857-860, 868, 889, 908, 913, 919, 926, 937, 939, 942, 962, 983, 986, 990, 993, 999, 1008, 1016, 1036, 1042, 1050, 1054, 1058, 1062, 1072-1076, 1092, 1094-1095, 1101, 1111-1112, 1131, 1140, 1150-1151, 1153-1154, 1179, 1190, 1196, 1199-1200, 1207-1208, 1212, 1217-1218, 1226, 1228-1230, 1235-1236, 1238-1239, 1248-1249, 1251-1252, 1254-1257, 1264, 1286, 1292, 1296-1298, 1301-1303, 1306, 1308, 1312, 1349-1350, 1353, 1362-1363, 1365-1368, 1395, 1401-1402, 1406, 1408, 1420, 1423, 1425, 1427, 1430, 1432-1434, 1440, 1451-1452, 1454, 1459, 1461, 1463-1466, 1477, 1486, 1502, 1504, 1507, 1514, 1520, 1522, 1542, 1544, 1546, 1550-1552, 1555, 1617, 1620, 1625, 1628, 1633, 1637, 1642, 1651, 1655, 1660, 1666, 1673-1674, 1680-1682, 1684-1685, 1695, 1697-1698, 1749-1753, 1771-1772, 1779, 1781, 1784-1785, 1801, 1808-1813, 1819, 1848-1851, 1868, 1874-1875, 1880, 1882, 1886, 1899, 1904, 1910, 1939, 1947, 1965, 1977, 1980, 1989, 1992, 2008-2009, 2012-2014, 2018-2019, 2022, 2031, 2060, 2086, 2093, 2097-2098, 2104, 2108, 2111, 2113, 2124, 2133, 2137, 2141, 2143-2144, 2158, 2160, 2162-2163, 2166, 2172-2175, 2210, 2212, 2215-2216, 2219, 2222, 2227-2230, 2239, 2246-2249, 2251-2253, 2260, 2274, 2280, 2283-2286, 2293, 2299, 2307, 2317, 2326-2328, 2330-2331, 2333, 2335, 2337-2338, 2340-2341, 2343-2344
interactive delivery mode 1292, 1296
interactive design 4, 359, 1218, 2012
interactive media, definition 4
interactive technologies 4, 91, 128, 132, 136, 663, 678, 1350, 1784, 2253
interactive video, definition 4
interactivity 53, 109, 122-123, 127-130, 148, 151, 225-226, 228, 233, 236, 268-269, 325, 358-359, 369, 374, 409-410, 559, 594, 596, 600, 602, 641-642, 644-645, 663, 668, 675, 746-747, 825-826, 835, 860, 893, 926, 937, 1004-1005, 1011, 1019, 1022, 1042, 1060, 1068, 1214, 1218-1219, 1222, 1228, 1232, 1240-1241, 1244, 1249-1257, 1298, 1302, 1351-1352, 1367, 1430, 1465, 1480, 1498, 1515, 1519, 1614, 1621, 1625, 1674, 1679, 1702, 1746, 1766, 1775, 1780, 1782-1783, 1800-1801, 1808, 1810, 1813, 1884, 1918, 1921, 1980, 2001, 2012-2013, 2019-2020, 2072-2073, 2114, 2164-2165, 2171-2172, 2210, 2212, 2219, 2246, 2258, 2326, 2328, 2364-2366, 2380-2381
interactivity of design 1219
interdependence 4, 16, 90, 109, 314-316, 323, 325, 349, 359, 659, 1003, 1009, 1053, 1134, 1139, 1141, 1244, 1246, 1386, 1426, 1491, 1599, 2280
Internet marketing techniques 1274
Internet service provider (ISP) 1018, 1155, 1355
Internet2 226, 1640, 1643, 1938, 1942
Internet-based video conferencing (IVC) 1487
inter-sectorial cooperation, definition 4
inter-university cooperation, definition 4
inter-university cooperations 4, 447, 451
intranet 126, 246, 462, 537-538, 659, 725, 766, 998, 1102, 1106, 1112, 1210, 1288, 1334, 1492, 1553, 2020, 2277, 2299, 2304, 2308, 2315, 2317, 2336
intrinsic motivation 4, 289, 294, 1346, 1451, 1454, 1459-1460, 1662, 1735, 1738, 1946, 1950, 1962, 2204, 2211, 2220

IPSec 938-939
IPv6 938-939
IRE pattern 1261, 1263, 1265
IS support, definition 4
ISP 1018-1019, 1155, 1355, 1806, 1939
IT and Transportation Systems 4, 132
Jean Piaget 4, 61, 392, 403, 409, 411, 418, 505, 760, 1370, 1692, 1856
John Dewey 4, 273, 342, 353, 356, 392, 404, 418, 527, 622, 759, 1052, 1420
joint venture model 1035-1036, 1039
just-in-time training (JITT) 1297
K-12 4, 52, 81, 158, 162, 198, 273, 322, 324-325, 340, 398-402, 521, 549-550, 555, 566, 569, 871, 888, 915, 974-975, 979, 1021, 1060, 1065, 1072, 1079, 1082, 1094, 1096, 1098-1100, 1119, 1122-1123, 1155, 1306-1311, 1351, 1429, 1475, 1587, 1608, 1626, 1646, 1672, 1676, 1767, 1772, 1774-1778, 1782, 1828, 1830-1834, 1847-1848, 1851, 1914, 1924, 1937, 1998, 2098, 2141, 2143-2144, 2160, 2162-2163, 2175-2176, 2188, 2251, 2348
K-12 schools 4, 158, 398, 400-401, 975, 1306, 1309-1311, 1676, 1832, 1937, 2141, 2188
K-12 schools in higher education 4, 398
K-12 students 340, 1060, 1099, 1119, 1306, 1308, 1311, 1924, 2141, 2163
K-16 4, 400, 402, 746, 750, 870, 1476, 2168
Keller Plan 4, 162, 171
knowledge acquisition 89, 93, 147, 151, 262, 268, 327, 439, 592, 623, 910, 937, 1027, 1093, 1293, 1467, 1544, 1854-1855, 1868, 1979, 1982-1983, 2044, 2212, 2275
knowledge construction 4, 188, 190, 242, 328, 333, 395, 409, 558, 629, 760, 772, 799, 1003, 1006, 1011, 1054, 1091, 1238, 1596, 1622, 1688-1689, 1848, 1866, 2075, 2113, 2115, 2187-2188, 2190
knowledge economy 4, 224-225, 230, 264, 295, 303-304, 380, 732, 865, 868, 2275, 2280
knowledge management (KM) 192, 829, 865
knowledge sharing 4-5, 262, 328, 391-392, 395, 397, 439, 441, 446, 494, 812, 829, 895, 1054, 1091, 1093, 1226, 1302, 1367, 1794, 1885
knowledge sharing, appreciative settings for 5
knowledge society 187, 189, 191, 224, 239, 769, 1109, 1111, 1204, 1211, 1481, 1866, 1992, 2073, 2175
knowledge space 1478-1481
knowledge worker 863, 867
knowledge-based industries 848
knowledge-building 209, 321, 409, 797, 832, 1006, 1348, 1353, 1868, 1987-1989, 1991-1992
knowledge-management architecture 866
LabVIEW 5, 218-219, 221-223, 2309, 2317
laity 1744, 1746, 1748
LANCA 2124, 2132
language-learning strategy, definition 5
laptop university 768-770, 1156
large-scale collaboration model 1320
latency 737, 740, 1482-1483, 1641
latent semantic indexing 2247, 2249, 2251
learnability, 1066
learned helplessness 907-908, 914
learner analysis 571, 575-576, 1716
learner control 379, 908-909, 912, 914, 945, 1068, 1240, 1348, 1352, 1458, 1762, 1766, 1801, 1949, 2156-2158
learner-centered design (LCD) 831
learner-centered education 5, 15, 356, 359, 1218-1219, 1294, 1504, 1944
learner-centered paradigm 834, 1346, 1348, 1350, 1354, 1701
learner-centered, definition 5
Learner-content interaction 122, 125, 127, 130, 1907-1908
learner-instructor interaction 122-124, 127, 130, 1341-1342, 1880, 1908, 2231
learner-learner interaction 122, 124, 127, 1138, 1217, 1250, 1342, 1907-1909, 2231
learning achievement 2, 5, 366, 625, 1004, 1007, 1009, 1248, 1491, 1919, 2102
learning activities 5, 33, 83, 94, 108, 110, 112-113, 126, 174, 181-182, 189, 202, 241-242, 246, 254, 269, 277, 282, 290, 292, 323, 328-330, 333, 348, 353-355, 376, 381, 385, 398, 411, 439-441, 446, 496, 504, 556, 560, 568, 588, 590-591, 619, 622, 624-625, 630, 671, 697, 699-700, 720, 749, 797, 812, 818, 829, 907, 911, 937, 944, 971-973, 988-989, 1008, 1012, 1027, 1031, 1036, 1039, 1094-1098, 1135-1139, 1150, 1154, 1165, 1170, 1179, 1203, 1281, 1337, 1349, 1355, 1363, 1482, 1506, 1508, 1522, 1569-1570, 1594, 1615, 1625, 1661, 1667, 1680, 1682, 1684, 1688, 1692, 1700, 1740, 1771, 1776, 1793, 1823, 1844, 1867, 1876, 1944, 1974, 2029, 2094, 2205, 2207, 2215, 2241, 2245, 2248, 2251, 2260, 2288, 2330, 2343, 2377
learning allostasis model 1932
learning communities 6-7, 14, 108-114, 123, 129, 177, 188, 204, 225, 232, 236-237, 239, 241,

245-246, 325, 345, 349-350, 353, 355, 357, 359, 406, 408-409, 423, 485, 500, 508, 526, 532, 557-558, 589-591, 694, 748, 787, 813, 815, 852, 888-889, 943, 992, 995-996, 1003-1004, 1006-1011, 1054, 1056, 1058, 1075, 1078, 1134-1136, 1139, 1140-1141, 1149, 1169, 1171, 1176, 1178, 1202, 1213, 1219, 1223, 1225, 1232, 1240, 1248, 1251-1255, 1257, 1264, 1328, 1340-1341, 1345, 1348, 1356, 1360, 1396-1398, 1422, 1454, 1489, 1491-1492, 1502, 1504, 1506-1511, 1514, 1520, 1522, 1533, 1605, 1607, 1620, 1625, 1685, 1701, 1707, 1734, 1836, 1867, 1873-1875, 1881, 1887, 1892, 1894, 1902-1906, 1938, 1942, 1949, 1952-1953, 1990, 2074-2075, 2112, 2115, 2117-2118, 2172, 2203, 220502206, 2231, 2238 2241, 2253, 2289
learning content management system (LCMS) 5, 1281, 1356, 1669
learning cycle 420, 948, 1127, 1129, 1301, 1586, 2246
learning delivery system 1031
learning effectiveness 357, 385, 485, 493, 500, 568, 592, 691-692, 698, 962-966, 969-970, 973, 1247-1248, 1280, 1282, 1355, 1357, 1400, 1810, 1884, 1886-1887, 1892, 1905, 1971, 2117, 2132
learning environments 4-7, 19, 22, 34-35, 38, 68-70, 76-77, 89, 91, 94-95, 99, 101, 103, 106, 114, 122, 129, 140, 147, 152, 169, 174, 178, 193, 228, 236, 238, 268-269, 282, 284, 286-287, 297, 303-304, 308, 323, 332-334, 337, 339, 342-343, 345, 348-350, 352, 356, 369, 372, 375, 378-379, 403, 418-419, 421, 423-424, 428-429, 437-438, 445, 492, 505, 531-535, 537, 541, 545, 548-549, 553, 555, 557, 559-563, 565-569, 574, 577-578, 582-584, 586, 594, 601-602, 604-606, 609-610, 612, 616, 626, 629, 642, 648, 651-653, 659, 747-748, 753, 761-762, 778, 787, 793-800, 813, 821, 832, 837, 855, 857, 860-861, 912-913, 935, 941, 965, 987, 990-991, 993, 995, 997, 1002, 1005-1006, 1009-1010, 1016, 1028, 1037, 1066-1068, 1070, 1109, 1130, 1133, 1139, 1142-1143, 1145, 1152, 1164-1165, 1167-1168, 1212, 1227, 1238-1241, 1247-1249, 1256, 1264, 1299-1300, 1313, 1347-1354, 1356-1357, 1361, 1363, 1365, 1367, 1369, 1377, 1407, 1420, 1422, 1459, 1463-1464, 1466, 1503-1504, 1517-1522, 1524, 1532-1536, 1555, 1571, 1596, 1610, 1615, 1622, 1625, 1665, 1669, 1674, 1689, 1691, 1782, 1809, 1811, 1821, 1825, 1845, 1850, 1859, 1865, 1872, 1882, 1890, 1901-1904, 1906-1908, 1915, 1937, 1942, 1961, 1980, 1983, 1991-1992, 1997, 2014, 2017, 2024, 2031, 2067, 2074-2076, 2136, 2156-2158, 2172-2174, 2187, 2190, 2192, 2195, 2202, 2204, 2206-2207, 2213, 2216-2218, 2226, 2230, 2240, 2246-2247, 2249-2251, 2253, 2258-2259, 2296, 2319, 2323, 2335, 2353-2354, 2376-2377, 2381
learning facilitator 404, 1207, 1211, 1251, 1569
learning facilitator 404
learning infrastructure 5, 595, 720, 815, 828-829, 1302, 1419, 1480, 1603, 1709, 1712, 2017-2018, 2020
learning landscape 946-948, 1099
learning management system (LMS) 5, 140, 145, 179, 192, 297, 505, 725, 829, 1280, 1286, 1355, 1362, 1409, 1417, 1567, 1570, 1859, 1996, 2362, 2365, 2367
learning object 5, 34-39, 183-184, 186, 302, 496, 575, 582, 625, 641, 684, 725, 800, 853-854, 962, 1663, 1800-1801, 1805, 1808-1813, 1858-1861, 1863-1864, 2230, 2325, 2330
learning object repositories 5, 39
learning organization 5, 25, 84, 87, 391-392, 394-397, 485, 493, 508, 948, 963, 1517, 1612, 1618, 1793, 1837, 2187-2191
learning organization model 5, 391-392, 394-395, 948
learning organization, definition 5
learning orientation model 1222-1223
learning outcomes 2, 5, 29, 32, 37, 43, 64, 94-96, 98-100, 102-103, 113, 143, 173-174, 176, 178-179, 182-184, 186, 193, 232-233, 270, 492, 496, 502, 506, 531, 557-558, 563, 567, 573, 575-576, 581, 616, 624, 629-630, 657, 691, 693-694, 699, 702, 748-749, 787, 793-794, 796-802, 858, 862, 883, 899, 904, 909-910, 926, 931, 934, 944, 950, 952, 957-958, 962, 965-966, 969, 971-973, 999-1000, 1012, 1020, 1027-1028, 1030-1031, 1099, 1125, 1135-1137, 1139, 1141, 1148, 1150, 1153, 1200, 1237, 1246, 1294, 1300, 1363-1366, 1368, 1393, 1401-1403, 1434, 1439, 1460, 1515-1518, 1522, 1538-1539, 1575-1576, 1620, 1628-1630, 1636, 1638, 1669, 1672, 1700-1704, 1706, 1727, 1731, 1734, 1758, 1763-1765, 1791, 1793, 1805, 1810, 1820, 1822, 1848, 1850, 1863, 1870, 1877, 1880, 1887, 1892,

1903, 1920, 1980, 1996, 2012, 2090, 2101, 2158, 2207, 2210, 2212, 2215, 2217, 2221, 2223, 2226, 2230, 2246, 2248, 2250, 2268, 2351
learning partnerships 258, 401, 1687, 1689
learning potential, assessment of 5
learning process 14, 34, 64, 89, 110, 122, 126, 138, 154, 166, 202, 223, 236, 254, 260, 265, 283-285, 289-290, 296, 298, 302, 304-305, 319, 321, 323-324, 326-327, 337, 339, 341, 369, 374, 376, 404, 411, 419, 462, 528, 558, 572-573, 575-576, 580-583, 586, 598-599, 609, 632, 656, 659, 674, 680, 690-692, 694, 707, 710-711, 714, 721, 787, 834, 854, 856, 858, 862, 888, 907, 937, 944, 990, 993, 1007, 1015-1016, 1032, 1036, 1040, 1055, 1067, 1107, 1126, 1130, 1137, 1153, 1165, 1184, 1192, 1211, 1218, 1230, 1232, 1237, 1242, 1255, 1281, 1284, 1294, 1299-1301, 1303, 1338, 1344, 1350, 1356, 1360, 1364, 1376, 1387, 1400, 1405, 1410, 1420, 1423, 1427, 1439, 1460, 1488-1490, 1501, 1503, 1515, 1518, 1542-1543, 1551-1552, 1563, 1566, 1568, 1585, 1591, 1596, 1623, 1628, 1630, 1637, 1660-1664, 1734, 1736, 1762, 1793, 1814, 1819, 1854-1856, 1867-1868, 1876, 1880, 1896-1897, 1918-1919, 1922, 1927, 1934-1935, 1946, 1952, 1978, 1980, 2000, 2003, 2006, 2076, 2087, 2154, 2156-2158, 2161, 2165, 2171, 2205, 2212-2213, 2218, 2224, 2237, 2241-2242, 2248-2249, 2253, 2262, 2291, 2319, 2353, 2369, 2376
learning sciences 287, 560, 801, 1143, 1264, 1352-1353, 1535-1536, 1539-1540, 1618, 1691, 1825, 1852, 2250
learning setting 446, 527, 573, 907, 937, 1660, 1821, 1825, 1879, 2207, 2377
Learning stress 1923-1924, 1926-1928, 1930-1935
learning style 5, 9, 19, 146, 176, 190, 252, 298, 302, 369, 374, 398, 458, 553-554, 572, 575-576, 581, 591, 761-763, 780, 810, 855, 859, 1074, 1218, 1294, 1342, 1369, 1372-1376, 1378, 1465, 1488, 1491, 1513, 1517-1518, 1661, 1946-1947, 2069, 2072, 2214, 2232, 2251
learning support systems 1125
learning theories 5-6, 19-20, 39, 79, 89, 92, 130, 152-154, 157-158, 170, 251, 259, 286, 350, 392, 403, 411, 417-418, 428, 439, 480, 492, 508-509, 535, 548, 555, 558, 560, 571, 579-580, 585-586, 602-603, 625, 629, 641, 656, 658-659, 690, 759-762, 831, 835, 913, 984, 1028, 1031, 1165, 1168, 1184, 1187, 1250-1253, 1257, 1479, 1608, 1674, 1695, 1722, 1808, 1848, 1897, 1905, 1962, 2065-2066, 2244, 2266, 2324, 2329
learning volition, definition 5
learning-curve effects, definition 5
learning-outcomes assessment 2120
learning-styles 759, 762, 1371
Lewis Mumford 5, 342
library distance education services 1222
library resources 243, 734-735, 997-1000, 1179, 1225, 1227, 1380-1381, 1391, 1393-1394, 1398, 1502, 1509, 1656, 1755, 2030, 2162
library services 589, 649, 735, 995-996, 1000-1001, 1178, 1181, 1222-1223, 1225-1227, 1380-1382, 1391-1398, 1550, 1656, 1953, 1955, 2164
lifelong learning 5, 9, 11, 15, 59, 112, 129, 191, 253-254, 258-259, 261, 295-296, 301, 349, 386, 487, 510, 567, 602, 688, 695-699, 703, 732, 849, 854, 989, 1034, 1077, 1086, 1132, 1165, 1169, 1174, 1178, 1182, 1206, 1209, 1211, 1304, 1430, 1518, 1547, 1559-1560, 1592, 1595, 1602, 1608-1609, 1744, 1752, 1764, 1779, 1782, 1847, 1850-1851, 1893, 1931, 1935, 2138, 2161, 2165, 2175-2176, 2252, 2259, 2361
Likert scales 1718
LiNC Project 5, 275-276, 279-281
linear presentation 907-910, 912, 914
linguistic experiential reservoir 1260, 1265
listserv 124, 791, 1019, 1363, 1770, 1852
literacy skills 5, 54-59, 61, 196, 198, 244, 997, 1073-1075, 1077, 1178-1181, 1689
literacy, definition 5
literature review 7, 29, 77, 178, 308, 487, 699, 818, 827, 1093, 1132, 1385, 1388, 1436, 1468, 1491, 1755, 1773, 1880-1881, 1958, 2074, 2093, 2175, 2177, 2179, 2221, 2243, 2291
Live Meeting 988, 2298-2299, 2303-2305
LMS 5, 140, 142-143, 145, 179, 192, 297, 505, 507-508, 706, 708, 725, 775, 799-800, 829, 1280-1286, 1355-1362, 1409, 1411, 1415, 1417, 1567, 1570, 1859-1862, 1996, 2094, 2324-2325, 2330, 2362, 2365, 2367
loan ranger 932, 934, 936
local telephone company 1155
lockdown 706, 710
log files, definition 5
logical space 1479
magnet schools 1828, 1830, 1835, 2041
Malaysia 122, 326, 676-680, 682-683, 685, 687-689,

730, 1085, 1651, 1653, 1656-1658, 1745, 2137
Malaysian education system 676-677, 688
managerial subculture, definition 5
MANIC 726, 2125, 2133
manifest 5, 189, 193, 298-299, 301, 304, 852, 919, 1143, 1478, 1756, 2041
manufacturing mode 1494, 1496
massification 1558, 1651, 1658, 1920, 2095, 2102
massification of education 1651
massively multiplayer online game (MMO) 5
Matching 45, 95, 107, 276, 309, 512, 607-608, 629, 794, 813, 834, 887, 1054, 1197-1199, 1202, 1342, 1371, 1599, 1650, 1737, 1786-1787, 1814, 2034, 2049, 2232, 2251, 2325
mathematical discourse 1987, 1989
meaning perspective 1318
meaning scheme 1318
Measuring Social Presence 506, 1213, 1900, 1909-1910
media, definition 4
mediated presence 1911-1912
mental scheme, definition 5
Mental Schemes 5, 189
mentoring 5, 364, 400, 571, 650, 790, 841, 885-886, 888-889, 924, 926, 929, 934, 1003, 1007-1008, 1023, 1025-1026, 1169-1172, 1174-1175, 1216, 1218, 1244, 1295, 1299, 1334, 1347, 1350, 1421, 1423, 1486, 1498-1499, 1525-1528, 1569, 1574, 1606, 1609, 1624, 1663, 1776, 1784, 1899, 1969, 2041-2042, 2090-2091, 2093, 2097, 2099, 2101, 2117, 2161, 2207, 2350
MERLOT 1802, 1809-1810, 1813
MERLOT 37, 179, 225, 484, 486, 488
meta-analysis 100, 304, 496, 501, 504, 578, 584, 693, 1402, 1460, 1486-1487, 1491, 1497, 1694, 1697, 1767, 1769, 1772-1773, 1777, 1791, 1798, 1866, 1873-1874, 2322
metacognitive learning outcomes 1365-1366
metacognitive skills, definition 5
metacompetency 703
metadata 496, 641, 811-813, 815, 854, 1074, 1238, 1411, 1650, 1800, 1805, 1811, 1860, 1863-1864, 2025-2026, 2029-2031, 2325, 2330-2332, 2335
metadiscipline 5, 16
Metavante Corporation 2298, 2305
Microsoft Producer 1975, 1977, 2228
migratory knowledge 781, 785
millennium school science department 5
millennium teachers 5, 340-341, 525-526, 1220, 1418, 1571, 1915, 2193, 2224, 2353-2354
Minitex 2162
Minnesota Online 979, 1124, 1834, 2162
Minnesota Transfer 2162
Minnesota Virtual University 1310-1311, 2162
mirror modeler 1542-1544
misconceptions 5, 21, 147, 174, 189-190, 192-193, 354, 432, 468, 1150, 1542, 1877, 1880, 1967
MIT OpenCourseware (OCW), definition 5
m-learning 803, 806, 809, 971, 973, 1110, 1112, 1346, 1351, 1407, 1430, 1432, 1434-1435, 1437, 1751, 2171, 2176
m-learning problems 803
MMLS interface 684
MMORPG 1614
MnLINK 2162, 2167
mobile devices 290, 292-293, 576, 583, 590, 807, 971, 973, 997, 1042-1043, 1110-1111, 1353, 1393, 1424-1426, 1428-1430, 1432-1435, 1437, 1650, 1663, 1751, 1940, 2172-2174, 2176, 2345
mobile education 1425, 1427-1428
mobile educational technology 1424
Mobile IPv6 938-939
mobile learning 289-290, 293, 380, 492-493, 806, 808, 937-939, 971-972, 1110-1112, 1228, 1242, 1346, 1354, 1428-1429, 1432-1437, 1644, 1646, 1660, 1851, 2171, 2175-2176
mobile networks 1424
mobility 2, 26-27, 132-133, 136-137, 253, 310, 649-650, 937-939, 958, 1110, 1346, 1424-1425, 1453, 1522, 1646-1647, 1946, 1950, 2174, 2198-2199, 2294
model of human competence 5, 45, 47
modeling, definition 8
moderator 316, 1052, 1054, 1059, 1347
modularized 928, 1151-1152, 2192
modules 34, 163, 183-187, 225, 369, 374, 383, 385, 405-406, 487, 490, 497, 563, 628-629, 666, 668-670, 678, 680, 682-683, 707, 772, 776-777, 819, 825, 843-844, 846, 855-856, 858-862, 867, 966, 971-972, 983, 998, 1023, 1033, 1035, 1039, 1047, 1050-1051, 1095, 1107-1109, 1111, 1126, 1129, 1131, 1150, 1152, 1254, 1298, 1300, 1302-1303, 1348, 1381, 1398, 1428, 1461, 1495, 1576, 1599, 1675, 1693-1695, 1726, 1756, 1763, 1802, 1805, 1859, 1861, 1865, 1870-1871, 1882, 1974, 2000-2003, 2015, 2024-2025, 2078, 2125, 2227, 2247, 2249-2250, 2285, 2312, 2328, 2349

modulo 1853, 1857
MOO, definition 5
Moore's Law 1040-1042, 2077
moral rights 5, 467, 470, 474, 478-479
motivation 1, 3-5, 10, 24, 45-47, 59-61, 78, 89, 106, 119-120, 126, 156, 162-163, 174, 190, 259, 263, 277, 289-290, 292-294, 302, 308-309, 311, 358, 364, 441, 482, 499, 501, 516, 518, 530, 534, 556, 566, 572-573, 577, 580, 622, 641, 656-657, 674, 714, 749, 772, 825, 831-835, 838-839, 856, 860, 862, 931, 946, 1003, 1008, 1011, 1016, 1054, 1066, 1091, 1097-1098, 1138, 1166, 1173-1175, 1185, 1212, 1214, 1216-1217, 1232, 1248, 1260, 1265, 1321, 1346, 1349, 1351, 1354, 1432, 1451, 1454, 1456-1460, 1464, 1485, 1490, 1500, 1512-1513, 1539, 1554, 1575, 1656, 1658, 1662, 1672, 1676, 1686, 1691, 1735, 1737-1738, 1746, 1762, 1764, 1766, 1790, 1823, 1839, 1866-1867, 1878, 1886, 1892, 1897-1898, 1910, 1912, 1945-1946, 1950, 1960, 1962, 1969, 1995, 2013, 2039, 2041, 2059, 2099, 2115-2116, 2120, 2168, 2177, 2181, 2204, 2211-2213, 2215, 2219-2220, 2222, 2290, 2338, 2354, 2357-2358
MUD 753
multiagent system 2126, 2133
multicultural team, definition 5
multicultural virtual teams 5, 306, 308-309, 311
multiliteracies 2176
multimedia 5, 17, 26, 35-37, 52-53, 70, 72, 76, 96, 98, 120, 128-130, 146, 148, 151, 169, 184, 186-188, 192, 194, 197, 218, 222, 226, 270, 287, 290-292, 294, 302, 304, 336-337, 339, 369-370, 373-374, 376-379, 386-388, 392, 423, 433, 445, 454, 462-463, 470, 484, 503, 510, 514, 534, 546, 548, 574, 641-644, 658, 678, 681-683, 685-690, 692-693, 726, 746, 750-752, 766, 768, 781, 785, 796, 799, 802, 806, 808, 821, 834, 837, 841, 854-856, 861, 868, 870, 879-880, 883, 913-914, 929, 989-993, 1023-1024, 1053, 1061, 1063, 1068, 1073, 1088-1092, 1107-1111, 1118, 1146, 1158, 1160, 1186, 1198, 1205, 1207-1208, 1228-1229, 1235, 1250, 1256-1257, 1285, 1294, 1298, 1360, 1363, 1377, 1380, 1414-1415, 1433, 1440-1441, 1461-1467, 1471, 1529, 1532, 1546, 1550-1551, 1555, 1617, 1632-1633, 1641, 1660, 1674, 1690, 1714, 1765, 1771, 1800, 1802, 1808, 1811-1813, 1839-1840, 1848-1850, 1858, 1940, 1991-1994, 2011-2012, 2014, 2017-2018, 2020, 2031-2032, 2037, 2048, 2097, 2107, 2116, 2124-2125, 2127-2128, 2132-2133, 2142, 2158, 2173, 2198-2199, 2203-2207, 2219, 2222, 2265, 2293, 2306-2307, 2322, 2325-2328, 2330-2333, 2335-2336, 2367, 2381
multimedia authoring application 2326, 2330
multimedia in cultural context 1462
Multimedia Lecturing Tools 1840
multimedia super corridor 678, 681, 685-686, 689
multiple course phenomenon 2029, 2031
multiple intelligences, definition 5
multiple perspective assessment, definition 5
multi-user environment, definition 5
multi-user virtual environment (MUVE) 551, 2260
mutualization 5, 489, 496
Myers-Briggs Type Indicator (MBTI) 1958, 1961, 1964, 2071
National Advisory Coalition for Telecommunications 1597, 1603
National Center for Academic Transformation (NCAT) 5, 41
National Institute of Information Technology 841
National Institute of Open Learning (NIOS) 842
National Program on Technology Enhanced Learning (NPTEL), definition 5
natural language processing, definition 5
negotiation subculture, definition 5
Net Generation 5, 139-140, 144-145, 176, 178, 358, 578, 1078, 1093, 1311, 1436, 1569-1570, 2258
network operating centers (NOCS) 1476
network technologies 327, 847, 854
network-based language teaching 5, 368, 372
networked university 1033, 1036-1039
New Academy 5, 141, 144-145, 1344, 2166, 2237
new millennium, effective teaching in 5
No Child Left Behind 5, 54, 874, 1079, 1782, 1828, 1834, 2189
nominal group technique 5, 542-547
non-linear 5, 8, 36, 146-148, 150-152, 178, 515, 937, 982, 986, 1074, 1089, 1093, 1112, 1235, 1560, 1629, 1693, 1695, 1849, 2038, 2213, 2215
non-linear learning, definition 5
non-starters 2179, 2181-2183, 2186
normative influence 5, 74-78, 80
no-shows 2180-2181, 2185-2186
object-based image retrieval (OBIR) 2049
Objective assessment 927
objective tests 160, 171, 796, 1409-1410, 1412, 1415, 1417

objective tests 2351
OCICU 5, 212-216, 936
off-calendar programming 1711, 1713
off-line community-building activities 1621, 1623
on-demand services 1380, 1939
One Laptop per Child (OLPC) 2150, 2152
one-solution-fits-all 2086
one-to-one coaching 5, 571, 1660
onland 1399-1400, 1402-1403
online action research 5, 193
online assessment 104, 106, 113, 611, 796-797, 806, 876, 893, 1048, 1099, 1115, 1630-1631, 1634, 1701, 1840, 1877, 1881-1882, 1998, 2075
online asynchronous learning (ASL) 1468
Online Bulletin Board Discussions 5
online class 2, 4-6, 31, 110, 176, 358, 426, 481, 508, 605, 787, 1102, 1106, 1153, 1217, 1262, 1265, 1566, 1624, 1865, 1908, 1973-1974, 1976, 2143, 2228
online classes, achievement in 5
online collaboration 5, 89-90, 200, 212, 315-317, 324, 1053, 1239, 1282, 1326, 1358, 1458, 1569, 1681-1683, 1685, 1690, 1980, 1991, 2115
Online communication 5, 115, 179, 246, 340, 352, 481, 525, 600, 622, 731, 787, 890, 1105, 1247, 1344-1345, 1352, 1356, 1363, 1509, 1530-1531, 1533, 1617, 1623, 1663, 1669, 1846, 1866, 1878, 1882, 1894, 1908, 1910, 2051, 2055, 2237-2238
online communications, collaboration in 5
online community-building activities 1622
online cooperative learning 5, 319, 324, 326
online course 2-3, 5, 11, 27, 32, 35, 39, 41, 64, 96, 99, 109, 111-112, 116-117, 119, 125, 144, 173, 179, 185, 189, 213-215, 235, 237, 240-241, 243, 246, 261, 266-267, 270, 316, 481, 500, 506-507, 520-521, 524, 555-561, 595, 642, 658, 713, 776, 788, 792, 898, 903-904, 906, 932-934, 936, 965-966, 969, 971, 975, 977, 996, 1012-1013, 1022, 1049, 1054, 1056, 1072, 1074, 1077, 1099, 1106, 1134-1135, 1139-1141, 1151, 1173, 1191, 1200, 1215, 1248, 1260-1261, 1289, 1294-1295, 1306, 1308-1310, 1340-1343, 1348, 1387-1390, 1400-1401, 1422, 1456-1459, 1470-1472, 1481, 1486, 1489, 1494, 1498, 1504, 1512-1516, 1537, 1540, 1552, 1564, 1566, 1568, 1613, 1623, 1626, 1628-1634, 1636-1637, 1669-1670, 1674, 1678, 1682, 1724-1725, 1754, 1781, 1787, 1802, 1804, 1830, 1832, 1840, 1876-1877, 1883, 1887, 1900, 1904-1905, 1939, 1945, 1947, 1969-1970, 1972-1974, 1976-1977, 2004-2005, 2009, 2023-2024, 2026-2027, 2029, 2067, 2071, 2076, 2089-2094, 2110, 2112-2114, 2116-2117, 2125, 2141, 2178, 2185, 2200, 2226-2229, 2231-2236, 2249, 2296, 2324, 2329, 2363, 2378
online courses, academic workload in 5
online delivery 21, 95, 244, 268-269, 272, 324, 470, 502, 669, 745, 986, 1049, 1101, 1400, 1519, 1661, 1669, 1672, 1686, 1690, 1700, 1703, 1728, 1735, 1747, 1805, 1867, 1870-1871, 1874, 2185, 2226-2227, 2230
online education 1-2, 4-5, 14, 38, 43, 71, 109, 113-114, 116, 124, 128, 130, 174, 215, 230, 238, 244-245, 264, 266, 269-270, 324, 329, 356, 370, 391, 395-396, 485, 491, 498-502, 504-505, 507-508, 524, 531, 533-534, 536, 546, 555-556, 560, 583, 593, 605, 613-614, 637, 642, 656-657, 659, 691, 718, 732, 737, 785, 791, 807, 827-828, 905, 932-933, 935-936, 946-948, 958, 963-964, 972, 981, 992, 999-1001, 1014, 1022, 1025, 1060, 1064-1065, 1082, 1105, 1171-1172, 1202, 1217, 1222, 1239, 1241, 1248-1249, 1274-1275, 1287-1289, 1311, 1340, 1342, 1344, 1353, 1361, 1387, 1390, 1400-1402, 1420, 1423, 1459, 1465, 1473, 1477, 1481, 1493-1495, 1502, 1507, 1510, 1512-1513, 1515-1516, 1518-1519, 1523, 1525, 1564, 1568, 1585, 1617, 1621, 1662, 1665-1666, 1671, 1703, 1723, 1726, 1729, 1744-1747, 1754-1755, 1774, 1776, 1778, 1801, 1855, 1882, 1884-1885, 1891-1892, 1905, 1907, 1944-1945, 1948, 1957, 1960, 1980-1981, 2014, 2074, 2089-2090, 2093, 2102, 2112, 2115, 2117, 2124, 2144, 2166, 2231-2232, 2236-2238, 2285, 2328-2329
online education, conceiving LOM 5
online higher education 898, 905, 1000, 1274-1275, 1277-1278, 1526-1527, 1605, 1700-1701, 1703, 1705-1706, 1829, 2184
online learner expectations 1501
online learning 6, 11-12, 19, 32-35, 39-43, 63-64, 66, 81-87, 89-92, 94-101, 104, 106, 108-110, 112-114, 122-123, 129, 135, 173-174, 176-178, 183, 194, 200, 203-204, 213, 225, 227, 232, 236-237, 239, 241, 245-246, 254, 266-269, 282-287, 311-312, 324, 326, 334, 337, 350, 352-357, 359, 362, 380, 392, 396, 406, 421, 424-426, 428, 438, 451, 485, 498, 500, 502-

503, 505-508, 520-523, 526-528, 530, 532-535, 541-542, 545, 554-555, 557-561, 563, 566-567, 569-570, 578, 580-583, 585-586, 588, 593-597, 599-600, 604-606, 609-613, 616, 622, 625-626, 641, 644, 656-660, 675, 690-694, 715, 717-718, 736-737, 741, 745, 750, 752-754, 771-772, 779-780, 783-784, 793-801, 803, 807, 810, 815, 817, 819, 828, 837-838, 843, 846, 848-849, 853, 889-890, 894-895, 897, 899, 920, 941-943, 945-948, 954, 958, 961-966, 969, 971-979, 984, 987, 991-993, 995-996, 998, 1000, 1008, 1013, 1022-1024, 1054, 1058-1060, 1064-1065, 1072-1074, 1094-1096, 1116, 1125, 1127, 1134-1136, 1139-1141, 1148, 1152, 1162, 1164, 1169-1171, 1176, 1193, 1196, 1198, 1202, 1210, 1212-1213, 1215-1219, 1226, 1230, 1237-1238, 1240, 1245-1249, 1264, 1268, 1276, 1278, 1281-1282, 1285, 1287, 1306-1312, 1324, 1327, 1329, 1340-1343, 1345, 1348-1354, 1356-1357, 1361, 1363, 1365, 1367, 1384-1385, 1387-1390, 1399-1402, 1407, 1409, 1419-1423, 1456-1460, 1470, 1477, 1480-1481, 1488-1490, 1501-1504, 1506-1524, 1526, 1533, 1535, 1540, 1552, 1564-1566, 1568-1570, 1576, 1606-1607, 1609, 1612, 1620, 1622-1623, 1625-1626, 1630, 1636-1638, 1644, 1647-1648, 1651, 1661, 1665-1667, 1669-1672, 1674, 1676, 1678, 1680, 1684-1685, 1687, 1689-1690, 1700-1704, 1706, 1723, 1726, 1728, 1730-1732, 1744-1747, 1752, 1754, 1757, 1764, 1767, 1776-1778, 1781-1782, 1784-1785, 1787, 1789, 1799, 1806, 1809, 1818, 1828-1834, 1840-1841, 1852, 1854, 1865, 1867-1868, 1870-1873, 1875, 1878, 1881-1888, 1891-1892, 1895, 1898, 1901-1911, 1926-1927, 1929, 1931, 1933, 1939, 1942, 1944-1945, 1947-1949, 1951-1953, 1955, 1961, 1965-1967, 1971, 1973, 1975, 1977-1978, 1990, 1992, 1994-1997, 2000, 2013-2018, 2020-2021, 2023-2024, 2029, 2060, 2065, 2067-2068, 2071-2076, 2089-2090, 2093-2094, 2102, 2110-2112, 2115-2116, 2124, 2139, 2141, 2144, 2156-2157, 2185, 2195, 2198, 2200, 2202, 2204-2206, 2213, 2218, 2226, 2228, 2231-2232, 2234-2236, 2238-2240, 2243, 2245-2246, 2259, 2275, 2284, 2287, 2291, 2294-2295, 2320, 2324, 2329, 2364, 2367

online learning communities 6, 109, 112-114, 236-237, 245-246, 353, 355, 526, 532, 558, 815, 889, 1134, 1136, 1169, 1176, 1340, 1422, 1489, 1502, 1506-1510, 1685, 1904, 2112, 2115

online learning environment 89-91, 94-97, 99-100, 123, 241, 268-269, 357, 521-522, 542, 560, 594, 611, 613, 694, 750, 752-753, 799, 995-996, 1000, 1054, 1072-1073, 1215, 1226, 1237, 1281, 1327, 1356, 1367, 1419-1421, 1423, 1456, 1481, 1490, 1513, 1520, 1523, 1552, 1565, 1568, 1570, 1606, 1625, 1647, 1706, 1867, 1870-1871, 1905, 1973, 1977, 2072, 2124, 2205, 2213, 2228, 2291

online learning environments, design of 6

online learning objects 6, 39, 1230

online learning programs 586, 604, 977, 1022, 1024, 1519-1520, 1703, 1828, 1832, 1955, 1966-1967, 1995-1996, 2065, 2102, 2141, 2204

online learning resources 1973, 1975, 1977

online learning systems 6, 82, 424, 581-583, 641, 2124

online learning systems development 6, 424

online learning techniques 2275

online learning technologies, contextual design of 6

online learning, cross-cultural issues in 6

online learning, culture in 6

online learning, designing instruction 6

online learning, education philosophy for 6

online mentoring 650, 888, 1170-1171, 1525-1528, 2207

online needs and skills assessment survey (ONSAS) 1630

online problem-solving groups 1898

online school initiatives 1061

online schooling in Canada 1060

online schooling provision 1060

online support 388, 818, 946, 1528-1529, 2337

online teaching 37, 96, 106, 108-109, 111-113, 129, 173, 176-178, 200, 234, 239, 242-246, 269-271, 282, 314, 422, 468, 482, 484-485, 499, 546, 555, 558, 590-591, 691, 703, 785, 803, 806-809, 890, 895-896, 932, 934, 963, 984, 1025, 1048, 1054, 1132, 1181, 1218, 1264, 1309, 1341, 1349, 1353, 1407, 1468, 1512, 1515, 1519, 1522, 1564-1565, 1568-1569, 1606, 1609, 1628-1629, 1636-1637, 1658, 1660, 1662-1663, 1665-1668, 1670-1672, 1732, 1737, 1802, 1813, 1818, 1869, 1886, 1888, 1899, 1949, 1967, 1971, 2000-2001, 2005-2007, 2059, 2061, 2069, 2074-2076, 2090, 2093, 2111, 2116, 2231, 2240

online university 124, 134, 260, 899, 905, 1038, 1274-1275, 1419, 1423, 1480, 1516, 1526,

1701, 2093
open access model 1035, 1039
open admission 727, 1558, 1563
open and distance learning (ODL) 1032, 1039, 1554, 1556, 1651
Open Courseware Consortium 6, 230
Open Courseware Initiative 6, 44, 472, 474
open education resources distance 6
open educational resources 6, 43-44, 63-64, 224-225, 229, 1534, 1539
open enrollment 976-977, 980, 1829-1830, 1835, 2099
open learning (OL) 1032, 1039
open source 6, 228, 231, 467, 479, 508, 649, 990, 998, 1269-1273, 1298, 1409, 1415, 1647, 1852, 2023-2024, 2055, 2057, 2328, 2338
open source software 231, 479, 1269-1271, 1273, 1409, 1852
open student models 1541
open universities 230, 661, 732, 1085-1086, 1546, 1554, 1557-1558, 1562-1563, 1651, 1653, 2095-2096, 2102, 2148
Open University, United Kingdom 1523, 1554
operant conditioning 6, 155-156, 171, 1344, 2237
operational definition 995, 1964, 2177, 2179, 2186
opportunity cost 1571-1572, 1797, 1799
organizational planning 544, 1179, 1709
orientation session 1974, 1976-1977
originality report 607-608, 615
outcomes focused 927
outcomes-based evaluations 1439
outsourcing, definition 6
overhearers 2262-2264, 2266
overload 128, 243, 296, 606, 638, 714, 716, 803-804, 813, 835, 908, 913, 1018, 1108, 1183, 1187-1188, 1192, 1194, 1327, 1592, 1868, 1984, 2227, 2283, 2356
paper prototyping, definition 6
paradigm shift 15, 38, 244, 270, 746, 845, 1040, 1044, 1094, 1299, 1422, 1461, 1478, 1647, 2012-2013, 2074
participation 1, 3, 6, 18, 23, 31, 46-47, 74-77, 87, 89-91, 110, 117, 123, 126, 133, 159, 178, 197, 205, 213, 234, 243, 254, 256, 258-259, 263, 269, 272, 280, 284, 286-287, 309, 315-316, 322, 327-328, 352, 357, 366, 386, 391-392, 398, 406, 408, 428, 440, 481-482, 513, 522, 534, 549-551, 553-554, 563, 568, 571, 598, 642, 646-647, 650, 654, 658, 711, 713-714, 718-719, 723, 732, 744, 752-753, 782-783, 787, 790, 792, 799, 804, 818, 841, 849, 893, 895, 928, 942, 952, 969, 971, 973, 980, 1003, 1006, 1008-1009, 1013, 1016-1020, 1032, 1034, 1048, 1053-1055, 1057, 1059, 1063, 1070, 1091, 1096, 1098, 1102, 1105-1106, 1127-1130, 1138, 1172, 1174-1176, 1189, 1191, 1196, 1217, 1234, 1238, 1248, 1256, 1259-1260, 1285-1286, 1313, 1326, 1333, 1342, 1346, 1361-1362, 1405, 1419-1421, 1427, 1444, 1451, 1458-1459, 1485, 1487, 1489-1491, 1515, 1519, 1522, 1533, 1563, 1568, 1585, 1591, 1595, 1606-1607, 1618, 1622-1623, 1626, 1630-1631, 1633-1634, 1655, 1662-1663, 1680-1681, 1685, 1691, 1700, 1782, 1810, 1812, 1817, 1823, 1836, 1845, 1851, 1867-1868, 1872, 1896, 1898, 1902, 1905, 1945, 1995, 2026, 2034, 2041, 2054, 2059, 2065, 2075, 2090-2091, 2093, 2102, 2112-2114, 2116-2117, 2120-2121, 2143, 2175, 2185, 2195, 2197, 2212, 2232, 2243, 2253, 2258-2259, 2262-2263, 2266, 2284, 2291, 2319, 2341-2342, 2346, 2356
participatory exercises 2227-2230
partnership, definition 6
passion 257, 1004, 1220, 1310, 1918, 2260
Paul Saettler 759
Pavlov, Ivan Petrovich 6
PDA (personal digital assistant) 1207, 1430
pedagogical 3, 6, 20-22, 24, 33-35, 48-49, 94, 100, 108, 116, 129, 140, 143, 173, 178, 187, 195, 200, 202, 226, 233, 235-236, 241, 255, 263, 268, 270, 273, 307, 327-328, 332-333, 348, 350, 368-369, 372, 374, 376, 379, 381, 386, 392, 403-404, 437, 439-440, 445, 471, 484, 489-490, 492, 497, 501, 508, 538, 548-549, 554, 556, 558, 561, 563, 566, 596-597, 621-622, 656, 658-659, 674, 691-693, 747-748, 772, 794, 803, 807, 809, 819-820, 825, 832, 835, 837-838, 858, 861, 897, 926-927, 942, 945, 948, 957, 965-966, 971, 973, 982-983, 995, 1006, 1019, 1022, 1024, 1035-1037, 1063, 1090, 1098, 1111, 1132, 1201, 1231-1232, 1237, 1251, 1255, 1346, 1348-1351, 1363, 1376, 1436, 1450, 1454, 1461-1462, 1468, 1483, 1485, 1506, 1513, 1515, 1534, 1536, 1551-1552, 1554-1555, 1564-1565, 1568, 1571, 1596, 1611, 1614, 1618, 1620, 1625, 1627, 1640, 1663, 1680, 1684, 1730, 1734, 1747, 1751, 1762, 1765-1766, 1772-1773, 1776-1778, 1783, 1789, 1810, 1839, 1865, 1869-1870, 1872, 1878, 1880-1881, 1981, 1987, 1995-1996, 2000-2001, 2003, 2012,

2014, 2068, 2073-2074, 2089, 2097, 2115, 2157-2158, 2169, 2174, 2187-2188, 2210-2211, 2218-2219, 2319, 2321, 2324, 2331, 2353-2354
pedagogical practices 241, 807, 965-966, 971, 973, 1776, 2188
pedagogical re-engineering 807, 809
pedagogical support 6, 556, 561, 1063, 1515, 1996
pedagogies 3, 6, 19-23, 113, 141, 143, 182, 202, 254, 258, 307, 312, 327-333, 343-344, 372-373, 376, 379, 381, 389-390, 439-440, 442-446, 485, 491, 494-495, 502, 505-507, 532, 534, 539, 558-559, 563, 567, 619, 623, 627, 639, 646, 657, 659-660, 691-694, 746-747, 749, 751, 756, 766, 782-783, 785, 819-820, 825, 828, 831-832, 855, 857, 860, 862, 871, 924, 926, 930, 932, 943, 946, 957, 981-986, 1006, 1009, 1013, 1016, 1021, 1024-1025, 1033-1035, 1051, 1131, 1133, 1178-1179, 1186, 1197, 1201, 1238, 1244, 1247, 1288-1289, 1299, 1347-1349, 1352-1354, 1406-1407, 1420, 1461, 1471-1474, 1477, 1482, 1497, 1506, 1509-1510, 1513, 1610, 1620, 1674, 1692, 1701, 1737, 1747, 1766, 1770-1773, 1775-1777, 1780, 1804, 1806, 1809-1810, 1812-1813, 1826, 1847, 1866, 1871-1872, 1878, 1882, 1886, 1932, 1963, 1970, 1972, 1998, 2008, 2010-2012, 2014, 2016, 2042, 2048, 2076, 2142, 2170, 2174, 2191, 2218, 2227, 2229, 2240, 2244-2245, 2253, 2259, 2282, 2287, 2325, 2329, 2353-2354
Pedagogy of Online Learning 1806
pedagogy of social development 1620
pedagogy, definition 6
peer assessment, definition 6
Peer learning 6, 247, 250, 252, 1058, 1420, 1684
peer mentorship 2094
performance assessment 6, 91, 95, 101-102, 107, 875, 1477, 1818, 1840, 1843-1844, 1846
performance objective 1407
performance tasks 6, 98, 510, 513, 516, 2032, 2036, 2039, 2348, 2351
performance-based evaluation, definition 6
performance-based models, definition 6
performance-based models, limitation of 6
Performance-Based Student Model 6, 295
persistence 6, 248, 362, 366, 506, 517-518, 521, 566, 746, 1139, 1141, 1149, 1213, 1517, 1575, 1626, 1791, 1947-1950, 1956-1962, 1965, 2015, 2185, 2212, 2220
personality types 119, 1371
personalized e-coaching 1876, 1879-1880
personalized learning 372, 810, 837, 1222, 1350, 2131
perspective 2, 5, 8, 14, 48, 51, 72, 81, 83, 89, 91, 93, 129, 168, 178, 186, 194, 200-204, 212, 236, 247, 253-254, 259, 264, 296, 312, 322, 324, 328, 333, 337, 349-350, 352-355, 358, 369, 394-396, 399, 407, 423, 445, 450, 464, 467, 469, 492, 496-498, 505, 508, 519, 523, 526, 529, 532, 536, 549, 553, 556, 558, 580, 601-602, 611, 619, 623, 630, 636, 638, 653-654, 656-660, 702, 721, 732, 739, 741-743, 769, 779, 784, 791, 815, 819, 836-837, 850, 861, 868, 883, 885, 907-908, 913, 928, 934, 944, 947-948, 960, 962-964, 982, 991, 999, 1013, 1019, 1040, 1091, 1145, 1165, 1171, 1207, 1209, 1211, 1241, 1260, 1291-1293, 1296, 1314-1318, 1326, 1346-1347, 1354, 1369, 1373, 1376, 1380, 1405, 1422, 1430, 1456, 1459-1460, 1463, 1473, 1486, 1491, 1493, 1512, 1515, 1517, 1519, 1544, 1562, 1610-1612, 1618, 1624, 1670-1671, 1680, 1685, 1705, 1720-1721, 1732-1733, 1737, 1741, 1764, 1805, 1823, 1847, 1852, 1871, 1878, 1892, 1905, 1940, 1956, 1992, 1994, 2000, 2011, 2030-2031, 2055, 2059, 2086, 2096, 2139, 2168, 2188, 2203-2204, 2212, 2232-2234, 2244, 2254-2255, 2259, 2317, 2369, 2374
perspective transformation 247, 1314-1315, 1318
phonecasting 6, 484-486
Piaget 4, 19-20, 61, 89, 93, 391-392, 396, 403-404, 409-411, 418-419, 505, 760-762, 1153, 1164, 1184-1185, 1187, 1251, 1257, 1370, 1544, 1579, 1591, 1595, 1686, 1692, 1848, 1851, 1856, 2172, 2175
piety 1370, 1744, 1748
pillar 962, 964, 1166, 1886, 1892
PLA process 1592-1595
PlaceWare 1711, 2298-2299, 2303-2305
plagiarism 6, 109-114, 323, 444, 468, 471-472, 475-479, 600, 604-615, 1183, 1670, 1674
plaintive oxymorons 2168
planning 4-5, 7, 13, 45-48, 52, 54, 63, 78, 83, 85-87, 140, 168, 182-183, 187, 205, 209, 228, 232, 241, 246, 258, 261, 264, 267, 275, 280-281, 283, 287, 291, 296, 324, 332, 346, 366, 373, 376, 392, 417, 501, 513, 525, 529, 541, 544, 546-547, 566, 577, 584, 586-587, 589, 591-594, 638, 664, 687, 698-700, 728, 732, 741, 745, 756, 765-767, 773, 801, 815, 825, 875,

879-880, 883, 911, 924, 930, 942, 951-952, 954, 960, 972, 983, 1014, 1023-1025, 1035, 1072, 1080, 1085, 1097-1098, 1113, 1130, 1137, 1144-1146, 1166-1167, 1179, 1198-1199, 1201, 1222, 1225, 1232, 1236, 1248, 1281, 1309-1310, 1319-1321, 1323-1326, 1329, 1342, 1356, 1371, 1380, 1389, 1393, 1395, 1436, 1442, 1445-1446, 1463, 1476, 1492, 1496, 1503, 1525, 1527, 1554, 1557, 1573, 1575-1577, 1594, 1602-1604, 1609, 1628, 1630, 1637, 1639-1643, 1658, 1669, 1671-1672, 1676, 1684, 1686, 1688, 1691-1692, 1700, 1709-1710, 1727, 1734-1735, 1737-1738, 1752, 1757, 1778, 1781, 1784, 1786-1787, 1793, 1811, 1826, 1831, 1837, 1848, 1885, 1912, 1916, 1918, 1944-1945, 1948, 1951, 1967, 1969, 1971, 1973, 1976, 2006, 2012, 2023, 2036, 2042, 2090, 2109, 2120, 2122-2123, 2141-2142, 2161-2163, 2166, 2195, 2218, 2232, 2237, 2240-2241, 2243, 2282, 2285, 2294, 2330, 2370
planning your education 2161
platform, definition 3
podcast, definition 6
polling 299, 799, 1426, 2298-2299, 2303-2305
portable applications 1269-1271, 1273
portal 6, 226, 388, 430, 437-438, 494, 505, 680-682, 812, 844-845, 1117, 1121-1122, 1124, 1181, 1272, 1285-1286, 1310, 1362, 1381, 1383, 1392, 1462, 1602, 1617-1618, 1650, 1676, 1723, 1741, 1877, 1956, 1968, 2020, 2030, 2150, 2152, 2161, 2165, 2285, 2380
portfolio 6, 191, 193, 386, 420, 510-516, 625, 766, 809, 870-872, 874-880, 882-883, 941, 943-948, 1073, 1075-1076, 1117-1118, 1120, 1123-1124, 1428, 1535, 1601, 1603-1604, 1649, 1686, 1689-1690, 1692, 1861, 2017, 2032, 2034, 2036-2039, 2161, 2163, 2166, 2351
portfolio construction 512, 514, 2034, 2037
portfolio templates 6, 514, 516, 2037, 2039
post-graduate education 2059
post-secondary enrollment option (PSEO), definition 6
power distance 528, 530, 780-782, 785, 1759, 1763
PowerPoint 20, 27, 30, 51, 53, 184-185, 413, 416, 514, 880, 882, 911, 1029, 1040, 1102, 1118, 1157, 1175, 1434, 1452, 1615, 1737, 1806, 1814, 1975, 1977, 2010, 2020-2021, 2037, 2173-2174, 2226, 2228-2229, 2243, 2293, 2298-2299, 2301-2303, 2327, 2330, 2377
preconceptions, definition 6
Preparing Tomorrow's Teachers to Use Technology 6, 340
prescriptive taxonomy 616, 629-630
Primary courseware 2262, 2267
probeware 2173, 2176
problem-based learning 6, 112, 221, 223, 296, 398, 439, 558, 697, 894, 910, 913-914, 1036, 1050, 1053, 1095, 1138, 1406-1408, 1427, 1532, 1555, 1620, 1690-1691, 1800, 1811, 1830, 1835, 1865-1868, 1870-1874, 1898, 2213, 2217, 2258-2259, 2289, 2292, 2353
process activities 968-969, 973
process oriented collaborative tasks 1685
Process-based evaluations 1439
processing-speed theory 6, 66, 73
product oriented collaborative tasks 1680, 1685
professional community 1836-1838, 2257
professional competence 695-697, 701-702, 704, 2258
professional culture 1836
professional development 6, 22, 46, 176, 181, 244, 264, 266, 273-274, 326, 341, 386, 399-400, 480-481, 513, 515-516, 526, 540, 671, 697, 699, 701, 771-773, 778, 806, 808, 874-875, 877, 924-930, 933, 1018, 1063-1064, 1081, 1087, 1132, 1170, 1173-1174, 1219-1220, 1264, 1303, 1315-1316, 1334, 1407, 1480, 1489, 1491, 1518, 1525-1526, 1573, 1577, 1608, 1649, 1665-1666, 1668-1671, 1675, 1679, 1710, 1776, 1779, 1781, 1783, 1806, 1831, 1836, 1869-1870, 2036, 2042, 2069, 2109, 2187-2191, 2241, 2252, 2258, 2350
Professional development evaluation 928
Professional Learning Model (PLM™) 1686-1687
professional mode 1496
professional-development practices 1169
program evaluation 5, 181, 243, 512, 522, 929, 956, 1100, 1142-1143, 1145-1146, 1438-1439, 1443, 1446-1448, 1817-1818, 2034, 2122-2123
program management 1709
Program Theory Evaluation 1143-1145
programmed instruction (PI) 1693
programmed logic for automatic teaching operations (PLATO) 6
project-based learning (PBL), 1032
proposal writers 2362, 2366
prosocial behavior 1511
provincial governments 1060, 1084
psychological involvement 1910
psychometric 386, 838, 1370, 1799
psychomotor learning outcomes 1364, 1366, 1368

public domain 6, 225, 465, 467-469, 471, 476, 479, 608, 611
public-private partnership, definition 6
Punjab Technical University (PTU) 842
QoS 1940, 1943
quality 1-2, 5, 14, 21, 30, 33-35, 37-39, 42-43, 46, 48, 51, 62, 64, 69, 71, 76, 81-84, 87, 90, 92-95, 97, 100, 106, 110-112, 115, 122, 124, 128, 140, 143, 159, 163, 179, 181-183, 185, 195, 198, 203, 206, 213, 221, 224-239, 243, 257, 265-267, 269-271, 275, 290-291, 330, 332, 340, 346-347, 357, 359, 362-363, 365, 378-379, 404, 436, 447-448, 470-471, 473, 480, 484, 487, 489-492, 495, 499, 502, 508, 510, 515, 526, 542, 545, 547, 550, 559-560, 563, 565, 575, 593, 596-599, 601, 603-605, 609, 626, 638, 640-641, 644-645, 654, 658-659, 673-675, 682, 690-693, 695, 697-704, 713-715, 718, 728, 732, 755, 765, 776, 785, 791, 795, 801-803, 805-807, 810, 813, 818, 831-839, 843-844, 852, 854, 868, 870-871, 874-876, 879-880, 885, 888, 894, 896-899, 903-905, 908, 924, 927-928, 933-936, 941, 954-956, 958-960, 963-973, 974, 976, 978, 985, 992, 996, 998-1000, 1012, 1014, 1016, 1022-1023, 1029-1030, 1046-1049, 1053, 1055, 1057-1058, 1064, 1068-1070, 1079, 1081, 1083-1084, 1090-1091, 1096-1097, 1099, 1101, 1110, 1130, 1134, 1139, 1142, 1144-1145, 1148, 1152-1153, 1155, 1187, 1191-1192, 1198-1199, 1204-1209, 1230, 1232, 1234, 1236, 1245, 1248-1249, 1259, 1282, 1298-1299, 1311, 1319, 1326, 1329, 1336, 1340-1344, 1349, 1358, 1365, 1381, 1388, 1390, 1401-1402, 1406-1407, 1409-1411, 1414-1416, 1419, 1429, 1434-1435, 1438-1439, 1442-1443, 1446-1447, 1456-1457, 1469, 1471, 1473, 1475, 1477, 1480, 1482-1485, 1487, 1494, 1498, 1500-1501, 1504, 1510, 1512-1517, 1519-1522, 1533-1534, 1554-1556, 1558, 1561, 1565, 1567-1569, 1571-1572, 1586-1587, 1594-1595, 1608-1609, 1633, 1639-1642, 1654-1659, 1666, 1671-1672, 1675-1676, 1681-1682, 1688, 1700-1707, 1709-1713, 1715, 1717, 1720-1737, 1745-1746, 1748, 1755, 1757, 1759, 1767, 1770-1771, 1774, 1782, 1786-1787, 1789, 1802, 1808-1810, 1814, 1819, 1824, 1829, 1831, 1833, 1836, 1838, 1862, 1866, 1869, 1871, 1881, 1885-1895, 1900, 1902, 1905, 1908, 1910-1911, 1916-1923, 1931, 1940, 1943-1945, 1948, 1952, 1960, 1963-1964, 1968-1973, 1978, 1988-1990, 1994-1996, 2000, 2006, 2011-2015, 2018, 2032, 2038, 2041-2042, 2047-2049, 2069, 2071-2072, 2084, 2086, 2093, 2095, 2101-2102, 2109, 2114-2115, 2117, 2119-2123, 2142, 2144, 2149-2151, 2153, 2170, 2190, 2197, 2215, 2218-2220, 2226, 2231-2234, 2236-2237, 2243, 2258, 2264, 2269, 2271-2272, 2275, 2278-2279, 2283, 2285, 2288, 2291-2292, 2319, 2324, 2328, 2334, 2347, 2349, 2351, 2354-2356, 2364-2366
quality audit 1730, 1733, 2120
quality enhancement 1729, 1733
quality framework 359, 698, 703, 964, 966, 973, 1248, 1730-1731, 1733, 1886, 1889, 1892
Quality Matters Program 1723-1724, 1726
quality technology support 1836, 1838
Quintessential Instructional Archive (QUIA) 6
random access instruction, definition 6
rapid application development, definition 6
reader response theory 1260, 1265
READI 1080, 1630, 1637-1638, 1947, 1949
real-world problems 6, 242, 315, 526, 624, 794, 910, 1596, 1979, 2242
recidivism 705-706, 709-710
recursive writing 986
redefinition 1197, 1199-1201, 1203, 1988
Re-Enacted Affiliative Meanings 1739
Re-Enacted Affiliative Symbolic Meaning (REASM) 1739, 1743
reflective learner 1127
reflective learning 285, 858, 861-862, 888, 1880, 2252
reflective teacher 807, 809, 1009, 2206
reflexive learner 6, 259
reinforcing feedback 1693-1694, 1696, 1699, 2142
relationship building 312, 1003, 1008, 1336, 1764, 1894, 1897
relativistic, definition 6
remote experiment laboratory 1590
Remote Instrumentation 1941-1942
remote laboratory 218-219, 221, 223, 1107, 1749-1753, 2307-2309, 2312-2313, 2315-2317
research 1-2, 4-5, 8, 12-16, 19, 22, 24-25, 28-35, 38-43, 48-49, 52-53, 56-57, 59-70, 72, 74, 76-82, 89-91, 95, 98, 100-101, 104, 106, 109-110, 113, 115-116, 119, 122-125, 127-130, 132-136, 138, 140, 144-145, 147-148, 154-155, 161, 163, 168-171, 175, 178, 181-182, 190-193, 195, 201, 203-207, 209-210, 212, 215, 222,

224-225, 227-230, 232, 234-239, 241, 243, 245, 248, 250-251, 254-255, 257-259, 264, 266, 268, 271, 274, 279-282, 286-287, 289, 301-302, 306-308, 310, 314-317, 319, 321, 325-327, 332, 335, 337-338, 342, 345-346, 348-349, 352-353, 355, 357-359, 361-363, 365-366, 368-370, 372, 374-376, 379-381, 384-385, 387, 396, 398-399, 404-405, 411, 415-416, 418, 421-422, 430, 448-450, 454, 462, 466, 468, 470-472, 474, 476, 478, 482-484, 486-488, 491-495, 498-503, 505-508, 515, 517-518, 522-523, 525, 531-537, 540-549, 553-554, 556, 558-560, 562-563, 566-569, 571, 575-579, 582-585, 589-590, 592, 596, 598, 600-602, 605-606, 612-614, 625-629, 631-634, 637-638, 640-641, 644-647, 649, 651-654, 656, 659-660, 662-664, 669, 673-674, 685, 687, 691-692, 694, 698, 705, 707-709, 725, 727, 729-730, 732, 734, 737-739, 747-750, 752, 754, 756, 760-763, 765-766, 769, 776-777, 779-783, 785, 787-788, 791, 801, 803, 807-808, 811-812, 814-815, 819, 825-827, 829, 831-834, 836-838, 843, 846, 848, 853, 855, 861-862, 871, 874, 877, 879-880, 886-889, 897, 899, 903-905, 909, 913, 915-921, 929, 936, 945-947, 953-954, 960, 963-964, 966, 972-973, 979, 984-985, 989-993, 996, 998-1001, 1003-1004, 1007, 1009-1012, 1017, 1020, 1022, 1025, 1027-1028, 1030-1033, 1037, 1040, 1047, 1049, 1051-1052, 1054-1055, 1057-1058, 1063-1065, 1067, 1069, 1073, 1076, 1078-1087, 1091-1092, 1094-1095, 1097-1099, 1101-1102, 1104-1107, 1111, 1116, 1118, 1123, 1130, 1132, 1134-1137, 1139-1141, 1144-1146, 1148, 1157, 1162, 1164, 1166-1176, 1178-1181, 1185, 1188, 1202, 1212, 1214-1215, 1218, 1222, 1225-1226, 1231-1234, 1237, 1239-1241, 1244-1249, 1259-1260, 1263-1264, 1268, 1274, 1276, 1278, 1283, 1291-1292, 1294, 1308, 1311, 1313-1314, 1317, 1328, 1330-1333, 1335-1336, 1340-1344, 1346, 1348, 1351, 1353-1354, 1359-1360, 1367, 1370-1372, 1374, 1376-1377, 1380-1382, 1386, 1388, 1391, 1393-1397, 1399-1402, 1406-1407, 1409-1410, 1415-1416, 1420, 1422, 1426, 1428-1429, 1435-1438, 1440-1441, 1444, 1446, 1451-1453, 1456, 1458-1461, 1463-1468, 1471-1473, 1475, 1477, 1486, 1488-1492, 1495, 1499, 1502, 1504, 1509-1512, 1516-1517, 1519, 1523, 1525-1528, 1532-1536, 1539-1540, 1542, 1544, 1550, 1552, 1554, 1562, 1564-1565, 1569, 1578, 1595-1596, 1605-1608, 1610-1611, 1614-1618, 1626, 1629, 1639-1640, 1642, 1645, 1648, 1656, 1658, 1665-1666, 1668-1669, 1671-1672, 1674-1677, 1680, 1685-1688, 1691, 1694, 1697-1698, 1702-1703, 1707, 1722-1724, 1726, 1730-1733, 1736, 1738, 1742, 1744, 1746-1749, 1752-1753, 1755, 1758-1763, 1765-1767, 1770-1779, 1781, 1784, 1786-1787, 1789-1793, 1797-1798, 1810, 1812-1813, 1817-1818, 1822, 1825-1826, 1830, 1834, 1836-1839, 1847, 1849-1852, 1865-1868, 1871, 1873-1874, 1878, 1880-1882, 1884-1886, 1888, 1891-1892, 1894-1895, 1897-1906, 1911-1912, 1914, 1918-1919, 1923-1924, 1927-1931, 1933-1938, 1941-1942, 1945-1949, 1953-1955, 1957-1965, 1971, 1975, 1978-1981, 1983, 1985, 1988-1989, 1991-1992, 1994, 1996-1999, 2006, 2008, 2011-2012, 2014-2015, 2021, 2023-2024, 2029-2030, 2037, 2042, 2044, 2050-2055, 2057, 2059-2060, 2064-2065, 2067, 2069-2071, 2074-2075, 2080, 2087-2089, 2092-2093, 2095, 2108, 2111-2112, 2114-2117, 2119-2122, 2124, 2132, 2136, 2139, 2142, 2157-2158, 2160, 2162, 2167, 2169, 2171, 2174-2179, 2183, 2185-2186, 2188, 2192, 2199, 2205-2207, 2210, 2212, 2215, 2217, 2220-2221, 2227, 2231-2232, 2235-2237, 2239, 2242-2244, 2246-2247, 2249-2250, 2257-2260, 2263-2266, 2268-2269, 2271-2273, 2280, 2282, 2284-2285, 2288, 2291-2292, 2296, 2306, 2308, 2317, 2319-2322, 2329, 2331, 2337, 2357, 2362, 2370, 2372, 2374, 2378-2381

resources 6-7, 11, 18, 24, 33-35, 38, 41-44, 46, 48-49, 59, 63-65, 67, 69-70, 76, 95-98, 106, 111, 113-114, 117, 119, 128-129, 132, 138, 142-143, 147, 162, 164, 179-181, 183, 186, 193, 196, 201-203, 209, 212, 214-217, 224-230, 232-233, 235, 241, 243, 246, 253, 261, 265, 270, 284, 291, 296-297, 302, 306, 313, 315, 324, 326-327, 329-330, 332-333, 335-336, 345-346, 380-381, 385, 387-388, 391, 398, 400-401, 409, 432-433, 437, 439, 441, 443-444, 447-448, 450-452, 463, 474, 481, 487, 492, 494, 496-497, 499-501, 503, 507, 512, 520-522, 531, 534, 536, 547, 556-557, 560-561, 566, 569, 587-593, 596, 598-600, 603, 614, 619, 631, 634, 638, 641-642, 647, 650-653, 661-662, 668-669, 682, 688, 698-702, 705, 707, 725,

734-735, 739, 741-744, 748, 751, 755, 764, 768, 772, 777-778, 800, 803, 806, 812-814, 818, 825, 827, 829, 835, 837-838, 840-841, 852-854, 856-857, 864, 871, 879, 885, 899, 904-906, 908-912, 914, 927, 931, 937-938, 943-945, 956-957, 959, 964, 968-969, 972, 978-979, 983, 985, 989-990, 995-1002, 1007-1008, 1011-1012, 1016, 1023-1026, 1036-1037, 1039, 1049, 1051, 1064, 1068, 1073, 1075-1077, 1079-1081, 1084-1086, 1094, 1097-1098, 1108-1110, 1115-1120, 1123, 1127, 1129, 1134, 1144, 1146, 1149-1150, 1152-1157, 1162, 1170, 1172-1173, 1175, 1177-1180, 1197, 1200, 1203, 1204-1205, 1207, 1209, 1217-1218, 1223, 1225-1227, 1229-1230, 1235, 1237-1238, 1240-1241, 1245, 1251-1252, 1254, 1256-1257, 1268, 1272, 1280, 1282-1285, 1289, 1294-1295, 1297-1298, 1301, 1304, 1307, 1309-1310, 1321, 1324, 1329-1330, 1334, 1336, 1344, 1348, 1350, 1354-1355, 1357-1358, 1360-1361, 1368, 1380-1382, 1387, 1389, 1391-1394, 1396-1398, 1418, 1424, 1428, 1432, 1439-1441, 1443, 1445, 1447, 1452, 1454, 1456, 1462, 1464-1465, 1468, 1475, 1477, 1479, 1483, 1487, 1489-1490, 1502, 1504, 1509, 1519, 1522, 1524, 1527, 1530, 1534-1535, 1539, 1544, 1550, 1552, 1556, 1564, 1571-1572, 1578, 1582-1583, 1597, 1599, 1601-1602, 1609, 1615, 1632, 1639, 1656, 1659-1660, 1665, 1667, 1669-1670, 1673, 1688-1690, 1693, 1696, 1698-1700, 1703-1707, 1709-1710, 1724, 1731, 1735-1738, 1745, 1749, 1751, 1755-1757, 1770, 1775, 1779-1784, 1787, 1801-1804, 1806, 1808-1809, 1812, 1819-1820, 1836-1837, 1847-1852, 1858-1859, 1861-1862, 1866, 1868, 1871, 1885-1886, 1891-1892, 1899, 1915, 1917-1919, 1937, 1941, 1945, 1948, 1951, 1953, 1955, 1966, 1968, 1973, 1975-1983, 1985, 1995-1996, 2006, 2008-2010, 2012, 2016, 2018, 2024-2027, 2029-2030, 2034, 2042, 2050-2051, 2055, 2060, 2063-2064, 2082, 2087, 2093, 2096-2097, 2101-2102, 2106, 2108-2109, 2119-2121, 2124, 2136, 2138, 2142, 2149, 2161-2162, 2164-2170, 2174, 2193, 2196-2197, 2204-2206, 2210, 2222, 2226, 2230, 2237, 2239, 2241, 2243, 2250, 2252, 2255, 2260, 2268, 2274-2277, 2279, 2282, 2284-2285, 2289-2291, 2293, 2295-2296, 2306, 2308, 2324-2325, 2327, 2329, 2332, 2338, 2345, 2349-2350, 2353-2354, 2356, 2359-2360, 2369, 2379

results-based model 927

retention 6, 9, 157, 175, 260, 362, 364-366, 499, 517-520, 522-523, 573, 577, 581, 583, 608, 621, 791, 860, 928, 930, 959, 963, 965, 1003, 1010, 1062, 1097, 1135, 1137, 1148, 1160, 1298, 1300, 1351, 1387, 1406-1407, 1432, 1436, 1439-1440, 1442-1444, 1459, 1467, 1469-1470, 1488-1490, 1516, 1605-1606, 1623, 1626, 1631, 1702, 1723-1724, 1727, 1797, 1865, 1894, 1927, 1944-1945, 1947-1950, 1952, 1954-1958, 1960-1965, 2044, 2059, 2099, 2179, 2185, 2213, 2215, 2228, 2235, 2242, 2350-2351, 2358, 2360

reusable information object (RIO) 1801

reusable learning object (RLO) 1800-1801, 1859, 1864, 2230

rhetorical situation 6, 283-284, 287

rich media 6, 49-53, 738, 962, 1623, 1913, 2327

right hemisphere 2192

risk 33, 56, 82, 202, 217, 260, 349, 444, 466, 487, 489, 492-493, 519, 638, 688, 705, 804, 844, 886, 1054, 1072, 1099, 1199-1200, 1307, 1312, 1319, 1411, 1498-1500, 1599, 1601-1602, 1721, 1745, 1755, 1757, 1945, 1947, 1949, 1962-1963, 2015, 2041, 2086, 2182, 2185, 2212, 2215, 2234, 2347, 2363, 2370, 2373

RLOs 1285, 1361, 1800-1805, 2226

ROLE OF THE INSTRUCTOR 241, 408, 443, 1056, 1216-1217, 1301, 1340-1344, 1494, 1685, 1767, 2067, 2074, 2090, 2203, 2231-2232, 2236-2237

RON 1274, 1938-1939, 1942-1943

Routinizing 1201, 1203

RRONLINE 841

RSS 6, 49, 53, 813, 997, 1002, 1180, 1228, 1242, 1245, 1350, 1354, 1393, 1395, 1615, 1644-1647

RSS feeds 1002, 1180, 1350, 1354, 1393, 1395, 1615, 1645, 1647

rubric 6, 91, 98-100, 102, 128, 130, 482, 593, 799, 876, 933, 966-969, 972-973, 1140, 1217, 1248, 1261, 1401-1402, 1492, 1505, 1632, 1634, 1688, 1723-1727, 1802, 1814-1819

rural, definition 6

salience 362, 391, 427, 943, 1213, 1215, 1622, 1900, 1908, 1911, 2111, 2118, 2263

Sametime 2298, 2303, 2305

satisfaction 1-2, 4, 10, 30, 71, 75, 100, 110, 154-155, 162, 174-175, 237, 271, 286, 309, 354,

357, 366, 385, 480, 484, 490, 506, 508, 519, 522, 545, 559, 568, 573, 640, 642-645, 658-659, 674, 698, 712, 736-740, 807, 834, 839, 886, 895, 948, 952, 956, 958-959, 962-965, 970, 1003, 1009, 1018, 1020, 1047-1048, 1050, 1055, 1057, 1067, 1101-1105, 1134, 1136-1137, 1139-1140, 1148-1149, 1190, 1200, 1206, 1210, 1212-1215, 1217, 1239, 1245-1249, 1259, 1294-1295, 1334, 1343, 1349, 1359, 1365, 1386-1387, 1389, 1394, 1399-1402, 1440, 1442, 1444, 1460-1461, 1490-1492, 1499, 1501-1502, 1504, 1510, 1513-1517, 1606-1608, 1623, 1625-1626, 1642, 1669, 1694, 1703, 1714, 1723-1724, 1767, 1769, 1772, 1775-1776, 1784, 1790, 1884, 1886, 1888, 1890, 1892-1893, 1899, 1901-1905, 1908-1909, 1911-1912, 1918, 1934, 1945-1946, 1950, 1952, 1964, 2006, 2023, 2090, 2102, 2113, 2115-2116, 2119, 2185, 2236, 2240, 2356-2359
scaffolding 2, 6, 100, 227, 268, 283-287, 332, 381-382, 384-388, 444, 481, 486, 531, 617-618, 620, 622, 624, 629, 772, 871, 893, 910, 914, 939, 944, 954, 1006-1007, 1011, 1054, 1415, 1532, 1620-1621, 1627, 1808, 1810, 1813, 1850, 1878, 2202-2203, 2205, 2207-2208, 2248, 2251, 2253, 2376-2381
scalability 4, 34, 242, 337, 831, 991, 1283, 1358, 1727, 1887, 1967-1969, 2095-2099, 2101-2102
scan conversion 6, 53
Scenario-Based Approaches 1143
scenario-based instructional design 1820-1821, 1827
scenario-based learning 6, 221, 1408
scholarship of teaching and learning (SoTL) 690
school district intranets, definition 6
school jurisdictions 1060-1062, 1065
school systems 1475, 1673, 1782
Schoolnet India Project 845
science center, definition 6
science net, design of 6
SCO 1859, 1864
SCORM 625, 939, 1298, 1411, 1416, 1804, 1859-1864, 2325, 2327, 2329-2330
screen reader 249, 647, 1159, 2294-2295, 2297
screen recording software 755-757
screen sharing 2298, 2303-2305
seamless education, definition 6
Seamless Project 2164
Seamless Use of Technology 1220
seat time, definition 6
second language acquisition (SLA) 6, 115, 120
Section 504, definition 6
Section 508 compliance 2364, 2367
Section 508, definition 6
self assessment, definition 6
self-funding e-learning systems 1966
self-organization 1164-1167
self-paced style 2124
self-service 1954, 1956
semiotic 2001, 2005-2007
Senior Citizens 2, 6, 247-249, 1578-1583
senior citizens, CBL for 6
senior-centered design 6, 250, 252
SeniorComp 1582-1583
separation of teacher and learner 1291, 1296, 1921
sequential complexity 6, 68, 73
serology 1046-1047, 1051
sharable content object reference model (SCORM) 939, 2330
shareable content object (SCO) 1859, 1864
shareable learning objects 1858, 1861
shared accountability, definition 6
Shared Instrumentation 1941
shared language 1451-1452, 1454
shared services 1937
shareware 124, 1852
similarity degree 2004, 2007
simple learning outcomes 794-796, 802
situated learning 124, 126, 286, 534, 548, 554, 643, 645, 1168, 1176, 1185, 1187, 1327, 1532-1533, 1610, 1614, 1618, 1625, 1691, 1848-1849, 1851, 1867, 2110, 2172, 2175, 2202, 2204, 2206, 2213, 2217, 2252-2254, 2259-2260, 2353, 2369, 2374
situatedness 6, 283, 287
situation models, definition 6
situational models 6, 314
skills, definition 5
Skinner box 6, 155, 171
Skinner, Burrhus Friederich 6
skip-outs 2179, 2181-2183, 2186
Skype 175, 1648, 1848, 1852, 1872
smartphone 292, 1437, 1941
social bookmarking 6, 42, 242, 246, 800, 1138
social change 6, 17, 1461, 1894, 2096, 2152
social cognition, definition 6
social connection theory 1894, 1897, 1899
social construction 114, 234, 311, 345, 533, 653, 782, 785, 799, 1004, 1006, 1241, 1684, 2115, 2296
social constructivism 6, 396, 403, 410, 505-506, 509, 1136, 1899, 2376

social learning theory 6, 89, 92, 259, 1905, 1962
social loafing, definition 6
social presence 6, 75, 201-202, 204, 352-353, 355, 485, 506-509, 555, 559, 561, 573, 581, 658-659, 746-747, 752, 1135-1141, 1212-1215, 1245, 1247-1249, 1492, 1610-1613, 1617, 1619, 1623, 1627, 1633, 1764, 1868, 1878, 1880-1881, 1895, 1898-1913, 2110-2112, 2115-2118, 2257
social system, education as 7
soft technology skills 1914
Southern Regional Education Board (SREB) 1704, 1723
spatial 70, 72, 152, 249-251, 345-348, 538-540, 762, 1068, 1293-1294, 1296, 1372, 1378, 1455, 1478-1479, 1610, 1614, 1675, 1894, 1925, 1928, 1931, 2044, 2047-2048, 2138, 2176, 2331-2332
specialized accreditation agency 698, 704
Speech recognition 7, 372, 375-376, 807, 2078-2079, 2193
Staff development 269, 647, 784, 807-808, 871, 924-925, 928-930, 1003, 1083, 1220, 1298, 1303, 1330, 1550, 1652, 1838, 1914, 1963, 1984, 2120
stakeholder 7, 22, 27, 86, 232, 487, 924, 956, 964, 1143, 1389, 1439-1440, 1713, 1715-1720, 1722, 2119
stakeholder-rich environment 847
standardization 470, 488, 641, 854, 934, 1034, 1115, 1167, 1284, 1319-1320, 1326-1327, 1329, 1357, 1360, 1409, 1411, 1415, 1493-1496, 2097, 2328
standardized course design 933-934, 936
statewide electronic portfolio infrastructure 1117
statistical significance 1799
stop-outs 2180, 2182-2183, 2186
strategic action plan 7, 204, 568
strategic alliances 487, 1079, 1603, 2136-2137, 2140, 2275
strategic thinking 748. 1328, 1336, 1534, 2213
structuration 7, 79, 206, 210, 2135, 2139-2140, 2289
structuration theory, definition 7
structured controversy 7, 483, 486
student demographics 7, 361-363, 366, 748, 1291, 2060
student engagement 52, 200, 203, 398, 787, 911, 945, 966, 1098, 1149, 1219, 1284, 1360, 1519, 1522, 1614, 1878, 1886, 1894, 2212, 2264, 2347
student model, definition 7
student modeling 7, 295-296, 303, 1544
student productivity 915, 2088
student retention in online education 1944
student retention rate 1727
student success factors 1306
student support services 63, 213, 999, 1711, 1937, 1951-1956
student with a disability, definition 7
student-centered 7, 42, 140, 145, 242-243, 268, 291, 403-404, 406, 410, 439, 548, 818, 965-966, 971, 973, 1012, 1015, 1100, 1256, 1352, 1406, 1420, 1561, 1573, 1595, 1637, 1734, 1737, 1813, 1866, 1952, 2060, 2070, 2072, 2169, 2188, 2190, 2376-2377, 2381
student-centered learning 42, 140, 242-243, 291, 406, 548, 965, 973, 1352, 1573, 1595, 1813, 2060, 2376-2377, 2381
student-centered learning environments 140, 548, 965, 1352
student-content interaction 7, 122, 1771
student-instructor interaction 7, 122, 1217, 1770-1771, 1911, 2097
student-instructor interaction 7, 122
student-student interaction 7, 122, 609, 1019, 1246, 1911, 2096, 2099
studying stress 1933
subculture 2-3, 5, 7, 45, 47, 771
subscription databases 608, 611, 1075
subsequent classes 1501
successive approximation 1699
summative assessment 7, 91, 93, 128, 802, 1410, 1518, 1540, 2006
summative evaluation 97, 164-166, 168, 834, 928, 950, 954, 1147, 1438, 1440, 1445-1446, 1448, 1517, 1534-1535, 1631, 1636, 1922
summative evaluation matrix 1446
supercomputing 828, 1079
support services 9, 41-42, 46, 49-50, 63, 182, 194, 213, 235, 611, 642, 687, 826, 830, 850, 975, 995, 999, 1010, 1022-1023, 1386, 1501-1502, 1559, 1568, 1670, 1703-1704, 1711, 1831, 1937, 1948, 1951-1956
supporting community 1156
surface learning 621, 806, 809, 1185, 1188
sustainability 182, 226, 228, 924, 927-928, 1065, 1386, 1388, 1527
synchronous communication 7, 210, 242, 334, 336, 339, 402, 423, 554, 603, 610, 612, 787, 792, 799, 988, 990, 993, 1053, 1229-1231, 1242, 1341, 1468, 1514, 1530, 1664, 1673, 1713, 1773, 1846, 1875, 1906, 2197, 2228

synchronous communication tools, definition 7
synchronous computer-mediated communication 805, 809
synchronous discussion, definition 7
synchronous group communication technologies, definition 7
synchronous learning 7, 69, 127, 198, 398, 497, 691, 694, 799, 1286, 1362, 1524, 1768, 2145
synchronous media 1056, 1910
synchronous mediated interaction 7
synchronous online delivery 986
synchronous technology-delivered education 1468
synthesis of information 7, 315, 1614
System Modes 7, 456
system requirements 1715, 2364
systematic instructional design 168, 1320, 1773
systematic thinking 930
systems model 635, 1022, 1026, 1465, 2008-2009
systems thinking 7, 16, 22-24, 27, 391, 394, 396, 617, 925, 1328
systems values 7
tablet PCs 971, 973, 2017-2018, 2020-2022, 2171-2172
tablet PCs in the classroom 2018
Tamil Virtual University (TVU) 841
TARAhaat 842
target market 213, 963, 1276, 1386, 1392, 1395-1396
targeted feedback 1536, 1540
task analysis 161, 164, 171, 1302, 1327, 1695, 1699, 1922, 2247, 2251
task-artifact cycle 1820, 1825, 1827
TCM 7, 63, 503
TCP 689, 1109, 1112, 1943, 2269, 2272, 2274, 2312-2313
teacher electronic portfolios 2032
teacher power 2, 7, 389
teacher preparation 7, 150, 273, 340-341, 380, 423, 515, 560, 870-871, 874, 1096, 1099, 1311, 1481, 1491, 1609, 1666, 1781, 1784, 2041, 2193
teaching machines 7, 160-162, 166, 169-171, 761, 1367, 1693-1695, 1698-1699, 1857
teaching presence 7, 113-114, 201-202, 204, 238, 272, 352, 354-355, 1054, 1057, 1059, 1135-1141, 1215, 1219, 1247, 1340, 1880, 1897, 1903-1904, 1906, 2073, 2110, 2112-2113, 2115, 2117-2118
teaching, new millennium 7
team building 1055, 1332-1333, 1335-1336, 1433, 1522, 1976, 2289, 2291
team charter 207-209, 1521, 1524
teamwork 42, 77, 182, 206, 209, 263, 312, 324, 357, 395, 499, 538, 540, 712, 910, 944, 966, 988, 1165, 1190, 1201, 1232, 1330, 1336-1337, 1352, 1356, 1372, 1530, 1533, 1865, 2288-2292
technological change 7, 18, 23, 466, 527, 732, 932, 935, 1027, 1040, 1197, 1202, 1673, 1891, 2075
technology diffusion 1294-1295, 2086, 2279
Technology Innovation Challenge Grant 7, 340, 2168
technology literacy 244, 1027-1028, 1030, 1117, 1181, 1781, 1851, 2176
technology support content 1837
technology-centered school management 1475
technology-enhanced learning community 7, 350
technology-enhanced learning environment 7, 350, 1849
technology-mediated education 771, 773, 1101, 1676
technology-supported learning environment 1127, 1533
telecommunications 26, 32, 62, 64, 123, 129-130, 132-134, 136, 181, 186, 333, 396, 438, 445, 503, 636, 660-662, 664, 808, 840, 843, 955, 957, 966, 973, 984, 1020, 1070, 1079-1081, 1085, 1117, 1124, 1155, 1158, 1204-1205, 1214-1215, 1257, 1285, 1292, 1333-1335, 1360, 1402, 1439, 1475, 1494-1495, 1580, 1583, 1597, 1603, 1625, 1659, 1684, 1714, 1723, 1772, 1778-1783, 1899, 1904-1905, 1912, 1937, 1940, 1942, 1969, 1978, 2054, 2075-2076, 2116-2117, 2153, 2163, 2166, 2207, 2222, 2237, 2239, 2260, 2322, 2357
telecommuting 2, 4-5, 133, 136, 995, 2280, 2355, 2361
teleducation 2148, 2154
telepresence technology 753
telework 7, 132-135, 2280
temporal 69, 154, 190, 206, 238, 250, 297, 302, 345, 348, 541, 721, 911, 1068, 1264, 1293-1294, 1296, 1376, 1378, 1510, 1610, 1675, 1854, 1868, 1894, 2044, 2046, 2048, 2331-2332
tertiary courseware 2262, 2264, 2267
text format 792, 2103
The British Open University 226, 662, 728, 730, 733, 1519, 1523, 1554-1559
The Open University of Israel 727, 1088, 1228, 1234-1235, 1241, 1546, 1552-1553, 1557-1558
The Singapore Science Center 7, 432, 435
The Sloan Consortium 359, 502, 558, 569, 605, 698,

703, 718, 732, 898-899, 904-905, 966, 973, 1245, 1248, 1278, 1387, 1390, 1569, 1723, 1884-1886, 1891-1892, 2093
The University of South Africa 1085, 1394, 1554
theological education 1707, 1744, 1746-1748
Theory of Interaction and Communication 7, 480, 486
theory-driven evaluation 956
thinking skills 31, 90, 94, 107, 124, 127, 198, 285, 391, 518, 521, 621, 626, 658, 748, 793, 795, 1088-1091, 1093, 1135, 1367, 1488, 1503, 1686, 1746, 1848, 1850, 1894, 1898, 1958, 1963, 2143, 2173, 2213, 2353
Thorndike, Edward L. 7
threaded discussion 7, 276, 280-281, 421, 428, 551, 554, 781-782, 785, 792, 1054, 1074, 1244, 1502, 1511, 1974, 1977, 2011, 2110-2115, 2117-2118, 2257-2258
threaded Web discussion board 7, 315
timeshifting 1650
tolerable wait time (TWT) 736
topic learning outcome 7, 186
total quality management (TQM) 1144, 2119
traditional assessment 7, 95, 107, 110, 191, 444, 642, 796
traditional classes, achievement in 7
traditional course 140, 558, 1012, 1101, 1104, 1106, 1149, 1154, 1386, 1400, 1537, 1734, 1737-1738, 2324, 2328
traditional course formats 1101
traditional instruction 32, 109, 605, 848-849, 909, 1013, 1101, 1400, 1467, 1535, 1629, 1680, 1694, 2090, 2234
traditional students 7, 30, 32, 361, 363, 605, 707, 709, 711, 727, 1008, 1189, 1222, 1768, 1878, 1946, 1949, 2380
traditional teaching 7, 140, 189, 192, 243, 266, 269, 389, 501-502, 538, 555-556, 613, 642, 705, 810, 857, 896, 1132, 1264, 1399, 1564, 1693, 2000, 2210, 2292
training of faculty 692, 926, 1660, 1997
transactional distance 701, 1006, 1011, 1173, 1176, 1249-1252, 1257-1258, 1489, 1575, 1577, 1620, 2153
transformative income generation (TIG) 1757
transformative learning 747, 753, 838, 896, 1078, 1314-1318, 1649, 1897
transforming learners 1222, 1227
transistors 1040, 1044, 2077
transmission paradigm 7, 266, 272
transportation systems 4, 7, 132
tutorials 113, 117, 161, 194, 201, 322, 517, 521-522, 588, 639, 649, 661-662, 680, 731, 760, 768, 827, 829, 842, 860-861, 882, 884, 917, 921, 959, 986, 996-997, 999, 1002, 1149, 1151, 1154, 1179-1180, 1207-1208, 1226, 1236-1237, 1250, 1253-1254, 1297-1298, 1381, 1393, 1548-1550, 1553-1554, 1559, 1586, 1615, 1638, 1695-1696, 1742, 1751, 1773, 1844, 1846, 1854, 1856, 1865, 1867, 1870-1872, 1916, 1947, 2062, 2065, 2136, 2227, 2230, 2306, 2317, 2335, 2341
ubiquitous learning 1346, 1354, 1851, 2171-2172, 2175
UDL skills 2193
UKeU 848, 1651, 1653
unbundling 7, 9, 15, 1245, 1249, 1861-1862, 2136, 2140
unbundling of faculty roles, definition 7
uncertainty avoidance 528, 785, 1759, 1763
undergraduate education 112, 114, 163, 178-179, 241, 244, 271, 480, 484, 966, 972, 1240, 1472, 1516, 1566, 1569, 1732, 2059, 2376, 2381
UNESCO 63-64, 161-162, 170, 307, 312, 409, 487, 496, 732, 767-770, 1081, 1084, 1086, 1256, 1418, 1462, 1921, 1971, 2102, 2139, 2148-2153
UNITAR learning model 683
universal change principle 7, 84-86, 88
universal design 7, 249, 252, 627, 649, 651-652, 654-655, 2192-2196, 2198-2201, 2224, 2295
universal design for learning (UDL) 2192, 2295
universal design technology (UDT) 2224
universal design, definition 7
universities, cooperation solution for 7
University of Iowa 760, 762, 1226
University of Texas at Austin 1132, 1225, 2021
urban heat island 1588, 1590
usability 233, 242, 250-251, 275-276, 280, 302, 304, 310, 312, 349, 369, 375, 385, 430, 578, 584, 603, 640-642, 644-645, 655, 739, 833-835, 837-839, 860, 965, 1066-1071, 1092, 1126, 1130, 1146, 1157, 1162, 1283, 1358, 1425, 1428, 1511, 1639, 1651, 1655, 1762, 1764, 2024, 2065, 2218, 2293, 2295
usability issues 1068, 1126, 1428, 2024
use case 7, 497
useful assessment 1574, 1970
useful media 1574
user environment design, definition 7
user modeling 303, 815, 1544, 2246, 2251
user-centered design 7, 24, 250, 252, 616, 630, 831

user-created content 7, 179, 1610-1611, 1613-1615, 1619
USM DE portal 681
value chain 850-851, 853-854, 2135-2137, 2140
vector space model 607, 615
vertical disintegration 2135-2138, 2140
vicarious learning 332, 441, 445, 2261-2267
video communication 1292, 1487, 1639-1641, 2169
videoconferencing 7, 12, 80, 114, 120, 127-128, 130, 194, 275, 335, 337, 370, 372-374, 376, 398-402, 547-549, 551, 553, 638, 672, 680-681, 684, 687, 689, 699, 713, 781, 805, 808-809, 988, 990, 997-998, 1022, 1024, 1055, 1126, 1191, 1229, 1242, 1245, 1250, 1301, 1306, 1350, 1354, 1359, 1363, 1365, 1473, 1477, 1480, 1555, 1570, 1574, 1639-1643, 1655, 1770, 1781, 1783, 1785, 1867-1868, 1872, 1874-1875, 2012, 2136-2137, 2268-2274, 2276
videoconferencing for supervision 2268-2274
videoconferencing, advantages of 7
viral marketing 1275-1277, 1279
virtual classroom 76, 113, 122, 127, 129, 189, 237, 285, 638-639, 683, 709, 717-718, 725, 749, 838, 990, 992, 1006, 1010, 1020, 1023, 1074, 1076, 1195-1196, 1281, 1286, 1295, 1328, 1348, 1356, 1362, 1502-1503, 1510-1511, 1617, 1623, 1625, 1662-1663, 1713, 1785, 1865, 1949, 2015, 2116-2117, 2140, 2144, 2150, 2229, 2286, 2303
virtual community 192, 338, 561, 747, 752, 889, 992, 1008, 1208, 1211, 1607, 1677, 1723, 2116, 2163, 2166, 2374
virtual consortium 7, 216
virtual education 78, 396, 672, 783, 827, 836, 1079, 1133, 1167, 1603, 1677, 1777, 1977, 1985, 2012, 2141, 2144, 2148-2151, 2154
virtual groups 7, 189, 307, 537, 540
Virtual High School 976, 978, 1065, 1675-1679, 1776, 1778, 1806, 1828, 1833, 2141
virtual laboratory 7, 217-218, 223, 1109, 1111, 1538, 1750, 1753, 2312, 2317-2318
virtual learning 5, 7, 34, 38, 123, 126, 236, 239, 295, 304, 349-350, 357, 359, 369, 424, 426, 505, 531, 553, 577, 584, 647-648, 652, 655, 747, 753, 827, 832, 861, 935, 992, 1003-1007, 1009-1011, 1058, 1086, 1125-1126, 1130-1131, 1134, 1140-1141, 1164, 1167-1168. 1210, 1238, 1247-1249, 1349, 1356-1357, 1360, 1503-1504, 1515, 1517, 1520-1522, 1524, 1603, 1615, 1777, 1879, 1882-1883, 1905, 1927, 1935, 2010, 2094, 2112, 2118, 2237, 2252, 2260, 2275-2276, 2281, 2319, 2323
virtual learning environment (VLE) 7, 295, 426, 505, 647, 655, 832, 1007, 1011, 1125-1126, 1131, 1134, 1141, 1210, 1249, 1524, 2094, 2252, 2260
virtual learning model 2275-2276, 2281
virtual library 476, 602, 680, 682, 995-1002, 1393, 1552, 1665, 2167
virtual organization 312, 489, 497, 2137, 2140, 2275, 2280-2281
virtual organization evolution 2275
Virtual Program 1062, 1064, 1775, 2282
virtual school administration 2282
virtual schooling 13, 974-975, 977-979, 1060, 1062, 1064-1065, 1673-1674, 1676-1679, 1774-1778, 1831, 1834, 2144
virtual schools 280, 438, 750, 975, 977, 979, 1060, 1063-1065, 1307, 1673, 1675-1678, 1767, 1774-1775, 1778, 1828, 1830, 1832-1833, 2141-2145, 2282, 2285
virtual team 7, 205-207, 209-211, 306, 308, 310, 312-313, 1330-1331, 1333-1336, 1452, 2276-2277, 2288
virtual teams, bringing out the best 7
virtual teams, challenges facing 7
virtual teamwork 1336, 2288
virtual university 7, 345, 351, 470, 497, 675, 718, 730, 733, 749, 752, 808, 821, 826, 830, 841, 852, 966, 972, 978, 995, 998, 1025, 1036, 1038-1039, 1109, 1111-1112, 1168, 1195, 1202, 1239, 1241, 1310-1311, 1563, 1597, 1603, 1605-1609, 1655, 1658, 1700, 1704, 1707, 1723, 1753, 2015, 2074, 2101, 2162, 2292, 2363
virtual world 7, 178-179, 207, 209, 747, 749, 753, 820, 828, 983, 1406, 1610-1619, 1941, 2142, 2277, 2279
virtuality 718, 1195, 2042
VISTA 116, 234, 240, 557, 1047-1048, 1051, 1085, 2142
visual and auditory 68, 70, 515, 1910, 2038
visual complexity 7, 289-290, 294
visual displays 1074, 2051-2052
vlog 7, 198
VoIP 887, 1365, 1648, 1940-1941, 1943
Vygotsky 61, 89, 93, 284, 287-288, 356, 391, 396, 403-404, 409-410, 505, 529, 586, 589, 591, 594-595, 761, 763, 897, 1136, 1141, 1153, 1164, 1251-1252, 1257, 1264, 1308, 1544, 1591, 1596, 1686, 1692, 1809, 1813, 1848,

1852, 1878, 1880, 1882, 2172, 2176, 2253, 2376-2377, 2381
W. Edwards Deming 2119
Watson, John B. 7
WCET 7, 62-64, 485, 503, 694, 957, 973, 1117, 1124, 1439, 1447, 1723, 2163, 2165-2166, 2237
Web Accessibility Initiative (WAI), definition 7
Web conferencing 116, 335, 971, 1245, 1247, 1782-1783, 1785, 2298, 2303-2305
Web conferencing in distance education 2298
Web design 251, 648, 652, 966, 1157-1159, 1310, 1440-1442, 2103, 2197, 2241, 2294
Web portal 680, 682, 1285-1286, 1362, 1650, 2020
Web Quest 8, 423
Web technologies, definition 8
Web-based class, definition 7
Web-based communication 799, 1013, 1166, 2054
Web-based course design 407, 1013, 1256
Web-based discussion, definition 7
Web-based distance learning 1050, 1380, 1459
Web-based distance learning 7, 106, 454, 462, 756, 972, 1812, 2249-2250
Web-based institution 7, 432
Web-based instruction 21, 39, 238-239, 245-246, 311, 366, 395, 445, 554, 559, 584, 601, 603, 702, 966, 972, 978, 1009, 1012, 1014, 1060, 1101, 1248, 1344, 1346-1349, 1352, 1367, 1399, 1467, 1473, 1482, 1491, 1628, 1633, 1636, 1638, 1703, 1975, 1977, 2006, 2074, 2102, 2237
Web-based learning 39, 67, 237-239, 332, 336, 348, 409, 421, 423, 445, 487, 495, 600-602, 668, 699, 725, 793-794, 796-797, 810, 813, 817, 828, 855, 990, 992, 1006, 1051, 1061, 1105, 1112, 1149, 1154, 1162, 1210, 1218, 1222, 1225, 1234, 1238, 1241, 1247, 1250, 1253, 1255-1256, 1342, 1351, 1416, 1422, 1464, 1517, 1625, 1680, 1685, 1784, 1812, 1850, 1859, 1864, 1946, 2006, 2013-2014, 2124, 2133, 2247, 2249-2250, 2335-2336, 2376
Web-based learning curriculum 1222, 1225
Web-based multimedia 1463, 2327, 2331-2332, 2335
Web-based portfolios 510, 2032
Web-based statistics resources 2063-2064
webcast 7, 49, 53, 180, 2166
WebCT 2, 4, 8, 117-118, 124, 128, 134-135, 234, 240, 242, 246, 337, 349, 366, 371, 405-407, 409-410, 545, 557, 569, 608, 699, 703, 706, 710, 765, 966, 973, 990, 1012, 1024, 1026, 1105, 1152-1153, 1157, 1253-1256, 1258, 1282, 1357, 1366, 1517, 1519, 1592, 1623, 1632, 1654, 1870-1872, 1877, 1977, 1980, 2021, 2091-2093, 2125, 2133, 2276, 2376
Web-delivered education 1468
web-enhanced course 7, 180, 1682, 1685
Web-enhanced instruction 1363, 1365, 1628, 1638
Web-enhanced learning (WEL) 1197, 1203
WebExcellence 8, 596-598, 600-601, 603
Western Governors Association 8, 63-64
Western Interstate Commission for Higher Education 8, 62, 65, 213, 216, 1257, 1447, 1953
whiteboarding 39, 240, 2298, 2303, 2305
wiki 8, 177, 199, 245-246, 485, 557, 654, 751, 780, 786, 799-800, 919, 1096, 1139, 1228-1230, 1233, 1236, 1238, 1240-1243, 1245, 1272, 1350, 1352, 1354, 1393, 1395, 1397, 1738, 1852, 1872, 1942, 2222, 2253-2255, 2257-2260
wireless technology 937, 1277, 2104, 2176
WLAN (wireless local-area network) 1430
work breakdown 8, 425, 431
work modeling 8, 424-426, 431
work practice 8, 424, 427, 430-431
work redesign 8, 424, 427, 431
working memory 8, 67-68, 70, 73, 249-250, 252, 297-299, 302-305, 572, 580, 737
working memory, definition 8