## **Index**

## ambiguity 212 A AmI information processing module (AmI achieving dimension 43 IPM) 61 action 141 analysis 182 adaptive collaboration (AC) 292, 296, application pull 344 application system (AS) 203 affluent society 40, 52 artefact transparency 35 agent-based infrastructures (ABI) 341 AS-IS state 102 agent computing environment (ACE) 308, assembling and disseminating PM infor-322, 329 mation 182 agent technology (AT) 261 authorised treatment facilities (ATF) 42 agile/virtual enterprise (A/V E) 3 autonomic computing 202 agility 3, 43 autonomy 262 Akogrimo 344 ambient intelligence (AmI) 26, 31, 34, B 39, 44, 64 backward value chain 30 ambient intelligence service engineering bidirectional 147 (AmI SE) 58 black-box 47, 86 ambient intelligence technologies 338

Copyright © 2007, Idea Group Inc. Copying or distributing in print or electronic forms without written permission of Idea Group Inc. is prohibited.

body language 81	collaboration protocol profile (CPP) 347
Bunge-Wand-Weber ontology (BWW	collaborative business (c-business) 191
ontology) 143	collaborative networked organization
business-driven approach 286	(CNO) 335, 351
business-to-business (B2B) 101,	common knowledge base (CKB) 61, 62
260, 296, 339	communication diagram 147
business-to-business-to-consumer	complementarity 43
(B2B2C) 296	complex private agent (CPA) 316
business-to-consumer (B2C) 260, 296	compulsory regulation 30
business-to-employee (B2E) 296	compulsory target 64
business-to-government (B2G) 296	computer-aided design (CAD) 10
business document (BD) 346	computer aided three-dimensional interac-
business integration 191, 197, 199, 200	tive application (CATIA) 227
business networking cluster 337	concurrent engineering (CE) 114
business paradigms 64	condition monitoring maintenance (CMM)
business process (BP) 340, 346	64
Business Process Execution Language for	consolidation 107
Web services (BPEL) 285	construction file 45
Business Process Execution Language for	consumer 28
Web Services (BPEL4WS) 340	continuous monitoring and deviation
business process management (BPM)	control 38
191, 192	controlled collaborative net 31
Business Process Modeling Language	CoreGRID 344
(BPML) 340	cost reduction 104
business process modeling notation	cross-organizational business process 191
(BPMN) 199	culture 195
Business Process Query Language (BPQL) 340	customer 71, 184, 165
business process reengineering (BPR) 195	D
business transaction protocol (BTP) 340	database query tool 63
	data mining grid 344
C	decision support system (DSS) 64
CAD system 126	degree of control 84
case-based reasoning (CBR) 62	design 50
causal ambiguity 212, 213	design-for-assembly (DfA) 36
Centro Italiano di Eccellenza per la Logis-	design-for-disassembly (DfD) 36
tica Integrata (CIELI) 65	design-for-manufacturing (DfM) 36
certification-of-destruction (CoD) 42	design-for-recycling (DfR) 36
change in scope 75	design moderation module (DMM) 125
chat 16	diagnoses 38
classification standards 340	diagnostic engine (DE) 61, 62
client 71	digital ecosystems 338
closed loop supply chains 31	digital literacy 69, 96, 220, 240, 279,
collaboration 340, 347	292, 334
collaboration protocol agreement (CPA)	DIP project 328
347	discovery mechanism 347
S	

document exchange 340	expert system (ES) 261
dynamic essential modeling of organiza-	extended artefact 26, 30
tion (DEMO) 138	extended collaborative enterprise (ECE) 100
E	extended enterprise (EE) 96, 156, 162, 168, 175
e-supply chain moderator (E-SCM) 110,	extended enterprise performance measure-
121	ment policy and objectives 182
easy configuration 202	extended enterprises (EE) 30, 97
ECA rules 311	extended value proposition (EVP) 96, 97,
eco-conservative framework 40	99
eco-conservative rules 40	eXtensible Markup Language (XML) 346
eco-costs 45	external 76, 320
eco-resource inherent holder 28	external software system 320
economic instruments 64	
economies of scale 76	extract, transform, load (ETL) 201
education 182	F
electric and avionic systems 227	
electronic data interchange (EDI) 260	fair-trade rules 33
end-of-life goods 32	Farshore 84
end-of-life vehicle (ELV) 44	firm 71
energy 25	flexible operability 35
energy-using product (EUP) 45	flow class 122
enforceable market 30	forward value chain 30
engineering moderator (EM) 112 enhanced skills 75	Foundation for Intelligent Physical Agent (FIPA) 262
enhance usability 53	free-take-back 45, 48
enterprise application integration (EAI)	functional schema 144
201	functions delivery 37
enterprise integration (EI) 336	
enterprise interoperability 338	G
enterprise resource planning (ERP) 79,	220
101, 127	gateway 320
enterprise service bus (ESB) 279, 283	gear 126
entropy 25	generalized enterprise reference architec-
environment protection 50	ture and methodology (GERAM)
ERP system 137	339
EURES, European Employment Services	global business knowledge 203
10	global view 309
European Research Consortium for Infor-	glue code 289
matics and Mathematics (ERCIM)	graphical user interface (GUI) 62
65	Н
European Union (EU) 87, 337	11
event-condition-action (ECA) 311	higher added-value 104
event-driven architecture (EDA) 288	holistic visualisation 103
event-driven process chain (EPC) 199	hollowing out 87
execute/executor (E) 137, 139	HPC4U 344

human-to-PC 300 human layer 193 human resources 184 hybrid KM strategy 231 Hypertext Markup Language (HTML) 266  I  i-accounting 244 ICT-support in collaboration networks 190 IDEF0 diagram 14 ill-running situation/trend monitoring 38 improve reverse logistics 53 in-house 84 individualism 82 industrial growth 25 industry operating system 9 information and communications technology (ICT) 294, 335, 351 information frame 44 information intensity 32 Information Society Technology Programme (ISTAG) 55 inheritance hierarchy 319 initiator (I) 137, 139 inner cluster 31 insourcing 85 integrated data-flow management 35 InteliGrid 344 intellectual asset (IA) 240, 246 intellectual capital (IC) 242 intelligent social user interface (ISUI) 56 intelligent user-adaptive access 55 inter-enterprise interchange 104 interaction 141 interface-oriented architecture 280 interfacing 268 intermediate 31 internal perspective 164 Internet data center (iDC) 302 intra-organisational PM system 168 intrinsic property 143	joint definitions phase 228  K  K-WF grid 344  KILT model 53  knowledge 40, 41, 63, 64, 107, 115, 125, 221, 224, 225, 262  knowledge-based meta-value chain 107  knowledge-based system (KBS) 64  knowledge acquisition module (KAM) 125  knowledge analysis module (KAM) 61, 63  knowledge management (KM) 221, 224  Knowledge Query Manipulation Language (KQML) 262  knowledge representation model (KRM) 115  L  labour 40 lackey 82 language-action perspective (LAP) 137 language 80, 142 law 46, 144 life cycle 24, 27, 51 local business knowledge 203 local to-be-concept 205 location 84 lower tangibles consumption 44  M  machine-oriented layer 193  Malcolm Baldridge National Quality    Award (MBNQA) 160 management of technology (MOT) 220, 221 mandatory rules 58
internal perspective 164 Internet data center (iDC) 302	Award (MBNQA) 160 management of technology (MOT) 220, 221

masculinity 83	open buying on the Internet (OBI) 340
mechanical systems 227	operation surroundings 45
mediating 268	operative 104
mediator agents 268	order (O) 139
medical tourism 86	organizational 193
meta-enterprise 97	original equipment manufacturer (OEM)
method innovation 27	10
metropolitan area network (MAN) 302	out-tasking 85
migration path 103	outcome ambiguity 211, 212, 213
model-driven architecture (MDA) 142,	outsourcing 71
200	ownership 84
model federation 35	1
MOSES research project 114	P
MSE ontology 121	(NID) 240
mutual property 143	partner interface process (PIP) 349
	payload system 227
N	PC-to-PC 300
	peer-to-peer (P2P) 202, 340
natural capital 41	performance and operation 227
natural kind 144	performance management/measurement
networked organisation 64	(PM) 155, 156, 182
neutrality 41	personal offshoring 86
neutral yield 40	plug-and-play interoperability 35
new economy 2	PM effect 182
new product development (NPD) 221	PM system 164
NextGrid 344	point-of-service 34, 51
non-central topology 202	point of withdrawal 30
not in employment, education, or training	power distance 82
(NEET) 294	predictive 37
0	preventive 38
U	priori 38
object-oriented database system (OODBS)	private agent (PA) 316
116	pro-active mode 38
objective tax collection 32	process-oriented life-cycle model 190
Object Management Group (OMG) 142,	process class 122
200	process module chain (PMC) 199
off-process setup 37	process reengineering 75
offshoring 71	Process Specification Language (PSL) 340
on-duty artefact 32	procurement 9
on-process setup 37	product-process-enterprise 34
on-the-path 47	product-process design 34
onshore 84	product development 9
OntoGrid 344	product dismissal: 45
ontology acquisition module (OAM) 124	production process 45
ontology mapping module (OMM) 125	product life-cycle cluster 338

product life-cycle management (PLM)	service-oriented architecture (SOA) 279
26, 64	service 26, 27, 28, 30, 40, 54, 64, 78,
product model 114	80, 315
product part 27	service agent (SA) 315
product presentation 107	service engineering (SE) 26, 27, 28, 30,
product 26	40, 54, 64
product support module (PSM) 61, 63	service level agreement (SLA) 78, 80
project class 122	setup module (SM) 61, 62
proper aid 51	short-term orientation 83
propulsion 227	short message system (SMS) 320
Purdue Enterprise Reference Architecture	SIMDAT 344
(PERA) 339	simple object access protocol (SOAP) 280
purveyor 33	single European electronic market (SEEM
push-to-talk (PTT) 329	10
0	skill-worker 298
Q	small- to medium-sized enterprise (SME) 169
quality of life 44	small office or home office (SOHO) 303
R	SOAP 285
IX.	sociability 262
recommender agent 269	social discrepancy 195
recovering efficiency 37	software engineering (SE) 195
reliability 202	source-side agent server 322
REMA project 265	sourcing management system 10
research and development (R&D) 221,	specialised links 31
224, 226	standard enterprise data 35
resource description framework (RDF)	standardization 75, 182
123	standard manufacturing data 35
resource optimisation 44	standard product data 35
result (R) 139	state function 144
retrofit 38	state machine 141, 147
return of investment (ROI) 286	statistical analysis 63
reverse mortgage advisor (Rema) 265	steering groups of development (SG) 227
RosettaNet implementation framework	supervisor agent 269
(RNIF) 349	supplier-perspective 162
RTD project 248	supplier interface 164, 165
Title project 2 to	supplier perspective 164
S	supply chain 10
2 111 2	supply on-duty cycle 45
Scalable performance 202	11 5 5 5
scanner 1, 24, 96, 110, 136, 155, 190,	support-environment 11
211, 240, 258, 279, 306, 334,	Syntax 120
355	system architecture 265, 268
selective data channel 31	systemic innovation capability (SIC) 230
semantic 120, 347	system interface 266, 269
Semantic Web 120	

tactic 104 tax on virgin materials 48 technology 41, 46, 64, 193, 344 three-tier architecture 190 thrifty society 41, 52 TO-BE state 102 total connectedness 35 total cost of ownership (TCO) 287 trading process network (TPN) 86 transaction 139 transaction-oriented layer (TOL) 341 Transaction Authority Markup Language (XAML) 340 translate 268 TYPUS-metrics 41  U	V EU framework programmes 25 virtual enterprise (VE) 2, 3, 8, 12, 119, 122, 125, 129, 132, 279, 307, 335 virtual enterprise integration (VEI) 2 virtual enterprises using groupware tools and distributed architectures (VEGA) 341 virtual industry cluster (VIC) 11 virtual organization (VO) 335 virtual reality center (VRC) 227 voluntary agreement 30, 42, 43, 64  W waste electrical and electronic equipment (WEEE) 44 watchdog agent 39 Web Ontology Language (OWL) 123
ubiquitous communication 55 ubiquitous computing 55 uncertainty avoidance 83 Unified Modeling Language (UML) 136, 138, 340 UniGrids 344 universal description, discovery, and integration (UDDI) 280 University of California San Francisco (UCSF) 83 use case 141	Web Service Description Language (WSDL) 346  Web services (WS) 203  Web Services Description Language (WSDL) 280, 285  Web Services Flow Language (WSFL) 340  workflow management system (WfMS) 339  World Wide Web (WWW) 8, 70  wrapped 289
user interface agent 268 user 33  V  value-added chain diagram (VACD) 199 value chain 39, 41, 44 VE common model 125 VE moderator knowledge 132 vendor 71	X  XML Processing Description Language (XPDL) 340  XML Web services 292 eXtensible Markup Language (XML) 346  Y  Y2K 71