A	codification 239
1	codify 595
academic institutions 392	coercive power 56
action learning (AL) 30	cognition 459
action research 590	cognitive 432
actual practice 459	model 234
advance supply systems 295	processes 476
AL (action learning) 30	CoI (communities of implementation) 35
ambiguity 357	collaborate 392
anthropopathic 436	collaboration 466
application 239	tools 392
artifact 342	collaborative
sharing 450	approach 587
artificial intelligence 436	culture 400
asynchronous 258	relationships 400
autonomous communities 129	research 560, 558
В	work 340
Ь	collective
ba 515	learning 115
behavioral pattern discovery 280	process 210
best practices 66, 92, 278	responsibility 35
boundaries 237, 558, 597	collectivist 397
boundary 12, 33, 194	collocated 494
paradox, the 240	commercial sector 301
bureaucracy 587	common
business	characteristics 60
environment 93, 397, 552	domain 210
performance 400	interest 210
processes 293	communal
•	
C	common ground 78
comphilities 407	knowledge space 246
capabilities 407	learning 328
case study 157, 575	communication 185, 340
change programme 35	model 236
civil infrastructure systems 286	options 453
classifications 21	technologies 141
co-located environments 453	communicative action theory 51

communities 461	culture 397, 590
evolution model 259	D
of implementation (CoIs) 35	D
of practice (CoPs) 92, 257, 307, 327, 537	data 323
model 335	mining 278
community 124, 148, 559	storage 124
collaboration 89	database design 133
dynamics 448	decentralization 552
identity 580	decision-making 55, 141
interest 66	dialogue 558
of practice (CoP) 320	digital
space 14	documents 141
-enabling technologies 558	gap 198
competence 544	direct communication and coordination 272
competitive advantage 22, 129, 138, 234, 307,	disciplinary background 532
340, 346	distinguishing
competitiveness 293	dimensions 60
complex 30	features 60
adaptive systems 6	distributed human resources 453
environments 357	domain 559
problems 204	of knowledge 92
complexity 21, 177, 357, 419	dyads 474
computer	dynamic environment 35
science 436	dynamic chynomicht 33
viruses 224	E
-mediated communications 14	
-mediated network 595	e-commerce (electronic commerce) 487
conceptual model 447	e-enabled business models 466
conflicts 364	e-government services 32
connectivity 347	e-learning 575
construction industry 335	economic
constructivism 43	development 108
consultation 590	factors 150
consumer response 294	impact 185
conversion 242	ECR (efficient consumer response) 294
cooperation 466	education circles 523
coordination 466	EduPortal 576
core competencies 346	effective learning 30
COP (community of practice) 320	efficient consumer response (ECR) 294
corporate portals 466	electronic commerce (e-commerce) 487
counter-propaganda 491	embedded habits 508
craft guilds 21	emergent properties 327
craftsmen 353	emerging
creative abrasion 448	communities 33
critical	technologies 447
	emotional intelligence 430
business process 224	empiricism 49
theory 43 cross-functional teams 346	enabler 166
	engineering education 186
cultural change programmes 104	

entrepreneurial climate 108 university 108 epistemology of knowledge 419 espoused practice 459 ethical framework 55 ethics 55 ethnographic 476 ethnography 459 exclusion 12 expert localisation 565 power 56 systems 327 expertise 341	global competition 552 competitiveness 218 environment 246 organization 375 globalisation 357 graph theory 474 green organizations 55 group decision support systems (GDSSs) 466 members' responsibilities 587 success 587 groupware 494 tools 210 guilds of artisans 353
*	guilds of artisalis 333
explicit 68 agreement 587 asset 364 knowledge 323, 466 exploitation 108 extended project team 335 extroverted collectivism 397 F face-to-face networks 14 settings 138 situations 163 teams 392 facilitates 166 facilities 63 facts 323 flatter structures 390 flexible organizational structures 552 flow of knowledge 68 followership 320 forecasting 295 formal work groups 194 functionalities 157 G gateway 502 GDSS (group decision support system) 466 general knowledge interactions 516	hard knowledge 329 health and safety policy 55 hierarchy 327 human dynamic 301 intelligence asset 323 resources 55 management 523 -centered 49 hybrid knowledge network 204 I ICT (information and communication technologies) 346, 453, 562 identification 242 ideologies 508 implicit 323 knowledge 131 inclusion 32 individual knowledge 35 learning 241 industrial model 390 processes 66 setting 66 transformation 163
general knowledge interactions 516 generation 239 geographical dispersion 552 geographically distributed 392 widespread teams 204	transformation 163 informal communities of practice 14 groups 532 groupings 6 networks 240

information 225	capabilities 246
age 177	capture 532
and communication technologies (ICT) 346, 453	communities 264, 397
flows 347	creation 239, 346, 400
management 142	discovery 132
systems 327	domain 194
needs 532	ecology 6
networks 346	economy 129, 246, 272
systems 32	exchange 21, 138, 264
technology 408, 558	flow barriers 68
infrastructure 148	flows 565
innovation 108, 194, 294, 565	integration 596
innovative ideas 129	management (KM) 6, 21, 35, 246, 301, 400,
instability 357	508, 514
Instituto Nacional de Administración Pública (INAP)	environment 494
537	research 508
intangible organizational assets 364	studies 264
integrating knowledge 443	systems 218
intellectual	networks 60, 264, 565
capital 66, 323, 364, 459, 502	repository 131
property 364	representation 436
rights 108	sharing 210
resources 141	sharing 92, 115, 177, 210,
inter-organizational	246, 301, 397, 453, 532
knowledge transfer 239, 240	transfer 92, 108, 264, 565
learning 240, 293	work 246
networks 307	-based
interaction 242	culture 390
interdisciplinary research 587	economy 552
intergenerational relationships 92	organizations 246
intermediaries 152	-centric organisation 6
internationalization 235	KM (knowledge management) 6, 21, 35, 246, 301,
of financial markets 357	400
Internet 226	environment 494
-based technologies 148	research 508
interpersonal relationships 400	studies 264
intra-organizational knowledge 239	systems 218
intranets 448	1
intuition 508	L
intuitive knowledge 443	labour economics 523
IS development 431	language for special purposes (LSP) 77
IT services 224	leaders of communities of practice 321
V	leadership 186, 320
K	behaviours 320
knowledge 35, 131, 323, 329, 409, 443	issues 320
acquisition 92	learning 32, 301, 328
and collaboration management 204	and innovation 21
-based organisations 390	in practice 459

organization (LO) 246	0
theory 157	object-based architectures 226
legitimate (LPR) 44 240	objective reality 49
peripheral participation (LPP) 44, 340	online communication 558
power 56	tools 392
lessons learned systems 210	
leverage knowledge 218	open communication 453
lexicon 78	systems 503
liberalisation of trade 357	operations management 55
limitation of technology 449	organization 138
LO (learning organization) 246	redesigns 104
LPP (legitimate peripheral participation) 44, 340	theory 177, 407
LSP (language for special purposes) 77	organizational 340
M	aspects of collaboration 204
TVI	change 408
management	contexts 30
and control 340	culture 340
education 575	
initiatives 357	development 57 environment 419
practice 6	
strategy 6	form 459
style prototypes 397	learning 6, 35, 68, 138, 157, 340, 523
manufacturing process 66	and innovation 347
marketing policy 55	memory 141
member participation 532	settings 177
methodology 157	structures 194
mobile information 141	theory 177
Mode 2 research 559	
motivation 12, 544	P
multidisciplinary project team 595	
	paradigm 177, 595
N	shifts 77
narrative inquiry 388	participant observation 476
navigational patterns 280, 282	participation 32, 560
negotiation 242	partnerships 186
network 150	PCG (personal common ground) 78
connections 129	people-
KM 150	centric 400
organizations 23	factors 400
society 14	perceived values and costs 151
networked	peripheral participation 195
community 307	peripherality 448
economy 346	personal
networking 390	common ground (PCG) 78
economy 218	networks 565
non-network theory 475	traits 544
nurturing 12	personality 431
nurturing 12	physical
	setting 163

social interactions 466	reflexive learning 157
pluralistic 50, 590	reformation 443
point-of-sale 295	regional
policy circles 163	clusters 115
portal	innovation systems 163
framework 261	relationship 321
technology 89	relevant knowledge 30
positivist 51	representation 224
practice 559	research
predispositions 508	capacity 157
private-sector organisations 6	cultures 157
problem-	group 159
solving 49	resources 63
based learning 575	roles of participants 151
process	Totes of participants 131
improvements 104	S
model 242	6.4
	safety 55
professional associations 21	SECI model 516
	security 287
fields 148	selection 242
groups 364	self-organized 594
state forums (PSFs) 537	group 327
project	semiotic modes 508
management 335	service levels 295
team 60, 196, 195, 335, 364, 594	share knowledge 35
propaganda 489	shared
PSF (professional state forum) 537	documentation 210
psychoanalytical approach 419	meaning 419
psychodynamics 419	task 320
psychological 433	sharing knowledge 494
aspects 580	situated learning 460
awareness 430	small
framework 419	and medium enterprises (SMEs) 115, 348
public	business networks 347
participation in decision making 32	businesses 502
sector organizations 14	SMEs (small and medium enterprises) 115, 348
0	SNA software 474
Q	social 149
qualitative 388	action 51, 508
research 159	actors 558
	capital 115
R	collective 138
rationalism 49	construction 12
	constructionist 157
reasoning 436	dimensions 264
reciprocal knowledge exchange 115	entities 494
reciprocity 272	environment 68
records management 141	gathering 6
referent power 56	gamering 0

interaction 449	teamwork 523
learning 460	technical
theory 158	advancements 104
network 138, 241, 331	infrastructure 502
analysis 449, 474, 565	techniques and technologies 210
theory 474	technological 149
networking 397	dimension 104
perspective 264	entity 166
processes 68, 459	network 6
relationship 55, 565	technology
science 488, 558	acceptance model 409
research 474	development 185
separation 392	innovation 108
structure 194, 461	support 63
theory of learning 218	transfer 185
socially	-based instruction 575
constructed 594	-enabled organizational forms 138
distributed 558	telecommunications networks 487
society of the Internet 489	tensions 364
sociology of work 523	theory 32
sociotechnical 149, 430, 494	tools and technologies 584
theory 494	traditional
soft knowledge 329	Japanese management styles 397
software 63	work forms 552
development teams 364	transcendental idealism 50
houses 89	
	transcendental philosophy 49
teams 364	transfer 239
sophisticated technology 104	triads 474
spatial proximity 163	trust 152, 234, 341
specific knowledge interactions 516	U
strategic	
advantages 218	United Kingdom 157
alignment 375	universities 157
strategy 94	unpredictability 357
structural elements 448	user
structured hierarchies 390	communities 278
supply chain networks 293	support tools 227
sustainable competitive advantage 407	-centered 278
symbols 323	W
synchronous 258	V
Т	value creation 115
1	values 590
tacit 68, 323	videoconferencing 575
knowledge 66, 466, 508	view logs 279
team 364, 529	virtual 327, 494
building 347	business communities 346
development 583	communities 148, 453, 459, 575, 580
formation 532	community 487, 494
-based work structure 552	Community 407, 474
COURSE IN CITE DE MANAGER COM	

```
connections 466
   networks 204
   organisations 529
   support 89
   teams 138, 392, 552, 583
   world 453
voluntary
   membership 320
   organizations 14
   sector 301
W
Web
   courses 577
   sites 32
   usage mining 278
web of relationships 475
wireless technology 575
work organisation paradigms 529
workgroups 60, 529
workplace 92
```