

Index

A

Aberdeen Group 31, 54, 214, 231
 advanced intelligent tape (AIT) 219
 advanced server 132
 advanced storage for business continuity 234–253
 agility drivers 323
 always-on computing 24
 Apple server 91
 Apple server-based server 106
 application server portfolio 93
 asynchronous transfer mode 264
 Attunity Connect 319
 automatic failover 107
 availability 159
 availability-related problem 125

B

backup 188, 206–233, 243
 backup, technologies used 216
 Bank of America 211
 Basel Capital Accord 288
 BCM solutions 199
 Best in Class (BIC) 42
 blade server 87
 bundled servers 107, 111
 business-critical applications 33
 business agility 48, 49, 310–337

business computing, in the Internet era 1–22
 business continuance 8
 business continuity 40–59
 business continuity, and information architectures 60–78
 business continuity drivers 40–59, 79–102
 business continuity management (BCM) 199
 business continuity management (BCM), introduction 277
 business pressures 2, 6
 business resilience 8
 business risk 9
 business specialization-based VE 260
 business technology 4

C

CERT 283
 Churchman 277
 Churchman, C. W. 43
 CitiFinancial 211
 client-server architecture 63, 64, 80
 clustering 47, 243, 244
 component load balancing (CLB) 246
 contemporary business 1
 Continuity Central 11

continuous computing infrastructure, layers of 207
 continuous data protection 243
 crisis management plan 280
 critical applications 174
 customer loss 13

D

D.H. Brown Associates 159
 data backup 212
 database management platform 125
 database management system 124
 data protection, off-site 211
 data recovery 188, 248
 data replication 240
 data storage 47, 210
 data storage, off-site 223
 data vaulting 210, 242
 dedicated application servers 116
 dedicated web servers 116
 desktop operating systems 104
 direct access storage (DAS) 234
 disaster recovery 133
 disaster tolerance 132
 disaster tolerance technologies 132
 distributed computing 333
 downtime 12, 23, 23–39
 downtime, and costs 25
 downtime, planned 27
 downtime, revenue loss 28
 downtime, unplanned 27
 Drucker, Peter 10

E

e-mail 209
 economics of downtime 23
 effectiveness 10
 efficiency 10
 employee productivity 27
 enterprise agility 310
 enterprise information systems (EIS) 2
 enterprise server 84

F

FastCGI 115
 fault-tolerance support 110

fault tolerance 132
 fault tolerant technologies 4
 file system corruption 214
 framework 149

G

globalization 158
 Grid computing 69
 groupwork-based VE 260

H

hardware conflict 67
 high availability 41
 HP-UX 177
 human error 15
 Hummingbird Enterprise Information Portal 330
 hybrid architecture 64

I

IBM 30
 IBM Tivoli 140
 Ideas International 159
 integrated bundled servers 124
 integrated drivers 120
 Intel x86-based solution 90
 internal policy requirements 13
 Internet connection 10
 Internet era 1
 Internet era, and business computing 1–22
 IT-profession and system administrator 174
 IT-related risks 1

J

JFS snapshot 182

L

LAMP 120
 leased lines 263
 legacy system 149
 Linux operating system 105
 load balancing 244
 lost revenue 27

M

mainframe-operating environment 80
 mainframe environment 62
 mainframe server 85
 market pressures 6
 messaging systems 61
 META Group 28
 Microsoft 108
 middleware 318
 mirroring 238, 240
 mobile operating systems 104
 modern business 2
 modern information architectures 2
 multi-agent system (MAS) 69

N

natural disasters 214
 NetWare 105
 network attached storage (NAS) 236
 networked business environment 3
 networking infrastructure 254
 network load balancing (NLB) 246
 NFPA 1600 285
 non-uniform memory access 83

O

offline backup 219
 online backup 220, 227

P

Perl 117
 planned downtime 27
 portable device 331
 power supplies 51
 productivity 29

R

RAID 211, 237–238
 RAID system 110
 RAS (Reliability, Availability, Scalability) 159
 recovery technologies 206–233
 reliability 144, 159
 remote data access 266

remote diagnostics 4
 reputation 29
 restoring 188
 revenue 29
 revenue loss 13
 risk management 284

S

scalability 159
 security 13, 113
 security standards 255
 server clustering 47
 server configurations 103
 server extensions 107
 server management software 140
 server operating environment 79
 server operating platform 149
 server operating system crash 174
 server operating systems 79–102, 103–131, 132
 server platform 82
 server platform availability 151
 servers 81, 103
 servers, choosing for business continuance 92
 server serviceability 157
 server sprawl 135
 server vendors 88
 server virtualization 135
 server virtualization technology 132
 ServerWare 106–108
 ServerWare solutions 47
 software-as-a-service (SaaS) 68
 super-user 200
 super-user commands 174
 supercomputers 79
 system administration 174
 system administration manager (SAM) 178
 system downtime 150
 system recovery 107
 system shutdown 194

T

tape-based backup 216
 TCO (total costs of ownerships) 152

- technology governance 5
- technology language 5
- technology management, beyond the technology dept. 4
- technology pressures 6
- threats 14
- transaction processing system 315
- Travan technology 219

U

- uninterruptible power supply (UPS) 51
- UNIX 89
- UNIX systems 160
- unplanned downtime 27
- uptime 23, 24
- user 94

V

- videoconferencing 268
- virtual business 257
- virtual enterprise 257
- virtual private network (VPN) 265

W

- WAMP 120
- Web-based legacy systems 69
- Web-to-host access tools 317
- Web-to-host tools 328
- WiMAX technology 267
- Windows NT 105
- workload management support 111