

Index

A

- American Disability Insurance (DI) scheme 68
- Australia, e-justice in xii, 204
- Australian Capital Territory (“ACT”) bushfires 170
- Australian courts 165–185
- Australian courts, and ICT xi, 165
- Australian courts, Web sites 206
- Australian economy 207
- Authority for Information Technology in Public Administration (AIPA) 5
- automated court case management 57–64
- automated fingerprint identification systems (AFIS) 157

B

- Belgium 186–195
- Bosnia and Herzegovina (BiH) viii, 57, 58
- Brazilian justice system, brief description of 136
- bureaucratic model 68

C

- case management systems (CMS) 3, 20, 42
- Center for Information Technology in Public Administration (CNIPA) 6
- civil rights movement 153
- client-server architecture 21
- closed circuit television (CCTV), in Australian courts 208
- computerized court case management 57–64
- computerized criminal history (CCH) 153
- consumerism 68

- consumerist model 69
- corruption, and accountability 58
- corruption, and deliberate document errors 61
- corruption, and discipline 58
- corruption, and judicial appointments 58
- corruption, and terms & conditions 58
- corruption, and transparency 58
- corruption, battling of 62
- corruption, government 58
- cost of technology, in Australian courtrooms 175
- Council of Europe 202
- coupling, in Italian justice system 120
- coupling, tight and loose 118
- court case management systems (CCMS) viii, 57
- courtroom, introducing ICT into the 166
- courtroom automation, in Brazil 142
- criminal history systems 158
- criminal justice 152–164
- culture, judicial 38

D

- digital government 152–164
- digital society 162
- disputes, commercial & family 89–97
- disputes, consumer 89–97
- disputes, Internet 89–97
- document duplication 60
- document falsification 60
- document nonproduction 60

E

- e-government, strategies 2
- e-justice 39

e-justice, an Australian perspective 204–228
 e-justice, and privacy requirements 186–195
 e-justice, and risk management 20–37
 e-justice, development of in Spain ix, 98
 e-justice, in Brazil 135–151
 e-justice, in Spain 98–116
 e-justice, the Italian style of 1–19
 electronic ballot box, in Brazil 138
 electronic courtrooms, and Australia 207
 electronic data interchange (EDI) 197, 202
 electronic legal communication (ELC) 24, 30
 electronic media, and courts 101
 electronic petition 145
 electronic signature 108
 electronic trials 110
 electronic vote 138
 European Court of Human Rights 202
 European Union (EU) 1
 Exchanging Hearing Information Project (XH-BIT) 5
 extranet 202

F

fingerprint capture 156
 fingerprint identification process 156
 frequently asked questions (FAQ) viii, 38

G

Georgia Bureau of Investigation (GBI) 160

H

High Judicial and Prosecutorial Council7 (HJPC) 58
 human element, and technology 168

I

ICT, and Italian justice system 117–134
 ICT, transformative potential of in Australian courts 219
 ICT and the courts, in Brazil 137
 ICT governance, in Italian judicial system 5
 information and communication technologies (ICTs) 1, 39, 136, 165, 205
 information system (IS) 21

institutional precedents of e-justice, in Spain 99
 International Criminal Tribunal for the former Yugoslavia (or ICTY) 168
 Internet access 40
 Italian judiciary, characteristics of ix, 117
 Italian justice system, and ICT 117–134
 Italian justice system, projects in 8–9
 Italy, justice systems vii, 1
 Iuriservice viii, 38, 38–56, 41

J

judges, role in developing Iuriservice 48
 judicial culture 38
 judicial electronic data interchange 4, 21
 judicial files, management of 107
 judicial systems, and corruption 57
 judiciary, Spanish 39
 justice, legal 66
 justice, online 23
 justice, procedural 66
 justice, substantive 66
 justice in Spain, administration of 98
 Justice National Council, Brazil 137

K

knowledge acquisition process 43

L

legal justice 66

M

managerialism 68

N

National Crime Information Center (NCIC) 154
 National Fingerprint File (NFF) program 156
 network management 203
 new public management (NPM) 71

O

Observatory of Judicial Culture (OJC) 41
 ODR, advantages and disadvantages of 90
 ODR, assessing demand for 92

Index

ODR, current state of 88
ODR, government rationale for 91
ODR, types of disputes resolved by 89
online dispute resolution (ODR) 51, 87–97
online justice 23
Ontology of Judicial Professional Knowledge (OJPK) 44
organisational loose coupling and ICT 126

P

Paperless Tribunal, Singapore 24
Phenix Act 189
Phenix project 186–195
POLIS 10, 125
procedural justice 66
procedural justice, analysing 67
protocols, critical importance of 173
public key infrastructure (PKI) 4, 138

R

random judge assignment 58
risk, and CMS applications 26
risk, management 26
risk management, and e-justice 20
Russia, and the Internet 196–203
Russian arbitrazh courts 199
Russian Constitutional Court (RCC) 197
Russian courts, and public awareness 196
Russian judicial system 203
Russian Supreme Court (RSC) 198

S

SEARCH 153
SEKT ethnography 42
social security 65–86
social security, and computerisation 65–86
social security systems 66
software usability measurement inventory (SUMI) 50
Spain, and e-justice 98–116
Spain, and ICT in justice 103
Spanish institutional framework of justice ix, 98
Spanish judiciary, description of the 39
standard query language (SQL) 9

substantive justice 66

T

transcript 209

U

U.S. Department of Justice 153

V

Victoria Civil and Administrative Tribunal, Australia 24
video-conferencing, for courts and lawyers in Australia 209
virtual court, in Australia 221
virtual private networks (VPN) 22

W

war on poverty 153
Web-based system, for Spanish judiciary viii, 38

Y

Young Spanish Judges Survey 2002 41