

Index

Symbols

3G 39, 45, 76, 88, 109, 118, 170, 181, 191, 251, 255, 256, 263, 264, 325, 352, 353, 354, 357, 361, 365, 376, 437, 445, 477, 499, 513, 515, 519, 520, 650, 651, 709, 722, 742, 756, 757, 815, 963, 974, 980, 985, 989, 995, 996, 1000, 1003, 1004, 1018, 1019, 1023, 1029, 1034, 1041

A

access network 2, 13, 48, 49, 50, 51, 53, 63, 225, 236, 238, 256, 443, 444, 445, 519, 521, 522, 638, 640, 822, 825, 944, 950, 951, 983, 1003

access network planning 521

acquisitions 83, 314, 321, 985

activity-based costing (ABC) 282

actualization algorithm

400, 401, 407, 410, 411

agent 197, 489, 490, 494, 495, 505, 506, 507, 509, 606, 611, 612, 726, 727, 728, 729, 730, 731, 732, 733, 734, 772, 820, 822, 824, 825, 826, 827, 828, 829, 830, 831, 832, 833, 834, 835, 870, 915, 938, 971, 972, 988, 996, 1008, 1010

allocation bases 283, 293

amplifier 949, 953, 955, 977, 1034

analytic hierarchy process

414, 415, 430, 431, 981

anomaly detection technique 761

anti-competitive behavior 149

argumentative agents 829

artificial intelligence 308, 368, 377, 399, 755, 756, 757, 801, 802, 834, 960, 966, 982, 984, 996, 1001, 1003, 1004, 1009, 1013, 1023, 1024, 1029, 1030, 1035

asynchronous transfer mode 617, 702, 775, 776, 777, 955

auction 39, 40, 79, 80, 82, 83, 86, 87, 824, 825, 826, 827, 835, 994

audit 265, 268, 269, 270, 271, 274, 275, 280, 541

automated meter reading (AMR)

635, 651, 1028

automatic call distribution (ACD) 460

autonomy 289, 824, 894, 1011

B

backup 218, 533, 619, 620, 844, 863, 878, 950

bargaining power 150, 152, 153

bayesian networks (BN) 746

bell operating companies (BOCs) 17

bitstream access 13

black hole 609

bootstrap server 892

bottleneck 5, 49, 50, 53, 59, 60, 210, 335, 336, 596, 784, 840, 857, 873, 875, 910, 911

broadband 137–170, 257, 430–459, 571, 572, 578, 583–597, 616, 634, 650, 723, 779, 786, 848, 852, 856, 865, 925, 945–988, 993, 1006–1040

broadband Internet access 15, 17, 20, 23, 127, 130, 132, 133, 134, 136, 459, 846, 1020

broadband service providers 126, 127, 131, 133, 134, 135, 136, 137
 brokerage services 828
 buffer 693, 762
 build out systems 68
 business case 434, 439, 446, 587, 1040
 business model 101, 116, 236, 237, 238, 239, 240, 246, 648, 651, 968
 business planning 433, 446
 business process innovation 472
 buyer agent 826, 827, 831

C

cable company 130, 246
 cable networking 466, 472
 cable TV networks 11, 542, 543, 544, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556
 cache 880, 925, 1021
 call forwarding service 713, 715, 717
 capital intensity 179, 181, 187
 chief knowledge officer 274
 China 66, 103, 117, 122, 146, 147, 148, 150, 155, 216–295, 314, 364, 369, 376, 379, 398, 542, 574, 582, 637, 772, 773, 785, 958, 971, 972, 993, 997, 1006, 1013, 1014, 1025, 1028, 1036, 1038
 Chord 880, 882, 885, 886, 887, 888, 889, 890, 891, 892, 893, 894, 1032
 churn prediction model 381
 co-regulation 99, 104
 code-division multiple access (CDMA) 578, 584
 codec 697
 cognitive radio 788, 789, 790, 791, 793, 797, 799, 801, 802, 803, 961, 997, 1004, 1029
 competition 16, 18, 19, 21, 24, 25, 27, 28, 30, 31, 35, 38, 39, 42, 43, 52, 54, 56, 57, 58, 59, 60, 61, 62, 63, 66, 72, 73, 74, 171, 172, 175, 176, 180, 182, 184, 186, 189, 191, 194, 195, 689, 691, 924, 969, 978, 980, 986, 991, 993, 996, 998, 1001, 1005, 1038, 1041

competitive local exchange carrier (CLEC) 30
 content delivery networks (CDNs) 868
 context-awareness 477, 478
 context analysis 660, 670
 contractual relationships 95, 104
 convergence 26, 27, 108, 121, 125, 126, 127, 129, 130, 131, 134, 137, 175, 186, 191, 223, 223, 224, 225, 227, 229, 231, 232, 234, 237, 397, 449, 709, 785, 831, 872, 878, 966, 970, 973, 1009, 1017, 1040
 conversational services 855
 core network planning 521
 cost accounting 281, 282, 283, 290, 291, 292, 293, 1028
 cost reduction 626
 critical mass 328, 557, 558, 559, 562, 564, 566, 567, 569
 critical success factors 280, 1040
 customer churn 363, 383, 399
 customer demand 364, 368, 371, 372, 374, 375
 customer Detainment 379, 381, 391, 395, 399
 customer detainment value 395
 customer loyalty 377, 1031
 customer relationship decline phase 399
 customer retention 363
 customer satisfaction 351, 363, 402
 customer value 236, 237, 238, 239, 240, 241, 366, 367, 368, 377
 customer value hierarchy 364, 366, 367, 369, 370, 375, 377

D

data model 496, 615, 616, 620, 621, 630
 dedicated short range communications 600, 612, 976
 denial of service 533, 592, 762, 934
 denial of service attack 761, 765, 933
 deregulation 171, 190, 211, 221, 316, 547, 628, 1014, 1021
 detainment response hierarchy analysis 389, 399
 diagnosis 538, 545, 742, 743, 744, 745, 746, 747, 748, 749, 750, 751, 752,

Index

753, 754, 755, 756, 757, 758, 962, 963, 969, 999, 1013, 1017

diffusion 11, 16, 27, 29, 31, 88, 90, 92, 94, 101, 103, 104, 112, 120, 146, 158, 170, 418, 439, 447, 448, 449, 455, 457, 458, 459, 557, 561, 563, 564, 565, 566, 571, 572, 573, 574, 576, 584, 586, 587, 689, 957, 960, 963, 968, 972, 974, 975, 989, 1033, 1035, 1037, 1040, 1042

digital cable TV networks 542, 545, 546, 547, 548, 549, 550, 551, 552, 553, 554, 555, 556

digital divide 156, 157, 652, 1024

digital subscriber line (DSL) 17, 129, 546

digitization 211, 543, 545, 547

dimensioning 412, 852, 860, 965

disruptive potential 113

disruptive technology 109, 123, 894, 1011, 1017

distance learning 616, 622, 623, 624, 625, 631, 783, 995

distributed hash table 894

domain name system (DNS) 541

Dutch auction 825, 827

dynamic efficiency 14

dynamic host configuration protocol (DHCP) 527

dynamic programming 400, 401, 412, 413, 950

dynamic spectrum access (DSA) 36, 790, 797

E

e-community 558, 559, 560, 569

e-marketplace 558, 559, 560, 569

earnings sharing regulation 21

eBay 129, 139, 462, 477, 483, 568, 966, 978, 1007

efficiency 1, 14, 28, 62, 308, 657, 763, 864, 872, 884, 907, 981, 986, 990

efficient frontier 895, 896, 903, 904, 905, 906, 907, 908

electronic commerce 474

electronic data interchange (EDI) 101, 210, 975

English auction 826

enterprise attributive analysis 399

enterprise resource planning 465, 468, 472

entrants 123, 583

ex ante regulation 43, 53, 54, 55, 61, 980

F

Federal Communications Commission (FCC) 17, 40, 66, 132, 546

fiber optics 208, 209, 210, 211, 212, 213, 214, 216, 217, 218, 219, 220, 543, 544, 545, 779, 943, 970, 975, 991, 1007

financial tangible factors (FTF) 417

firewalls 529, 592, 594, 596, 608, 629, 725, 738

first-mover advantages 205

first generation cellular networks 516

first mover advantages 204, 984

fitness function 919

forbearance 60

forecasting 122, 123, 441, 442, 444, 445, 446, 459, 631, 785, 970, 971, 974, 975, 991, 1009, 1027

fourth generation cellular networks 522

full local loop unbundling 14

G

game theory 798, 813, 809, 810, 811, 816, 817, 804, 809, 804, 810, 811, 813, 816, 817, 818, 831, 835, 965, 1007, 1016

general packet radio service (GPRS) 476

genetic algorithm 524, 909, 954, 991, 1029

gigabit ethernet 775, 778, 785, 971

global cities 211, 214, 220, 988

globalisation 189, 191, 989

global planning problem 519, 522

government policy 98, 231, 235, 245

government regulation 26, 65, 66, 196, 231

gray hole 609

H

hacking 602

high-speed networks 775, 786, 1007, 1019

home network 222, 225, 233, 234, 235, 246, 968, 1000, 1001, 1011, 1013

horizontal competition 128, 135
horizontal merger 75
HSDPA 229, 352, 353, 357, 361, 362,
363, 400, 401, 410, 522, 572, 639,
845, 1000
human resources management 301
Hurst parameter 760, 763, 765, 769, 770,
771, 772

I

i-mode 476
ICT industry 191
image analysis 836, 840, 841, 842
incentive regulation 17, 20, 21, 22, 26, 27,
28, 29, 31, 171, 958, 988, 1002,
1025
incumbents 123, 200
indirect costs 288
industrial networks 263
industry structure 169
industry value chain 437
inequity 147
innovation application 439
intangible factors 418
integrated network management 740, 939,
983, 1004, 1013, 1032
intellectual property protection 95, 104
interactive services 855
interconnection 141, 142, 146, 156, 157,
493, 494, 500, 503, 507, 513, 583,
787, 994, 995, 1010
interference temperature 792, 797, 798, 799,
800, 802, 963, 982, 1038
internationalisation process 174, 177, 179,
180, 181, 183, 187, 192
International Telecommunication Union Tele-
communication Standardization Sector
(ITU-T) 490, 494, 505
Internet Balkanization 157
Internet engineering task force (IETF) 494,
499, 672, 708, 722, 723, 725, 739,
740, 880, 969, 989, 990, 997, 1009,
1020, 1024
Internet traffic statistics 853
investment modes 420, 421, 423, 426, 427,
429

IP address management 526, 527, 541
IP telephony 631, 689, 690, 691, 692, 693,
698, 961, 978
IPv6 150, 225, 511, 512, 530, 534, 536,
537, 538, 539, 540, 541, 591, 593,
870, 879, 969, 976, 977, 996, 999,
1024, 1037, 1039

J

JAIN 703, 704, 706, 708, 709, 711, 714,
715, 716, 717, 718, 719, 720,
721, 722, 723, 964, 996, 997, 1022,
1033, 1035
JAIN API 704, 718, 719, 720
jitter 699, 701, 787, 998
joint ventures 321, 323, 977
just-in-time manufacturing 468, 473

K

key performance indicators (KPI) 701
KM processes 267, 268, 269, 270, 271, 277
KM strategies 265, 269, 270, 271, 273,
278, 971
knowledge acquisition (KA) 377
knowledge development 97, 189, 997
knowledge management systems 278, 971

L

ladder of investment 1, 6, 13, 14, 969
layer management 494, 495
least-squares estimations 400
legitimacy 248, 249, 254, 255, 256, 257,
258, 259, 260, 263
licenses 37, 39, 40, 41, 42, 46, 47, 66,
67, 68, 69, 70, 72, 73, 76, 77,
78, 79, 80, 83, 86, 91, 96, 104,
196, 201, 582
load balancing 856, 863
local area network (LAN)
591, 787, 837, 843, 847
local loop unbundling (LLU) 14

M

Malaysia 159, 168, 265, 266, 267, 269,
271, 279, 280, 344, 998, 1005, 1032,
1040

Index

managed object 489, 490, 505, 507
management information base (MIB) 489,
490, 492, 497, 500, 505
Marconi 281, 282, 285, 286, 287, 288, 289,
290, 291, 293, 294
market access 96, 104
market structure 170, 978
medium access control (MAC) 805
mergers 72, 83, 170, 220, 314, 321, 323,
534, 554, 595, 970, 981, 985, 1038
mesh 36, 445, 519, 572, 577, 636, 638,
639, 640, 641, 642, 644, 645,
646, 650, 652, 686, 805, 812, 817,
873, 874, 875, 902, 903, 904,
905, 906, 907, 952, 953, 954, 970,
988, 989, 999, 1014
message exchange 497, 498, 503, 876
metro networks 944
microcontroller 842, 847
middleware 483, 484, 720, 965, 998
mixed integer linear programming 897
mobile data network 400
mobile Internet 342, 343, 344, 485, 495,
509, 573, 985, 1025, 1036
mobile service 102, 344, 1000, 1036, 1037
mobile service operators (MNOs) 118
mobile Services 81, 85, 103, 104, 171, 327,
342, 343, 344, 586, 669, 723, 982,
991, 1015, 1017, 1018, 1022, 1029,
1031, 1035, 1036, 1037
mobile user 342, 438, 439, 441, 444, 478,
518, 521, 525, 573, 608, 910, 911,
912, 913, 988
mobile virtual network operator 158, 172
mobile WiMax 575, 576, 577, 578, 579,
580, 581, 584, 585
movement behavior 912, 913, 919
multimedia applications 782
multimedia services 344, 722, 1017, 1036
multi protocol label switch 945
mutual information 385
MySpace 482

N

Nash equilibrium 807, 808, 814, 815, 831,
832

Net economy 557, 558, 559, 564, 566,
567, 569
network carrier 450, 895, 901, 902
network dimensions 912
network industries 178, 183, 189, 191, 193,
983, 1029
network layers model 125, 127, 128, 132,
133, 136, 137
network management 489, 492, 493, 496,
502, 503, 505, 508, 509, 512, 513,
538, 541, 554, 616, 617, 725, 739,
740, 741, 745, 780, 939, 965, 969,
983, 990, 1004, 1013, 1020, 1021,
1026, 1029, 1032, 1042
network planning 294, 521, 524, 525, 615,
625, 756, 852, 908, 997, 1011, 1025
network positions 263
network resource 394, 396, 503, 777, 825
network security 772, 959
neutrality 45, 139, 140, 591, 981, 984,
1018, 1029, 1042
neutral network 371, 373, 376
next generation networks 33, 48, 62, 709,
723, 803, 1008
next generation networks (xGN) 1, 522, 788,
798, 864, 869, 871
nodal distribution 897, 902
non-market actions 205
non-market environment 205
non line of sight (NLO) 639

O

open system 502
optical transport network 775, 781
optimal design 895, 896, 924
organizational culture 298, 304, 308, 309,
316, 323, 974, 1037
organizational iceberg 297
organizational reputation 264
OSA/Parlay 703, 704, 706, 707, 708, 709,
711, 712, 713, 714, 715, 716, 718,
719, 720, 721, 722, 723, 980, 1011,
1035
OSA/Parlay APIs 703, 704, 706, 707, 708,
709, 712, 719, 722, 1011
overlay networks 325, 868

P

packet 229, 353, 363, 400, 412, 476, 519, 522, 591, 593, 609, 639, 687, 691, 699, 687, 722, 775, 815, 845, 880, 870, 945, 959, 977, 979, 995, 1007, 1012, 1023, 700, 699

paging 917, 925, 1021

passive splitter 951

peer-to-peer (P2P) networking 868, 871

peering arrangement 141

personalized recommendation 366, 375, 376

pervasive computing 475, 476

physical (PHY) layer 805

platform 11, 12, 51, 80, 91, 126, 127, 129, 134, 136, 137, 167, 224, 229, 230, 238, 240, 244, 546, 547, 548, 550, 553, 557, 558, 559, 560, 561, 562, 563, 564, 565, 566, 567, 569, 612, 649, 824, 825, 853, 856, 863, 872, 876, 879, 931, 940, 1008, 1028

Playout 689, 694, 699, 961, 984

Portuguese telecommunications 281, 282, 285, 286, 292, 293, 992, 1007

precision agriculture 836, 848, 849, 1010

precision guidance 837, 838, 839, 847

preliminary success factors 265, 268, 269, 270, 271, 277

price cap regulation 19, 21, 24, 27, 968

privacy 94, 100, 105, 479, 480, 494, 589, 594, 595, 596, 599, 601, 603, 605, 606, 607, 608, 610, 612, 794, 997, 1002

private branch exchange (PBX) 460

proactivity 824

process innovation 14, 19, 20, 21, 22, 26, 31, 461, 462, 463, 464, 466, 470, 472, 473

product innovation 21, 30, 122, 976, 987

production frontier 895, 896

protection of minors 100

protocol 26, 127, 129, 130, 142, 443, 460, 489, 505, 506, 507, 508, 509, 510, 511, 534, 536, 537, 539, 540, 541, 545, 572, 584, 700, 701, 702,

705, 708, 709, 717, 720, 723, 736, 737, 738, 781, 787, 795, 811, 823, 824, 825, 827, 829, 830, 831, 835, 854, 855, 856, 866, 867, 869, 870, 871, 872, 876, 877, 879, 880, 881, 882, 885, 894, 944, 1032

protocol evaluation 741

protocol gateway 741

protocol independent multicast (PIM) 460

prototyping 662, 670

provider backbone transport 775, 780

psychic distance 177, 180, 181

public-private partnership (PPP) 647

public switched telephone network (PSTN) 460, 517, 588, 701, 762

Q

quality of service (QoS) 496, 523, 591, 672, 702, 787, 865, 939, 942

R

radio access network (RAN) 742, 758

radio subsystem planning 517, 520

rate freezes 19, 24

rate of return regulation (RORR) 19

real options 412, 415, 416, 420, 422, 430, 431, 960, 966, 1012, 1034

reconfigurability 789

reengineering 464, 471, 473, 989

regionalisation 187, 190, 1020

regulatory delay 20, 22, 23, 26, 29, 1020

regulatory regime 61, 105, 969

reliability problem 519

remote sensing 840, 848, 849, 1027, 1040

resilient packet ring 775

resource-based view 241

resource complementarity 242, 246, 990

resource optimization 927

resources access 97

response time 939

return on investment 434, 435, 540, 634, 1021

ROC curve 384, 385

ROME 882, 885, 886, 887, 888, 889, 890, 891, 892, 893

Index

S

scarce resource 34, 790, 809
scenarios 342, 426, 427, 442, 649, 662, 666, 874, 998
secondary spectrum market 38
second generation cellular networks 516
self-similarity 764
seller agent 826, 827, 831
service availability 514, 532, 672, 928, 930, 935, 936, 937
service level agreement 927
service neutrality 37, 42
service overlay 896, 897, 901, 902, 903
service overlay with growth problem (SOGP) 897
service provision 619, 620, 621, 705, 710
shared access 14
signaling traffic 879, 910, 994
signature based detection system 762
simple object access protocol (SOAP) 707, 726, 727, 741
SingTel 106, 172, 180, 181, 182, 183, 193, 1040
small and open economies (SMOPECs) 173, 174
Sonera 180, 181, 182, 206, 318
spectrum sensing 790, 791, 792, 793, 795, 796, 798, 799, 800, 801, 802, 968, 985, 1032
spoofing 538, 605, 608, 613, 1042
static efficiency 14
statistical multiplexing 777, 859, 863, 865
strategic alliances 321, 985
streaming services 855
subsidies 97, 357, 360
supplier agent 828
supply chain 468, 469, 473
sustaining technology 119
switching barrier 363
SWOT analysis 615, 617, 628, 630
SYN-Flood attack 765

T

tampering 605
Telcos 186, 192

telecommunication risks 419
Telecommunications Act of 1996 18, 70, 82, 84, 132, 133, 140, 554, 979, 1009
telecom policy 251
Telia 180, 181, 182, 206, 318, 321, 341, 962, 981
Telstra 106, 155, 180, 181, 183
tender 40, 660
throughput 753, 892, 928, 940
toll fraud 620, 630
total cost of ownership (TCO) 529, 537
trading process 827
traffic engineering 687, 864, 865, 990, 1004
transport-multi-protocol label switching 781
triple play 49, 50, 51, 130
troubleshooting (TS) 743
trustworthiness 481
TV whitespace 846, 847, 848
two-tiered Internet 126, 137, 138

U

ubiquity 821
unbundled network elements (UNEs) 18, 20
unbundling 13, 14, 62, 122, 986, 990, 991, 1019
uncertainty 412, 430, 573, 756, 757, 966, 978, 1025, 1030
unlicensed spectrum 81, 583, 790, 797, 798, 800, 839, 846, 973
upgrading investment 400, 411, 412, 1012
user-centred design 670
user information table 912

V

value chain 463
value network 110, 111, 116, 117, 119, 123, 173, 174, 175, 180, 182, 185, 186, 187, 192
value networks 102, 173, 175, 190, 192, 1000, 1004
virtual onion 296
virtual private networks (VPN) 867
Voice over Internet Protocol (VoIP) 109, 111, 127, 132, 460, 588

W

wavelength assignment problem 946, 951
wavelength conversion 948
wavelength division multiplexing (WDM)
942, 946
Web 2.0 474, 482, 557, 558, 559, 560,
561, 562, 563, 564, 565, 566, 567,
568, 569, 570, 1015
Weiser, Mark 474, 475, 477, 483
wireless access in vehicular environments
(WAVE) 607
wireless local area network (WLAN) 117, 639
worm-hole 609

Y

YouTube 481, 482

Z

ZigBee 605
zoning ordinances 70